# Where do I transmit e-file returns?

**Processing for 1040 e-file in 2007 — Tax Year 2006**

<table>
<thead>
<tr>
<th>State(s)</th>
<th>Return Processing Center and Site Designator</th>
<th>Error Resolution System</th>
<th>Correspondence</th>
</tr>
</thead>
<tbody>
<tr>
<td>North Dakota, South Dakota, Colorado, New Mexico, Texas, Nebraska, Oklahoma, Iowa, Arkansas, Louisiana, Mississippi, Alabama</td>
<td>E – Austin efileA.ems.irs.gov</td>
<td>Austin</td>
<td>Austin</td>
</tr>
<tr>
<td>Illinois, Minnesota, Wisconsin, Michigan, Indiana, Ohio, West Virginia, Missouri, Kansas</td>
<td>F – Kansas City efileB.ems.irs.gov</td>
<td>Kansas City</td>
<td>Andover</td>
</tr>
<tr>
<td>Florida, Tennessee, Kentucky, North Carolina, South Carolina, Georgia, APO/FPO Miami</td>
<td>G – Philadelphia efileA.ems.irs.gov</td>
<td>Kansas City</td>
<td>Austin</td>
</tr>
</tbody>
</table>

**Fed/State Participants are bolded.**

---

# How can e-help assist me?

E-help provides IRS electronic product users with:

- One-stop resolution
- Consistency in responses and procedures
- E-case tracking numbers for fast reference to historical customer data.

---

## Coming Fall 2006

### New e-help Hours of Operation

**Monday through Friday**

- 6:30 am - 6:00 pm CT

**Expanded Service**

- January 12, 2007 - April 21, 2007
- 6:30 am - 10:00 pm CT
- Saturday
- 6:30 am - 4:00 pm CT

**866-255-0654**

International: 512-416-7750

---

**e-help: A help desk for IRS electronic product users.**
**What is e-help?**

e-help is a full service support network skilled in providing technical assistance to IRS electronic product users. e-help does not answer account-specific questions.

**Who can use e-help?**
e-help support is available to the following IRS electronic product users:

- Certified Public Accountants
- Electronic Return Originators
- Enrolled Agents
- e-services Users
- Financial Institutions
- Intermediate Service Providers
- Reporting Agents
- Software Developers
- Transmitters

**e-help does not answer account specific questions.**

---

**What’s new with e-help?**

e-help Telephone Menu Changes. In September 2006, the e-help Desk telephone menu system will be updated. Listen closely, as the menus will change.

**Who must e-file Returns?**

- For tax year 2006 returns that are due in 2007:
  
  **Corporations and tax-exempt organizations**
  with total assets of $10 million or more
  must file Forms 990, 1120 and 1120S electronically.

  **Private foundations and charitable trusts**, regardless of their asset size, must file Form 990PF electronically.

  Note: The electronic filing requirements only apply to entities that file at least 250 returns, including income tax, excise tax, employment tax, and information returns during a calendar year.

**What products does e-help support?**

**e-file** is an electronic submission of customer return data.

- **Individual e-file** assists customers with transmitting and filing any of the Form 1040 family of returns and associated forms and schedules. Also provides support for the processing of electronic payments attached to the return.
- **Business e-file** assists customers with transmitting and filing Forms 94X family, 1041 and 1065.
- **Modernized e-file (MeF)** assists customers with transmitting and filing Forms 1120, 1120S, 1120POL, 990, 990PF, 990EZ, 8868 and 7004.
- **Acceptance Testing** validates and tests software from tax practitioners to ensure valid return information can be formatted and transmitted (i.e., Acceptance Testing System (ATS) for MeF, Participants Acceptance Testing System (PATS) for individual returns, and Business Acceptance Testing System (BATS) for business returns).

**Electronic Federal Tax Payment System (EFTPS)** is a free service offered by the U.S. Department of the Treasury to help business and individual taxpayers conveniently pay all federal taxes electronically.

**e-services** a suite of web-based products that allows users to conduct tax account-related activities on behalf of the taxpayer.

- **Registration** allows users to create an online account, which is the first step in gaining access to IRS electronic products.
- **Online e-file Application** enables users to apply for participation in the IRS e-file program.
- **TIN Matching** enables users to electronically match a Taxpayer Identification Number (TIN) with a taxpayer name.
- **PTIN Application** enables a preparer to apply for, receive, or lookup a forgotten Preparer Identification Number (PTIN) online.
- **Disclosure Authorization** allows users to electronically file Form 2848, Power of Attorney and Declaration of Representative, or Form 8821, Taxpayer Information Authorization.
- **Electronic Account Resolution** enables users to make inquiries regarding a taxpayer’s account.
- **Transcript Delivery Service** allows users to electronically request and receive tax-related information and forms.

**Electronic IRS** is the centralized source for finding all electronic services available on irs.gov.

---

For additional information, visit the IRS website at [www.irs.gov](http://www.irs.gov).