



NATIONAL APPEALS DIVISION

FACE TO FACE FAIRNESS



United States Department of Agriculture

If you've...been turned down for a farm loan, had your mortgage accelerated, been denied program payments, assistance, or relief... You can appeal to the National Appeals Division.

WHO ARE WE AND WHAT DO WE DO?

The National Appeals Division is an independent office within USDA's Office of the Secretary. Our job is to give you an opportunity to file an appeal and receive a hearing if you disagree with a program decision you've received from one of these agencies:

- Farm Service Agency,
- Rural Housing Service,
- Risk Management Agency,
- Natural Resources Conservation Service,
- Rural Business-Cooperative Service, or
- Rural Utilities Service.

Filing an appeal with us gives you a chance to explain why you don't agree with what the agency decided. You'll be able to present your case and any evidence, in person or on the telephone, to one of our Hearing Officers. Their job is to find out what happened, review the evidence, and decide if the agency's decision is right or wrong.

HOW DO I FILE AN APPEAL?

1. You must send us your appeal in writing. Your appeal must be post-marked or faxed no later than 30 days after the date you received the agency's decision.
2. In your appeal, you must tell us all the reasons why you think the decision you received is wrong, then sign it. You should include a copy of the letter the agency sent you, if possible.
3. Mail or fax your appeal to one of our three Regional Offices.

If your State is:

Connecticut
Delaware
District of Columbia
Illinois
Indiana
Iowa
Kentucky
Maine
Maryland
Massachusetts
Michigan
Minnesota
Missouri
New Hampshire
New Jersey
New York
Ohio
Pennsylvania
Rhode Island
Vermont
Virginia
West Virginia
Wisconsin

Send your appeal to:

The National Appeals Division
Eastern Regional Office
8909 Purdue Road, Suite 240
Indianapolis, Indiana 46268
1-800-541-0457
FAX: 1-317-875-9674
TDD: 1-800-791-3222



If your State is:

Alabama
Arkansas
Florida
Georgia
Louisiana
Mississippi
North Carolina
South Carolina
Tennessee, or
The Territories of:
Puerto Rico
U.S. Virgin Islands

Send your appeal to:

**The National Appeals Division
Southern Regional Office
P.O. Box 1508
Cordova, Tennessee 38088
1-800-552-5377
FAX: 1-901-544-0363
TDD: 1-800-627-8332**

If your State is:

Alaska
Arizona
California
Colorado
Hawaii
Idaho
Kansas
Montana
Nebraska
Nevada
New Mexico
North Dakota
Oklahoma
Oregon
South Dakota
Texas
Utah
Washington
Wyoming, or
The Territories of:
American Samoa
Eastern Caroline Islands
Guam
Northern Mariana Islands

Send your appeal to:

**The National Appeals Division
Western Regional Office
755 Parfet Street, Suite 494
Lakewood, Colorado 80215
1-800-541-0483
FAX: 1-303-236-2820
TDD: 1-800-497-0253**

Within 30 days, the Regional Office processing your appeal will contact you with further information.

Visit our Web site at:

www.nad.usda.gov

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To file a complaint of discrimination, write USDA, Director, Office of Civil Rights, Room 326-W, Whitten Building, 14th and Independence Avenue, SW, Washington, DC 20250-9410 or call (202) 720-5964 (voice or TDD). USDA is an equal opportunity provider and employer.