



### Vision

The Nation's Preeminent Emergency Management and Preparedness Agency

### Strategic Plan Goals

1. Lead an integrated approach that strengthens the Nation's ability to address disasters, emergencies, and terrorist events
2. Deliver easily accessible and coordinated assistance for all programs
3. Provide reliable information at the right time for all users
4. FEMA invests in people and people invest in FEMA to ensure mission success
5. Build public trust and confidence through performance and stewardship

### Mission

Reduce the loss of life and property and protect the Nation from all hazards, including natural disasters, acts of terrorism, and other man-made disasters, by leading and supporting the Nation in a risk-based, comprehensive emergency management system of preparedness, protection, response, recovery, and mitigation.

### Core Competencies

- Service to Disaster Victims
- Operational Planning
- Incident Management
- Disaster Logistics
- Hazard Mitigation
- Emergency Communications
- Public Disaster Communications
- Integrated Preparedness
- Continuity Programs



### Goal 1

Lead an integrated approach that strengthens the Nation's ability to address disasters, emergencies, and terrorist events.

#### Objective 1.1

Build a culture of preparedness across the Nation for all hazards.

#### Objective 1.2

Conduct, promote, and communicate the identification and analysis of risk and capabilities as the basis for action.

#### Objective 1.3

Promote physical and economic loss reduction measures.

#### Objective 1.4

Engage stakeholders in developing and communicating clear national doctrine and policy, both internally and externally.

#### Objective 1.5

Ensure the Nation's jurisdictions have adequate plans and programs to effectively address all hazards and minimize loss of life and property.

#### Objective 1.6

Professionalize the national emergency management system and the training that supports it.

#### Objective 1.7

Strengthen and validate national capabilities through education, exercises, training, and evaluation.

#### Objective 1.8

Maintain a high level of FEMA readiness to respond to disasters and emergencies.

### Goal 2

Deliver easily accessible and coordinated assistance for all programs.

#### Objective 2.1

Formulate and administer financial assistance programs that are aligned with strategic objectives and delivered through a simple and coordinated process.

#### Objective 2.2

Improve the delivery of disaster assistance while minimizing opportunities for waste, fraud, and abuse.

#### Objective 2.3

Effectively lay the foundation to meet the immediate needs of disaster victims and begin community recovery.



### Goal 3

Provide reliable information at the right time for all users.

#### Objective 3.1

Collect and share information on FEMA's policies, programs, and activities with employees, partners, and stakeholders on a consistent basis.

#### Objective 3.2

Build a robust disaster communications program that provides "real time" reliable information before and during events.



### Goal 4

FEMA invests in people and people invest in FEMA to ensure mission success.

#### Objective 4.1

Hire, train, and retain a talented and diverse workforce.

#### Objective 4.2

Supply the information, support, and resources that FEMA employees need to do an outstanding job.

#### Objective 4.3

Track key workforce data and institutionalize workforce planning.

### Goal 5

Build public trust and confidence through performance and stewardship.

#### Objective 5.1

Transform FEMA into a respected and professional organization through strong leadership and actively engaging employees in building and strengthening public trust.

#### Objective 5.2

Develop a results-oriented business approach that enhances FEMA's mission success.

#### Objective 5.3

Instill a culture that is focused both internally and externally on customer care.

#### Objective 5.4

Develop, implement, and maintain proper internal management controls and training programs to provide results-oriented management of FEMA resources and prevent waste, fraud, and abuse.



**Region I (Boston)**

Federal Emergency Management Agency  
 99 High Street, 6th Floor  
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 617-956-7519 Fax  
 978-461-5501 Communication Center

**Region II (New York)**

Federal Emergency Management Agency  
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**Region III (Philadelphia)**

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 615 Chestnut Street  
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 215-931-5621 Fax  
 215-931-5757 Communications Center

**Region IV (Atlanta)**

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**Region V (Chicago)**

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**Region VI (Denton)**

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 800 N. Loop 288  
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 940-898-5104 Telephone  
 940-898-5325 Fax  
 940-898-5433 Communications Center

**Region VII (Kansas City)**

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**Region VIII (Denver)**

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**Region IX (Oakland)**

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**Region X (Bothell)**

Federal Emergency Management Agency  
 Federal Regional center  
 130 228th Street, S.W.  
 Bothell, WA 98021-9796  
 425-487-4604 Telephone  
 425-487-4622 Fax  
 425-487-4706 Communications Center

Disaster recovery assistance is available without regard to race, color, national origin, sex, age, religion, disability, or economic status. Anyone who believes he/she has been discriminated against should contact FEMA at 1-800-621-3362. Persons with speech or hearing impairments should call 1-800-462-7585.

Federal Emergency Management Agency  
 500 C St. S.W.  
 Washington, DC 20472  
 www.fema.gov



# FEMA Strategic Plan in Brief

## Fiscal Years 2008 – 2013

The Nation's Preeminent Emergency Management and Preparedness Agency

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