

From: BILL
Sent: Wednesday, August 04, 2004 12:11 PM
To: FACTAscoringstudy
Subject: FACTA SCORES STUDY

I BELIEVE THAT THE INSURANCE INDUSTRY'S USE OF CREDIT SCORES AND OTHER CREDIT BUREAU INFORMATION IS AN INVALID METHOD OF DETERMINING AUTOMOBILE OR HOMEOWNER INSURANCE RATES.

I WAS VERY SURPRISED WHEN THE HARTFORD INSURANCE CO (THRU AARP) IN MAY OF 2004 DETERMINED THAT I "WAS ONE OF THOSE PERSONS NOT ELGIBLE FOR OUR MOST PREFERRED PLAN OR RATES BASED WHOLLY OR PARTLY ON A CONSUMER REPORT." I HAVE TAKEN PRIDE IN MAINTAINING GOOD CREDIT AND I BECAME ANGRY AFTER LEARNING THAT INSURANCE COMPANIES SHARE THIS TYPE OF INFORMATION WITH EACH OTHER. THIS RATING BY HARTFORD INSURANCE WILL LIKELY IMPACT MY ATTEMPTS TO ACQUIRE THE BEST INSURANCE RATES FOR MY HOME AND CAR.

IN DECEMBER, 2003, I CHECKED MY CREDIT REORT WITH TRANSUNION, THE SAME BUREAU THAT PROVIDED HARTFORD INS CO WITH THEIR REPORT ON MY CREDIT. TRANSUNION HAD MY CREDIT SCORE AT 749, WHICH THEY INDICATED THAT "YOUR CREDIT RANKS HIGHER THAN 65% OF THE POPULATION." I HAVE NOT BEEN LATE WITH ANY PAYMENT ON THE REPORT. I TRADED IN MY AUTOMOBILE IN JANUARY, 2004 AND FINANCED IT WITH FORD CREDIT WHO HAS FINANCED MY PREVIOUS THREE AUTOMOBILES AND WHO CONSIDERS MY CREDIT AS "EXCELLENT". IN MAY, 2004, SINCE MY FIRST YEAR WITH MY PRESENT INSURANCE COMPANY WAS ENDING, I DECIDED TO SHOP AROUND FOR BETTER RATES FOR MY HOME AND CAR INSURANCE.

SOMEHOW THE ABOVE INFORMATION CAUSED THE HARTFORD INSURANCE COMPANY TO GIVE ME A LOW INSURANCE SCORE. INCIDENTLY, I HAVE NOT HAD A CLAIM OF OVER \$100.00 ON MY HOME OR CAR IN THE LAST 15 YEARS.

THE SYSTEM USED BY THE INSURANCE INDUSTRY THAT USES THE ABOVE INFORMATION TO DETERMINE THAT I AM A HIGH INSURANCE RISK IS NOT A VALID SYSTEM.

SINCERELY,

WILLIAM E BAIN

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