



UNITED STATES OF AMERICA
FEDERAL TRADE COMMISSION
WASHINGTON, D.C. 20580

FEB 08 2002

[REDACTED]
Southampton, PA [REDACTED]

Re: FOIA Request No. 2002-397
Invention Submissions Corp., Inventor's
Helpline, and Invent-Tech

Dear [REDACTED]

This responds to your January 10, 2002, letter requesting information about Invention Submissions Corp., Inventor's Helpline, and Invent-Tech. We are responding to your request under the provisions of the Freedom of Information Act ("FOIA"), the law that gives citizens the right to access government records. It does not require an agency, such as the Federal Trade Commission ("FTC"), to create records or to answer questions. In a February 4, 2002, conversation with Carmen Rottenberg, you amended your request to seek one hundred pages of responsive consumer complaints that represent a sampling of the consumer complaints received by the FTC. Pursuant to the FOIA and agency policy, we have searched our records as of the date of your amended request, for the records you requested.

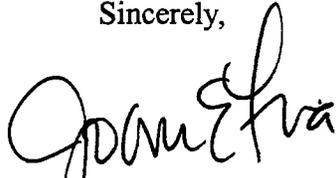
I am enclosing 101 pages of the responsive consumer complaints. You should know that the enclosed complaints have not necessarily been verified by the FTC, therefore, you should make your own judgement about relying on the information provided. I am denying access to consumers' names and addresses, and any other identifying information found in the complaints. This information is exempt from release under FOIA Exemption 6, 5 U.S.C. § 552(b)(6), because individuals' right to privacy outweighs the general public's interest in seeing personal identifying information.

Additionally, I have enclosed a brochure from our website (www.ftc.gov) that has some information that may be of use to you. There are additional brochures online in the Consumer Protection section of our home page. You may be able to access online information at your local public library.

If you are not satisfied with this response to your request, you may appeal by writing to Freedom of Information Act Appeal, Office of the General Counsel, Federal Trade Commission, 600 Pennsylvania Avenue, N.W., Washington, D.C. 20580, within 30 days of your receipt of this letter. Please enclose a copy of your original request and a copy of this response. If you believe that we should choose to disclose additional materials beyond what the FOIA requires, please explain why this would be in the public interest.

If you have any questions about the way we handled your request, or about our FOIA regulations or procedures, please contact Carmen Rottenberg at (202) 326-3486.

Sincerely,



Joan E. Fina
Attorney



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Transaction

Ref No.: 1767217 Contact Type: Complaint Source: Consumer TCS? Y
 Comments: The consumer had an idea for an invention and paid this company who was supposed to help her get her invention put on the market. The consumer has attempted to correspond with the company about their false claims but the only time she heard from them is when they want a payment.
 Created By: DKING Created Date: 01/08/02
 Updated By: DKING Updated Date: 01/08/02
 Org Name: Northwest Region
 Amt Requested: 6,000.00
 Amt Paid: 6,000.00 Payment Method: Check (Personal)
 Agency Contact: Phone Complaint Date:
 Initial Contact: Phone Transaction Date: 10/01/99
 Initial Response: Phone: other
 Product/Service: Inventions\Idea Promotions
 Statute/Rule: FTC Act Sec 5 (BCP)
 Law Violation: Deception/Misrepresentation

Consumer

Complaining Company/Org.:

Last name: [REDACTED]
 Address: [REDACTED]

First: [REDACTED]

City: Corona State: CA Zip: [REDACTED]

Country: UNITED STATES
 Work phone: () Ext:

Fax Number: ()

Home Number: [REDACTED]

Email:

Age Range:



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Company

Company: Invention Submission Corp.

Address: 217 Ninth Street

City: Pittsburgh

State: PA Zip: 15222-3506

Country: UNITED STATES

Email:

URL:

Phone: (412) 2881300

Ext:

Company Representative

Associated Company



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Transaction

Ref No.: 1676870 Contact Type: Complaint Source: Consumer TCS? Y

Comments: Said to be marketing my Idea. Has not seen any proof that they are doing that. Told by mr. Snow it would be 6 months until the manufacturing process started. Nothing yet. Read Ftc reports it matches problems I am having.

Created By: HBUCKMON Created Date: 11/29/01

Updated By: Updated Date:

Org Name: PUBLIC USERS - CIS

Amt Requested: 13,573.04

Amt Paid: 4,000.00 Payment Method: Check (Personal)

Agency Contact: Internet Complaint Date: 11/28/01

Initial Contact: TV/Radio Transaction Date: 06/07/00

Initial Response:

Product/Service: Inventions\Idea Promotions

Statute/Rule: FTC Act Sec 5 (BCP)

Law Violation: Deception/Misrepresentation

Consumer

Complaining Company/Org.:

Last name: [REDACTED]

First: [REDACTED]

Address: [REDACTED]

City: Fresno

State: CA Zip: [REDACTED]

Country: UNITED STATES

Work phone: [REDACTED]

Fax Number: ()

Home Number: [REDACTED]

Email: [REDACTED]

Age Range: 20 - 29



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Company

Company: Invention Submission Corporation

Address: 217 Ninth Street

City: Pittsburgh, PA State: PA Zip: 15222

Country: UNITED STATES

Email: clientservices@isc-online.com URL:

Phone: (800) 591-1891 Ext:

Company Representative

Rep Name: Snow, Eric Title:

Associated Company



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Transaction

Ref No.: 1641393 Contact Type:Complaint Source: Consumer TCS? Y

Comments: Saw ad on TV about this co. Called co. and told them he had an invention. They told consumer they would promote invention thru various ways. Co. deducted \$875 from his check acct. He claims he pulled co. up on internet and found that FTC fined them 2/7/94. He claims still doing the same thing.

Created By: LGROSS Created Date: 11/05/01

Updated By: ARICHARDSON Updated Date: 11/08/01

Org Name: TOLL FREE NUMBER AND CONSUMER SENTINEL

Amt Requested: 875.00

Amt Paid: 875.00 Payment Method: Bank Account Debit

Agency Contact: Phone Complaint Date:

Initial Contact: TV/Radio Transaction Date:

Initial Response:Phone: other

Product/Service: Inventions\Idea Promotions

Statute/Rule: FTC Act Sec 5 (BCP)

Law Violation: Deception/Misrepresentation

Consumer

Complaining
Company/Org.:

Last name: [REDACTED] First: [REDACTED]

Address: [REDACTED]

City: Denton Harbor State: MI Zip: [REDACTED]

Country: UNITED STATES

Work phone: () Ext: ..

Fax Number: ()

Home Number: [REDACTED]

Email:

Age Range:



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Company

Company: Invention Submission Corporation

Address: unknown

City: State: NK Zip:

Country: UNKNOWN LOCATION

Email: URL:

Phone: () Ext:

Company Representative

Associated Company



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Transaction

Ref No.: 1632529 Contact Type: Complaint Source: Consumer TCS? y
Comments: Consumer responded to an ad seen on TV to submit an invention idea. Consumer says that they were supposed to get a manufacturer to market consumers product. Consumer says that they took \$783 from her and they did not do a thing
Created By: SGAFAR Created Date: 10/30/01
Updated By: SGAFAR Updated Date: 10/30/01
Org Name: TOLL FREE NUMBER AND CONSUMER SENTINEL
Amt Requested: 783.00
Amt Paid: 783.00 Payment Method:
Agency Contact: Phone Complaint Date: 10/30/01
Initial Contact: TV/Radio Transaction Date:
Initial Response: Unknown
Product/Service: Inventions\Idea Promotions
Statute/Rule: FTC Act Sec 5 (BCP)
Law Violation: Deception/Misrepresentation

Consumer

Complaining
Company/Org.:
Last name: First: Anonymous
Address:
City: State: NR Zip:
Country: LOCATION NOT REPORTED
Work phone () Ext:
Fax Number: ()
Home Number: ()
Email:
Age Range:



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Company

Company: Invention Submission Corp.

Address: 217 9th St

City: Pittsburgh

State: PA Zip: 15222-3506

Country: UNITED STATES

Email:

URL:

Phone: (888) 6890113

Ext: 115

Company Representative

Rep Name: Terensky, Steve

Title: Representative

Associated Company



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Transaction

Ref No.: 1621644 Contact Type: Request for Information Source: Consumer TCS? Y

Comments:

Consumer is requesting all public information regarding company.

Created By: SMBAILEY Created Date: 10/23/01

Updated By: SMBAILEY Updated Date: 10/23/01

Org Name: Planning and Information- BCP

Amt Requested:

Amt Paid: Payment Method:

Agency Contact: Phone Complaint Date: 10/23/01

Initial Contact: Unknown Transaction Date:

Initial Response:

Product/Service: Inventions\Idea Promotions

Statute/Rule: FTC Act Sec 5 (BCP)

Law Violation: Deception/Misrepresentation

Consumer

Complaining Company/Org.:

Last name:

First:

Address:

City: Princeton

State: NJ Zip:

Country: UNITED STATES

Work phone: () Ext:

Fax Number: ()

Home Number: ()

Email:

Age Range:

Company

Company: Invention Submission Corporation

Address:

City: State: NR Zip:

Country: LOCATION NOT REPORTED

Email: URL:

Phone: () Ext:



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Company Representative

Associated Company



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Transaction

Ref No.: 1618321 Contact Type: Complaint Source: Consumer TCS? Y

Comments: The consumer says because of Invention Submission Corporation depective business practices, she was tricked into revealing the nature of her (non-patented) invention them withholding crucial information regarding changes in their payment policy. In addition, she learned after being deceived by the Regional Director (Sherry Sales), that the success rate of securing licensing deals for their clients are low. Says she never received their inventor's information packet by mail, as was promised; she was also told ISC would neither sale nor profit from her idea, and they didn't see any reason why they should pay her anything

Created By: ASELLERS Created Date: 10/20/01

Updated By: ARICHARDSON Updated Date: 10/22/01

Org Name: TOLL FREE NUMBER AND CONSUMER SENTINEL

Amt Requested:

Amt Paid: Payment Method:

Agency Contact: Mail Complaint Date: 08/29/01

Initial Contact: Unknown Transaction Date:

Initial Response: Unknown

Product/Service: Inventions\Idea Promotions

Statute/Rule: FTC Act Sec 5 (BCP)

Law Violation: Deception/Misrepresentation

Consumer

Complaining
Company/Org.:

Last name: [REDACTED] First: [REDACTED]

Address: [REDACTED]

City: Chicago State: IL Zip [REDACTED]

Country: UNITED STATES

Work phone: () Ext:

Fax Number: ()

Home Number: ()

Email:

Age Range:



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Company

Company: Invention Submission Corporation

Address: 6600 W College Drive

Suite 207 Center Entrance

City: Palos Heights

State: IL Zip: 60463

Country: UNITED STATES

Email:

URL:

Phone: ()

Ext:

Company Representative

Associated Company



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Transaction

Ref No.: 1613961 Contact Type: Complaint Source: Consumer TCS? Y

Comments: i went to them to get services/help in getting a patent, advertising magazines and interenet, searching company which will buy my invention. i paid my enrollment \$700 then i slowly was paying \$10,000 for the entire package. plus i had to pay for my own patent to washington patent office which was another \$200. i started since 1997 and i have not yet to see any of this to be done and they are still charging me through universal finance corp.

Created By: FTUCKER Created Date: 10/17/01

Updated By: Updated Date:

Org Name: PUBLIC USERS - CIS

Amt Requested: 107,000.00

Amt Paid: 5,000.00 Payment Method: Cashier's Check

Agency Contact: Internet Complaint Date: 10/16/01

Initial Contact: Phone Transaction Date: 07/20/97

Initial Response:

Product/Service: Inventions\Idea Promotions

Statute/Rule: FTC Act Sec 5 (BCP)

Law Violation: Deception/Misrepresentation

Consumer

Complaining
Company/Org.:

Last name: [REDACTED] First: [REDACTED]

Address: [REDACTED]

City: bronx State: NY Zip: [REDACTED]

Country: UNITED STATES

Work phone [REDACTED]

Fax Number: ()

Home Number: [REDACTED]

Email: [REDACTED]

Age Range: 30 - 39



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Company

Company: Invention Submission Corporation

Address: 217 Ninth Street

City: Pittsburgh

State: PA Zip: 15222-3506

Country: UNITED STATES

Email:

URL:

Phone: (412) 288 1300 Ext:

Company Representative

Rep Name: many reps., many reps.

Title:

Associated Company



**Consumer Information System
Complaint Detail Report**

02/01/2002

CROTTENBERG

Transaction

Ref No.: 1599413 Contact Type: Complaint Source: Consumer TCS? Y

Comments: Consumer says Invention Submission Corp. may be involved in a fraudulent act against the unsuspecting public at large. Says because of their deceptive business practices, she was tricked into revealing the nature of her (non-patented) invention. Says she feel her civil rights were violated in that she told them up front about the type of service she was seeking, yet they did nto allow her to make an informed decision about whether or not she would proceed with revealing her invention to them. Says she was told by Mr. Viscusi that ISC would neither sale nor profit from her idea, and he didn't see any reason why they should pay her anything. Says she doesn't trust them. Says ISC, along with Intromark, Inc. are wholly owned subsidiaries of holding company, Technosystems Consolidated Corp.

Created By: ARICHARDSON Created Date: 10/05/01

Updated By: ARICHARDSON Updated Date: 10/05/01

Org Name: TOLL FREE NUMBER AND CONSUMER SENTINEL

Amt Requested:

Amt Paid: Payment Method:

Agency Contact: Mail Complaint Date: 08/29/01

Initial Contact: Unknown Transaction Date:

Initial Response: Unknown

Product/Service: Inventions\Idea Promotions

Statute/Rule: FTC Act Sec 5 (BCP)

Law Violation: Deception/Misrepresentation

Consumer

Complaining
Company/Org.:

Last name: [REDACTED] First: [REDACTED]

Address: [REDACTED]

City: Chicago State: IL Zip: [REDACTED]

Country: UNITED STATES

Work phone: () Ext:

Fax Number: ()

Home Number: ()

Email:

Age Range:



Consumer Information System
Complaint Detail Report

02/01/2002
CROTTENBERG

Company

Company: Invention Submission Corporation
Address: 6600 W College Drive
Suite 207 Center Entrance
City: Palos Heights State: IL Zip: 60463
Country: UNITED STATES
Email: URL:
Phone: () Ext:

Company: Intromark Inc
Address:
City: State: NR Zip:
Country: LOCATION NOT REPORTED
Email: URL:
Phone: () Ext:

Company: Technosystems Consolidated Corporation
Address:
City: State: NK Zip:
Country: UNKNOWN LOCATION
Email: URL:
Phone: () Ext:

Company Representative

Associated Company

Company: Intromark Inc
Address:
City: State: Zip:
Country:
Phone: () Ext:
Reason: Affiliate



Consumer Information System
Complaint Detail Report

02/01/2002
CROTTENBERG

Transaction

Ref No.: 1592421 Contact Type: Complaint Source: Consumer TCS? Y
Comments: Consumer stated that he was scammed by a patent company named, Invention Submission Corporation. The consumer found that this company is a scam because they keep taking cash from the consumer and all the information is computer generated jargon.
Created By: RHUDSON Created Date: 10/01/01
Updated By: DSSMITH Updated Date: 10/03/01
Org Name: TOLL FREE NUMBER AND CONSUMER SENTINEL
Amt Requested:
Amt Paid: 875.00 Payment Method: MasterCard Credit Card
Agency Contact: Phone Complaint Date:
Initial Contact: In Person Transaction Date: 08/01/01
Initial Response: Phone: other
Product/Service: Inventions\Idea Promotions
Statute/Rule: FTC Act Sec 5 (BCP)
Law Violation: Misrepresentations/Deception (note in comments)

Consumer

Complaining
Company/Org.:

Last name:

First:

Address:

City: Brewster

State: NY Zip:

Country: UNITED STATES

Work phone () Ext:

Fax Number: ()

Home Number:

Email:

Age Range:



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Company

Company: Invention Submission Corporation

Address: 225 West 34 Street

City: New York

State: NY Zip: 10122

Country: UNITED STATES

Email:

URL:

Phone: (212) 5941614 Ext:

Company: Technolsystems Service

Address: UNKNOWN

City: Pittsburg

State: PA Zip:

Country: UNITED STATES

Email:

URL:

Phone: () Ext:

Company Representative

Associated Company

Company: Technolsystems Service

Address: UNKNOWN

City: Pittsburg

State: PA Zip:

Country: UNITED STATES

Phone: () Ext:

Reason: Affiliate



Consumer Information System
Complaint Detail Report

02/01/2002
CROTTENBERG

Transaction

Ref No.: 1555602 Contact Type: Request for Information Source: Consumer TCS? Y
 Comments: Consumer is requesting all public information regarding a specific company.
 Created By: SMBAILEY Created Date: 09/10/01
 Updated By: SMBAILEY Updated Date: 09/10/01
 Org Name: Planning and Information- BCP
 Amt Requested:
 Amt Paid: Payment Method:
 Agency Contact: Phone Complaint Date: 09/10/01
 Initial Contact: Unknown Transaction Date:
 Initial Response:
 Product/Service: Inventions\Idea Promotions
 Statute/Rule: FTC Act Sec 5 (BCP)
 Law Violation: Deception/Misrepresentation

Consumer

Complaining Company/Org.:
 Last name: [REDACTED] First: [REDACTED]
 Address: [REDACTED]
 City: Scarborough State: ON Zip: [REDACTED]
 Country: CANADA
 Work phone: () Ext:
 Fax Number: [REDACTED]
 Home Number: [REDACTED]
 Email:
 Age Range:

Company

Company: Invention Submission Corporation
 Address:
 City: State: NR Zip:
 Country: LOCATION NOT REPORTED
 Email: URL:
 Phone: () Ext:



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Company Representative

Associated Company



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Transaction

Ref No.: 1555105 Contact Type: Complaint Source: Consumer TCS? Y
Comments: Consumer contacted company regarding invention ideal. Consumer was told they would do a Patent and Search. Company was going to do a study to see if the product was worth marketing. Company also stated they would provide a sample of the product to see if it was worth manufacturing.
Created By: ABANKS Created Date: 09/10/01
Updated By: ABANKS Updated Date: 09/10/01
Org Name: Planning and Information- BCP
Amt Requested: 875.00
Amt Paid: 875.00 Payment Method: American Express Credit Card
Agency Contact: Phone Complaint Date: 09/10/01
Initial Contact: TV/Radio Transaction Date: 05/01/01
Initial Response: Phone: 800/888 number
Product/Service: Inventions\Idea Promotions
Statute/Rule: FTC Act Sec 5 (BCP)
Law Violation: Misrepresentations/Deception (note in comments)

Consumer

Complaining
Company/Org.:

Last name: [REDACTED] First: [REDACTED]

Address: [REDACTED]

City: Brooklyn State: NY Zip: [REDACTED]

Country: UNITED STATES [REDACTED]

Work phone [REDACTED]

Fax Number: ()

Home Number: ()

Email:

Age Range:



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Company

Company: Invention Submission Corp

Address: 225 W. 34th St

Site 1308

City: New York

State: NY Zip: 10122

Country: UNITED STATES

Email:

URL:

Phone: (212) 594-1614 Ext:

Company Representative

Associated Company



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Transaction

Ref No.: 1523814 Contact Type:Complaint Source:Consumer TCS? Y

Comments: After meeting with Kevin Taylor to discuss my invention, he tried to sell me on a kit that would fully research, patent and promote my idea. When I investigated the legitimacy of the corporation on your website, I saw they have been cited for misrepresenting themselves in the same way he did to me.

Created By: SMBAILEY Created Date: 08/14/01

Updated By: Updated Date:

Org Name: PUBLIC USERS - CIS

Amt Requested: 895.00

Amt Paid: .00 Payment Method:

Agency Contact: Internet Complaint Date: 08/14/01

Initial Contact: Print Transaction Date: 08/13/01

Initial Response:

Product/Service: Inventions\Idea Promotions

Statute/Rule: FTC Act Sec 5 (BCP)

Law Violation: Deception/Misrepresentation

Consumer

Complaining
Company/Org.:

Last name: [REDACTED] First: [REDACTED]

Address: [REDACTED]

City: Mableton State: GA Zip: [REDACTED]

Country: UNITED STATES

Work phone: () Ext:

Fax Number: ()

Home Number: [REDACTED]

Email: [REDACTED]

Age Range: 30 - 39



Consumer Information System
Complaint Detail Report

02/01/2002
CROTTENBERG

Company

Company: Invention Submission Corporation

Address: 2000 Powers Ferry Road
Suite 300

City: Marietta

State: GA Zip: 30339

Country: UNITED STATES

Email:

URL:isc-online.com

Phone: (770) 989-7401 Ext:

Company Representative

Rep Name: Taylor, Kevin

Title:

Associated Company



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Transaction

Ref No.: 1510586 Contact Type: Request for Information Source: Consumer TCS? Y

Comments:

Consumer is requesting all public information regarding invention company.

Created By: SMBAILEY Created Date: 08/03/01

Updated By: SMBAILEY Updated Date: 08/03/01

Org Name: Planning and Information- BCP

Amt Requested:

Amt Paid: Payment Method:

Agency Contact: Phone Complaint Date: 08/03/01

Initial Contact: Unknown Transaction Date:

Initial Response:

Product/Service: Inventions\Idea Promotions

Statute/Rule:

Law Violation:

Consumer

Complaining Company/Org.:

Last name: [redacted] First: [redacted]

Address: [redacted]

City: Scarborough State: ON Zip: [redacted]

Country: CANADA

Work phone () Ext:

Fax Number: ()

Home Number: [redacted]

Email:

Age Range:

Company

Company: Invention Submission Corporation

Address:

City: State: NR Zip:

Country: LOCATION NOT REPORTED

Email: URL:

Phone: () Ext:



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Company Representative

Associated Company



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Transaction

Ref No.: 1502361 Contact Type: Complaint Source: Consumer TCS? Y

Comments: Basically Invention Submission Corporation (ISC) said that they would represent me and contact companies that might be interested in my product, I could not verify that they actually sent anything to any company. They said that they would represent me in a trade expo. they did not. There were too many discrepancies in what they said that they would do and did not follow through.

Created By: JBLAND Created Date: 07/30/01

Updated By: Updated Date:

Org Name: PUBLIC USERS - CIS

Amt Requested: 7,200.00

Amt Paid: 7,000.00 Payment Method: Visa Credit Card

Agency Contact: Internet Complaint Date: 07/29/01

Initial Contact: Phone Transaction Date: 07/13/99

Initial Response:

Product/Service: Inventions\Idea Promotions

Statute/Rule: FTC Act Sec 5 (BCP)

Law Violation: Deception/Misrepresentation

Consumer

Complaining
Company/Org.:

Last name: [REDACTED] First: [REDACTED]

Address: [REDACTED]

City: Baytown State: TX Zip: [REDACTED]

Country: UNITED STATES

Work phone: [REDACTED]

Fax Number: ()

Home Number: [REDACTED]

Email: [REDACTED]

Age Range: 70 - 79



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Company

Company: Invention Submission Corporation

Address: 217 Ninth Street

City: Pittsburgh

State: PA Zip: 15222-3506

Country: UNITED STATES

Email:

URL:clntsvr2@ix.netcom.com

Phone: (412) 288-1300

Ext:

Company Representative

Rep Name: Fraser, T.R.

Title:

Associated Company



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Transaction

Ref No.: 1469917 Contact Type: Complaint Source: Consumer TCS? N

Comments: THE COMPANY IS AN INVENTION FIRM AND AFTER I HAVE PAID \$8,000. AND 4 YEARS LATER, I HAVE LEARNED THAT MY 'IDEA' IN WHICH THEY DIRECTED ME WAS UNPATENTABLE, HAS BEEN SHARED WITH A FIRM THAT NOW IS MARKETING THE PRODUCT WITH THEIR OWN LABEL AND NAME. COINCIDENCE? THEY ADMITT TO SHARING THE INFORMATION, THROUGH MY DIRECTION, BUT NOW I HAVE TRIED TO PROCEED WITH A PAPER TRAIL AGAINST THIS OTHER COMPANY, AND INVENTION SUBMISSION CORPORATION IS NOW HOLDING ALL INFORMATION AND THOUGH I HAVE TERMINATED THE SERVICE AS OF MAY 2001, THEY ALSO HAVEN'T RETURNED ANY AND ALL DOCUMENTS LIKE STATED IN THE CONTRACT. I UNDERSTOOD THE MONEY PAID TO THEM WAS FOR PROMOTION OF MY IDEA, AND THEY IN TURN HAVE TOLD ME THAT INVENTION SUBMISSION CORPORATION ATTENDS TRADE SHOWS TO PROMOTE INVENTION SUBMISSION CORPORATION ALONE AND NOT ANY ONE IDEA OR INVENTION. I HAVE RESEARCHED THEIR RECORD AND IT SHOWS THEY HAVE 11 CLIENTS OUT OF 5,000 WHO ACTUALLY GAIN MORE THAN THEIR ORIGINAL INVESTMENT. HORRIBLE RECORD! ISC IS A MULTI MILLION DOLLAR COMPANY AND DOING IT BY SCAMMING CONSUMERS SO THEY CAN ATTEND TRADE SHOWS TO MAKE MORE MILLIONS. I HAVE ASKED FOR A FULL REFUND, IN WHICH I AM STILL LEGALLY UNDER CONTRACT, AND THEY ARE REFUSING TO PAY. I ALSO HAVE PROOF OF A BROKEN CONTRACT ON THEIR PART, BUT HAVEN'T THE MONEY TO THROW GOOD MONEY AFTER BAD (HIRING A LAWYER) BUT WILL BE CONTACTING THE ATTORNEY GENERAL AS WELL. THANK YOU.

Created By: JMOORE Created Date: 07/05/01
 Updated By: Updated Date:
 Org Name: PUBLIC USERS - CIS
 Amt Requested: 8,000.00
 Amt Paid: 8,000.00 Payment Method: Check (Personal)
 Agency Contact: Internet Complaint Date: 07/02/01
 Initial Contact: TV/Radio Transaction Date: 06/29/01
 Initial Response:
 Product/Service: Other (Note in Comments)
 Statute/Rule: FTC Act Sec 5 (BCP)



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Law Violation: Deception/Misrepresentation

Consumer

Complaining
Company/Org.:

Last name:

First:

Address:

City: Lake Village

State: IN Zip:

Country: UNITED STATES

Work phone: () Ext:

Fax Number: ()

Home Number:

Email:

Age Range: 30 - 39

Company

Company: Invention Submission Corporation

Address: 217 Ninth Street

City: Pittsburgh

State: PA Zip: 15222-3506

Country: UNITED STATES

Email:

URL:

Phone: (800) 622-9855 Ext:

Company Representative

Rep Name: Miller, Nora

Title:

Associated Company



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Transaction

Ref No.: 1468719 Contact Type: Complaint Source: Consumer TCS? Y

Comments: Consumers say they took an invention idea to Invention Submission Corp. Says their invention classified was wrong & then reclassification was not right; they submitted names of companies (from the Thomas Register) to ISC to help them and after numerous pages of names, they were told, they used only their database. Says they called companies from their lists, and could not find anybody that admitted doing business with them or ever hearing of them. Says a letter of termination was ignored and a complaint was sent to the Office of AG in AL. ISC ignored this complaint and has threatened to tarnish their credit.

Created By: ARICHARDSON Created Date: 07/03/01

Updated By: ARICHARDSON Updated Date: 07/03/01

Org Name: TOLL FREE NUMBER AND CONSUMER SENTINEL

Amt Requested: 13,206.88

Amt Paid: 3,308.44 Payment Method: Check (Personal)

Agency Contact: Mail Complaint Date: 06/07/01

Initial Contact: Unknown Transaction Date: 01/26/98

Initial Response: In Person

Product/Service: Inventions\Idea Promotions

Statute/Rule: FTC Act Sec 5 (BCP)

Law Violation: Deception/Misrepresentation

Consumer

Complaining Company/Org.:

Last name: [REDACTED]

First: [REDACTED]

Address: [REDACTED]

City: Red Level

State: AL Zip: [REDACTED]

Country: UNITED STATES

Work phone: () Ext:

Fax Number: ()

Home Number: [REDACTED]

Email:

Age Range:



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Company

Company: Invention Submission Corp.

Address: 217 Ninth St.

City: Pittsburgh

State: PA Zip: 15222-3506

Country: UNITED STATES

Email:

URL:

Phone: (412) 2881300 Ext:

Company Representative

Associated Company



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Transaction

Ref No.: 1422412 Contact Type: Complaint Source: Consumer TCS? Y
Comments: Consumer stated he paid an invention company to market a tape measurement. Consumer stated he paid approximately 7000.00 to company in 1994. Consumer stated company did not market his idea properly of tape measurement because it is now being sold at home depot. Consumer stated this was his idea and he is very angry over this.
Created By: LLOUIS Created Date: 06/01/01
Updated By: DSSMITH Updated Date: 06/05/01
Org Name: TOLL FREE NUMBER AND CONSUMER SENTINEL
Amt Requested: 7,000.00
Amt Paid: 7,000.00 Payment Method: Check (Personal)
Agency Contact: Phone Complaint Date: 06/01/01
Initial Contact: Unknown Transaction Date:
Initial Response: Phone: 800/888 number
Product/Service: Inventions\Idea Promotions
Statute/Rule: FTC Act Sec 5 (BCP)
Law Violation: Deception/Misrepresentation

Consumer

Complaining Company/Org.:
Last name: [REDACTED] First: [REDACTED]
Address: [REDACTED]
City: Lees Summitt State: MO Zip: [REDACTED]
Country: UNITED STATES
Work phone () Ext:
Fax Number: ()
Home Number: [REDACTED]
Email:
Age Range:



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Company

Company: Invention Submission Corporation

Address: Unknown

City: State: NR Zip:

Country: LOCATION NOT REPORTED

Email: URL:

Phone: () Ext:

Company Representative

Associated Company



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Transaction

Ref No.: 1372875 Contact Type:Complaint Source:Consumer TCS? Y

Comments: Consumer is calling in regards to him preventing a idea to the prevention invention corporation that he sent his idea to and since that time he haven't heard anything from this company, he also gave them \$600.00 to get this invention started.

Created By: DDOUGLAS Created Date: 04/26/01

Updated By: DDOUGLAS Updated Date: 04/26/01

Org Name: TOLL FREE NUMBER AND CONSUMER SENTINEL

Amt Requested:

Amt Paid: 600.00 Payment Method: Check (Personal)

Agency Contact: Phone Complaint Date: 04/26/01

Initial Contact: In Person Transaction Date:

Initial Response:Phone: other

Product/Service: Inventions\Idea Promotions

Statute/Rule: FTC Act Sec 5 (BCP)

Law Violation: Deception/Misrepresentation

Consumer

Complaining
Company/Org.:

Last name: [REDACTED] First: [REDACTED]

Address: [REDACTED]

City: Carlton State: KY Zip: [REDACTED]

Country: UNITED STATES

Work phone: () Ext: .

Fax Number: ()

Home Number: [REDACTED]

Email:

Age Range:



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Company

Company: Invention Submission Corporation

Address: Suite #308 Northwood Office Park

7400 New Lagrange Road

City: Louisville

State: KY Zip: 40222

Country: UNITED STATES

Email:

URL:

Phone: (502) 426-8678

Ext:

Company Representative

Associated Company



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Transaction

Ref No.: 1370959 Contact Type: Complaint Source: Consumer TCS? Y

Comments: I saw this company's ad on TV. On July 1998, I contacted the regional office of the Invention Submission Corporation (ISC) in Braintree, MA. Mr. Edmond Murphy contacted me later, from Braintree, to come for an initial meeting with him. I was reluctant to invest in my idea, because I had to provide the money for it initially. I gave him the money for the patent search which was \$760.81, and I orally ask him to HOLD ON and NOT TO DO THE SEARCH until I let him know about it. I left Massachusetts on Jan. 12, 2000 to California. I called him a couple of time to tell him that I don't have yet the money to get the patent. Of course, my intent was not to do the patent search until I have the money for the patent. Because of financial emergency, I called Mr. Murphy to ask him for my money back. He said that he had already done the patent search. He said I could get a partial refund. I didn't agree, so I sued his company, the headquarters, in downtown Los Angeles court. By the time, I didn't take the business law class until after the judgement; therefore, I could not realize that Mr. Murphy had an implied right to charge me for few consultation times that occurred when I visited his office to discuss my idea with him. But the Judgement of the judge seemed unlogical because he asked me: "Regardless of the judgement, would take the patent search books or not?" I replied: "No." Then he ruled the judgement in favor of the defendant, and sent it to me by mail. I got neither the money, nor the books, which seemed unfair. The Inventor's Assitance League warned me that ISC is a scam, and helped me serve my complaint to their regional office in Burbank, California, before judgement. Later, I found through the inventionconvention.com the link to your site that says that in the 1993-94 period, ISC was sued, in mass: mass-action law suit, for \$1.2 million. I'm looking forward to hearing from you soon. Please, tell me if anything can be done to get a part of the money I gave to ISC.

Created By: JBLAND Created Date: 04/25/01
Updated By: Updated Date:
Org Name: PUBLIC USERS - CIS
Amt Requested: 760.81
Amt Paid: 760.81 Payment Method: Check (Personal)
Agency Contact: Internet Complaint Date: 04/24/01
Initial Contact: TV/Radio Transaction Date: 07/31/98
Initial Response:
Product/Service: Inventions\Idea Promotions
Statute/Rule: FTC Act Sec 5 (BCP)



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Law Violation: Deception/Misrepresentation

Consumer

Complaining
Company/Org.:

Last name:

First:

Address:

City: Los Angeles

State: CA Zip:

Country: UNITED STATES

Work phone: () Ext:

Fax Number: ()

Home Number:

Email:

Age Range: 20 - 29

Company

Company: Invention Submission Corporation

Address: 222 Forbes Road Suite 100

City: Braintree

State: MA Zip: 02184

Country: UNITED STATES

Email:

URL:

Phone: (781) 380-1400 Ext:

Company Representative

Rep Name: Murphy, Edmond

Title:

Associated Company



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Transaction

Ref No.: 1361618 Contact Type: Request for Information Source: Consumer TCS? N

Comments:

How do I find out if this company is legitimate with what they have been set out to do which is to market my invention to see if anyone is interested. I just want to know if there have been any complaints about this company and if they are honest. Thanks, [REDACTED]

Created By: JMOORE Created Date: 04/17/01

Updated By: Updated Date:

Org Name: PUBLIC USERS - CIS

Amt Requested:

Amt Paid: 10,000.00 Payment Method: Check (Personal)

Agency Contact: Internet Complaint Date: 04/16/01

Initial Contact: TV/Radio Transaction Date:

Initial Response:

Product/Service:

Statute/Rule:

Law Violation:

Consumer

Complaining Company/Org.:

Last name: [REDACTED] First: [REDACTED]

Address: [REDACTED]

City: glendale State: NY Zip: [REDACTED]

Country: UNITED STATES

Work phone: () Ext:

Fax Number: ()

Home Number: [REDACTED]

Email: [REDACTED]

Age Range: 30 - 39



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Company

Company: Invention Submission Corporation

Address: 76 north Broadway

suite 2010

City: Hicksville Long Islang

State: NR Zip:

Country: LOCATION NOT REPORTED

Email:

URL:Invention submission Corporation

Phone: (516) 942-9673 Ext:

Company Representative

Rep Name: Dougherty, Jim

Title:

Associated Company



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Transaction

Ref No.: 1315766 Contact Type:Complaint Source:Consumer TCS? y

Comments: In October of 2000, I contacted ISC (invention Submission Corporation for assistance in patening my product. I was first contacted by a Mr. John Delach, who explained to me that he would be assisting me in attempting to patent my idea. So after about two weeks, I called the company and asked to speak with Mr. Delach, when I was told he was on a leave of absence because of a nervous break-down. Mr John Mancu took over my project. I informed the company to start the process; which was to preform an initial patientability search for my product, and to develop a Basic Information Pack, at the cost of \$885.40. I could pay in installments. About one Month later, I received my letter from the Patent attorney stating that my invention had a good chance of receiving a patent. The Basic Information Pack consisted only of a hard covered Book, with information that is outdated, and of no use to me or anyone else. The company could not even produce evicence of any successful that anyone had been successful throught their efforts at not only obtaining a Patent, but no apperent evidence of those products on the market. In essence, I paid over \$800.00 for a book that is of no use to anyone. In the intrum period the company informed me that if I wanted to continue on the the Patent process, I would need to pay them a total of \$ 8,800.00 befort they could proceed. I contacted a potential investor, who was willing to finance the project. After reviewing the "Basic Information Pack" he decided that the information was just too outdated. I have been attempting Mr. Mancu to return my calls, but without success. In fact, the only person that I have ever spoken with is Mr John Delach, Mr. John Mancu, and one other Individual. He is the only person that answers the phone every time. Please help others avoid falling into this trap. Thank you and God bless you and yours. [REDACTED]

Created By: JMOORE Created Date: 03/13/01
 Updated By: Updated Date:
 Org Name: PUBLIC USERS - CIS
 Amt Requested: 885.40
 Amt Paid: 885.40 Payment Method: Check (Personal)
 Agency Contact: Internet Complaint Date: 03/09/01
 Initial Contact: TV/Radio Transaction Date: 10/23/00
 Initial Response:
 Product/Service: Inventions\Idea Promotions
 Statute/Rule: FTC Act Sec 5 (BCP)



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Law Violation: Deception/Misrepresentation

Consumer

Complaining
Company/Org.:

Last name: [REDACTED] First: [REDACTED]

Address: [REDACTED]

City: Tacoma State: WA Zip: [REDACTED]

Country: UNITED STATES

Work phone: [REDACTED] Ext:

Fax Number: ()

Home Number: [REDACTED]

Email: [REDACTED]

Age Range: 40 - 49

Company

Company: Invention Submission Corporation

Address: 217 Ninth Street

City: Pittsburg State: PA Zip: 15222

Country: UNITED STATES

Email: www.inventionsubmission.com URL:www.isc.com

Phone: (888) 6890113 Ext:

Company Representative

Rep Name: Mancu, John Title:

Associated Company



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Transaction

Ref No.: 1309514 Contact Type: Complaint Source: Consumer TCS? Y
 Comments: Consumer paid company to receive patent services for invention. Says company did not provide any service. Consumer obtained patent on his own.
 Created By: ARICHARDSON Created Date: 03/07/01
 Updated By: ARICHARDSON Updated Date: 03/07/01
 Org Name: TOLL FREE NUMBER AND CONSUMER SENTINEL
 Amt Requested:
 Amt Paid: 10,645.00 Payment Method:
 Agency Contact: Mail Complaint Date: 02/15/01
 Initial Contact: Unknown Transaction Date:
 Initial Response: Unknown
 Product/Service: Inventions\Idea Promotions
 Statute/Rule: FTC Act Sec 5 (BCP)
 Law Violation: Deception/Misrepresentation

Consumer

Complaining
Company/Org.:

Last name: [REDACTED] First: [REDACTED]
 Address: [REDACTED]
 City: Victorville State: CA Zip: [REDACTED]
 Country: UNITED STATES
 Work phone () Ext:
 Fax Number: ()
 Home Number: ()
 Email:
 Age Range:

Company

Company: Invention Submission Corp.
 Address:
 City: State: NK Zip:
 Country: UNKNOWN LOCATION
 Email: URL:
 Phone: () Ext:



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Company Representative

Associated Company



Consumer Information System
Complaint Detail Report

02/01/2002
CROTTENBERG

Transaction

Ref No.: 1302783 Contact Type: Complaint Source: Consumer TCS? Y

Comments: Consumer states that he was success ful in winning a full refund of his money. Consumer state sthat he filed a claim w/ small claims court and two days later he conducted an informational picket at their local office. The third day he received his full refund via overnight mail from headquarters. Consumer states that company continues to advertise.

Created By: SMBAILEY Created Date: 03/02/01

Updated By: SMBAILEY Updated Date: 03/02/01

Org Name: Planning and Information- BCP

Amt Requested:

Amt Paid: Payment Method:

Agency Contact: Phone Complaint Date: 02/08/01

Initial Contact: Phone Transaction Date:

Initial Response:

Product/Service: Inventions\Idea Promotions

Statute/Rule: FTC Act Sec 5 (BCP)

Law Violation: Deception/Misrepresentation

Consumer

Complaining
Company/Org.:

Last name: [REDACTED]

First: [REDACTED]

Address: [REDACTED]

City: Las Vegas

State: NV Zip: [REDACTED]

Country: UNITED STATES

Work phone: () Ext:

Fax Number: ()

Home Number: ()

Email:

Age Range:



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Company

Company: Invention Submission Corporation

Address:

City:

State: NR Zip:

Country: LOCATION NOT REPORTED

Email:

URL:

Phone: ()

Ext:

Company Representative

Associated Company



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Transaction

Ref No.: 1283876 Contact Type: Complaint Source: Consumer TCS? Y
 Comments: no results on patent search
 Created By: SMBAILEY Created Date: 02/14/01
 Updated By: Updated Date:
 Org Name: PUBLIC USERS - CIS
 Amt Requested: 850.00
 Amt Paid: 850.00 Payment Method: Cash Advance: Other
 Agency Contact: Internet Complaint Date: 02/13/01
 Initial Contact: TV/Radio Transaction Date: 06/15/00
 Initial Response:
 Product/Service: Inventions\Idea Promotions
 Statute/Rule: FTC Act Sec 5 (BCP)
 Law Violation: Deception/Misrepresentation

Consumer

Complaining
Company/Org.:

Last name: [REDACTED] First: [REDACTED]
 Address: [REDACTED]
 City: Blackstock State: SC Zip: [REDACTED]
 Country: UNITED STATES
 Work phone (sam) e Ext:
 Fax Number: ()
 Home Number: [REDACTED]
 Email: [REDACTED]
 Age Range: 40 - 49

Company

Company: Invention Submission Corp.
 Address:
 City: Charlotte State: NC Zip:
 Country: UNITED STATES
 Email: URL:
 Phone: () Ext:



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Company Representative

Rep Name: Laurence, Luanne

Title:

Associated Company



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Transaction

Ref No.: 1249917 Contact Type: Complaint Source: Consumer TCS? Y

Comments: Consumer stated that she saw a advertising on the television dealing inventions. Consumer stated that she went to the office and showed her invention company told her that it was good and that it had not been invented yet. Company told her that she had to pay 9,000.00 cash to have a company market the product. Consumer stated that the company sent her a book with her invention in it and telling about it.

Created By: APROCTOR Created Date: 02/02/01

Updated By: APROCTOR Updated Date: 02/02/01

Org Name: TOLL FREE NUMBER AND CONSUMER SENTINEL

Amt Requested: 875.00

Amt Paid: 875.00 Payment Method: Check (Not Classified)

Agency Contact: Phone Complaint Date: 02/02/01

Initial Contact: In Person Transaction Date: 02/01/00

Initial Response: Phone: other

Product/Service: Inventions\Idea Promotions

Statute/Rule: FTC Act Sec 5 (BCP)

Law Violation: Misrepresentations/Deception (note in comments)

Consumer

Complaining
Company/Org.:

Last name: [REDACTED] First: [REDACTED]

Address: [REDACTED]

City: Dundalk State: MD Zip: [REDACTED]

Country: UNITED STATES

Work phone: () Ext:

Fax Number: ()

Home Number: [REDACTED]

Email:

Age Range:



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Company

Company: Invention Submission Corporation

Address: 1301 York Rd.

Suite 406

City: Timonium

State: MD Zip: 21093

Country: UNITED STATES

Email:

URL:

Phone: (410) 8288600

Ext:

Company Representative

Rep Name: Schultz, David Mark

Title:

Associated Company



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Transaction

Ref No.: 1206245 Contact Type:Complaint Source: Consumer TCS? Y

Comments: Consumer says he was recently informed, by an independent patent attorney, that he has been misinformed, etc. by this company. States he has invested amount below prior to learning he was being conned/scammed. Requesting for articles or reports of charges against company. (trans date not given)

Created By: ARICHARDSON Created Date: 01/02/01

Updated By: ARICHARDSON Updated Date: 01/02/01

Org Name: TOLL FREE NUMBER AND CONSUMER SENTINEL

Amt Requested:

Amt Paid: Payment Method:

Agency Contact: Mail Complaint Date: 12/20/00

Initial Contact: Unknown Transaction Date:

Initial Response:Unknown

Product/Service: Inventions\Idea Promotions

Statute/Rule: FTC Act Sec 5 (BCP)

Law Violation: Deception/Misrepresentation

Consumer

Complaining
Company/Org.:

Last name: [REDACTED] First: [REDACTED]

Address: [REDACTED]

City: Las Vegas State: NV Zip: [REDACTED]

Country: UNITED STATES

Work phone: () Ext:

Fax Number: ()

Home Number: ()

Email:

Age Range:



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Company

Company: Invention Submission Corp

Address: 217 Ninth Street

City: Pittsburg

State: PA Zip: 15222-3506

Country: UNITED STATES

Email:

URL:

Phone: ()

Ext:

Company Representative

Associated Company



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Transaction

Ref No.: 1203272 Contact Type: Complaint Source: Consumer TCS? Y

Comments: They have not fulfilled their contract obligation. They stated in writing that we would be included in a trade show convention - we were not. I have tried to contact the companies that ISC has supposedly sent brochures to. There is not enough information for me to actually contact these companies. ISC refused to supply me with the company information, address or phone number.

Created By: HBUCKMON Created Date: 12/28/00

Updated By: Updated Date:

Org Name: PUBLIC USERS - CIS

Amt Requested: 8,000.00

Amt Paid: 5,000.00 Payment Method: Visa Credit Card

Agency Contact: Internet Complaint Date: 12/24/00

Initial Contact: In Person Transaction Date: 03/18/99

Initial Response:

Product/Service: Inventions\Idea Promotions

Statute/Rule: Rule / Other

Law Violation: Other (Note the Violation in the Comment Field)

Consumer

Complaining
Company/Org.:

Last name: [REDACTED] First: [REDACTED]

Address: [REDACTED]

City: Baytown State: TX Zip: [REDACTED]

Country: UNITED STATES

Work phone [REDACTED] ext:

Fax Number: ()

Home Number: [REDACTED]

Email: [REDACTED]

Age Range: 70 - 79



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Company

Company: Invention Submission Corporation

Address: 217 9th Street

City: Pittsburgh

State: PA Zip: 41522-9860

Country: UNITED STATES

Email:

URL:

Phone: ()

Ext:

Company Representative

Associated Company



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Transaction

Ref No.: 1183634 Contact Type:Complaint Source: Consumer TCS? Y

Comments: My friend/partner and I had invented a product. We saw an ad on tv about ISC and how it can help us patent and sell our product to manufactures. We initially spend \$800 on a marketing book about our product and the market research that went along with it. Then they offered their service to us that would cost \$10,000 and we took the offer. We had placed a \$2,000 cash down payment and finance the rest. They offered legal service through their patent attorneys and would market our product. Unfortunately it seems that the company is giving us the run arround. Is this a scam?

Created By: CSTONE Created Date: 12/08/00

Updated By: Updated Date:

Org Name: PUBLIC USERS - CIS

Amt Requested: 10,000.00

Amt Paid: 4,000.00 Payment Method: Certified Cheque

Agency Contact: Internet Complaint Date: 12/07/00

Initial Contact: TV/Radio Transaction Date: 12/05/00

Initial Response:

Product/Service: Inventions\Idea Promotions

Statute/Rule: FTC Act Sec 5 (BCP)

Law Violation: Deception/Misrepresentation

Consumer

Complaining Company/Org.:

Last name: [Redacted] First: [Redacted]

Address: [Redacted]

City: White Plains State: NY Zip: [Redacted]

Country: UNITED STATES

Work phone: [Redacted]

Fax Number: ()

Home Number: [Redacted]

Email: [Redacted]

Age Range: [Redacted]



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Company

Company: Invention Submission Corporation

Address: 217 Ninth St

City: Pittsburgh

State: PA Zip: 15222

Country: UNITED STATES

Email:

URL:

Phone: ()

Ext:

Company Representative

Rep Name: Lauren, Paul

Title:

Associated Company



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Transaction

Ref No.: 1169738 Contact Type: Complaint Source: Consumer TCS? Y

Comments: I entered into a contract with this unscrupulous invention marketing company unaware of the litigation brought against them in 1993 and 1994. After researching, I found that some of the provisions of the FTC report were indeed violated. These include the agent touting that Invention Submission Corporation has special connections and dealings with several manufacturers in the industry in which I hoped to commercialize my idea. He made it known that these special relationships are realized at the Inpex trade show in Pittsburgh, PA and that there is a reasonable chance of taking advantage of them. In the meantime, I have found that the said trade show is nothing more than a waste of inventor's money. Furthermore, the agent insisted several times that pursuing a patent for my invention is superfluous and that ideas can be successfully marketed without one. This is in direct contrast to everything else I have read since that states a patent is integral in the invention process. The agent did relay that if I wanted to pursue a patent, the patent lawyers they work with could do so for a fee between \$10,000 and \$15,000. I have found out that most patent lawyers charge between \$3,000 and \$5,000 for such a service and that at least one of Invention Submission Corporation's patent lawyers pressure their associates to churn out patent applications at a rate not in line with the rest of the industry. I feel deceived by this company's very questionable practices and wish to remit on my contract so that I can retrieve the money I now consider wasted. Thank you. [REDACTED]

Created By: SMBAILEY Created Date: 11/22/00
Updated By: Updated Date:
Org Name: PUBLIC USERS - CIS
Amt Requested: 875.00
Amt Paid: 875.00 Payment Method: Other Credit Card
Agency Contact: Internet Complaint Date: 11/21/00
Initial Contact: Phone Transaction Date: 09/12/00
Initial Response:
Product/Service: Inventions\Idea Promotions
Statute/Rule: FTC Act Sec 5 (BCP)



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Law Violation: Deception/Misrepresentation

Consumer

Complaining
Company/Org.:

Last name:

First:

Address:

City:

New York

State: NY Zip:

Country:

UNITED STATES

Work phone

Fax Number:

()

Home Number

Email:

Age Range:

Company

Company: Invention Submission Corporation

Address: 217 ninth street

City: Pittsburgh

State: PA Zip: 15222

Country: UNITED STATES

Email: invent@ix.netcom.com

URL:www.isc-online.com

Phone: (800) 2884332

Ext:

Company Representative

Rep Name: Elliott, Ward

Title:

Associated Company



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Transaction

Ref No.: 1156031 Contact Type: Complaint Source: Consumer TCS? Y

Comments: I contacted the company about a new product for market. I met a representative here in the suburbs of Chicago. I paid the pre-market analysis. They paid for them to begin to submit my invention to companies that were in their database that they had a relationship with the company. After this I learned about the past and present investigation about the firm. I started to contact some of the companies they said they sent my press release to and could not find them or they did not know the firm. I stop paying for the service, because I felt they were taking my money and wasting my time and effort. When I stop paying Universal Finance Co., Invention Submission Co. stop working on my file [REDACTED]. If the finance company paid them in full, then ISC should have continued with their services. Now over the past couple of years, the finance company sends letters stating that they have submitted negative information on my credit report and if I want the negative information removed, I need to call them to arrange a payment plan. This stated in 1998 and is still continuing. I know a sign a contract agreement, but do you have to honor it if someone is not doing the job that they lead you to believe.

Created By: HBUCKMON Created Date: 11/09/00

Updated By: Updated Date:

Org Name: PUBLIC USERS - CIS

Amt Requested: 7,650.00

Amt Paid: 1,450.00 Payment Method: Check (Personal)

Agency Contact: Internet Complaint Date: 11/08/00

Initial Contact: TV/Radio Transaction Date: 07/19/97

Initial Response:

Product/Service: Inventions\Idea Promotions

Statute/Rule: FTC Act Sec 5 (BCP)



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Law Violation: Deception/Misrepresentation

Consumer

Complaining
Company/Org.:

Last name:

First:

Address:

City: Chicago

State: IL Zip:

Country: UNITED STATES

Work phone ()

Ext:

Fax Number: ()

Home Number:

Email:

Age Range:

Company

Company: Invention Submission Corp.&Universal Finance Co. Inc.

Address: 217 Ninth Street &

P. O. Box 363

City: Pittsburgh

State: PA Zip: 15222,1523

Country: UNITED STATES

Email:

URL:

Phone: ()

Ext:

Company Representative

Associated Company



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Transaction

Ref No.: 1643292 Contact Type:Complaint Source: Consumer TCS? Y

Comments: Consumer said that he invented something and sent his invention to the company and they will not send him any thing back. He sent them his paper work, picture and how to work the invention. They will not sent him his paper work back and will not call him on his invention.

Created By: TMEKINS Created Date: 11/05/01

Updated By: ARICHARDSON Updated Date: 11/08/01

Org Name: TOLL FREE NUMBER AND CONSUMER SENTINEL

Amt Requested:

Amt Paid: Payment Method:

Agency Contact: Mail Complaint Date: 11/05/01

Initial Contact: Phone Transaction Date:

Initial Response:Phone: other

Product/Service: Inventions\Idea Promotions

Statute/Rule: FTC Act Sec 5 (BCP)

Law Violation: Deception/Misrepresentation

Consumer

Complaining
Company/Org.:

Last name: [REDACTED] First: [REDACTED]

Address: [REDACTED]

City: Anchorage State: AK Zip: [REDACTED]

Country: UNITED STATES

Work phone: () Ext:

Fax Number: ()

Home Number: [REDACTED]

Email:

Age Range:



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Company

Company: Invent-Tech or Invention Technologies

Address: 2655 Lejeune Rd

City: Coralgables

State: FL Zip: 3313458-46

Country: UNITED STATES

Email:

URL:

Phone: (80094) 09020

Ext:

Company Representative

Associated Company



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Transaction

Ref No.: 1641472 Contact Type: Complaint Source: Consumer TCS? Y

Comments: I submitted an idea for an invention to this company. I was told that I would receive a patent and that the product/invention would be highly successful and that I would make a lot of money. They induced me to invest several thousands of dollars and I never got a patent and they have not made me any money whatsoever. Unfortunately I can't prove much of this because the promises for a patent and huge profits were made to me over the telephone. I would like to suggest that someone at the FTC actually pose as a new inventor and gather evidence first hand on how they make these promises. Especially a man named Harry King, who made those promises to me. I really think that if you want to catch these people committing "fraud in the inducement" you should pose as a prospective and ill-informed inventor. That is how these people take advantage of consumers. I would not be surprised if other customers of Invent-Tech (whose names are on the Invent-Tech website) were made the very same promises. You might be able to contact them and find out. I really hope that you can do something about these people.

Created By: JBLAND Created Date: 11/05/01

Updated By: Updated Date:

Org Name: PUBLIC USERS - CIS

Amt Requested: 6,000.00

Amt Paid: 6,000.00 Payment Method: Other Credit Card

Agency Contact: Internet Complaint Date: 11/04/01

Initial Contact: TV/Radio Transaction Date: 07/01/00

Initial Response:

Product/Service: Inventions\Idea Promotions

Statute/Rule: FTC Act Sec 5 (BEP)



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Law Violation: Deception/Misrepresentation

Consumer

Complaining
Company/Org.:

Last name: [REDACTED]

First: [REDACTED]

Address: [REDACTED]

City: Columbus

State: OH Zip: [REDACTED]

Country: UNITED STATES

Work phone [REDACTED]

Fax Number: ()

Home Number: ()

Email: [REDACTED]

Age Range: 30 - 39

Company

Company: Invention Technologies (Invent Tech)

Address:

City:

State: FL Zip:

Country: UNITED STATES

Email: URL:www.invent-tech.com

Phone: () Ext:

Company Representative

Rep Name: King, Harry

Title:

Associated Company



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Transaction

Ref No.: 1631458 Contact Type: Complaint Source: Consumer TCS? Y
 Comments: The consumer was offered by Invention technologies for \$745.00 will look at the consumers invention. The company will market the consumer the consumer invention for \$2000 to \$4000.
 Created By: JRAU Created Date: 10/30/01
 Updated By: JRAU Updated Date: 10/30/01
 Org Name: TOLL FREE NUMBER AND CONSUMER SENTINEL
 Amt Requested: 745.00
 Amt Paid: Payment Method:
 Agency Contact: Phone Complaint Date: 10/30/01
 Initial Response:
 Product/Service: Inventions\Idea Promotions
 Statute/Rule: FTC Act Sec 5 (BCP)
 Law Violation: Deception/Misrepresentation

Consumer

Complaining
Company/Org.:

Last name: [REDACTED] First: [REDACTED]

Address:

City: State: NJ Zip:

Country: UNITED STATES

Work phone () Ext:

Fax Number: ()

Home Number: ()

Email:

Age Range:

Company

Company: Invention Technologies

Address:

City: State: NR Zip:

Country: LOCATION NOT REPORTED

Email: URL:

Phone: () Ext:

Company Representative



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Associated Company



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Transaction

Ref No.: 1629924 Contact Type: Complaint Source: Consumer TCS? Y

Comments: Invention Technologies, Inc. did not live up to the agreement/contract I signed with them and fraudulently misrepresented my invention as having been trademarked, which it has not been to date. They have it being trademarked on my web site when it is not and that is misrepresentation. They also said they would be responsible for "Coding of Invention" by U.S. Bureau of Standards, Standard Industrial Code, which they have never sent proof of having accomplished this either. They did submit a registration to the U.S. Patent Office for a Disclosure Document. My biggest concern is the misrepresentation of my invention being trademarked (proof is still on the internet site). For over two years I was led to believe that my invention had been trademarked and protected and it has not. This is a gross misrepresentation (lying) about the status of my invention at the US Patent and Trade Office. I have contacted them several times with my concern over this and I was told by one of the client relations team members (which they turn over frequently) that it was for my "protection" and to "scare off" anyone from using my the name I chose for my invention. To date, no one from Invention Technologies has contacted me about their breaching the contract and misrepresenting my invention. Any assistance you can give me will be greatly appreciated. I am simply asking them to refund my monies or I will be seeking legal actions against them Civil Action No. [REDACTED] FTC File No. [REDACTED] and Civil Action No. [REDACTED] FTC File No. [REDACTED]

Sincerely,
[REDACTED]

Created By: FTUCKER Created Date: 10/29/01
 Updated By: Updated Date:
 Org Name: PUBLIC USERS - CIS
 Amt Requested: 4,700.00
 Amt Paid: 4,700.00 Payment Method: Check (Personal)
 Agency Contact: Internet Complaint Date: 10/29/01
 Initial Contact: In Person Transaction Date: 03/06/99
 Initial Response:
 Product/Service: Inventions\Idea Promotions
 Statute/Rule: FTC Act Sec 5 (BCP)



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Law Violation: Deception/Misrepresentation

Consumer

Complaining
Company/Org.:

Last name: [REDACTED]

First: [REDACTED]

Address: [REDACTED]

City: Alexandria

State: LA Zip: [REDACTED]

Country: UNITED STATES

Work phone [REDACTED]

Fax Number: ()

Home Number: [REDACTED]

Email: [REDACTED]

Age Range: 40 - 49

Company

Company: Invention Technologies, Inc.

Address: 2655 Lejeune Road

Suite 550

City: Coral Gables

State: FL Zip: 33134-5846

Country: UNITED STATES

Email: www.invent-tech.com

URL: info@invent-tech.com

Phone: (800) 940-9020 Ext:

Company Representative

Rep Name: Seville, Sergio

Title:

Associated Company



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Transaction

Ref No.: 1617398 Contact Type: Complaint Source: Consumer TCS? Y

Comments: I've just resently sent them a personal check for my idea, then I found them on the "Red flag list" so I've stopped payment on my check (as of 10-18-01 @ 08:28am) and I'am letting you know. I found the company on the internet and sent them my idea to improve a medical devise in my respiratory care field. A MR. Bishop called me and told me the my idea would possibly entail getting a manufacturer to make about 1 millon units, where I would get about \$2.50 per unit and they would get .50 per unit. I've already sent them my preliminary drawings and details about my idea and they are current unaware of my stoping the check as of now at 11-18-01 08:32 am est. They did also ask for \$2,500 to \$5,500.00 for a marketing plan, but I as of yet have not seen any documentation. I have signed a Reseach FactFile, a Affirmative Disclosure Statement and a Documentation Proposal form the one that has all the "none" on it. They have sent me a preliminary market analysis, a diploma/certificate indicating that my idea will not be disclosed to anyone and will remain confidential, some company brosuers, some trade show documentation, a free 30 minute calling card, news articles about some of their clients products and the stuff on their internet site. Their is an area that requires a password in order to get into in the passwords are first "new" and then "temp", in order to access these areas.

Created By: JMOORE Created Date: 10/19/01
Updated By: Updated Date:
Org Name: PUBLIC USERS - CIS
Amt Requested: 754.00
Amt Paid: 754.00 Payment Method: Check (Personal)
Agency Contact: Internet Complaint Date: 10/19/01
Initial Contact: Phone Transaction Date: 10/10/01
Initial Response:
Product/Service: Inventions\Idea Promotions
Statute/Rule: FTC Act Sec 5 (BCP)



Consumer Information System
Complaint Detail Report

02/01/2002
CROTTENBERG

Law Violation: Deception/Misrepresentation

Consumer

Complaining
Company/Org.:

Last name: [REDACTED] First: [REDACTED]

Address: [REDACTED]

City: Bronx State: NY Zip: [REDACTED]

Country: UNITED STATES

Work phone: [REDACTED]

Fax Number: () [REDACTED]

Home Number: [REDACTED]

Email: [REDACTED]

Age Range: 40 - 49

Company

Company: Invent-Tech or Invention Technologies

Address: 2655 LeJeune Road

Suite 550

City: Coral Gables State: FL Zip: 33134

Country: UNITED STATES

Email: info@invent-tech.com URL: http://invent-tech.com

Phone: (800) 940-9020 Ext:

Company Representative

Rep Name: Williams also Mr. Bishop, Evan Title:

Associated Company



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Transaction

Ref No.: 1616718 Contact Type: Request for Information Source: Consumer TCS? N

Comments: Consumer wanted number to BBB to investigate company before sending his money to an inventions company .

Created By: TDENNIS Created Date: 10/19/01

Updated By: TDENNIS Updated Date: 10/19/01

Org Name: TOLL FREE NUMBER AND CONSUMER SENTINEL

Amt Requested: 800.00

Amt Paid: Payment Method:

Agency Contact: Phone Complaint Date: 10/19/01

Initial Contact: TV/Radio Transaction Date:

Initial Response: Phone: 800/888 number

Product/Service: Other (Note in Comments)

Statute/Rule:

Law Violation: Other (Note the Violation in the Comment Field)

Consumer

Complaining Company/Org.:

Last name: [REDACTED]

First: [REDACTED]

Address:

City: [REDACTED]

State: FL Zip: [REDACTED]

Country: UNITED STATES

Work phone () Ext:

Fax Number: ()

Home Number: ()

Email:

Age Range:

Company

Company: Invention Technologies

Address: 2655 Lejeune Rd

Ste 550

City: MIAMI State: FL Zip: 33134-

Country: UNITED STATES

Email: URL:

Phone: (800) 9409020 Ext:



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Company Representative

Associated Company



Consumer Information System
Complaint Detail Report

02/01/2002
CROTTENBERG

Transaction

Ref No.: 1612981 Contact Type: Complaint Source: Consumer TCS? Y
Comments: send payment in 2 parts check and mastercard. Found out that my invention is already on market place and can be made in China for just a few dollars. I can not get Harry King on the phone. Can I get my money back?
Created By: EJONES Created Date: 10/17/01
Updated By: Updated Date:
Org Name: PUBLIC USERS - CIS
Amt Requested: 8,950.00
Amt Paid: 8,950.00 Payment Method: MasterCard Credit Card
Agency Contact: Internet Complaint Date: 10/15/01
Initial Contact: TV/Radio Transaction Date: 02/26/00
Initial Response:
Product/Service: Investments: Other (note in comments)
Statute/Rule: FTC Act Sec 5 (BCP)
Law Violation: Deception/Misrepresentation

Consumer

Complaining
Company/Org.:

Last name: [REDACTED] First: [REDACTED]

Address: [REDACTED]

City: Kamuela State: HI Zip: [REDACTED]

Country: UNITED STATES

Work phone () Ext:

Fax Number: ()

Home Number: [REDACTED]

Email:

Age Range: 50 - 59



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Company

Company: Invent-Tech

Address: 2655 LeJeune Rd

Coral Gables, FL

City: Coral Gables

State: FL Zip: 33134

Country: UNITED STATES

Email: info@invent-tech.com

URL: <http://invent-tech.com>

Phone: (800) 940-9020 Ext:

Company Representative

Rep Name: King, Harry

Title:

Associated Company



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Transaction

Ref No.: 1565313 Contact Type: Complaint Source: Congress TCS? Y

Comments:

Created By: GREESE Created Date: 09/14/01

Updated By: CMUNGO Updated Date: 10/05/01

Org Name: Office of the Secretary

Amt Requested:

Amt Paid: Payment Method:

Initial Response:

Product/Service: Inventions\Idea Promotions

Statute/Rule:

Law Violation:

Consumer

Complaining
Company/Org.:

Last name: [REDACTED]

First: [REDACTED]

Address: [REDACTED]

City: Erie

State: PA Zip: [REDACTED]

Country: UNITED STATES

Work phone: () Ext:

Fax Number: ()

Home Number: ()

Email:

Age Range:

Company

Company: Invention Technologies Inc.

Address:

City: State: NR Zip:

Country: LOCATION NOT REPORTED

Email: URL:

Phone: () Ext:

Company Representative

Associated Company



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Transaction

Ref No.: 1543348 Contact Type: Request for Information Source: Consumer TCS? Y

Comments:

Saw ad on TV about this co. which will process inventions.
Wants to know if legitimate.

Created By: LGROSS Created Date: 08/30/01

Updated By: LGROSS Updated Date: 08/30/01

Org Name: TOLL FREE NUMBER AND CONSUMER SENTINEL

Amt Requested:

Amt Paid: Payment Method:

Agency Contact: Phone Complaint Date:

Initial Response:

Product/Service: Inventions\Idea Promotions

Statute/Rule:

Law Violation:

Consumer

Complaining
Company/Org.:

Last name: [REDACTED] First: [REDACTED]

Address: [REDACTED]

City: Denham Springs State: LA Zip: [REDACTED]

Country: UNITED STATES

Work phone () Ext:

Fax Number: ()

Home Number: (12256) 651011

Email:

Age Range:

Company

Company: Invent Tech

Address: 2655 LeJeune Rd

Ste 550

City: MIAMI State: FL Zip: 33134-

Country: UNITED STATES

Email: URL:

Phone: () Ext:

Company Representative



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Transaction

Ref No.: 1504863 Contact Type: Request for Information Source: Consumer TCS? N

Comments: Researching "legitimacy" of company. Provided FOIA procedure. Consumer requested information about Invention Technologies.

Created By: KWESSON Created Date: 07/31/01

Updated By: Updated Date:

Org Name: TOLL FREE NUMBER AND CONSUMER SENTINEL

Amt Requested:

Amt Paid: Payment Method:

Agency Contact: Phone Complaint Date:

Initial Response:

Product/Service: Inventions\Idea Promotions

Statute/Rule:

Law Violation:

Consumer

Complaining Company/Org.:

Last name: Not Provided First:

Address:

City: State: NR Zip:

Country: LOCATION NOT REPORTED

Work phone () Ext:

Fax Number: ()

Home Number: (818) 762-4856

Email:

Age Range:

Company

Company: Invention Technologies

Address:

City: State: NR Zip:

Country: LOCATION NOT REPORTED

Email: URL:

Phone: () Ext:

Company Representative



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Transaction

Ref No.: 1304745 Contact Type: Complaint Source: Consumer TCS? Y

Comments: I had an invention that I wanted to "launch" and I looked to them to help me. They did a poor patent search and convinced me to proceed with more money. I found out after 1 and 1/2 years that someone patented this idea several years ago. I have contacted a lawyer to help me get my money back.

Created By: JMOORE Created Date: 03/05/01

Updated By: Updated Date:

Org Name: PUBLIC USERS - CIS

Amt Requested: 3,495.00

Amt Paid: 3,495.00 Payment Method: MasterCard Credit Card

Agency Contact: Internet Complaint Date: 03/02/01

Initial Contact: TV/Radio Transaction Date:

Initial Response:

Product/Service: Inventions\Idea Promotions

Statute/Rule: FTC Act Sec 5 (BCP)

Law Violation: Deception/Misrepresentation

Consumer

Complaining
Company/Org.:

Last name: [REDACTED] First: [REDACTED]

Address: [REDACTED]

City: Napa State: CA Zip: [REDACTED]

Country: UNITED STATES

Work phone [REDACTED] xt:

Fax Number: ()

Home Number: [REDACTED]

Email: [REDACTED]

Age Range: 30 - 39



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Company

Company: Invent-Tech aka Invention Technologies

Address:

City: Coral Gables State: FL Zip:

Country: UNITED STATES

Email: URL:

Phone: (800) 9409020 Ext:

Company Representative

Rep Name: Rodriguez, Ed Title:

Associated Company



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Transaction

Ref No.: 1292746 Contact Type: Complaint Source: Consumer TCS? Y

Comments: This company is a company that says they will help you with your inventions. First they send you a packet about there company and then have you send them a drawing and explanation of your invention. Then they call you and tell you that they did a patent search on your invention and that nothing showed up and that you invention is unique and that they would like to send you a proposal with a fee for there services. Upon receiving there proposal and their copy of the patent search info, I found out that you can do a patent search on the computer, so because I couldn't figure out what the patent sheet they sent me was saying, I figured I go into the internet and find out more about patent information. There was alot of viable info regarding "operation mousetrap", then when I went to do a search on my invention, right then and there 2 items that matched were quickly brought up. If I hand't known about the patent web site I would have probably sent this gut the money and who knows how much more. As of today I havn't confronted this company, I recieved there proposal a week ago, and since then this company has called me 2 to 3 times a day, but because I have caller ID I hav'nt answered his call and wanted to file a complaint with the FTC and wait to see what you would like me to do.

Created By: SMBAILEY Created Date: 02/22/01

Updated By: Updated Date:

Org Name: PUBLIC USERS - CIS

Amt Requested: 745.00

Amt Paid: .00 Payment Method:

Agency Contact: Internet Complaint Date: 02/21/01

Initial Contact: Mail Transaction Date:

Initial Response:

Product/Service: Inventions\Idea Promotions

Statute/Rule: FTC Act Sec 5 (BCP)



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Law Violation: Deception/Misrepresentation

Consumer

Complaining
Company/Org.:

Last name: [REDACTED]

First: [REDACTED]

Address: [REDACTED]

City: [REDACTED]

State: CA Zip: [REDACTED]

Country: UNITED STATES

Work phone: () Ext:

Fax Number: ()

Home Number: [REDACTED]

Email: [REDACTED]

Age Range: 30 - 39

Company

Company: Invent Tech

Address: 2655 lejeune rd

suite 550

City: coral gables

State: FL Zip: 33134

Country: UNITED STATES

Email: URL:

Phone: (800) 9409020 Ext:

Company Representative

Rep Name: Clinton, Ross

Title:

Associated Company



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Transaction

Ref No.: 1225415 Contact Type:Complaint Source:Consumer TCS? Y

Comments: Consumer says she wasted money on this company. They were to provide her with Legal Patent Search on her ideas and inform manufactures of these ideas. What she received was very basic information which is available through any public access and pretty letters to send manufactures, which she says are nice but totally useless because without a legal patent search and a legal patent, it really has nothing that a manufacture could even use.

Created By: ARICHARDSON Created Date: 01/12/01

Updated By: ARICHARDSON Updated Date: 01/12/01

Org Name: TOLL FREE NUMBER AND CONSUMER SENTINEL

Amt Requested:

Amt Paid: Payment Method:

Agency Contact: Mail Complaint Date: 11/01/00

Initial Contact: Unknown Transaction Date:

Initial Response:Unknown

Product/Service: Inventions\Idea Promotions

Statute/Rule: FTC Act Sec 5 (BCP)

Law Violation: Deception/Misrepresentation

Consumer

Complaining
Company/Org.:

Last name: [REDACTED] First: [REDACTED]

Address: [REDACTED]

City: Shasta State: CA Zip: [REDACTED]

Country: UNITED STATES

Work phone: () Ext:

Fax Number: ()

Home Number: ()

Email:

Age Range:



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Company

Company: Invent-Tech

Address: 2655 Lejevne Road, Suite 550

City: Coral Gables

State: FL Zip: 33134-5846

Country: UNITED STATES

Email:

URL:

Phone: ()

Ext:

Company Representative

Associated Company



Consumer Information System
Complaint Detail Report

02/01/2002
CROTTENBERG

Transaction

Ref No.: 1202716 Contact Type: Complaint Source: Consumer TCS? Y
 Comments: invention scam and hostile phonr calls after I said no to the scam
 Created By: HBUCKMON Created Date: 12/27/00
 Updated By: Updated Date:
 Org Name: PUBLIC USERS - CIS
 Amt Requested: 745.00
 Amt Paid: .00 Payment Method:
 Agency Contact: Internet Complaint Date: 12/22/00
 Initial Contact: TV/Radio Transaction Date: 11/07/00
 Initial Response:
 Product/Service: Inventions\Idea Promotions
 Statute/Rule: FTC Act Sec 5 (BCP)
 Law Violation: Deception/Misrepresentation

Consumer

Complaining
Company/Org.:

Last name: [REDACTED] First: [REDACTED]
 Address: [REDACTED]
 City: monett State: MO Zip: [REDACTED]
 Country: UNITED STATES
 Work phone: () Ext:
 Fax Number: ()
 Home Number: [REDACTED]
 Email: [REDACTED]
 Age Range: 30 - 39

Company

Company: Invent-Tech
 Address: 2655 lejeune road suite 550
 City: coral gables State: FL Zip: 33134-5846
 Country: UNITED STATES
 Email: info@invent-tech.com URL: http://invent-tech.com/index.html
 Phone: (800) 9409020 Ext:



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Company Representative

Rep Name: bower, rudy

Title:

Associated Company



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Transaction

Ref No.: 1198502 Contact Type: Complaint Source: Consumer TCS? N
 Comments: Consumer states that a company did a portfolio for him but did not complete the work and he was told that if he was not satisfied that he could return it for a refund and Invent Technology have been ignorig his calls
 Created By: YTAYLOR Created Date: 12/21/00
 Updated By: DMARTIN Updated Date: 12/21/00
 Org Name: TOLL FREE NUMBER AND CONSUMER SENTINEL
 Amt Requested: 754.00
 Amt Paid: 754.00 Payment Method: Visa Credit Card
 Agency Contact: Phone Complaint Date: 12/21/00
 Initial Contact: Unknown Transaction Date:
 Initial Response: Unknown
 Product/Service: Other (Note in Comments)
 Statute/Rule: FTC Act Sec 5 (BCP)
 Law Violation: Other (Note the Violation in the Comment Field)

Consumer

Complaining Company/Org.:

Last name: [REDACTED] First: [REDACTED]

Address: [REDACTED]

City: White Sulphur Springs State: MT Zip: [REDACTED]

Country: UNITED STATES

Work phone () Ext:

Fax Number: ()

Home Number: [REDACTED]

Email:

Age Range:



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Company

Company: Invent Technology

Address: 2655 Lejeune Road Suite 550

City: Coral Gables

State: FL Zip: 33134-5846

Country: UNITED STATES

Email:

URL:

Phone: (800) 9409020

Ext:

Company Representative

Rep Name: Ryan, Pom

Title: Customer Service

Associated Company



Consumer Information System
Complaint Detail Report

02/01/2002
CROTTENBERG

Transaction

Ref No.: 1177632 Contact Type: Complaint Source: Consumer TCS? Y

Comments: I ENQUIRED ABOUT HELPING WITH AN INVENTION I HAD.THEY CONTACTED ME BACK AND SAID THEY WOULD DO A PRELIMINARY PATENT SEARCH FOR FREE. SO I SENT THEM INFO ON MY IDEA AND THEY CONTACTED BY PHONE TO TELL ME THEY ARE STARTING ON THE PATENT SEARCH. SO A FEW DAYS PAST THEY SAID THEY FOUND NOTHING I DID MY OWN SEARCH MEANWHILE FINDING PATENTS CLOSE TO MINE.I WAS SENT A PACKAGE ASKING ME TO SEND \$745.00 FOR A PORFOLIO OF MY INVENTION. THEN I ASKED HOW MUCH MORE DO I HAVE TO SPEND.HE SAID HE DID NOT KNOW UNTIL THE PORFOLIO WAS DONE.THEN HE SAID BETWEEN \$2000 AND \$10000 IF I DECIDE TO SIGN A MARKETING AGREEMENT FOR TWO YEARS WITH THEM, THEN I ASKED F OR ANYTHING THAT CAN SHOW ME THAT THIS COMPANY DOES WHAT IT SAID. HE SAID TO LOOK AT THEIR WEBSITE ,SO I DID THERE WAS NOTHING SHOWING ANYONE BEING SUCCESSFUL JUST PENDING. SO I ASKED HIM TO FAX ME SOME INFO TO MY JOB. HE CLAIMED THE FAXES WOULD NOT GO THROUGH. HE MUST HAVE CONTACTED ME AT LEAST EVERY OTHER NIGHT BY PHONE TO SEE WHAT I WAS GOING TO DO. I FINALLY SAID I DONT HAVE \$745.00 TO GIVE OUT , HE THEN SAID WELL I GUESS WE'LL TERMINATE THE PROJECT IT SEEMS AS THOUGH HE WAS ONLY INTERESTED IN GETTING MY MONEY AND NOT HELPING ME WITH MY IDEA.

Created By: HBUCKMON Created Date: 12/01/00
Updated By: Updated Date:
Org Name: PUBLIC USERS - CIS
Amt Requested: 745.00
Amt Paid: .00 Payment Method: Unknown
Agency Contact: Internet Complaint Date: 11/27/00
Initial Contact: TV/Radio Transaction Date:
Initial Response:
Product/Service: Inventions\Idea Promotions
Statute/Rule: FTC Act Sec 5 (BCP)



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Law Violation: Deception/Misrepresentation

Consumer

Complaining
Company/Org.:

Last name: [REDACTED]

First: [REDACTED]

Address: [REDACTED]

City: HOUSTON

State: TX Zip: [REDACTED]

Country: UNITED STATES

Work phone: [REDACTED]

Fax Number: () [REDACTED]

Home Number: [REDACTED]

Email: [REDACTED]

Age Range:

Company

Company: Invent-Tech

Address: 2655 LEJEUNE ROAD

SUITE 550

City: CORAL GABLES

State: FL Zip: 33134-5846

Country: UNITED STATES

Email: same as above

URL: <http://invent-tech.com>

Phone: (800) 9409020 Ext:

Company Representative

Rep Name: GONZALES, ROBERT

Title:

Associated Company



Consumer Information System
Complaint Detail Report

02/01/2002
CROTTENBERG

Transaction

Ref No.: 1166391 Contact Type: Complaint Source: Consumer TCS? Y

Comments: kept wanting money. it started out at \$650 and then they wanted 3,950 dollers. they first gave us one rep. sean richards a couple weeks later they gave us a second rep. ed was the second. they kept giving us the run around for weeks.

Created By: SMBAILEY Created Date: 11/20/00
Updated By: Updated Date:

Org Name: PUBLIC USERS - CIS

Amt Requested: 4,600.00

Amt Paid: 650.00 Payment Method: Postal Money Order

Agency Contact: Internet Complaint Date: 11/19/00

Initial Contact: TV/Radio Transaction Date: 10/06/00

Initial Response:

Product/Service: Investments: Other (note in comments)

Statute/Rule: FTC Act Sec 5 (BCP)

Law Violation: Deception/Misrepresentation

Consumer

Complaining
Company/Org.:

Last name: [REDACTED] First: [REDACTED]

Address: [REDACTED]

City: salecreek State: TN Zip: [REDACTED]

Country: UNITED STATES

Work phone: () Ext:

Fax Number: ()

Home Number: [REDACTED]

Email:

Age Range:



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Company

Company: Invent-Tech

Address: 2655 lejeune road suite 550

City: coral gables

State: FL Zip: 33134-5846

Country: UNITED STATES

Email:

URL:invent-tech.com

Phone: (180) 9409020

Ext:

Company Representative

Rep Name: rodriguez, ed

Title:

Associated Company



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Transaction

Ref No.: 1085259 Contact Type:Complaint Source:Consumer TCS? Y

Comments: i submitted an idea to invent-tech, and for 745.00 they would; research,develope&promote in to the market &at no more money would be ask for until the licencing agrement come into play & then i would`nt be concerned with because they (invent-tech)had their own investors,they sent me a money back garantee discloser to sign & i did sign, and due to my excitement that my dream could possibly happen i sent tom ryan at invent-tech \$745.00 cashier check even tho i had to refinace my car to get the money,mr,ryan convinced me that come x-mas i would be one happy lady,and that as soon as he (mr.ryan)recieved the \$745.00 he had a team ready to start o n my portfolio.after 3wks my portfolio arrived and to my disappointment the so called patent search papers looked to have just been printed off the internet,other papers included manufacturing & production considerations,packaging,cost & price estimates,& etc...the pages that were put together for my portfolio has what i call fill in pages,.. (LIKE)---name-- - ---idea--- i have tried calling mr. ryan to ask for a refund of my money but he`s always in meetings or all i can do is leave messages on his voice mail,i have left at least 15 messages for him to call and at least honor their guarantee.

Created By: HBUCKMON Created Date: 09/12/00
Updated By: Updated Date:
Org Name: PUBLIC USERS - CIS
Amt Requested: 745.00
Amt Paid: 745.00 Payment Method: Cashier's Check
Agency Contact: Internet Complaint Date: 09/12/00
Initial Contact: Phone Transaction Date: 07/16/00
Initial Response:
Product/Service: Inventions\Idea Promotions
Statute/Rule: FTC Act Sec 5 (BCP)



Consumer Information System
Complaint Detail Report

02/01/2002

CROTTENBERG

Law Violation: Deception/Misrepresentation

Consumer

Complaining
Company/Org.:

Last name: [REDACTED]

First: [REDACTED]

Address: [REDACTED]

City: chapmanville

State: WV Zip: [REDACTED]

Country: UNITED STATES

Work phone (0) 00 Ext: 0

Fax Number: ()

Home Number: [REDACTED]

Email: [REDACTED]

Age Range:

Company

Company: Invent-Tech

Address: 2655 leJune road, suite 550

City: coral gables

State: FL Zip: 33134-5846

Country: UNITED STATES

Email: www.invent-tech.com

URL: www.invent-tech.com

Phone: (800) 9409020 Ext:

Company Representative

Rep Name: ryan, tom

Title:

Associated Company



**Consumer Information System
Complaint Detail Report**

02/01/2002

CROTTENBERG

Transaction

Ref No.: 961397 Contact Type: Request for Information Source: Consumer TCS? Y

Comments: Wants to know if a company is a scam...ck w/Florida BBB...company is a member of BBB and complaints (3) have been resolved

Created By: MBREWSTER Created Date: 05/23/00

Updated By: MBREWSTER Updated Date: 05/23/00

Org Name: TOLL FREE NUMBER AND CONSUMER SENTINEL

Amt Requested: 750.00

Amt Paid: Payment Method:

Agency Contact: Phone Complaint Date:

Initial Contact: TV/Radio Transaction Date:

Initial Response: Phone: other

Product/Service: Inventions\Idea Promotions

Statute/Rule: FTC Act Sec 5 (BCP)

Law Violation: Deception/Misrepresentation

Consumer

Complaining Company/Org.:

Last name: [REDACTED] First: [REDACTED]

Address: [REDACTED]

City: Westbyme State: WI Zip: [REDACTED]

Country: UNITED STATES

Work phone: () Ext:

Fax Number: ()

Home Number: ()

Email:

Age Range:



Consumer Information System
Complaint Detail Report

02/01/2002
CROTTENBERG

Company

Company: Invention Technology, Inc.

Address:

City: Corral Gables

State: FL Zip:

Country: UNITED STATES

Email:

URL:

Phone: ()

Ext:

Company Representative

Associated Company



Consumer Information System
Complaint Detail Report

02/04/2002

CROTTENBERG

Transaction

Ref No.: 1592268 Contact Type: Complaint Source: Consumer TCS? Y

Comments: I have an Idea for an existing tool improvement and contacted
http://www.inventorshelpline.com to help me get my idea
patented. I am leary of sending them \$ to help me get my
idea to market. Is this company reputable?
Thank you [REDACTED]

Created By: JBLAND Created Date: 10/01/01

Updated By: Updated Date:

Org Name: PUBLIC USERS - CIS

Amt Requested: 599.00

Amt Paid: .00 Payment Method:

Agency Contact: Internet Complaint Date: 09/29/01

Initial Contact: Internet Web Site Transaction Date: 09/12/01

Initial Response:

Product/Service: Inventions\Idea Promotions

Statute/Rule: FTC Act Sec 5 (BCP)

Law Violation: Deception/Misrepresentation

Consumer

Complaining
Company/Org.:

Last name: [REDACTED] First: [REDACTED]

Address: [REDACTED]

City: Durango State: CO Zip: [REDACTED]

Country: UNITED STATES

Work phone: [REDACTED]

Fax Number: ()

Home Number: [REDACTED]

Email:

Age Range: 50 - 59



Consumer Information System
Complaint Detail Report

02/04/2002

CROTTENBERG

Company

Company: Inventorshelpline.com / Patent&Trademark Institute of Amer

Address: 99 Powerhouse Road

Suite 101

City: Roslyn Heights, NY 11577

State: NY Zip: 11577

Country: UNITED STATES

Email:

URL:<http://www.inventorshelpline.com>

Phone: (888) 690.4332

Ext:

Company Representative

Rep Name: Chandler, George

Title:

Associated Company



Consumer Information System
Complaint Detail Report

02/04/2002
CROTTENBERG

Transaction

Ref No.: 1567458 Contact Type: Complaint Source: Consumer TCS? N

Comments: Re: RECORD OF INVENTION Nr. [REDACTED] as per the materials I faxed on 08/25; 08/27; 08/28; 08/31; 09/06; [REDACTED]

I requested services related to a patent search and eventually the invention record application processing according to the charges listed per their documentation received in 1999. I did not verify if the company was still there prior to faxing them all the pertinent data needed to process my invention search. [REDACTED]

I provided them by fax with all my MASTER-CARD and VISA personal data for the charges information needed to pursue with the patent search and the eventual "patent design process". [REDACTED]

After they received the info (8 pages submitted by fax at 1-800-633-3292 on 08/25/01 1918HRS.) nobody called me back to confirm the order. I tracked their company name without success in the 800 and New-York business phone directory. [REDACTED] After calling them using their 800-633-7292, and a 631-266-9272 I found for the closest match. After numerous attempts to clarify their company's name and the services I desired, I ended by receiving my search results after 2 weeks, without the services I requested and extra charges. The delivery was nonsatisfactory, with a package visibly not sealed, and damaged at one corner. I payed for the amount requested making the check # [REDACTED] payable for the fourth different Company Name I received in the documentation exchanged with them by fax. [REDACTED]

Due to the amount of personal hassle I had to go through while dealing with them and due to the lack of professionalism in their response methods I decided to stop the payment on the check issued. [REDACTED]

I was charged for services not requested, I was not satisfied with their change in the payment method they proceeded with after they got my personal information. I am concerned for the security of the information I delivered for investigation, which is subject of a pending RECORD OF INVENTION. [REDACTED]

Created By: HBUCKMON Created Date: 09/17/01
Updated By: Updated Date:
Org Name: PUBLIC USERS - CIS
Amt Requested: 95.00
Amt Paid: 609.50 Payment Method: Check (Personal)
Agency Contact: Internet Complaint Date: 09/15/01
Initial Contact: Mail Transaction Date: 09/07/01
Initial Response:



Consumer Information System
Complaint Detail Report

02/04/2002

CROTTENBERG

Product/Service: OS-Other (Note type in comments)

Statute/Rule:

Law Violation:

Consumer

Complaining
Company/Org.:

Last name:

First:

Address:

City: Hollywood

State: CA Zip:

Country: UNITED STATES

Work phone: () Ext:

Fax Number: ()

Home Number:

Email:

Age Range: 40 - 49

Ref No.: 1567458

Company

Company: Patent Research Services (Inventor's Helper)

Address: 351 Larkfield,

Suite 1

City: East Northport

State: NY Zip: 11731

Country: UNITED STATES

Email: n/a

URL:n/a

Phone: (800) 633-9272 Ext:

Company Representative

Rep Name: Bieber, Deb

Title:

Associated Company



Consumer Information System
Complaint Detail Report

02/04/2002

CROTTENBERG

Transaction

Ref No.: 1567436 Contact Type: Complaint Source: Consumer TCS? Y

Comments: I have not received any response to my last call made on Sept. 07/2001 notifying the payment cancellation and asking Mr. Paul White, the Manager to urgently contact me by phone or fax to clarify the charges and the invoice details (re.: company's name).
Since the patent can be used in a different scope other than the commercial one I proposed in the initial documentation I provided them with, I am more concerned now of the confidentiality issues raised by their lack of response so far. I personally suspect that someone who had access to my old printed material and new that I wanted to submit for a patent, did attempt to steal my info by obtaining a number for their service just temporarily (thus the company's name was not available under the National or NY local directory when I searched (Dir Assist 08/27 at 0821 HRS PT)).
In case that is confirmed I do have a list with possible suspects.

Created By: SMBAILEY Created Date: 09/17/01
Updated By: Updated Date:
Org Name: PUBLIC USERS - CIS
Amt Requested: 95.00
Amt Paid: 609.50 Payment Method: Check (Personal)
Agency Contact: Internet Complaint Date: 09/15/01
Initial Contact: Fax Transaction Date: 09/07/01
Initial Response:
Product/Service: Inventions\Idea Promotions
Statute/Rule: FTC Act Sec 5 (BCP)
Law Violation: Deception/Misrepresentation

Consumer

Complaining
Company/Org.:

Last name: [REDACTED]

First: [REDACTED]

Address:

City:

State: NR Zip:

Country: LOCATION NOT REPORTED

Work phone () Ext:

Fax Number: ()



Consumer Information System
Complaint Detail Report

02/04/2002

CROTTENBERG

Ref No.: 1567436

Company

Company: Patent Research, Inc. (Inventor's Helper...etc.)

Address:

City: East Northport, State: NY Zip:

Country: UNITED STATES

Email: URL:

Phone: (800) 633-9272 Ext:

Company Representative

Rep Name: Bieber, Deb

Title:

Associated Company