May Platform

NEW YORK
NEW YORK UNE

	Prod	Num	Denum
UNE % Flow Through Simple	55.89	14065	25165
UNE Completion Notification - Average Response Time	0.00	1362	34786
UNE Completion Notification - % On Time	100.00	34786	34786
UNE Submission per Order Ratio	1.03	24926	24091
UNE POTS SERVICES:			
Mechanized Orders:			
Average Order Confirmation Response Time	1.30	1262004	14065
% Order Confirmation within 2 Hrs	97.28	13683	14065
Average Reject Response Time	0.37	22655	611
% Reject within 2 Hrs	89.52	547	611
Electronically Received Non-Mechanized Orders < 10 Lines			
Average Order Confirmation Response Time	36.29	24298480	11099
% Orders Confirmed within 24 Hrs	65.27	7245	11099
Average Reject Response Time	36.43	1449798	658
% Reject within 24 Hrs	66.71	439	658
Electronically Received Non-Mechanized Orders ≥ 10 Lines			
Average Order Confirmation Response Time	108.19	6499	1
% Orders Confirmed within 72 Hrs	0.00	0	1
Average Reject Response Time	0.00	0	0
% Reject within 72 Hrs	0.00	0	0

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June Platform

NEW YORK	Prod	Num	Denum
NEW YORK UNE			
UNE % Flow Through	55.26	23201	41979
UNE % Flow Through Simple	55.26	23201	41978
UNE % Flow Through Complex	0.00	0	1
UNE Completion Notification - Average Response Time	0.00	2102	57006
UNE Completion Notification - % On Time	100.00	57006	57006
UNE Submission per Order Ratio	1.04	43243	41551
UNE POTS SERVICES:			
Mechanized Orders:			
Average Order Confirmation Response Time	0.27	627569	23201
% Order Confirmation within 2 Hrs	98.06	22753	23201
Average Reject Response Time	4.57	419962	1413
% Reject within 2 Hrs	72.89	1030	1413
Electronically Received Non-Mechanized Orders < 10 Lines			
Average Order Confirmation Response Time	17.50	20097481	18776
% Orders Confirmed within 24 Hrs	81.36	15278	18776
Average Reject Response Time	14.38	1027102	1170
% Reject within 24 Hrs	85.12	996	1170
Electronically Received Non-Mechanized Orders ≥ 10 Lines			
Average Order Confirmation Response Time	73.07	4387	1
% Orders Confirmed within 72 Hrs	0.00	0	1
Average Reject Response Time	23.17	1397	1
% Reject within 72 Hrs	100.00	1	1

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July Platform

NEW YORK	Prod	Num	Denum
NEW YORK UNE			
UNE % Flow Through	59.40	28021	47172
UNE % Flow Through Simple	59.40	28021	47172
UNE % Flow Through Complex	0.00	0	0
UNE Completion Notification - Average Response Time	0.00	1512	47143
UNE Completion Notification - % On Time	100.00	47143	47143
UNE Submission per Order Ratio	1.06	52720	49827
UNE POTS SERVICES:			
Mechanized Orders:			
Average Order Confirmation Response Time	0.39	1104045	28021
% Order Confirmation within 2 Hrs	96.67	27089	28021
Average Reject Response Time	3.10	612818	3227
% Reject within 2 Hrs	86.14	2780	3227
Electronically Received Non-Mechanized Orders < 10 Lines			
Average Order Confirmation Response Time	17.32	20137207	19148
% Orders Confirmed within 24 Hrs	84.88	16253	19148
Average Reject Response Time	22.28	3035979	2253
% Reject within 24 Hrs	75.36	1698	2253
Electronically Received Non-Mechanized Orders ≥ 10 Lines			
Average Order Confirmation Response Time	18.06	3259	3
% Orders Confirmed within 72 Hrs	100.00	3	3
Average Reject Response Time	124.01	7441	1
% Reject within 72 Hrs	0.00	0	1

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August Platform

NEW YORK	Prod	Num	Denum
NEW YORK UNE			
UNE % Flow Through	67.13	33780	50319
UNE % Flow Through Simple	67.13	33780	50319
UNE % Flow Through Complex	0.00	0	0
UNE Completion Notification - Average Response Time	0.00	1816	50237
UNE Completion Notification - % On Time	100.00	50237	50237
UNE Submission per Order Ratio	1.05	54601	52084
UNE POTS SERVICES:			
Mechanized Orders:			
Average Order Confirmation Response Time	0.11	385521	33780
% Order Confirmation within 2 Hrs	98.95	33428	33780
Average Reject Response Time	0.40	110737	2773
% Reject within 2 Hrs	93.43	2591	2773
Electronically Received Non-Mechanized Orders < 10 Lines			
Average Order Confirmation Response Time	12.14	12135575	16535
% Orders Confirmed within 24 Hrs	94.16	15571	16535
Average Reject Response Time	13.05	1268555	1617
% Reject within 24 Hrs	92.02	1488	1617
Electronically Received Non-Mechanized Orders ≥ 10 Lines			
Average Order Confirmation Response Time	24.59	5996	4
% Orders Confirmed within 72 Hrs	100.00	4	4
Average Reject Response Time	0.00	0	0
% Reject within 72 Hrs	0.00	0	0

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NY Sep-99
Platform Ordering Metrics

NEW YORK	Prod	Num	Denum
UNE Platform			
UNE % Flow Through - TOTAL	71.02	36006	50697
UNE % Flow Through Simple	71.02	36006	50697
UNE % Flow Through Complex	0.00	0	0
UNE % Reject Total	18.55	9768	52649
UNE % Reject Simple	18.55	9768	52649
UNE % Reject Complex	0.00	0	0
UNE Completion Notification - Average Response Time	0.0000	2099	50414
UNE Completion Notification - % On Time	100.00	50414	50414
UNE Submission per Order Ratio	1.10	58145	52649
UNE POTS SERVICES:			
Mechanized Orders:			
Average Order Confirmation Response Time	1.47	3183367	36006
% Order Confirmation within 2 Hrs	94.64	34079	36006
Average Reject Response Time	1.07	429769	6680
% Reject within 2 Hrs	92.63	6188	6680
Electronically Received Non-Mechanized Orders < 10 Lines			
Average Order Confirmation Response Time	13.32	11743226	14686
% Orders Confirmed within 24 Hrs	94.27	13845	14686
Average Reject Response Time	11.74	2172356	3082
% Reject within 24 Hrs	94.93	2926	3082
Electronically Received Non-Mechanized Orders ≥ 10 Lines			
Average Order Confirmation Response Time	18.67	5602	5
% Orders Confirmed within 72 Hrs	100.00	5	5
Average Reject Response Time	9.07	3266	6
% Reject within 72 Hrs	100.00	6	6

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