Use the Support Wizard
See the Directory of Support Options
Read the Frequently Asked Questions
Search the Knowledge Base
Read the Feature Articles
Select a Troubleshooter
Download a Help File, Patch, or Service Pack
Browse the Newsgroups

Best experienced with
Microsoft Internet Explorer
Click here to start.

Knowledge Base

Office 97 Requires Internet Explorer 3.01

Article ID: Q159707
Creation Date: 19-NOV-1996
Revision Date: 04-DEC-1996

The information in this article applies to:

- Microsoft Office 97 for Windows
- Microsoft Access 97 for Windows
- Microsoft Excel 97 for Windows
- Microsoft PowerPoint 97 for Windows
- Microsoft Project 97 for Windows
- Microsoft Word 97 for Windows

SUMMARY

Microsoft Office 97 for Windows requires that Microsoft Internet Explorer 3.01 be installed for proper Internet and Hypertext Markup Language (HTML) functionality.

MORE INFORMATION

Determining What Version of Microsoft Internet Explorer Is Installed

1. Start the Internet Explorer.
2. On the Help menu, click About Internet Explorer.

The version of the Microsoft Internet Explorer appears near the top of the About Internet Explorer dialog box. If the version is "Version 3.0 (4.70.1215)," the correct version of Internet Explorer is installed.

Installing Internet Explorer 3.01

To install Internet Explorer 3.01, use one of the following methods. (Note that you should quit all open Microsoft programs before you install Internet Explorer 3.01.)

NOTE: Methods 1 and 2 are available only if you installed Office 97 from the Office 97 compact disc. If the Office 97 compact disc is not available, use Method 3.

Method 1: Click the shortcut "Setup for Microsoft Internet Explorer 3.01"

on the Windows 95 desktop. This shortcut, which is created when you install Office 97, allows you to install Microsoft Internet Explorer 3.01.

If you deleted or moved the shortcut to the Windows 95 Recycle Bin, use method 2 or 3.

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Method 2: Use the Office 97 compact disc to install Internet Explorer 3.01.

a. On the Windows Start menu, click Run.

b. Click Browse.

c. In the "Look in:" list, click the drive that contains the Office 97 compact disc (for example, click drive D).

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d. Double-click the ValuPack folder.

e. Double-click the IExplore folder.

f. Click msie301.exe, and then click Open.

g. In the Run dialog box, click OK.

Method 3: Download Internet Explorer 3.01 from an online location.

You can find Msie301.exe, a self-extracting file, on the following services:

- Microsoft's World Wide Web Site
  http://www.microsoft.com/ie/

- Internet (anonymous FTP)
  ftp ftp.microsoft.com
  Change to the Softlib/Mslfiles folder.
  Get Msie301.exe

- Microsoft Download Service (MSDL)
  Dial (206) 936-6735 to connect to MSDL
  Download Msie301.exe

For additional information, please see the following articles in the Microsoft Knowledge Base:

ARTICLE-ID: Q152421
TITLE : Microsoft Internet Explorer 3.01 for Windows 95 Available

ARTICLE-ID: Q154860
TITLE : Erratic or Unusual Browsing Problems in Internet Explorer 3.0

ARTICLE-ID: Q158506
TITLE : Problems Using Older Versions of IE with Some Internet Sites

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