Cannot Uninstall Microsoft Internet Products in OSR2

Last reviewed: April 29, 1998
Article ID: Q155365
95 WINDOWS kbsetup

The information in this article applies to:

- Microsoft Windows 95
- Microsoft Windows 95 OEM Service Release version 2

SYMPTOMS

When you try to uninstall Microsoft Internet Explorer or Microsoft Internet Mail and News, you find that they are not listed in the Add/ Remove Programs tool in Control Panel.

CAUSE

These programs are preinstalled with Windows 95 OEM Service Release 2 (OSR2) and do not register themselves in the uninstall list.

RESOLUTION

To work around this problem, install these programs from the OSR2 CD-ROM, or from the Web.

CD-ROM location:

Program	CD-ROM location
Internet Explorer	Other\ie30\Msie30.exe
Internet Mail and News	Other\Mailnews\Mailnews.exe

Web location:

http://www.microsoft.com/ie/download/

Installing these programs causes them to be registered in the uninstall list. After you install them, you can uninstall them using the Add/Remove Programs tool.

KBCategory: kbsetup
KBSubcategory: win95 msiew95 inetmailw95 inetnewsw95 osr2
Additional reference words: 95
Keywords : inetmailw95 inetnewsw95 msiew95 osr2 win95 kbsetup
Version : 95
Platform : WINDOWS

Last reviewed: April 29, 1998
© 1998 Microsoft Corporation. All rights reserved. Terms of Use.

GOVERNMENT EXHIBIT 1367