

## Section 7 — For More Information

This section identifies UST program contacts and other resources that can help answer your questions and provide you with information about good UST management.

### Internet Resources

#### Government Links

- Directory of State UST Program Contacts: <http://www.epa.gov/oust/states/statcon1.htm>
- Directory of State UST Program Internet Sites: <http://www.epa.gov/oust/states/stateurl.htm>
- U.S. Environmental Protection Agency's Office of Underground Storage Tanks Home Page: <http://www.epa.gov/oust>. To go directly to the compliance assistance section of the Home page go to : <http://www.epa.gov/swrust1/cmplastc/index.htm>
- Tanks Subcommittee of the Association of State and Territorial Solid Waste Management Officials (ASTSWMO): <http://www.astswmo.org/tanks.htm>
- New England Interstate Water Pollution Control Commission (NEIWPCC): <http://www.neiwpcc.org/educate.htm#links>

#### Professional And Trade Association Links

- American Petroleum Institute (API): <http://www.api.org/>
- American Society of Testing and Materials (ASTM): <http://www.astm.org/index.html>
- Fiberglass Tank and Pipe Institute (FTPI): <http://www.fiberglasstankandpipe.com>
- NACE International - The Corrosion Society: <http://www.nace.org/>
- National Fire Protection Association (NFPA) : <http://www.nfpa.org>
- Petroleum Equipment Institute (PEI): <http://www.pei.org>
- Steel Tank Institute (STI): <http://www.steeltank.com/>
- Underwriters Laboratories (UL): <http://www.ul.com>

### Free Informative Publications Available

The publications listed below are free and available from the U.S. Environmental Protection Agency (EPA). You can access these publications in the following ways.

Go to EPA's Web site at <http://www.epa.gov/swrust1/pubs/index.htm> to order, read, or download documents online.

Call EPA's **toll-free** RCRA/Superfund Hotline at (800) 424-9346 and order **free** copies or ask questions.

Write and ask for **free** publications by addressing your request to EPA's publication distributor: National Service Center for Environmental Publications (NSCEP), Box 42419, Cincinnati, OH 45242.

For **free** copies, call EPA's publication distributor's **toll-free** number at (800) 490-9198 or fax (513) 489-8695.

**Fax-on-Demand:** Dial (202) 651-2098 on your fax to access over 220 UST documents.

#### Catalog Of EPA Materials On USTs

An annotated list of UST materials, including ordering information. Most of the leaflets, booklets, videos, and software items listed provide UST owners and operators with information to help them comply with federal UST requirements (32 pages).

**Musts For USTs: A Summary Of Federal Regulations For Underground Storage Tank Systems**

Plain language summary of federal UST requirements for installation, release detection, spill, overflow, and corrosion protection, corrective action, closure, reporting and recordkeeping. Updated & revised 1995 (36 pages).

**Straight Talk On Tanks: Leak Detection Methods For Petroleum Underground Storage Tanks**

Explains federal regulatory requirements for leak detection and briefly describes allowable leak detection methods.

Updated & revised 1997 (28 pages).

**Getting The Most Out Of Your Automatic Tank Gauging System**

Trifold leaflet provides UST owners and operators with a basic checklist they can use to make sure their automatic tank gauging systems work effectively and provide compliance with federal leak detection requirements.

**Doing Inventory Control Right: For Underground Storage Tanks**

Booklet describes how owners and operators of USTs can use inventory control and periodic tightness testing to temporarily meet federal leak detection requirements. Contains recordkeeping forms (16 pages).

**Manual Tank Gauging: For Small Underground Storage Tanks**

Booklet provides simple, step-by-step directions for conducting manual tank gauging for tanks 2,000 gallons or smaller. Contains recordkeeping forms (12 pages).

**List Of Leak Detection Evaluations For UST Systems**

A summary of specifications, based on third-party certifications, for over 275 systems that detect leaks from USTs and their piping. Each summary provides information on such items as certified detectable leak rate/threshold, test period duration, product applicability, calibration requirements, restrictions on the use of the device, and so on.

**List Of Integrity Assessment Evaluations For USTs**

A list of integrity assessment procedures that have been successfully evaluated and certified by a qualified independent third party to meet specified performance criteria.

**Introduction To Statistical Inventory Reconciliation: For Underground Storage Tanks**

Booklet describes how Statistical Inventory Reconciliation (SIR) can meet federal leak detection requirements (12 pages).

**Are You Upgrading An Underground Storage Tank System?**

Trifold leaflet can help UST owners and operators make sound decisions about choosing tank integrity assessment methods and upgrading USTs to meet 1998 deadline requirements.

**Closing Underground Storage Tanks: Brief Facts**

Trifold leaflet presents "brief facts" on properly closing USTs in order to comply with federal closure requirements.

**Underground Storage Tanks: Requirements And Options**

Trifold leaflet alerts UST owners and operators who are "nonmarketers" (who do not sell stored petroleum) that they need either to find alternatives to managing their USTs or to make decisions about UST compliance.

**Dollars And Sense: Financial Responsibility Requirements For Underground Storage Tanks**

Booklet summarizes the "financial responsibility" required of UST owners and operators (16 pages).

**List Of Known Insurance Providers For Underground Storage Tanks**

Provides UST owners and operators with a list of insurance providers who may be able to help them comply with financial responsibility requirements by providing suitable insurance mechanisms (12 pages).

**An Overview Of Underground Storage Tank Remediation Options**

Information about technologies for remediating petroleum contamination in soil and groundwater (26 pages).

**Controlling UST Cleanup Costs**

Fact sheet series on the cleanup process includes: *Hiring a Contractor*, *Negotiating the Contract*, *Interpreting the Bill*, *Managing the Process*, and *Understanding Contractor Code Words* (10 pages).

**Pay-For-Performance Cleanups: Effectively Managing Underground Storage Tank Cleanups**

Booklet explores potential advantages of using pay-for-performance cleanup agreements to reduce the cost and time of cleanups and more effectively manage cleanup resources (32 pages).

**Financing Underground Storage Tank Work: Federal And State Assistance Programs**

Booklet identifies potential sources of financial assistance to cover the costs of upgrading, replacing, or closing an UST, or of cleaning up an UST release (23 pages). *Revised and updated, March 1999.*

**State Regulatory Agency Contact List**

Please note that contact information frequently changes. The information below, even if not exactly correct on the day you want to use it, should get you pointed in the right direction. Regularly updated contact information can be found by calling EPA's RCRA/Superfund Hotline at (800) 424-9346. Also, you can get updated Web addresses from EPA's Web site at <http://www.epa.gov/oust/states/statcon1.htm>

**Alabama**

Alabama Dept. of Environmental Management  
Groundwater Branch/UST Prog.  
P.O. Box 301463  
Montgomery, AL 36130-1463  
UST Phone: (334) 271-7759

LUST Phone: (334) 270-5613  
Fax: (334) 270-5631  
(Street address: 1400 Coliseum Blvd., ZIP: 36110-2059)

**Alaska**

Alaska Dept. of Environmental Conservation  
410 Willoughby Ave.  
Juneau, AK 99801-1795  
Phone: (907) 465-5200  
Fax: (907) 465-5218

**Arkansas**

Arkansas Dept. of Environmental Quality  
Regulated Storage Tanks Division  
P.O. Box 8913  
Little Rock, AR 72209-8913  
Phone: (501) 682-0999  
Fax: (501) 682-0880  
(Street address: 8001 National Drive, ZIP: 72209)

**Arizona**

UST Contact  
Arizona Dept. of Environmental Quality  
Waste Programs Division  
UST & Program Support Section  
3033 North Central Ave.  
Phoenix, AZ 85012-2905  
Phone: (602) 207-4255  
Fax: (602) 207-4346

LUST Contact  
Arizona Dept. of Environmental Quality  
Waste Programs Division

UST Corrective Action Section  
3033 North Central Ave.  
Phoenix, AZ 85012-2905  
Phone: (602) 207-4303  
Fax: (602) 207-4346

**California**

California State Water Resources Control Board  
UST Program  
P.O. Box 944212  
Sacramento, CA 94244-2120  
Phone: (916) 227-4313  
Fax: (916) 227-4349  
(Street address: 2014 T Street, Suite 130, ZIP: 95814)

**Colorado**

Colorado Dept. of Labor and Employment  
Oil Inspection Section  
1515 Arapahoe St.  
Tower 3, Suite 610  
Denver, CO 80202-2117  
Phone: (303) 620-4300  
Fax: (303) 620-4028

**Connecticut**

Connecticut Dept. of Environmental Protection  
Bureau of Waste Management  
UST Program  
State Office Bldg.  
79 Elm Street  
Hartford, CT 06106-5127  
UST Phone: (860) 424-3374

LUST Phone: (860) 424-3376  
Fax: (860) 424-4061

**Delaware**

Delaware Dept. of Natural Resources & Environmental Control  
Early Compl. & Detect. Incentive Program

*Key*

UST = Underground Storage Tank  
LUST = Leaking UST

UST Branch  
391 Lukens Dr., Riveredge Park  
New Castle, DE 19720  
Phone: (302) 395-2500  
Fax: (302) 395-2601

**District of Columbia**

DC Dept. of Health  
Environmental Health Admin.  
Bur. Of Hazardous Materials & Toxic Substances  
UST Division, 5th Floor  
51 N Street, NE  
Washington, DC 20002  
Phone: (202) 535-2525/-2500  
Fax: (202) 442-4808

**Florida**

Florida Dept. of Environmental Protection  
Waste Management  
Bur. of Petroleum Storage Systems  
Twin Towers Office Bldg.  
Room 403, MS 4525  
2600 Blair Stone Road  
Tallahassee, FL 32399-2400  
Phone: (850) 488-3935  
Fax: (850) 414-1521

**Georgia**

Georgia Dept. of Natural Resources  
Environmental Protection Div.  
UST Management Program  
4244 International Parkway  
Suite 110  
Atlanta, GA 30354  
Phone: (404) 362-2687  
Fax: (404) 362-2654

**Hawaii**

Hawaii Dept. of Health  
Solid and Hazardous Waste Br.  
919 Ala Moana Blvd.  
Suite 212  
Honolulu, HI 96814  
Phone: (808) 586-4226  
Fax: (808) 586-7509

**Idaho**

Idaho Div. of Environmental Quality  
UST Program  
1410 North Hilton  
Boise, ID 83706  
Phone: (208) 373-0502  
Fax: (208) 373-0576

**Illinois**

UST Contact:  
Illinois Office of State Fire Marshal  
Div. of Petroleum & Chemical Safety  
1035 Stephenson Dr.  
Springfield, IL 62703  
Phone: (217) 785-5878  
Fax: (217) 782-1062

**LUST Contact:**

Illinois EPA, Bureau of Land  
Div. of Remediation Mgmt.  
LUST Section  
1021 North Grand Ave. East  
Springfield, IL 62794-9276  
Phone: (217) 782-6762  
Fax: (217) 524-4193

**Indiana**

Indiana Dept. of Environmental  
Mgmt.  
Office of Environmental Response  
UST Section  
P.O. Box 6015  
Indianapolis, IN 46206-6015  
UST Phone: (317) 308-3064  
LUST Phone: (317) 308-3080  
Fax: (317) 308-3086  
(Street address: 2525 N. Shadeland  
Ave., ZIP: 46219)

**Iowa**

Iowa Dept. of Natural Resources  
EPD/ UST Section  
Wallace State Office Bldg.  
502 East 9th St.  
Des Moines, IA 50319-0034  
Phone: (515) 281-8135  
Fax: (515) 281-8895

**Kansas**

Kansas Dept. of Health &  
Environment  
Bureau of Environmental  
Remediation  
Storage Tank Section  
Forbes Field, Bldg. 740  
Topeka, KS 66620

Phone: (785) 296-1678  
Fax: (785) 296-6190

**Kentucky**

Kentucky Division of Waste  
Management  
UST Branch  
14 Reilly Road  
Frankfort, KY 40601  
Phone: (502) 564-6716  
Fax: (502) 564-1939

**Louisiana**

Louisiana Dept. of Environmental  
Quality  
Office of Environ. Assessments  
UST Division  
P.O. Box 82178  
Baton Rouge, LA 70884-2178  
Phone: (225) 765-0243  
Fax: (225) 765-0366  
(Street Address: 7290 Bluebonnet  
Blvd., ZIP: 70810)

**Maine**

Maine Dept. of Environmental  
Protection  
Bur. of Remediation and Waste  
Management  
Oil & Hazardous Waste Facilities  
Regulation Div.  
Ray Bldg., 17 State House Station  
Augusta, ME 04333-0017  
Phone: (207) 287-2651  
Fax: (207) 287-7826

**Maryland**

Maryland Dept. of Environment  
Waste Management Admin.  
Oil Control Program  
2500 Broening Highway  
Baltimore, MD 21224  
Phone: (410) 631-3442  
Fax: (410) 631-3092

**Massachusetts**

UST Contact:  
Massachusetts Dept. of Fire  
Services  
Underground Storage Tank Program  
P.O. Box 1025, State Road  
Stow, MA 01775  
Phone: (978) 567-3300  
Fax: (978) 567-3199

**LUST Contact:**

Massachusetts Dept. of  
Environmental Protection  
Bur. of Waste Site Cleanup  
Response & Remed. Div.  
One Winter Street  
Boston, MA 02108  
Phone: (617) 556-1044  
Fax: (617) 292-5530

**Michigan**

Michigan Dept. of Environmental Quality  
Storage Tank Division  
P.O. Box 30157  
Lansing, MI 48909-7657  
Phone: (517) 373-8168  
Fax: (517) 335-2245

**Minnesota**

Minnesota Pollution Control Agency  
Underground Storage Tank Sys.  
520 Lafayette Road North  
St. Paul, MN 55155-4194  
UST Phone: (651) 297-8367  
LUST Phone: (651) 297-8574  
Fax: (651) 297-8676

**Mississippi**

Mississippi Dept. of Environmental Quality  
Office of Pollution Control  
UST Program  
P.O. Box 10385  
Jackson, MS 39289-0385  
Phone: (601) 961-5171  
Fax: (601) 354-6612  
(Street address: 2380 Hwy 80 West,  
ZIP: 39204)

**Missouri**

Missouri Dept. of Natural Resources  
Hazardous Waste Program  
Tanks Section  
P.O. Box 176  
Jefferson City, MO 65102-0176  
Phone: (573) 751-6822  
Fax: (573) 526-8922

**Montana**

Montana Dept. of Environmental Quality  
Remediation Division  
P.O. Box 200901  
Helena, MT 59620-0901  
Phone: (406) 444-1420  
Fax: (406) 444-1901  
(Street address: 2209 Phoenix Ave.)

**Nebraska**

UST Contact:  
Nebraska State Fire Marshal  
Flammable Liquid Storage Tank Division  
246 South 14th Street  
Lincoln, NE 68508-1804  
Phone: (402) 471-9465  
Fax: (402) 471-3118

**LUST Contact:**

Nebraska Dept. of Environmental Quality  
Water Quality Division  
LUST/ER Section  
1200 N St., Suite 400  
Box 98922  
Lincoln, NE 68509  
Phone: (402) 471-4230  
Fax: (402) 471-2909

**Nevada**

Nevada Dept. of Conservation &  
Natural Resources  
Environmental Protection Div  
Bureau of Corrective Action  
333 W. Nye Lane  
Carson City, NV 89706-0851  
Phone: (775) 687-5872  
Fax: (775) 687-6396

**New Hampshire**

New Hampshire Dept. of  
Environmental Services  
Oil Remediation & Compliance  
Bureau  
P.O. Box 95  
6 Hazen Drive  
Concord, NH 03301  
Phone: (603) 271-3644  
Fax: (603) 271-2181

**New Jersey**

New Jersey Dept. of Environmental  
Protection  
Responsible Party Site Remediation  
401 East State St. (CN-028)  
Trenton, NJ 08625-0028  
Phone: (609) 292-8761  
Fax: (609) 633-1454

**New Mexico**

New Mexico Environment Dept.  
UST Bureau  
P.O. Box 26110  
1190 St. Francis Dr.  
Harold Runnels Bldg.  
Santa Fe, NM 87502-0110  
Phone: (505) 827-0188  
Fax: (505) 827-0310

**New York**

New York Dept. of Environmental  
Conservation  
Bulk Storage Section  
50 Wolf Road, Rm 360  
Albany, NY 12233-3750  
Phone: (518) 457-4351  
Fax: (518) 457-4332

**North Carolina**

North Carolina Dept. of Environment  
& Natural Resources  
Div. of Waste Management  
UST Section  
P.O. Box 29616  
Raleigh, NC 27626-0616  
Phone: (919) 733-8486  
Fax: (919) 733-9413  
(Street Address: 2728 Capital Blvd.,  
ZIP: 27604)

**North Dakota**

North Dakota Dept. of Health  
Div. of Waste Management  
UST Program  
1200 Missouri Ave.

P.O. Box 5520  
Bismarck, ND 58506-5520  
Phone: (701) 328-5166  
Fax: (701) 328-5200

**Ohio**

Ohio Dept. of Commerce  
Div. of State Fire Marshal  
Bureau of UST Regulations  
P.O. Box 687  
6606 Tussing Road  
Reynoldsburg, OH 43068-9009  
Phone: (614) 752-7938  
Fax: (614) 752-7942

**Oklahoma**

Oklahoma Corp. Commission  
Petroleum Storage Tank Div.  
P.O. Box 52000-2000  
2101 North Lincoln Blvd.  
Oklahoma City, OK 73152-2000  
UST Phone: (405) 521-3107  
LUST Phone: (405) 521-3503  
Fax: (405) 521-6576

**Oregon**

Oregon Dept. of Environmental  
Quality  
UST Program  
811 SW Sixth Ave.  
8th Floor  
Portland, OR 97204  
Phone: (503) 229-5913  
Fax: (503) 229-6954

**Pennsylvania**

UST Contact:  
Pennsylvania Dept. of Environmental  
Protection  
Bur. of Watershed Conserv.  
Div. of Storage Tanks  
P.O. Box 8762  
Harrisburg, PA 17105-8762  
Toll-free UST: 1-800-42TANKS  
Phone: (717) 772-5599  
Fax: (717) 772-5598  
(Street Address: 400 Market St.,  
10th Floor)

LUST Contact:  
Pennsylvania Dept. of Environmental  
Protection  
Bur. of Land Recycling & Waste  
Management  
Storage Tank Cleanup Program  
P.O. Box 8471  
Harrisburg, PA 17105-8471  
Phone: (717) 783-7509  
Fax: (717) 787-0884  
(Street Address: 400 Market St., 14th  
Floor)

**Rhode Island**

Rhode Island Dept. of Environmental  
Management  
Office of Waste Management

UST/LUST Section  
235 Promenade St.  
Providence, RI 02908-5767  
Phone: (401) 222-2797  
Fax: (401) 222-3812

**South Carolina**

South Carolina Dept. of Health and  
Environmental Control  
Div. of UST Management  
2600 Bull St.  
Columbia, SC 29201  
Phone: (803) 898-4350  
Fax: (803) 898-4330

**South Dakota**

South Dakota Dept. of Environment and  
Natural Resources  
UST Program  
Joe Foss Bldg.  
523 East Capitol  
Pierre, SD 57501  
Phone: (605) 773-3296  
Fax: (605) 773-6035

**Tennessee**

Tennessee Dept. of Environment and  
Conservation  
Division of USTs  
4th Floor, L & C Tower  
401 Church St.  
Nashville, TN 37243-1541  
Phone: (615) 532-0945  
Fax: (615) 532-0938

**Texas**

UST Contact:  
Texas Natural Resources Conservation  
Commission  
Registration and Evaluation Div.  
Technical Services Section  
MC: 135  
P.O. Box 13087  
Austin, TX 78711-3087  
Phone: (512) 239-2182  
Fax: (512) 239-1422

LUST Contact:  
Texas Natural Resources  
Conservation Commission  
Remediation Division  
PST Responsible Party Remediation  
Section  
MC: 137  
P.O. Box 13087  
Austin, TX 78711-3087  
Phone: (512) 239-2200  
Fax: (512) 239-2216  
(Street address: 12100 Park 35 Circle,  
ZIP: 78753)

**Utah**

Utah Dept. of Environmental Quality  
 Div. of Environmental Response and  
 Remediation  
 UST Branch  
 P.O. Box 144840  
 Salt Lake City, UT 84114-4840  
 Phone: (801) 536-4100  
 Fax : (801) 359-8853  
 (Street address: 168 North 1950  
 West, 1st Floor, ZIP 84116)

**Vermont**

Vermont Agency of Natural  
 Resources  
 Dept. of Environmental Conservation  
 Waste Management Div.  
 UST Program  
 103 South Main St.  
 West Bldg.  
 Waterbury, VT 05671-0404  
 Phone: (802) 241-3888  
 Fax: (802) 241-3296

**Virginia**

Virginia Dept. of Environmental  
 Quality  
 UST Program  
 P.O. Box 10009  
 Richmond, VA 23240-0009  
 UST Phone: (804) 698-4313  
 LUST Phone: (804) 698-4269  
 Fax: (804) 698-4266

**Washington**

Washington State Dept. of Ecology  
 Toxics Cleanup Program  
 P.O. Box 47600  
 Olympia, WA 98504-7600  
 Phone: (360) 407-7170  
 Fax: (360) 407-7154  
 (Street address: 300 Desmond Dr.,  
 Lacey, WA, ZIP: 98503)

**West Virginia**

UST Contact:  
 West Virginia Div. of Environmental  
 Protection  
 Office of Waste Management  
 UST Unit  
 1356 Hansford St.  
 Charleston, WV 25301-1401  
 Phone: (304) 558-6371  
 Fax: (304) 558-2387

**LUST Contact:**

West Virginia Div. of Environmental  
 Protection  
 Office of Environmental Remed.  
 LUST Unit  
 1356 Hansford St.  
 Charleston, WV 25301-1401  
 Phone: (304) 558-2508  
 Fax: (304) 558-0256

**Wisconsin**

UST CONTACT:  
 Wisconsin Dept. of Commerce  
 Bur. of Storage Tank Regulation  
 P.O. Box 7837  
 Madison, WI 53707-7837  
 Phone: (608) 266-7874  
 Fax: (608) 261-7725  
 (Street address: 201 West  
 Washington Ave., 3rd Floor,  
 ZIP: 53703)

**LUST Contact:**

Wisconsin Dept. of Natural  
 Resources  
 Bur. of Remed. & Re dev.  
 P.O. Box 7921  
 Madison, WI 53707-7921  
 Phone: (608) 267-7533  
 Fax: (608) 267-7646

**Wyoming**

Wyoming Dept. of Environmental  
 Quality  
 Water Quality Division  
 Herschler Bldg.-4th Floor West  
 122 West 25th St.  
 Cheyenne, WY 82002  
 Phone: (307) 777-7096  
 Fax: (307) 777-5973

**U.S. Territories****American Samoa**

American Samoa Environmental  
 Protection Agency  
 Office of the Governor  
 American Samoa Government  
 ATTN: UST/LUST Program  
 Pago Pago, AS 96799  
 Phone: 011-684-639-2304  
 Fax: 011-684-633-5801

**Northern Mariana Islands**

Div. of Environmental Quality  
 Commonwealth of Northern Mariana  
 Islands  
 P.O. Box 1304  
 Saipan, MP 96950  
 Phone: 011-670-664-8550  
 Fax: 011-670-664-8540

**Guam**

Guam Environmental Protection  
 Agency  
 P.O. Box 22439 GMF  
 Barrigada, GU 96921  
 Phone: 011-671-475-1609  
 Fax: 011-671-475-1618

**Puerto Rico**

Environmental Quality Board  
 Commonwealth of Puerto Rico  
 P.O. Box 11488  
 Santurce, PR 00910  
 Phone: (787) 767-8109  
 Fax: (787) 767-1962

**Virgin Islands**

Virgin Islands Dept. of Planning and  
 Natural Resources  
 1118 Water Gut Homes  
 Christiansted  
 St. Croix, VI 00820-5065  
 Phone: (340) 773-0565  
 Fax: (340) 773-9310