

Performance Goals & Management Initiatives

Making Greater Use of Performance-Based Service Contracts (PBSC)

Performance-based service contracts (PBSC) have three key elements: 1) a statement of work that defines requirements in terms of measurable outputs; 2) a quality assurance plan directly corresponding to the measurable outputs, which is used to determine whether the contractor's outputs meet the requirements defined in the statement of work; and 3) financial performance incentives.

Procurement staff has been discussing the use of PBSCs with OIRM, the only client organization with a continuing need for services that might lend themselves to this type of contracting. Their contracts are typically small dollar software development efforts, which are not easily translated into PBSCs. However, an effort is being made to do so. Also, procurement staff will be attending training to increase its knowledge of performance-based contracting.

Expanding the Application of On-Line Procurement

The Procurement staff presently makes considerable use of the Internet for procurement purposes—to conduct market research, advertise agency requirements, and obtain pricing. The Procurement staff also plans to transition to www.FedBizOpps.gov by FY 2001. A member of the procurement staff has been tasked with taking the lead in engineering this transition.