



Federal Resources on Missing and Exploited Children:

A Directory for Law Enforcement and Other Public and Private Agencies

**Federal Agency Task Force
for Missing and Exploited Children**

Third Edition

Federal Agency Task Force for Missing and Exploited Children



U.S. Department of Defense

Family Advocacy Program
Legal Assistance Offices

U.S. Department of Education

Office of Elementary and Secondary Education
Safe and Drug-Free Schools Program

U.S. Department of Health and Human Services

Family and Youth Services Bureau
Office on Child Abuse and Neglect

U.S. Department of Justice

Child Exploitation and Obscenity Section
Federal Bureau of Investigation
Office for Victims of Crime
Office of Juvenile Justice and Delinquency Prevention/
Child Protection Division
U.S. Immigration and Naturalization Service
U.S. National Central Bureau (INTERPOL)

U.S. Department of State

Office of Children's Issues

U.S. Department of Treasury

U.S. Customs Service
U.S. Secret Service
Forensic Services Division

U.S. Postal Service

U.S. Postal Inspection Service

National Center for Missing & Exploited Children

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A Directory for Law Enforcement and
Other Public and Private Agencies**



**Federal Agency Task Force
for Missing and Exploited Children**

**Third Edition
May 2001**

This document was prepared by Fox Valley Technical College under Cooperative Agreement 98-MC-CX-K010 from the Office of Juvenile Justice and Delinquency Prevention of the U.S. Department of Justice.

The Office of Juvenile Justice and Delinquency Prevention is a component of the Office of Justice Programs, which also includes the Bureau of Justice Assistance, the Bureau of Justice Statistics, the National Institute of Justice, and the Office for Victims of Crime.

Foreword

Our children are our most important resource, and providing a safe environment for them is our most important responsibility. When a child is reported missing or victimized, our response as a society must be swift, efficient, and effective.

Faced with reduced budgets and high violent crime rates, State and local law enforcement are often unable to actively investigate missing children cases on a long-term basis. In stranger abduction cases, where victim life expectancy often can be measured in hours, local law enforcement is under incredible pressure to recover the child immediately. All missing and exploited children cases, whether short or long term, can strain the resources of the investigating agency. Consequently, it is critical for information about Federal programs and services to be available so that local law enforcement can request them when needed.

Prepared by the Federal Agency Task Force for Missing and Exploited Children, this Resource Guide represents the Task Force's initial efforts to coordinate the delivery of Federal services to missing and exploited children and their families. The Guide describes the many Federal services, programs, publications, and training sessions that address child sexual exploitation issues, child pornography, child abduction, Internet crime, and missing children cases. The Guide contains information ranging from access to specialized forensic resources for an abducted child case to proactive training and prevention programs.

Since 1996, this Resource Guide has provided the most up-to-date information to aid law enforcement officials in their investigation of cases involving missing and exploited children. Since that time, thousands of copies have been distributed to law enforcement agencies across the country. With this third edition, it is the Task Force's sincere hope that law enforcement and other child-serving professionals will continue to find the Guide to be an invaluable tool in their efforts to protect missing and exploited children and their families.

I invite you to make use of this Resource Guide as we all work to protect our Nation's children.

John J. Wilson
Acting Administrator
Office of Juvenile Justice and Delinquency Prevention

Acknowledgments

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U.S. Department of Justice

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Children's Bureau
U.S. Department of Health and Human Services

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Safe and Drug-Free Schools Program
U.S. Department of Education

Richard Dusak
Forensic Services Division
U.S. Secret Service
U.S. Department of Treasury

Selina B. Evans
U.S. National Central Bureau (INTERPOL)
U.S. Department of Justice

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Crimes Against Children Unit
Federal Bureau of Investigation
U.S. Department of Justice

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Child Abduction and Serial Murder Investigative
Resources Center
National Center for the Analysis of Violent Crime
Federal Bureau of Investigation
U.S. Department of Justice

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U.S. National Central Bureau (INTERPOL)
U.S. Department of Justice

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Child Protection Division
Office of Juvenile Justice and Delinquency
Prevention

U.S. Department of Justice

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Child Abduction and Serial Murder Investigative
Resources Center
National Center for the Analysis of Violent Crime
Federal Bureau of Investigation
U.S. Department of Justice

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Family Advocacy Program
U.S. Department of Defense

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Child Exploitation and Obscenity Section
U.S. Department of Justice

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Office of Children's Issues
U.S. Department of State

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Office on Child Abuse and Neglect
Children's Bureau
U.S. Department of Health and Human Services

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Family and Youth Services Bureau
U.S. Department of Health and Human Services

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National Center for Missing & Exploited Children

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Child Exploitation and Obscenity Section
U.S. Department of Justice

Jim Schuler
Office of Children's Issues
U.S. Department of State

Raymond C. Smith

Office of Criminal Investigations
U.S. Postal Inspection Service
U.S. Postal Service

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Introduction

Creation of the Federal Agency Task Force for Missing and Exploited Children was announced by Attorney General Janet Reno on May 25, 1995, the 12th annual Missing Children's Day. The mission of the Task Force is to coordinate Federal resources and services to effectively address the needs of missing, abducted, and exploited children and their families. The Task Force:

- # Serves as an advocate for missing and exploited children and their families.
- # Initiates positive change to enhance services and resources for missing and exploited children, their families, and the agencies and organizations that serve them.
- # Promotes communication and cooperation among agencies and organizations at the Federal level.
- # Serves as the focal point for coordination of services and resources.

The Task Force includes representatives from 16 Federal agencies and 1 private agency that work directly with cases involving missing, abducted, and exploited children and their families. As used in this guide, the term "missing child" refers to any youth under the age of 18 whose whereabouts are unknown to his or her legal guardian. This includes children who have been abducted or kidnaped by a family member or a nonfamily member, a child who has run away from home, a child who is a throwaway, or a child who is otherwise missing. It also includes both national and international abductions. The term "child exploitation" refers to any child under the age of 18 who has been exploited or victimized for profit or personal advantage. This includes children who are victims of pornography, prostitution, sexual tourism, and sexual abuse.

Members of the Task Force are acutely aware of the tremendous pressure placed on the people who handle these types of cases on an ongoing basis. The devastating impact on the child, family, community, and practitioner; the gravity and severity of these offenses; and the overwhelming amount of time required to resolve such cases often place unfair burdens and challenges on those responsible for case investigations. Yet, when a child is missing, abducted, or victimized, an immediate and continual response is key to the successful resolution of a case.

In response to these concerns, the Task Force developed this Resource Guide to support and provide real solutions to practitioners when they most need them. The Guide contains information on the resources, technical assistance and support, and services that are available during the investigation of cases involving missing and exploited children. It describes the role of each Task Force agency in the location and recovery of missing and exploited children, the types of services and support that are available, the procedures for accessing these services, and instructions for obtaining additional information. To make the information more accessible, the next section, "Where To Get Help," categorizes the types of assistance offered by each agency. In addition, telephone quick reference cards can be removed and kept where most needed; addresses and phone numbers are correct as of the date of publication. Agency information is listed in alphabetical order.

The information contained in this Guide will help to expand the resources that are available, enhance services for children and their families, increase coordination of services for missing and exploited children and their families, and promote positive system change. We hope the Guide provides the added tools and information practitioners need to face the many challenges that lie ahead.

The Guide is available from the Office of Juvenile Justice and Delinquency Prevention's (OJJDP) Juvenile Justice Clearinghouse, P.O. Box 6000, Rockville, MD 20849-6000, 1-800-638-8736. The Guide is also available through OJJDP's home page at www.ncjrs.org/pdffiles/fedredir/pdf.

Where To Get Help

Agencies that provide...

TRAINING

- National Center for Missing & Exploited Children
- U.S. Department of Education
 - Safe and Drug-Free Schools Program*
- U.S. Department of Health and Human Services
 - Family and Youth Services Bureau*
 - Office on Child Abuse and Neglect*
- U.S. Department of Justice
 - Child Exploitation and Obscenity Section*
 - Federal Bureau of Investigation*
 - Office for Victims of Crime*
 - Office of Juvenile Justice and Delinquency Prevention/*
 - Child Protection Division*
 - U.S. Immigration and Naturalization Service*
 - U.S. National Central Bureau (INTERPOL)*
- U.S. Department of State
 - Office of Children's Issues*
- U.S. Department of Treasury
 - U.S. Customs Service*
- U.S. Postal Service
 - U.S. Postal Inspection Service*

TECHNICAL ASSISTANCE

- National Center for Missing & Exploited Children
- U.S. Department of Defense
 - Family Advocacy Program*
- U.S. Department of Education
 - Safe and Drug-Free Schools Program*
- U.S. Department of Health and Human Services
 - Family and Youth Services Bureau*
 - Office on Child Abuse and Neglect*
- U.S. Department of Justice
 - Child Exploitation and Obscenity Section*
 - Federal Bureau of Investigation*
 - Office for Victims of Crime*
 - Office of Juvenile Justice and Delinquency Prevention/*
 - Child Protection Division*
- U.S. Department of State
 - Office of Children's Issues*
- U.S. Department of Treasury
 - U.S. Secret Service/Forensic Services Division*

LEGAL ASSISTANCE TO CHILDREN AND FAMILIES

National Center for Missing & Exploited Children
U.S. Department of Defense
Legal Assistance Offices

LITIGATION ASSISTANCE

U.S. Department of Justice
Child Exploitation and Obscenity Section

PUBLICATIONS

National Center for Missing & Exploited Children
U.S. Department of Defense
Family Advocacy Program
U.S. Department of Education
Safe and Drug-Free Schools Program
U.S. Department of Health and Human Services
Family and Youth Services Bureau
Office on Child Abuse and Neglect
U.S. Department of Justice
Federal Bureau of Investigation
Office for Victims of Crime
Office of Juvenile Justice and Delinquency Prevention/
Child Protection Division
U.S. Department of State
Office of Children's Issues
U.S. Department of Treasury
U.S. Secret Service/Forensic Services Division

RESEARCH AND EVALUATION

U.S. Department of Education
Safe and Drug-Free Schools Program
U.S. Department of Health and Human Services
Family and Youth Services Bureau
Office on Child Abuse and Neglect
U.S. Department of Justice
Federal Bureau of Investigation
Office of Juvenile Justice and Delinquency Prevention/
Child Protection Division

Agencies that provide services to...

MISSING AND EXPLOITED YOUTH AND THEIR FAMILIES

Association of Missing and Exploited Children's Organizations, Inc.

National Center for Missing & Exploited Children

U.S. Department of Defense

Family Advocacy Program

U.S. Department of Health and Human Services

Family and Youth Services Bureau

Office on Child Abuse and Neglect

U.S. Department of State

Office of Children's Issues

FEDERAL PROSECUTORS

U.S. Department of Justice

Child Exploitation and Obscenity Section

Federal Bureau of Investigation

U.S. National Central Bureau (INTERPOL)

U.S. Department of State

Office of Children's Issues

U.S. Department of Treasury

U.S. Customs Service

U.S. Postal Service

U.S. Postal Inspection Service

STATE AND LOCAL PROSECUTORS

National Center for Missing & Exploited Children

U.S. Department of Justice

Federal Bureau of Investigation

Office for Victims of Crime

Office of Juvenile Justice and Delinquency Prevention/

Child Protection Division

U.S. National Central Bureau (INTERPOL)

U.S. Department of State

Office of Children's Issues

U.S. Department of Treasury

U.S. Customs Service

U.S. Postal Service

U.S. Postal Inspection Service

LAW ENFORCEMENT AGENCIES

- National Center for Missing & Exploited Children
- U.S. Department of Defense
 - Family Advocacy Program*
- U.S. Department of Justice
 - Federal Bureau of Investigation*
 - Office for Victims of Crime*
 - Office of Juvenile Justice and Delinquency Prevention/*
Child Protection Division
 - U.S. Immigration and Naturalization Service*
 - U.S. National Central Bureau (INTERPOL)*
- U.S. Department of State
 - Office of Children's Issues*
- U.S. Department of Treasury
 - U.S. Customs Service*
 - U.S. Secret Service/Forensic Services Division*
- U.S. Postal Service
 - U.S. Postal Inspection Service*

STATE AND LOCAL GOVERNMENT AGENCIES

- National Center for Missing & Exploited Children
- U.S. Department of Health and Family Services
 - Office on Child Abuse and Neglect*
- U.S. Department of Justice
 - Federal Bureau of Investigation*
 - Office for Victims of Crime*
 - Office of Juvenile Justice and Delinquency Prevention/*
Child Protection Division
- U.S. Department of State
 - Office of Children's Issues*
- U.S. Department of Treasury
 - U.S. Customs Service*
- U.S. Postal Service
 - U.S. Postal Inspection Service*

NATIVE AMERICAN TRIBES

- U.S. Department of Health and Human Services
 - Office on Child Abuse and Neglect*
- U.S. Department of Justice
 - Federal Bureau of Investigation*
 - Office for Victims of Crime*
 - Office of Juvenile Justice and Delinquency Prevention/*
Child Protection Division

DIRECT SERVICE PROVIDERS AND YOUTH SERVICE AGENCIES

- U.S. Department of Education
 - Safe and Drug-Free Schools Program*
- U.S. Department of Health and Human Services
 - Family and Youth Services Bureau*
 - Office on Child Abuse and Neglect*
- U.S. Department of Justice
 - Office for Victims of Crime*
 - Office of Juvenile Justice and Delinquency Prevention/*
 - Child Protection Division*

NONPROFIT ORGANIZATIONS

- Association of Missing and Exploited Children's Organizations, Inc.
- National Center for Missing & Exploited Children
- U.S. Department of Health and Human Services
 - Family and Youth Services Bureau*
 - Office on Child Abuse and Neglect*
- U.S. Department of Justice
 - Office for Victims of Crime*
 - Office of Juvenile Justice and Delinquency Prevention/*
 - Child Protection Division*
- U.S. Department of State
 - Office of Children's Issues*

GENERAL PUBLIC

- Association of Missing and Exploited Children's Organizations, Inc.
- National Center for Missing & Exploited Children
- U.S. Department of Health and Human Services
 - Family and Youth Services Bureau*
 - Office on Child Abuse and Neglect*
- U.S. Department of Justice
 - Office for Victims of Crime*
 - Office of Juvenile Justice and Delinquency Prevention/*
 - Child Protection Division*
- U.S. Department of State
 - Office of Children's Issues*
- U.S. Department of Treasury
 - U.S. Customs Service*

Agencies that provide assistance on cases involving...

PARENTAL KIDNAPING

Association of Missing and Exploited Children's Organizations, Inc.
National Center for Missing & Exploited Children
U.S. Department of Defense
Legal Assistance Offices
U.S. Department of Justice
Federal Bureau of Investigation
U.S. Immigration and Naturalization Service
U.S. National Central Bureau (INTERPOL)
U.S. Department of State
Office of Children's Issues

RUNAWAY CHILDREN

Association of Missing and Exploited Children's Organizations, Inc.
National Center for Missing & Exploited Children
U.S. Department of Health and Human Services
Family and Youth Services Bureau
U.S. Department of Justice
U.S. National Central Bureau (INTERPOL)
U.S. Department of Treasury
U.S. Secret Service/Forensic Services Division

MISSING AND EXPLOITED CHILDREN

Association of Missing and Exploited Children's Organizations, Inc.
National Center for Missing & Exploited Children
U.S. Department of Defense
Family Advocacy Program
U.S. Department of Health and Human Services
Family and Youth Services Bureau
Office on Child Abuse and Neglect
U.S. Department of Justice
Federal Bureau of Investigation
Office for Victims of Crime
Office of Juvenile Justice and Delinquency Prevention/
Child Protection Division
U.S. Immigration and Naturalization Service
U.S. National Central Bureau (INTERPOL)
U.S. Department of State
Office of Children's Issues

U.S. Department of Treasury
U.S. Customs Service
U.S. Secret Service/Forensic Services Division
U.S. Postal Service
U.S. Postal Inspection Service

CHILD SEXUAL EXPLOITATION

Association of Missing and Exploited Children's Organizations, Inc.
National Center for Missing & Exploited Children
U.S. Department of Defense
Family Advocacy Program
U.S. Department of Health and Human Services
Office on Child Abuse and Neglect
U.S. Department of Justice
Child Exploitation and Obscenity Section
Federal Bureau of Investigation
Office for Victims of Crime
Office of Juvenile Justice and Delinquency Prevention/
Child Protection Division
U.S. National Central Bureau (INTERPOL)
U.S. Department of Treasury
U.S. Customs Service
U.S. Secret Service/Forensic Services Division
U.S. Postal Service
U.S. Postal Inspection Service

CHILD PROSTITUTION

Association of Missing and Exploited Children's Organizations, Inc.
National Center for Missing & Exploited Children
U.S. Department of Justice
Child Exploitation and Obscenity Section
Federal Bureau of Investigation
Office for Victims of Crime
U.S. National Central Bureau (INTERPOL)

CHILD PORNOGRAPHY

National Center for Missing & Exploited Children
U.S. Department of Justice
Child Exploitation and Obscenity Section
Federal Bureau of Investigation
Office for Victims of Crime

*Office of Juvenile Justice and Delinquency Prevention/
Child Protection Division
U.S. National Central Bureau (INTERPOL)*
U.S. Department of Treasury
*U.S. Customs Service
U.S. Secret Service/Forensic Services Division*
U.S. Postal Service
U.S. Postal Inspection Service

SEXUAL TOURISM

National Center for Missing & Exploited Children
U.S. Department of Justice
*Child Exploitation and Obscenity Section
Federal Bureau of Investigation
Office for Victims of Crime*
U.S. Department of Treasury
*U.S. Customs Service
U.S. Secret Service/Forensic Services Division*

INTERNATIONAL ABDUCTION

Association of Missing and Exploited Children's Organizations, Inc.
National Center for Missing & Exploited Children
U.S. Department of Defense
Legal Assistance Offices
U.S. Department of Justice
*Federal Bureau of Investigation
U.S. National Central Bureau (INTERPOL)*
U.S. Department of State
Office of Children's Issues

INTERNATIONAL ADOPTION

U.S. Department of Justice
*Immigration and Naturalization Service
U.S. National Central Bureau (INTERPOL)*
U.S. Department of State
Office of Children's Issues

Agencies that provide 24-hour information and referral sources to children and their families...

Association of Missing and Exploited Children's Organizations, Inc.
National Center for Missing & Exploited Children
U.S. Department of Health and Human Services
Family and Youth Services Bureau
U.S. Department of State
Consular Affairs Duty Officer (when an international abduction is in progress)

Agencies that provide compensation to crime victims...

U.S. Department of Justice
Office for Victims of Crime

Agencies that provide forensic services...

National Center for Missing & Exploited Children
U.S. Department of Justice
Federal Bureau of Investigation
U.S. Department of Treasury
U.S. Secret Service/Forensic Services Division

List of Acronyms

ACYF – Administration on Children, Youth and Families
AFIS – Automated Fingerprint Identification System
AMECO – Association of Missing and Exploited Children’s Organizations, Inc.
BCP – Basic Center Program
CACU – Crimes Against Children Unit
CASMIRC – Child Abduction and Serial Murder Investigative Resources Center
CAPTA – Child Abuse Prevention and Treatment Act
CEOS – Child Exploitation and Obscenity Section
CI – Children’s Issues
CJA – Children’s Justice Act
CPD – Child Protection Division
DoD – Department of Defense
ECU – Exploited Child Unit
FBI – Federal Bureau of Investigation
FISH – Forensic Information System for Handwriting
FYSB – Family and Youth Services Bureau
INA – Immigration and Nationality Act
INS – Immigration and Naturalization Service
JJDP – Juvenile Justice and Delinquency Prevention
NCAVC – National Center for the Analysis of Violent Crime
NCB – National Central Bureau
NCFY – National Clearinghouse on Families and Youth
NCIC – National Crime Information Center
NCJRS – National Criminal Justice Reference Service
NCMEC – National Center for Missing & Exploited Children
OCAN – Office on Child Abuse and Neglect
OVC – Office for Victims of Crime
OJJDP – Office of Juvenile Justice and Delinquency Prevention

RICO – Racketeer Influenced and Corrupt Organizations statute

SDFSP – Safe and Drug-Free Schools Program

SIOC – Strategic Information Operations Center

SOP – Street Outreach Program

TECS – Treasury Enforcement Computer System

TLP – Transitional Living Program

TTAC – Training and Technical Assistance Center

UFAP – Unlawful Flight to Avoid Prosecution

USNCB – U.S. National Central Bureau (INTERPOL)

VICAP – Violent Criminal Apprehension Program

VOCA – Victims of Crime Act



FEDERAL AGENCIES



U.S. Department of Defense

Family Advocacy Program

Agency Description

The Family Advocacy Program of the Department of Defense (DoD) is designed to prevent and treat child and spouse abuse in accordance with DoD Directive 6400.1, Family Advocacy Program. DoD maintains a central registry of reports of alleged child and spouse abuse. Allegations of child sexual abuse that occur in out-of-home care settings, such as in child care centers, family day care homes, schools, or recreation programs, must also be reported within 72 hours to the service Family Advocacy Program for inclusion in the central registry and to the DoD Assistant Secretary (Force Management Policy) or to his or her designee. Criminal prosecution is the primary goal of intervention in cases involving multiple victim child sexual abuse in an out-of-home care setting.

Services

If more than one child is a victim of sexual abuse in an out-of-home care setting, the service may convene a multidisciplinary technical assistance team for the installation at the request of the installation commander, or the Assistant Secretary of Defense (Force Management Policy) may deploy a joint service multidisciplinary team of specially trained personnel from the four services to provide technical assistance. Technical assistance may include law enforcement investigations, forensic medical examinations, forensic mental health examinations, and victim assistance to the child and family.

The primary recipients at the installation are the Family Advocacy Program Manager, the investigators of the installation law enforcement agency, and the physicians and mental health professionals at the military treatment facility or those who provide services under contract.

For cases involving missing and exploited children, appendix 1 lists the investigative liaisons for law enforcement agencies.

Availability of Services

Services are available to: (1) members of the armed services who are on active duty and their family members who are eligible for treatment in a military treatment facility, and (2) members of a reserve or National Guard component who are on active duty and their family members who are eligible for treatment in a military treatment facility.

At the request of the installation commander, a multidisciplinary team is convened by the Family Advocacy Program Manager for a particular service. A joint service team may be deployed by the Office of the Assistant Secretary (Force Management Policy) at the request of the installation commander. These services are directed to cases in which multiple children are victims of sexual abuse in an out-of-home care setting.

Publications

Copies of the following publications are available from the Military Family Resource Center:

- # DoD Directive 6400.1, "Family Advocacy Program."
- # DoD Instruction 6400.2, "Child and Spouse Abuse Report."
- # DoD Instruction 6400.3, "Family Advocacy Command Assistance Team."
- # DoD Directive 5525.9, "Compliance of DoD Members, Employees, and Family Members Outside the United States With Court Orders."

Publication orders should be directed to:

Military Family Resource Center
4040 N. Fairfax Drive, 4th Floor
Arlington, VA 22203-1635
Telephone: (703) 696-9053
Fax: (703) 696-9062

Agency Contact

For further information, contact the appropriate Department of Defense Family Advocacy Program Manager listed below:

Army

Army Family Advocacy Program Manager
HQDA, CFSC-FSA
Department of the Army
4700 King Street, 4th Floor
Alexandria, VA 22302-4418
Telephone: (703) 681-7393
Fax: (703) 681-7239

Department of the Navy
5720 Integrity Drive
Millington, TN 38055-6610
Telephone: (901) 874-4355
Fax: (901) 874-2690

Navy

Director, Family Advocacy Program
ERS 661

Air Force

Chief, Family Advocacy Division
HQ AFMOA/SGOF
2601 Dolittle Road, Building 801
Brooks Air Force Base, TX 78235-5254
Telephone: (210) 536-2031

Fax: (210) 536-9032

Marine Corps

Marine Corps Family Advocacy Program
Manager

Headquarters USMC
(Code MRT)

3044 Caitlin Avenue

Quantico, VA 22134-5009

Telephone: (703) 784-9546

Fax: (703) 784-9826

U.S. Department of Defense

Legal Assistance Offices

Agency Description

The Army, Navy, Air Force, and Marine Corps legal assistance offices serve as the point of contact for inquiries concerning legal issues in the abduction of a child by a parent or other family member either on active duty with that armed service or accompanying such a service member. They are also the point of contact for the State Department in cases of international abduction of the children of service members.

Services

Responsibility for ensuring a service member's compliance with child custody orders is placed with that service member's commander. Legal assistance offices provide advice to active-duty and retired service members and their family members on personal civil legal matters, but do not provide representation in civilian court. The legal assistance offices listed below can provide assistance in locating a service member and will coordinate with the local legal office where that service member is stationed. That local legal office provides legal assistance to the service member's commander. The legal assistance offices listed below are also the points of contact for the State Department in cases of international abduction of the children of service members.

Availability of Services

Legal advice is available to active-duty and retired service members and their family members who are parents of children who have been abducted. In all other cases, services are limited to assistance in locating the service member and coordinating with the local legal office or commander. Representation in civilian court is not provided. Services may be obtained directly by a parent at the service's legal assistance agency or through the legal office where the service member is stationed. The parent seeking assistance must have a valid court order for custody or visitation.

Publications

Copies of the following publication are available from the Military Family Resource Center:

- # DoD Directive 5525.9, "Compliance of DoD Members, Employees, and Family Members Outside the United States With Court Orders."

Publication orders should be directed to:

Military Family Resource Center
4040 N. Fairfax Drive, 4th Floor
Arlington, VA 22203-1635
Telephone: (703) 696-9053
Fax: (703) 696-9062

Agency Contact

For further information, contact the appropriate Department of Defense Legal Assistance Office listed below:

Army

Legal Assistance Policy Division
Office of the Judge Advocate General
1777 N. Kent Street, 10th Floor
Arlington, VA 22209
Telephone: (703) 588-6708

Navy

Naval Legal Assistance Command
Department of the Navy
Washington Navy Yard, Building 33
8th and M Streets SE.
Washington, DC 20003
Telephone: (202) 685-5190

Air Force

AFLSA/JACA
1420 Air Force Pentagon
Washington, DC 20330-1420
Telephone: (202) 697-0413

Marine Corps

Legal Assistance Office
Judge Advocate Division
Headquarters, USMC
2 Navy Annex
Washington, DC 20380-1775
Telephone: (703) 614-1266

U.S. Department of Education

Office of Elementary and Secondary Education Safe and Drug-Free Schools Program

Agency Description

The Safe and Drug-Free Schools Program (SDFSP) is the Federal Government's primary vehicle for reducing violence and drug, alcohol, and tobacco use through education and prevention activities in our Nation's schools. The program supports research-based approaches to strengthen programs that prevent violence in and around schools; that prevent the illegal use of alcohol, tobacco, and drugs; that involve parents; and that are coordinated with related Federal, State, and community efforts.

Services

The Safe and Drug-Free Schools Program consists of two major parts: (1) State Grants for Drug and Violence Prevention Programs, and (2) National Programs. State Grants is a formal grant program that provides funds to State and local education agencies and to State governors for a broad range of school- and community-based education and prevention activities. National Programs carries out a variety of discretionary initiatives that respond to emerging needs and national priorities. Examples of activities funded under National Programs include direct grants to school districts and communities with severe drug and violence problems, program evaluation, and information development and dissemination. Grant competitions are conducted to address national priorities.

Examples of other programs currently funded include the Safe Schools/Healthy Students Initiative, the Middle School Drug Prevention and School Safety Coordinators Program, the Elementary School Counseling Demonstration Program, and the Effective Alternative Strategies to Reduce Suspensions and Expulsions and Ensure Educational Progress of Suspended and Expelled Students program.

Availability of Services

Training and technical assistance for States, school districts, schools, community-based organizations, and other recipients of funds under the Improving America's Schools Act are available by contacting the appropriate Comprehensive Regional Center listed in appendix 2. Information about programs for elementary and secondary students that are provided by local schools and school districts can be obtained by contacting local Safe and Drug-Free Schools coordinators. State coordinators for Safe and Drug-Free Schools can provide information about statewide programs operated by State education agencies and governors' offices.

The National Resource Center for Safe Schools offers training, technical assistance, and other resources to improve school safety in communities nationwide. The Center is operated by the Northwest Regional Educational Laboratory in Portland, Oregon, under cooperative agreements with the Office of Juvenile

Justice and Delinquency Prevention (OJJDP) and the Safe and Drug-Free Schools Program. The toll-free telephone number is 1-800-268-2275.

The National Center for Conflict Resolution Education provides training and technical assistance nationwide to advance the development of conflict resolution education programs in schools, juvenile justice settings, youth service organizations, and community partnership programs. Supported in part by a grant under OJJDP in partnership with SDFSP, the Center is located in Springfield, Illinois. The telephone number is (217) 523-7056.

Publications

The following documents published by the Department of Education can be obtained free of charge by calling 1-877-433-7827:

Annual Report on School Safety (1999).

Early Warning Timely Response: A guide to Safe Schools (1998).

Growing Up Drug-Free: A Parent's Guide to Prevention (1988).

Manual to Combat Truancy (1996).

Safeguarding Our Children: An Action Guide (2000).

The Challenge (Newsletter).

Legislative Citations

- # Safe and Drug-Free Schools and Communities Act of 1994, Title IV of the Elementary and Secondary Education Act of 1965, as amended (20 U.S.C. 7111-7122).
- # Gun-Free Schools Act of 1994, enacted in March 1994, reauthorized as part of the Improving America's Schools Act in October 1994.
- # Pro-Children Act of 1994, enacted as part of the Goals 2000 Educate America Act, March 1994.
- # Comprehensive Regional Assistance Centers program, Title XIII of the Improving America's Schools Act.

Agency Contact

For further information about services, contact:

Safe and Drug-Free Schools Program
U.S. Department of Education
400 Maryland Avenue SW.
Room 3E316
Washington, DC 20202-6123
Telephone: (202) 260-3954
Fax: (202) 260-7767
Web site: www.ed.gov/offices/OESE/SDFS

U.S. Department of Health and Human Services

Family and Youth Services Bureau

Agency Description

The Family and Youth Services Bureau (FYSB) is an agency within the Administration on Children, Youth and Families, Administration for Children and Families. FYSB provides national leadership on youth-related issues and helps individuals and organizations to provide comprehensive services for youth in at-risk situations, as well as for their families. The primary goals of FYSB programs are to provide positive alternatives for youth, ensure their safety, and maximize their potential to take advantage of available opportunities. FYSB programs and services support locally based youth services.

Services

There are six major FYSB programs that relate to missing and exploited children: the Basic Center Program (BCP), the Transitional Living Program (TLP) for Homeless Youth, the Street Outreach Program (SOP), the National Runaway Switchboard, the National Clearinghouse on Families and Youth (NCFY), and the Runaway and Homeless Youth Training and Technical Assistance System.

Basic Center Program

FYSB's Basic Center Program supports agencies that provide crisis intervention services to runaway and homeless youth who are outside the traditional juvenile justice and law enforcement systems. The goal of the Program is to reunite youth with their families, whenever possible, or to find another suitable placement when reunification is not an option. Discretionary grants are awarded to Basic Center projects each year on a competitive basis.

There are 350 Basic Center projects across the country. More than three-quarters of these projects are operated by community-based organizations. Some of the projects are freestanding, single-purpose emergency shelters, while others are multipurpose youth service agencies. All Basic Center projects are required to provide a set of essential core services to runaway and homeless youth, including the following:

- # Short- and long-term emergency shelter.
- # Individual, group, and family counseling for youth and families.
- # Aftercare services to stabilize and strengthen families and to ensure that additional assistance is available, if necessary.

- # Recreation programs for youth.
- # Linkages to other local providers for services that are not available through the Basic Center Program.
- # Outreach efforts to increase awareness of available services.

Transitional Living Program for Homeless Youth

TLP helps homeless youth, ages 16 through 21, make a successful transition to self-sufficient living. The goal is to help young people avoid long-term dependency on social services. Discretionary funds are awarded to local agencies that provide youth with comprehensive services in a supervised living arrangement. The first TLP projects were funded in fiscal year 1990. To date, 86 projects have been funded.

Most local agencies operating TLP's are multipurpose youth service organizations, of which more than half also receive FYSB funds to operate temporary shelter and counseling services for runaway and homeless youth. TLP project staff provide the following services:

- # Safe, supportive living accommodations in group homes, host family homes, or supervised apartments.
- # Mental and physical health care.
- # Education in basic living skills.
- # Development of an individual transitional plan.
- # Educational advancement assistance.
- # Employment preparation and job placement.

Street Outreach Program for Runaway and Homeless Youth

The primary focus of the Street Outreach Program for Runaway and Homeless Youth is the establishment of ongoing relationships between the staff of local youth service providers and street youth, with the goal of helping young people leave the streets. Local grantee programs provide a range of services directly to or through collaboration with other agencies, specifically those working to protect and treat young people who have been, or who are at risk of being, subjected to sexual abuse or exploitation. Those services include the following:

- # Street-based education and counseling.
- # Emergency shelter.

- # Survival aid.
- # Individual assessment.
- # Treatment and counseling.
- # Prevention and education activities.
- # Information and referral.

National Runaway Switchboard

The National Runaway Switchboard is a confidential, 24-hour, toll-free hotline (1-800-621-4000) that provides assistance to runaway and homeless youth and helps them to communicate with their families and service providers. The switchboard provides the following services to at-risk youth and their families:

- # Message delivery.
- # Crisis intervention counseling.
- # Information and referral services.

The switchboard uses a computerized national resource directory that includes more than 9,000 resources. In addition, the switchboard maintains a management information system for local switchboard staff and conducts an annual conference for local switchboard service providers.

Since early 1970 the switchboard has responded to approximately 120,000 crisis intervention calls. In 1990 the switchboard provided 7,000 referrals to youth service organizations. Through a collaborative agreement with the SONY Corporation, public service announcements are run on SONY's giant video screen in New York City's Times Square.

National Clearinghouse on Families and Youth

NCFY is a resource for communities interested in developing effective new strategies to support young people and their families. NCFY serves as a central information source on family and youth issues for youth service professionals, policymakers, and the general public. Services include:

Information sharing. NCFY distributes information about effective program approaches, available resources, and current activities relevant to the family and youth services fields. The agency uses special mailings, maintains literature and FYSB program databases, and operates a professionally staffed information line.

Issue forums. NCFY facilitates forums that bring together experts in the field to discuss critical issues and emerging trends and to develop strategies for improving services to families and youth.

Materials development. NCFY produces reports on critical issues, best practices, and promising approaches in the field of family and youth services, as well as information briefs on FYSB and its programs.

Networking. NCFY supports FYSB's efforts to form collaborations with other Federal agencies, State and local governments, national organizations, and local communities to address the full range of issues facing young people and their families today.

Runaway and Homeless Youth Training and Technical Assistance System

Ten regionally based centers (see appendix 3) provide training and technical assistance to projects funded under the Basic Center Program, the Transitional Living Program, the Drug Abuse Prevention Program, and other programs serving runaway and homeless youth. Training and technical assistance are designed to enhance the skills and increase the effectiveness of youth service providers by facilitating information exchange on programmatic and operational procedures that are critical to runaway and homeless youth programs. The 10 regional centers offer onsite consultations; local, State, and regional conferences; information sharing; and skill-based training.

Availability of Services

Services provided by FYSB are directed to runaway and homeless youth and their families. To locate a service provider in your community or to secure services, contact the regional center serving your area (see appendix 3).

Publications

National Clearinghouse on Families and Youth, *Research Summary: Youth With Runaway, Throwaway, and Homeless Experiences: Prevalence, Drug Use, and Other At-Risk Behaviors* (October 1995).

National Clearinghouse on Families and Youth, *Supporting Your Adolescent: Tips for Parents* (January 1996).

Legislative Citations

The Runaway Youth Act, Title III, Juvenile Justice and Delinquency Prevention (JJDP) Act of 1974 (P.L. 93-415) focused attention on the need to develop a nonpunitive system of social services for vulnerable youth and authorized resources to support shelters for runaway and homeless youth. The 1977 Amendments to the JJDP Act (P.L. 95-115) extended services to "otherwise homeless youth" and authorized support for coordinated networks to provide training and technical assistance to runaway and homeless youth service providers (Basic Center Program). The 1980 JJDP Act Amendments (P.L. 96-509) changed the title to the Runaway and Homeless Youth Act. The Program was reauthorized through 1992 by the Anti-Drug Abuse Act of 1988 (P.L. 100-690) and was subsequently reauthorized through FY 1996 by the 1992 JJDP Act Amendments (P.L. 102-586).

The 1988 Amendments to Title III of the Juvenile Justice and Delinquency Prevention Act (P.L. 100-690) included the Transitional Living Program, which was subsequently reauthorized through 1996 by the 1992 Amendments to the JJDP Act (P.L. 102-586).

Agency Contact

For further information about services, contact any of the agencies listed below:

Family and Youth Services Bureau
U.S. Department of Health and Human Services
P.O. Box 1882
Washington, DC 20013
Telephone: (202) 205-8102
Fax: (202) 260-9333

National Clearinghouse on Families and Youth
P.O. Box 13505
Silver Spring, MD 20911-3505
Telephone: (301) 608-8098
Fax: (301) 608-8721

National Runaway Switchboard Hotline
Telephone: 1-800-621-4000

U.S. Department of Health and Human Services

Children's Bureau Office on Child Abuse and Neglect (formerly the National Center on Child Abuse and Neglect)

Agency Description

The Children's Bureau, which is headed by an associate commissioner, advises the commissioner of the Administration on Children, Youth and Families (ACYF), on matters related to child welfare, including child abuse and neglect, child protective services, family preservation and support, adoption, foster care, and independent living. It recommends legislative and budgetary proposals; operational planning, system objectives, and initiatives; and project and issue areas for evaluation, research, and demonstration activities. It represents ACYF in initiating and implementing projects affecting children and families and provides leadership and coordination for the programs, activities, and subordinate components of the Children's Bureau, including the Office on Child Abuse and Neglect.

In December 1998, an agency reorganization consolidated the functions of the National Center on Child Abuse and Neglect with those of the Children's Bureau. This action was taken pursuant to the Child Abuse Prevention and Treatment Act (CAPTA), 1996, as amended. At that time, the Office on Child Abuse and Neglect (OCAN) was created within the Children's Bureau to provide national leadership and maintain a national focus on this critical issue. All aspects of CAPTA are being implemented by OCAN or are integrated into the functions of other divisions across the Children's Bureau.

OCAN provides leadership and direction on the issues of child abuse and neglect, including child sexual abuse and exploitation, and on the prevention of abuse and neglect under CAPTA. OCAN is the focal point for interagency collaborative efforts, national conferences, and special initiatives related to child abuse and neglect and for coordination of activities related to the prevention of abuse and neglect and the protection of children at risk.

OCAN supports activities that build networks of community-based, prevention-focused family resource and support programs through Title II of CAPTA, the Community-Based Family Resource and Support Program. Formula grants are provided to States to develop and implement or to expand and enhance a comprehensive statewide system of community-based family resource services. To receive these funds, the State chief executive officer must designate an agency to implement the program. Federal, State, and private funds are blended and made available to community agencies for child abuse and neglect prevention activities and family resource programs.

The Children's Justice Act (CJA) provides funds to support the 50 States, the District of Columbia, Puerto Rico, and the territories to improve the systems that handle child abuse and neglect cases,

particularly child sexual abuse cases, and to improve the processes of investigation and prosecution. Funds are also available to support the analysis of child fatalities involving suspected abuse.

Services

The National Clearinghouse on Child Abuse and Neglect Information offers up-to-date information on all aspects of child abuse and neglect, including the latest publications.

Availability of Services

The Clearinghouse answers queries from public and private agency personnel, professionals working in related fields, and the general public.

Publications

The Clearinghouse can provide copies of documents or annotated bibliographies on specific topics by calling 1-800-FYI-3366 or by e-mailing your request. Consult the Clearinghouse Web site for more details: www.calib.com/nccanch.

The *State Statute Series*, newly revised for 2000, includes seven volumes of State statute summaries, organized according to the following topic areas:

- # Reporting laws.
- # Central registries and reporting records.
- # Investigations.
- # Child witnesses.
- # Crimes
- # Permanency planning.
- # Domestic violence.

In addition to the *State Statute Series*, the Clearinghouse has available online the *Statutes at a Glance Series*, updated for 2000, in the following topic areas:

- # Definitions of child abuse and neglect.
- # Mandatory reporters of child abuse and neglect.
- # Central registry/reporting records expungement.
- # Disclosure of confidential records.
- # Public notification of the release of sex offenders.
- # Grounds for termination of parental rights.
- # Involuntary civil commitment of sexually violent predators.

See appendix 4 for reporting and prevention resources.

Agency Contact

For further information about services, contact:

Office on Child Abuse and Neglect
Administration on Children, Youth and
Families
U.S. Department of Health and Human
Services
330 C Street SW.
Washington, DC 20447
Telephone: (202) 260-5140
Fax: (202) 260-9345
E-mail: cnolan@acf.dhhs.gov

Children's Bureau Web site:
www.acf.dhhs.gov/programs/cb

National Clearinghouse on Child Abuse and
Neglect Information
330 C Street SW.
Washington, DC 20477
Telephone: 1-800-FYI-3366
Fax: (703) 385-3206
Clearinghouse Web site:
www/calib.com/nccanch

U.S. Department of Justice

Child Exploitation and Obscenity Section

Agency Description

The Child Exploitation and Obscenity Section (CEOS) is a specialized group of attorneys who prosecute Federal criminal statutes involving:

- # Possession, manufacture, production, or distribution of child pornography; sale, purchase, or transportation of women and children interstate or internationally to engage in sexually explicit conduct.
- # Travel interstate or internationally to sexually abuse children.
- # Abuse of children on Federal and Indian lands.
- # Nonpayment of certain court-ordered child support payments.
- # Transportation and distribution of obscene material in interstate or foreign commerce via the mails, common carrier, cable television line, telephone lines, or satellite transmission.
- # Parental abduction of children internationally.

CEOS attorneys work closely with Federal law enforcement agencies and prosecutors, including U.S. Attorneys Offices, the U.S. Customs Service, the U.S. Postal Inspection Service, and the FBI, in investigations, trials, and appeals related to the above statutes. In addition, CEOS attorneys provide advice on victim-witness issues and develop and refine proposals for prosecution policies, legislation, governmental practices, and Federal agency regulations in the areas of child sexual exploitation, child support, international parental kidnaping, and obscenity. CEOS actively conducts training for local, State, Federal, and international prosecutors, investigators, judges, and others who work in the field of child exploitation and trafficking of women and children.

Services

- # Litigation support, including assistance to U.S. Attorneys Offices; legal research; legal assistance to other Federal agencies, task forces, and committees on projects relating to child exploitation and obscenity; and policy development.
- # Technical assistance.
- # Training for prosecutors and investigators on topics such as computer child pornography, case preparation, and child exploitation law.

Availability of Services

Upon request, CEOS provides litigation support, technical assistance, and training to Federal investigators and prosecutors who work on child sexual exploitation cases, including child pornography, child prostitution, sexual tourism, and sexual abuse occurring on Federal lands. Services are available by contacting the local U.S. Attorney's Office, the FBI Field Office, or the U.S. Customs Service field office in the Federal judicial district where the matter arises and requesting that these offices contact CEOS by telephone and/or in writing. If no response is forthcoming, contact CEOS directly at the address below.

Legislative Citations

- # 18 U.S.C. § 1324, § Importation of aliens.
- # 18 U.S.C. § 228 Child support.
- # 18 U.S.C. § 1204 International parental child kidnaping crime act.
- # 18 U.S.C. § 1460 *et seq.* Obscenity.
- # 18 U.S.C. § 1589 *et seq.* Trafficking of persons.
- # 18 U.S.C. § 2241 *et seq.* Sexual abuse.
- # 18 U.S.C. § 2251 *et seq.* Sexual exploitation and other abuse of children.
- # 18 U.S.C. § 2421 *et seq.* Transportation for illegal sexual activity.
- # 18 U.S.C. § 3509 Child victims' and witnesses' rights.

Agency Contact

For further information about services, contact:

Child Exploitation and Obscenity Section
Criminal Division
U.S. Department of Justice
1400 New York Avenue NW.
Suite 600
Washington, DC 20530
Telephone: (202) 514-5780
Fax: (202) 514-1793
Web site: www.usdoj.gov/criminal/ceos

U.S. Department of Justice

Federal Bureau of Investigation

Agency Description

The Federal Bureau of Investigation (FBI) exercises its jurisdiction and investigative responsibilities pursuant to Federal statutes addressing various crimes against children, including kidnaping and sexual exploitation. Federal law defines children under the age of 18 as minors. Children less than 8 years of age are often referred to as “children of tender years.”

FBI investigations involving crimes against children generally include violations of Federal statutes relating to:

- # Sexual exploitation of children.
- # Sexual exploitation of children facilitated by online computer.
- # Possession, production, and/or distribution of child pornography.
- # Possession, production, distribution, and/or downloading of child pornography facilitated by an online computer.
- # Interstate transportation of obscene material.
- # Interstate transportation of children for sexual activity.
- # Child abduction.
- # Domestic and international parental kidnaping.
- # Physical and sexual abuse of a child on a government reservation.
- # Physical and sexual abuse of a child on an Indian reservation.
- # National Sex Offender Registry matters.
- # Violations of the Child Support Recovery Act.
- # The RICO (Racketeer-Influenced and Corrupt Organizations) statute, which also may apply in some circumstances.

The FBI pursues child victimization offenses that occur within its lawful jurisdiction and often coordinates its investigations with other Federal, State, and local agencies. Cases related to the sexual abuse and exploitation of children are given high priority within the FBI, and all available FBI resources are devoted to them. Each case is aggressively prosecuted. Nonfamily abductions, often referred to as stranger abductions, receive immediate attention. Particular attention also is given to investigations involving organized criminal activity, commercialized child prostitution, and the manufacture and distribution of child pornography. The transmission and exchange of child pornography through online computer services and the Internet are also aggressively investigated as an insidious form of child sexual exploitation.

The FBI investigates allegations of sexual assault in Indian country, including child abuse and sexual exploitation of children. The FBI's approach to these sensitive investigations is to enlist a multidisciplinary team of investigators, social workers, clinical psychologists, victim-witness coordinators, and Federal prosecutors.

Services

Investigative Services and Support

FBI Headquarters. In March 1997, the Office of Crimes Against Children became operational within the Violent Crime and Major Offenders Section, Criminal Investigations Division, of the FBI. Increased awareness and nationwide growth of the crimes against children program helped expand the Office into the Crimes Against Children Unit (CACU) on January 24, 2000. CACU is staffed by supervisory special agents and support professionals who focus on all crimes under the FBI's jurisdiction that in any way involve the victimization of children and who provide program management and fieldwide investigative oversight over these critical FBI operations.

The mission of CACU is to provide a quick, effective response to all incidents under its jurisdiction, thereby increasing the number of victimized children recovered and reducing the number of crimes in which children are victimized. CACU's program strategy is to:

- # Decrease the vulnerability of children to acts of sexual exploitation and abuse.
- # Develop a nationwide capacity to provide a rapid, effective, and measured investigative response to crimes involving the victimization of children.
- # Enhance the capabilities of State and local law enforcement investigators through training programs, investigative assistance, and task force operations.

CACU's program strategy is implemented through:

- # Multidisciplinary, multiagency resource teams that investigate and prosecute all crimes against children that cross legal, geographical, and jurisdictional boundaries.
- # Interagency sharing of intelligence information, specialized skills, and services.

Increased victim-witness assistance services.

FBI Field Offices. Individual FBI Field Offices throughout the country serve as the primary point of contact for persons requesting FBI assistance. Every FBI Field Office has at least two special agents designated as crimes against children coordinators. These coordinators investigate crimes against children by using all available FBI investigative, forensic, tactical, informational, and behavioral science resources; coordinating their investigations with appropriate Federal, State, and local law enforcement agencies and prosecutors; and assembling multiagency, multidisciplinary resource teams consisting of law enforcement officials, prosecutors, social service personnel, and other professionals as needed.

Upon receiving notification that a child has been abducted, FBI evidence response team personnel may be assigned immediately to conduct the forensic investigation of the abduction site and other appropriate areas, while other special agents typically join law enforcement personnel in coordinating and conducting the comprehensive neighborhood investigation that is vital to the resolution of these cases. A Rapid Start Team may also be deployed immediately to begin the overwhelming task of coordinating and tracking the investigative leads, which often number in the thousands during protracted child abduction investigations. Special agents also coordinate child abduction investigations with the National Center for Missing & Exploited Children (NCMEC) and other entities to make full use of all available resources.

National Center for the Analysis of Violent Crime. The National Center for the Analysis of Violent Crime (NCAVC) is a rapid response element of the FBI's Critical Incident Response Group. NCAVC has primary responsibility for providing investigative support through profiling, violent crime analysis, technical and forensic resource coordination, and application of the most current expertise available in matters involving the abduction or mysterious disappearance of children, serial murder (killing of two or more victims in separate incidents), sexual exploitation of children, and other violent crimes. These are among the most difficult crimes to resolve and require immediate dedication of significant resources. The specialized NCAVC staff provide assistance to Federal, State, local, and foreign law enforcement agencies involved in these investigations. NCAVC responds immediately to requests and provides assistance as appropriate. Services include:

Profiles of unknown offenders.

Crime analysis.

Threat assessments.

Investigative strategies.

Interview and interrogation strategies.

Behavioral assessments.

Trial preparation and prosecution strategy.

Expert testimony.

- # Coordination of other resources, including FBI evidence response teams and FBI laboratory services.

Case consultations may include any or all of the services listed above. Services are provided by telephone, in writing, or in person. In some cases investigators may travel to the FBI Academy in Quantico, VA for consultation sessions, or NCAVC members may be sent to the area of the crimes.

NCAVC also can assist in coordinating the deployment of Rapid Start, a computerized major case management support system. NCAVC maintains a close working relationship with NCMEC and can help to arrange the use of their resources, such as poster distribution and age enhancement of photographs.

Relying on the institutional knowledge, experience, and research of the FBI and many State and local investigators, NCAVC created the Child Abduction Response Plan. The Plan emphasizes techniques that are essential in conducting abduction investigations and can be used to enhance investigative efforts. The Plan addresses key investigative areas in a user-friendly format — a checklist — and encourages agencies to identify local resources and tailor the Plan to fit their needs. The Plan is available to investigators through crimes against children coordinators in the FBI's Field Offices.

Among the provisions of the Protection of Children From Sexual Predators Act of 1998 was the creation of the Child Abduction and Serial Murder Investigative Resources Center (CASMIRC), under the FBI's NCAVC. The Act specifies that CASMIRC is to “provide investigative support through the coordination and provision of Federal law enforcement resources, training, and application of other multidisciplinary expertise to assist Federal, State, and local authorities in matters involving child abduction, mysterious disappearances of children, child homicide, and serial murder across the country.”

The Sexual Predators Act also clarified the “24-hour rule” in kidnappings, stating that there is no need to wait 24 hours before initiating a Federal investigation. In addition, the Act provides that the FBI may investigate serial killings if requested to do so by the head of the law enforcement agency with investigative or prosecutorial jurisdiction.

In addition to case consultation services, NCAVC and CASMIRC conduct research on various types of violent crime, including child abduction, child sexual exploitation, false allegations of child abduction, decomposition of human remains, infant abduction, serial murder, and serial rape. Results of the research are applied to cases and shared with the criminal justice community through publications and training.

Also part of NCAVC, the Violent Criminal Apprehension Program (VICAP) provides automated support and crime analysis. VICAP's mission is to facilitate communication, cooperation, and coordination among law enforcement agencies and provide support in their efforts to investigate, identify, track, apprehend, and prosecute violent serial and repeat offenders. In addition to searches of the VICAP database for similar cases, VICAP staff provide many other services, including coordinating NCIC offline searches, coordinating searches of other databases, conducting NLETS searches, creating matrices, developing timelines, and facilitating multiagency meetings.

FBI Forensic and Technical Support Services

The FBI laboratory is the only full-service Federal forensic science laboratory serving the law enforcement community. The FBI is mandated by Title 28, CFR Section 0.85, to conduct scientific examinations of evidence, free of charge, for any duly constituted law enforcement agency in the United States. Assistance is provided through:

- # Evidence response teams.
- # Document services.
- # Latent fingerprint services.
- # Scientific analysis services (including chemistry-toxicology, DNA analysis/serology examinations, explosives, firearms-toolmarks, hairs and fibers, and materials analysis).
- # Special projects (including graphic design, photographic processing, special photographic services, structural design, and visual production and video enhancement).
- # Forensic science research and training.

Detailed information about these services, including instructions for collecting, preserving, and shipping evidence, can be found in the *Handbook of Forensic Science*, which is available in CD-Rom, print, and online formats. Copies of the CD-ROM *Handbook* (updated in 1999) can be ordered from the Government Printing Office's online bookstore at www.bookstore.gpo.gov. Specify stock number 027-001-00080-7. The *online Handbook* is accessible through the FBI's home page at www.fbi.gov/programs/lab/handbook/into.htm.

The Technology-Assisted Search Program supports the law enforcement community by providing aid in identifying, for recovery, forensic evidence that would not be identified through traditional search techniques. The group uses geophysical methodology (that is, ground-penetrating radar) and other remote-sensing equipment to search for clandestinely concealed evidence. These techniques are considered as an investigative tool only after more expedient measures have been exhausted.

Criminal justice information services. Criminal justice information services provided by the FBI include a fingerprint repository and the National Crime Information Center (NCIC).

- # **Fingerprint repository.** The FBI serves as the Nation's civil and criminal fingerprint repository and responds to the information needs of Federal, State, local, and international members of the criminal justice community. The FBI receives approximately 40,000 fingerprint cards each day.
- # **National Crime Information Center.** NCIC is a nationwide computer-based inquiry and response information system that was established in 1967 to serve the criminal justice community. NCIC's purpose is to maintain a computerized filing system of accurate, timely, documented criminal justice information that is readily available through a telecommunications network. An average of 2.5 million inquiry-response transactions per day are processed through terminals located in 47,827 law enforcement agencies and 48,627 criminal justice agencies. Since 1997, law

enforcement agencies have been able to place a “CA,” or child abduction flag, in the Missing Persons field in the NCIC entry. Such a flag ensures immediate notification of the FBI’s Strategic Information Operations Center (SIOC) and NCMEC. SIOC, which is staffed around the clock, alerts NCAVC and other entities, as appropriate, to immediately address any suspected child abductions.

- # **National Sex Offender Registry.** The National Sex Offender Registry is an FBI database that retains information received from Federal, State, and local law enforcement agencies in coordination with NCIC regarding sex offender registration information, current address, and dates of conviction.

Training

The FBI offers an extensive training program for the law enforcement community. Training in a broad spectrum of topics is offered to bona fide law enforcement personnel in settings throughout the United States, around the world, and at the FBI Academy. Every FBI Field Office has a training coordinator. International requests for training can be made through the FBI legal attaches at American Embassies.

Victim-Witness Assistance

Every FBI Field Office has a victim-witness coordinator. The FBI’s Victim-Witness Assistance Program operates on a referral basis for victims of Federal violations.

Availability of Services

Recipients of FBI services include law enforcement agencies and the U.S. Government (hence the citizens of the United States). Services can be accessed by a request from a law enforcement agency, either through NCAVC or through the local FBI Field Office or legal attache (see appendixes 5 and 6 for a list of Field Offices and attaches).

Legislative Citations

FBI investigations involving child victimization are based upon violations of Federal statutes, including the crime of kidnaping (Title 18, U.S. Code, Sections 1201 and 1202); International Parental Kidnaping Act (Title 18, U.S. Code, Section 1024); Unlawful Flight to Avoid Prosecution (UFAP) — Parental Kidnaping (Title 18, U.S. Code, Section 1073); crimes committed in Indian country (Title 18, U.S. Code, Section 1153); child sexual abuse (Title 18, U.S. Code, Sections 2241, 2242, 2243, and 2244); sexual exploitation of children (Sections 2251, 2251A, 2252, and 2258); interstate transportation of obscene material (Sections 1462, 1465, and 1466); interstate transportation of children for sexual activity (Sections 2421, 2422, 2423, and 2424); Child Support Recovery Act (Title 18, U.S. Code, Section 228); and in some instances the RICO statute (Title 18, U.S. Code, Section 1961).

Agency Contact

To obtain further information about services or to request immediate FBI assistance, contact one of the local FBI Field Offices, which are listed in appendix 5 and in local telephone directories; one of the FBI Legal Attaches, which are listed in appendix 6; or contact one of the following units:

FBI Headquarters
Crimes Against Children Unit
935 Pennsylvania Avenue NW., Room 11163
Washington, DC 20535-0001
Telephone: (202) 324-3666
Fax: (202) 324-2731

National Center for the Analysis of Violent
Crime
Federal Bureau of Investigation
Quantico, VA 22135
Telephone: (703) 632-4400
Fax: (703) 632-4350

Child Abduction and Serial Murder
Investigative Resources Center
Federal Bureau of Investigation
Quantico, VA 22135
Telephone: (703) 632-4400
Fax: (703) 632-4350

U.S. Department of Justice

Office for Victims of Crime

Agency Description

The mission of the Office for Victims of Crime (OVC) is to enhance the Nation's capacity to assist crime victims and to provide leadership in changing attitudes, policies, and practices to promote justice and healing for all victims of crime.

OVC accomplishes its mission in many different ways: (1) administering the Crime Victims Fund, (2) supporting direct services, (3) providing training programs that reach diverse professionals across the Nation, (4) sponsoring demonstration projects with national impact, and (5) publishing and disseminating publications that highlight promising practices in the effective treatment of crime victims that can be replicated throughout the country.

Services

Crime Victims Fund

A major responsibility of OVC is to administer the Crime Victims Fund. Approximately 90 percent of the money collected each year is distributed to the States to help fund their victim assistance and compensation programs. These programs are the lifeline services that help many victims heal.

Federal victim assistance funds help support more than 4,000 local victim service agencies, such as domestic violence shelters, children's advocacy centers, and rape treatment programs. Compensation funds from OVC supplement State efforts to reimburse victims for out-of-pocket expenses resulting from crime, including medical and mental health counseling costs, lost wages, and funereal expenses. Since 1988, OVC has distributed more than \$3 billion to the States to support victim services and compensation. (Visit OVC's Web site for further information about the Crime Victims Fund.)

Victim compensation. Crime victim compensation is a direct reimbursement to a crime victim for the following crime-related expenses: medical costs, mental health counseling, funeral and burial costs, and lost wages or loss of support. Other compensable expenses may include eyeglasses or other corrective lenses, dental services and devices, prosthetic devices, and crime scene clean-up. In some cases, money from the fund may be given to a relative on behalf of the crime victim.

Victim assistance. Victim assistance includes, but is not limited to, the following services: crisis intervention, counseling, emergency shelter, criminal justice advocacy, and emergency transportation. Throughout the Nation, approximately 10,000 organizations provide these and other services to crime victims. Nearly 3,300 of those organizations receive some Victims of Crime Act (VOCA) funds.

Availability of Services

Direct Services

OVC provides direct services to people who have been victimized on tribal and Federal lands, such as military bases and national parks, and to American citizens who have been victimized in foreign countries.

OVC supports emergency funds to provide victims of Federal crimes with needed services, such as crisis counseling, temporary shelter, and travel expenses to court when these services are otherwise unavailable. The agency also sponsors victim assistance programs in Indian country, including the establishment and training of multidisciplinary teams that handle child sexual abuse cases and provide comprehensive victim services.

Discretionary Funds

Through discretionary grants, OVC has initiated many innovative projects that have national impact. VOCA authorizes OVC to use discretionary funds to improve and enhance the quality and availability of victim services. Each year, OVC develops a program plan that identifies the training and technical assistance and demonstration initiatives to be funded on a competitive basis in the coming year.

At least half of all discretionary grant funds are dedicated to improving the response to Federal crime victims. These initiatives include training for Federal criminal justice system personnel on victims' issues; written materials that help victims of Federal crimes understand their rights and available services; and support for programs that establish and expand existing services for victims of Federal crimes.

The remaining discretionary funds support a variety of nationwide initiatives, such as developing training curricula and training victim service and criminal justice professionals.

Training Programs

OVC sponsors training on a variety of victims' issues for many different professions, including victim service providers, law enforcement officials, prosecutors, judges, medical and mental health personnel, and members of the clergy. Training on victim-witness issues also is provided for 70 different Federal law enforcement agencies, including the Federal Bureau of Investigation, the U.S. Department of Defense, and the National Park Service.

OVC has established a Training and Technical Assistance Center (TTAC) to provide information about the agency's training and technical assistance resources. TTAC allows OVC to further disseminate training and technical assistance developed under its discretionary grant programs. TTAC provides expert consultants who specialize in crime victim-related areas to support the training events of Federal, State, local, and tribal agencies and organizations; provides intensive onsite technical assistance to meet the specific programmatic and administrative requirements of agencies offering services to crime victims; and organizes national conferences, regional workshops, and meetings with diverse constituent groups, including State VOCA administrators and OVC discretionary grantees.

Publications

OVC established an information clearinghouse, the Office for Victims of Crime Resource Center, to provide research findings, statistics, and literature on emerging victim issues. The Resource Center is a component of the National Criminal Justice Reference Service, the most comprehensive criminal justice library in the world. Through this resource, information is available 24 hours a day through the Internet and Fax-on-Demand.

Agency Contact

For further information about services, contact:

Office for Victims of Crime
U.S. Department of Justice
810 7th Street NW.
Washington, DC 20531
Telephone: (202) 307-5983
Fax: (202) 514-6383
Gopher to: ncjrs.aspensys.com
Web site: www.ojp.usdoj.gov/ovc

OVC Resource Center:
Telephone: 1-800-627-6872
Web site: www.ncjrs.org

U.S. Department of Justice

Office of Juvenile Justice and Delinquency Prevention Child Protection Division

Agency Description

In 2000, the Office of Juvenile Justice and Delinquency Prevention (OJJDP) created the Child Protection Division (CPD) to oversee its efforts in protecting children from violence, abuse, neglect, and other forms of victimization. OJJDP's mandate to protect children is derived from two sources: the Missing Children's Assistance Act of 1984, and the Victim of Child Abuse Act of 1990. These Acts define the parameters of CPD's mission and provide the legislative authority for the work that CPD oversees.

CPD is responsible for administering all programs related to crimes against children; providing leadership and funding in the areas of prevention, intervention, treatment, and enforcement; and promoting the effective use of policies and procedures to address the problems of missing, neglected, abused, and exploited children. CPD conducts research, demonstration, and service programs; provides training and technical assistance; and supports the National Center for Missing & Exploited Children, the national resource center and clearinghouse dedicated to missing and exploited children issues.

Since 1984, training and technical assistance have been provided to local law enforcement agencies to aid in their efforts to locate and recover missing children. Each year CPD trains more than 4,500 law enforcement officials in the investigation of missing children cases, at no cost to State or local governments.

Services

- # Training and technical assistance.
- # Demonstration programs.
- # Research projects.
- # Evaluation studies.
- # Publications.
- # Funding for the National Center for Missing & Exploited Children.
- # Support for nonprofit organizations that work with missing and exploited children.
- # Coordination of the Federal Agency Task Force for Missing and Exploited Children.

Availability of Services

Training and technical assistance is available to State and local units of government, nonprofit organizations, and other agencies serving missing and exploited children. Research briefs and other publications are available to the general public. Some materials are restricted to law enforcement personnel.

Training Programs

The following training programs are sponsored by the Child Protection Division. These courses are designed to assist law enforcement officers and other professionals who handle child abuse and exploitation cases.

Child Abuse and Exploitation Investigative Techniques. This course is designed to enhance the skills of experienced law enforcement officials and other professionals who investigate cases involving child abuse, sexual exploitation of children, child pornography, and missing children.

Child Fatality Investigations. This course is designed to provide law enforcement officers, child protective service workers, medical professionals, and other juvenile justice personnel with comprehensive training on the detection, intervention, investigation, and prosecution of cases involving fatal child abuse and neglect.

Child Sexual Exploitation Investigations. This course provides law enforcement officials and other professionals with the knowledge and information they need to understand, recognize, investigate, and resolve cases of child pornography and sexual exploitation.

Protecting Children Online. This program enhances law enforcement's ability to investigate computer crimes against children.

Protecting Children Online for Prosecutors. This program provides prosecutors with the information necessary to understand, recognize, and prosecute computer crimes against children.

Responding to Missing and Abducted Children. This course enhances the knowledge and skills of law enforcement officials who investigate cases involving abducted, runaway, and other missing youth.

School Resource Officer Leadership Program. This program demonstrates standards of excellence and best practices in the enhanced role of the school resource officer as a leader in planning and maintaining a safe school environment.

Team Investigative Process for Missing, Abused, and Exploited Children. This intensive team-training program promotes the development of a community-based, interdisciplinary team process for effectively investigating cases involving missing, abused, and exploited children.

Publications

The following documents are available from the Child Protection Division. Publications with an NCJ number are also available from the National Criminal Justice Reference Service (1-800-851-3420).

America's Missing and Exploited Children: Their Safety and Their Future (1986), NCJ 100581.

Charging Parental Kidnaping (American Prosecutors Research Institute, 1995).

Child Sexual Exploitation: Improving Investigations and Protecting Victims—A Blueprint for Action (Education Development Center, Inc., 1995).

Hiring the Right People: Guidelines for the Screening and Selection of Youth-Serving Professionals and Volunteers (Missing and Exploited Children Comprehensive Action Program/Public Administration Service and the National School Safety Center, 1994).

Investigation and Prosecution of Child Abuse, second edition (American Prosecutors Research Institute, 1993).

Keeping Children Safe: OJJDP's Child Protection Division Bulletin (Office of Juvenile Justice and Delinquency Prevention, 2001), NCJ 186158.

Law Enforcement Policies and Practices Regarding Missing Children and Homeless Youth (Research Triangle Institute, 1993) NCJ 145644.

Missing and Abducted Children: A Law Enforcement Guide to Case Investigation and Program Management (National Center for Missing & Exploited Children, 1994), NCJ 151268.

Missing and Exploited Children's Training Program (OJJDP Fact Sheet, 2001).

National Center for Missing & Exploited Children (OJJDP Fact Sheet, 2001).

Obstacles to the Recovery and Return of Parentally Abducted Children (American Bar Association, 1993), NCJ 144535.

Obstacles to the Recovery and Return of Parentally Abducted Children: Research Summary (American Bar Association, 1994), NCJ 143458.

Parental Kidnaping (OJJDP Fact Sheet, 1995).

Parental Kidnaping, Domestic Violence, and Child Abuse: Changing Legal Responses to Related Violence (American Prosecutors Research Institute, 1995).

Portable Guides to Investigating Child Abuse: An Overview (Office of Juvenile Justice and Delinquency Prevention, 1997), NCJ 165153.

School Resource Officer Training Program (OJJDP Fact Sheet, 2001).

Second Comprehensive Study of Missing Children (2000), NCJ179085.

Sharing Information: A Guide to the Family Educational Rights and Privacy Act (1997).

Using Agency Records To Find Missing Children: A Guide for Law Enforcement (1995), NCJ 154633.

When Your Child Is Missing: A Family Survival Guide (1998), NCJ 170022. (Available in English and Spanish)

Videos

“Conducting Sensitive Child Abuse Investigations” is a six-part video that was produced by the Child Protection Division in conjunction with the National Child Welfare Resource Center, Edmund S. Muskie Institute of Public Affairs, University of Southern Maine (1996).

Agency Contact

For further information about services, contact:

Child Protection Division
Office of Juvenile Justice and Delinquency Prevention
810 7th Street NW.
Washington, DC 20531
Telephone: (202) 616-3637
Fax: (202) 353-9093
Web site: www.ojjdp.ncjrs.org

U.S. Department of Justice

U.S. Immigration and Naturalization Service

Agency Description

The Inspections Program of the U.S. Immigration and Naturalization Service (INS) controls and guards the boundaries and borders of the United States at designated ports of entry against the illegal entry of aliens to protect the health, welfare, safety, and security of the public and the Nation. Under authority granted by the Immigration and Nationality Act (INA), as amended, an immigration inspector may question any person coming into the United States to determine his or her admissibility. In addition, an inspector has authority to search without warrant the person and effects of any person seeking admission, if there is reason to believe that grounds of exclusion exist which may be disclosed by such search. INA is based on the law of presumption: an applicant for admission is presumed to be an alien until he or she shows evidence of citizenship, and an alien is presumed to be an immigrant until he or she proves that he or she fits into one of the nonimmigrant classifications.

Persons seeking entry into the United States are inspected at points of entry by immigration inspectors who determine their admissibility. Inspectors are responsible for determining the nationality and identity of each applicant for admission. U.S. citizens are automatically admitted upon verification of citizenship. Aliens' documents are reviewed to determine admissibility based on the requirements of U.S. immigration law. Because of this unique status, the immigration inspector is usually the first U.S. official encountered by travelers who seek to enter the United States. In this context, INS is ideally situated to assist in preventing the movement of missing children across U.S. borders.

Services

Services provided by INS include:

- # Training for common carriers to improve the ability of personnel to identify missing or exploited children.
- # Interdiction of missing children at U.S. ports of entry, when encountered.
- # Information dissemination to the public.

Availability of Services

Services available from INS are directed to law enforcement officials and selected travel industry personnel. Services can be obtained by contacting the INS Office of Inspections.

Agency Contact

For further information about services, contact:

U.S. Immigration and Naturalization Service
Office of Inspections (HQINS)
425 I Street NW.
Washington, DC 20536
Telephone: (202) 514-3019
Fax: (202) 514-8345
After hours: (202) 616-5000 (INS Command Center, 7 x 24)

U.S. Department of Justice

U.S. National Central Bureau (INTERPOL)

Agency Description

INTERPOL is the international criminal police organization that comprises designated national central bureaus (NCB) from the law enforcement agencies of its 178 member nations. The primary mission of INTERPOL is:

- # To ensure and promote the widest possible mutual assistance between all criminal police authorities within the limits of the laws existing in the different countries and in the spirit of the Universal Declaration of Human Rights.
- # To establish and develop all institutions likely to contribute effectively to the prevention and suppression of ordinary law crimes.

By law, INTERPOL is forbidden to undertake any intervention or activities of a political, military, religious, or racial character.

INTERPOL maintains a sophisticated global communications network to coordinate international criminal investigations among its member countries. This network is also used to relay humanitarian requests, such as missing person inquiries. INTERPOL provides a forum for discussions, organizes working group meetings, and stages symposia for law enforcement authorities of member nations to focus attention on specific areas of criminal activity affecting their countries.

Services

Each INTERPOL member country establishes, funds, and staffs a national central bureau, which serves as the point of contact for the international law enforcement community. Every NCB operates within the parameters of its own nation's laws and policies and within the framework of the INTERPOL constitution. In the United States, authority for the INTERPOL function rests with the Attorney General. Authority for administering the U.S. National Central Bureau (USNCB) is shared by the Departments of Justice and Treasury.

The mission of USNCB is twofold:

- # To receive foreign requests for criminal investigative assistance and direct them to the appropriate U.S. Federal, State, or local law enforcement or judicial authorities.
- # To receive domestic law enforcement requests and direct them to the appropriate NCB abroad.

The USNCB's coordination services provide Federal, State, and local law enforcement authorities with the most effective means available to secure the assistance of foreign police in matters ranging from a criminal record check to the arrest and extradition of wanted persons.

The USNCB investigative staff includes senior agents who are detailed from more than 16 Federal and State law enforcement agencies and a permanent analytical staff. Agents and analysts work in five investigative divisions: alien/fugitive, criminal, drugs, financial fraud and economic crimes, and State liaison. For example, the Criminal Division investigates sexual abuse against minors, sexual assault against minors, child pornography, and sexual tourism. The Criminal Division is responsible for cases involving missing persons, parental kidnaping, and child abduction. Cases involving missing, kidnaped, or exploited minors are also assigned to the Criminal Division.

Through INTERPOL's worldwide telecommunications network, messages can be directed to one country, to an entire region, or to the whole INTERPOL membership. Messages destined for regional or worldwide distribution are referred to as "diffusions." Diffusions inform other NCB of the circumstances of a case and request their assistance or intervention.

Law enforcement can request issuance of a formal notice for worldwide distribution through the INTERPOL Secretariat General Office. INTERPOL notices are categorized (color-coded) according to the circumstances surrounding the request.

- # International Red Notices request a subject's provisional arrest with a view toward extradition. A Red Notice provides specific details concerning charges against a subject, along with warrant information, and includes prior criminal history.
- # International Blue Notices are designed to collect information about persons (for example, to trace and locate a subject whose extradition may be requested).
- # International Yellow Notices are circulated to provide information about persons who are missing or abducted or who are unable to identify themselves, such as children.

Upon receipt of these notices, most member countries enter the information into their databases and border lookout systems.

Availability of Services

Requests for Assistance

To reach the international law enforcement community, USNCB enters information on the child-related crime, subject, victim, abducting parent, or missing child(ren) into the INTERPOL network. Requests can be made immediately following the incident, but they must be made by a U.S. law enforcement agency or judicial authority (see appendix 8 for a listing of USNCB State Liaison offices). USNCB cannot accept requests for assistance from members of the public—even a victim parent.

Virtually every request normally handled through law enforcement channels can be accommodated by INTERPOL, provided communication is needed within the international law enforcement community. Generally, correspondents on INTERPOL messages are the law enforcement authorities in the respective member countries.

Responses to inquiries are sent to the originating law enforcement agency. Interested parties, such as a victim parent, can ask for a status report directly from the originating law enforcement agency.

When a request is received, a USNCB analyst will search the internal case tracking system to determine if there is any prior correspondence regarding the principals in the investigation. Additional searches will be conducted on a wide range of internal and external computer databases to determine if there are any records that will disclose prior investigative information or if there is any information that will help to locate a missing or abducted child and/or the abducting parent.

A determination is then made as to what action should follow, and a message is usually sent to one or more foreign NCB through the INTERPOL communications network by the agent or analyst. Because foreign customs, policies, and laws dictate what the receiving NCB can and will do, USNCB has little or no control over how a message will be handled by a foreign NCB. Most requests from U.S. police entail interviewing witnesses, victims, or subjects of child exploitation crimes who reside in foreign countries or concern efforts to locate missing or abducted children and/or abductors.

Domestic Child Abduction Cases

In domestic child abduction cases, the initial request seeks to confirm if border-entry records can establish the presence of the abductor or the child in a foreign country. Once entry has been established, discreet verification is requested to confirm the exact location of the abductor in the hope of preventing that person from fleeing to another location.

If a NCB confirms the location of an offender, abductor, or child, USNCB notifies the originating police agency, which then coordinates subsequent investigative or retrieval efforts with the prosecuting attorney or the victim parent via the Department of State, Office of Children's Issues. If USNCB messages fail to locate an offender, abductor, or child, USNCB helps the originating agency complete the application process that will lead to the publication of INTERPOL international notices.

If a child is located abroad, INTERPOL may request protective custody of the child, even in countries that are party to the Hague Convention treaty.

If a subject is charged with a child exploitation offense or parental kidnaping, a request for provisional arrest with a view toward extradition must be sent first through the proper diplomatic channels. Cases resulting in extradition are handled by the Department of Justice's Office of International Affairs, which uses the INTERPOL channel to transmit information pertaining to the extradition process.

Foreign Requests for Assistance

Foreign requests for investigative assistance are handled similarly to domestic cases. USNCB agents or analysts query various law enforcement databases—including the National Crime Information Center (NCIC)—to determine whether prior investigative information exists in the United States. The investigative request is then forwarded to the appropriate Federal or State police authority and oftentimes is coordinated with the National Center for Missing & Exploited Children (NCMEC). The results of such investigative actions are then routed back to USNCB for relay to the requesting country. If another NCB requests such action, USNCB can initiate a border-lookout notice using the Treasury Enforcement Communications System (TECS) database. Such a notice would request that INTERPOL be notified if the subject and/or missing/abducted child(ren) were to attempt to enter the United States.

In foreign origin abduction cases, the names of the abductor and of the child cannot be entered into the NCIC computer system unless a Red Notice has been issued for the abductor and a Yellow Notice for the child. In some cases USNCB can enter the victim child's name into NCIC without the existence of a Yellow Notice, but all efforts to locate the child must have been exhausted previously, and the request for such entries must be made by NCMEC.

Agency Contact

For further information about services, contact:

U.S. National Central Bureau (INTERPOL)
U.S. Department of Justice
Washington, DC 20530
Telephone: (202) 616-9000
State toll-free number: 1-800-743-5630
Fax: (202) 616-8400
NLETS: DCINTER00

U.S. Department of State

Office of Children's Issues

Agency Description

The Office of Children's Issues (CI) is located in the Overseas Citizens Services, Bureau of Consular Affairs, U.S. Department of State. CI develops and coordinates policies and programs and provides direction to foreign service posts on international parental child abduction and international adoption. CI also fulfills U.S. treaty obligations relating to international parental abduction of children.

Services

The Office of Children's Issues provides services in two areas: international parental child abduction and international adoption.

International Abduction

CI works closely with parents, attorneys, private organizations, and government agencies in the United States and abroad to prevent and resolve international parental child abductions. Since the late 1970's, the Bureau of Consular Affairs has taken action in more than 8,000 cases of international parental child abduction. In addition, the Office has answered thousands of inquiries concerning international child abduction, enforcement of visitation rights, and abduction prevention techniques.

CI is the U.S. Central Authority for the operation and implementation of the Hague Convention on the Civil Aspects of International Child Abduction. Sixty-two countries, including the United States, have joined the Hague Convention. The Convention discourages abduction as a means of resolving a custody matter by requiring, with a few limited exceptions, that the abducted child be returned to the country where he or she resided prior to the abduction. About 60 percent of applications for assistance under the Hague Convention involve children abducted from the United States and taken to other countries, and 40 percent involve children who are abducted in other countries and brought to the United States. The countries with the most abduction cases are, in descending order, Mexico, United Kingdom, Germany, Israel, and Canada. These five countries account for about half of the abduction cases in which CI becomes involved.

Many countries have not yet accepted the Hague Convention. In 1999, 198 children were abducted to non-Hague countries. In the event of an abduction to a non-Hague country, one option for the left-behind parent is to obtain legal assistance in the country where the child was taken and to follow the local judicial process. Of non-Hague countries, the largest number of cases have involved children taken to the Philippines, Saudi Arabia, Lebanon, Jordan, and Japan.

For international abduction cases, CI can:

- # Provide information in situations where the Hague Convention applies and help parents file an application with foreign authorities to obtain the return of or access to the child.

- # Contact U.S. Embassies and consulates abroad and request that a U.S. consul officer attempt to locate, visit, and report on a child's general welfare.
- # Provide the left-behind parent with information on the legal system, especially concerning family law, of the country to which the child was abducted and furnish a list of attorneys willing to accept American clients.
- # Monitor judicial or administrative proceedings overseas.
- # Help parents contact local officials in foreign countries or make contact with such officials on the parent's behalf.
- # Inform parents of domestic remedies, such as warrants, extradition procedures, and U.S. passport revocations.
- # Alert foreign authorities to any evidence of child abuse or neglect.

CI cannot reabduct a child, help a parent in any way that violates the laws of another country, or give refuge to a parent who is involved in a reabduction. CI also cannot act as a lawyer, represent parents in court, or pay legal expenses or court fees.

International Adoption

CI offers general information and assistance regarding the adoption process in more than 60 countries. In 1999, U.S. citizens adopted more than 16,000 foreign-born children. Because adoption is a private legal matter within the judicial sovereignty of the nation where the child resides, the Department of State cannot intervene on behalf of an individual U.S. citizen in foreign courts.

CI is the U.S. Central Authority for the Hague Convention on Protection of Children and Cooperation in Respect of Intercountry Adoption. As such, CI will be responsible for accrediting U.S. international adoption service providers. The Hague Adoption Convention will also, for the first time, regulate children in the United States being adopted internationally.

For international child adoption cases, CI can:

- # Provide general information about international adoption in countries around the world.
- # Provide general information on U.S. visa requirements for international adoptions.
- # Make inquiries regarding the status of specific adoption cases and clarify documentation and other requirements to the U.S. consulate abroad.
- # Make efforts to ensure that U.S. citizens are not discriminated against by foreign authorities or court personnel.

CI cannot become directly involved in the adoption process in another country, cannot act as an attorney or represent adoptive parents in court, and cannot order that an adoption take place or that a visa be issued.

Availability of Services

International Abduction

In cases involving international abduction, services are directed to the parents or the attorneys of children who have been abducted internationally or to those who fear a child may be abducted by another parent abroad. CI promotes the use of civil legal mechanisms to resolve international parental abduction cases. CI also works closely with local and Federal law enforcement agencies, the Department of Justice, INTERPOL, and the Department of State Advisors Office, all of which pursue criminal remedies to international parental abduction cases.

General information on international parental child abduction and custody issues is available on the Department of State Web site. As the U.S. Central Authority for the Hague Convention on the Civil Aspects of International Child Abduction, CI processes applications from parents seeking access to and the return of abducted children under the Convention. CI coordinates U.S. Government assistance in cases involving children abducted abroad. CI works closely with U.S. Embassies and consulates and with foreign Hague Convention Central Authorities to help resolve international parental child abduction cases. The International Child Remedies Act (52 U.S.C. 11601; P.L. 100–300; 22 CFR Part 94) is the Federal legislation implementing the Hague Abduction Convention in the United States. A Memorandum of Understanding signed by the Departments of State and Justice and by the National Center for Missing & Exploited Children gives NCMEC the authority to process Hague abduction cases involving children taken to the United States.

Although the Convention does not require that requests for services be in the form of an application, CI has created a special form (DSP–105), “Application for Assistance Under the Hague Convention on Child Abduction,” to help organize information (see appendix 9). This information also is available on the Department of State’s Web site. It should be noted that CI does not adjudicate the validity of the application claim for the return of or access to a child; rather, CI provides information on the operation of the treaty and on the issues that the appropriate judicial or administrative body that reviews the application will consider in making a determination.

International Adoption

International adoption services provided by CI are directed to parents seeking to adopt abroad, to agencies involved in international adoption, and to U.S. Embassies or consulates abroad that provide information on the local adoption situation and that issue visas to children to enter the United States. Most services are accessed when a parent calls CI or downloads the information off the Department’s Web site. Any individual, agency, or group wanting information on international adoption may contact CI to obtain information.

Under guidance from CI, Embassies and consulates monitor and report changes in local adoption procedures that may affect U.S. citizens wishing to adopt abroad. The Embassies also inform other governments of the effect that their laws, regulations, and procedures have on Americans who wish to adopt a child who resides in that country.

Agency Contact

For further information about services, contact:

Office of Children's Issues
3401 E Street NW., Room L-1271
Overseas Citizens Services
Bureau of Consular Affairs
U.S. Department of State
Washington, DC 20037
Telephone: (202) 736-7000
Fax: (202) 633-2674
Autofax: (202) 647-3000
Consular Affairs Electronic Bulletin Board: (202) 647-9225 (modem number)
Web site: travel.state.gov/children's_issues

U.S. Department of Treasury

U.S. Customs Service

Agency Description

The U.S. Customs Service is on the frontline of the Nation's defense against the illegal importation and trafficking of child pornography. It is the only border agency with an extensive air, land, and marine interdiction force and with an investigative component supported by its own intelligence branch.

Long recognized by both the domestic and international law enforcement communities for its knowledge of and skill in the area of child pornography investigations, the U.S. Customs Service aggressively targets importers, distributors, and purveyors of child pornography to prevent the sexual exploitation and abuse of children both in the United States and abroad. The U.S. Customs Service Child Pornography Enforcement Program works closely with the FBI, the Department of Justice's Child Exploitation and Obscenity Section, the U.S. Postal Inspection Service, and the National Center for Missing & Exploited Children (NCMEC).

Through an agreement with NCMEC, the U.S. Customs Service CyberSmuggling Center, Child Exploitation Unit, has assumed primary responsibility for all NCMEC child pornography-related complaints. NCMEC has established a national toll-free child pornography Tipline (1-800-THE-LOST, or 1-800-843-5678) for the reporting of information regarding child pornography. NCMEC refers such data directly to the CyberSmuggling Center for dissemination to the appropriate field offices.

Services

- # Training for law enforcement officers who are involved in child pornography investigations.
- # Investigative support for child pornography investigations.
- # Information dissemination to the public.

Availability of Services

Services available through the U.S. Customs Service are directed to law enforcement officials, investigators, and parents involved in cases of child pornography. Services can be accessed by contacting the nearest Customs Service office (see appendix 10) or by calling 1-800-BE-ALERT.

A training course curriculum is available through the training center in Glynco, Georgia. All training courses are coordinated through local Customs Service offices (see appendix 10).

Agency Contact

For further information about services, contact:

U.S. Customs Service
CyberSmuggling Center
11320 Random Hills Road
Fairfax, VA 22030
Telephone: (703) 293-8005
Fax: (703) 293-9127
Web site: www.customs.treas.gov

U.S. Department of Treasury

U.S. Secret Service Forensic Services Division

Agency Description

Under Title XXXI of the Violent Crime Control and Law Enforcement Act of 1994, the U.S. Secret Service is mandated to work with the National Center for Missing & Exploited Children to provide forensic and technical assistance to State and local authorities in investigating the most difficult cases of missing and exploited children.

Services

Services provided by the U.S. Secret Service include access to the following:

- # The Forensic Information System for Handwriting (FISH) database, which allows handwritten or handprinted material to be searched against previously recorded writings, making possible links or consolidations.
- # The Automated Fingerprint Identification System (AFIS), a nationwide network with access to the largest collection of automated fingerprint databases in the United States.
- # Polygraph examinations, to help detect deception through physiological means, resulting in investigative leads.
- # Visual information services, such as image enhancement, age progression and regression, suspect drawings, video and audio enhancement, and graphic and photographic support.

Availability of Services

Services are directed to local, State, and Federal law enforcement investigators who deal with cases involving missing children, runaways, parental abductions, international abductions, sexual tourism, and child pornography. Services are available at the discretion of the investigating agency when a missing or exploited child case is involved.

Publications

Publications include two brochures:

Forensic Services Division.

U.S. Secret Service, Forensic Services Division, National Center for Missing & Exploited Children.

Agency Contact

Further information about services may be obtained from any local Secret Service field office or from:

U.S. Secret Service
Forensic Services Division
950 H Street, NW Suite 4200
Washington, DC 20223
Telephone: (202) 435-5926
Fax: (202) 435-5603

2101 Wilson Boulevard, Suite 550
Arlington, VA 22201-3052
Hotline: 1-800-THE-LOST (1-800-843-5678)
Telephone: (703) 235-3900
Fax: (703) 235-4067

National Center for Missing & Exploited
Children

U.S. Postal Service

U.S. Postal Inspection Service

Agency Description

The U.S. Postal Inspection Service is the Federal law enforcement arm of the U.S. Postal Service with responsibility for investigating crimes involving the U.S. mail, including all child pornography and child sexual exploitation offenses. Postal inspectors, specially trained to conduct child exploitation investigations, are assigned to each of its field divisions nationwide (see appendix 11). As Federal law enforcement agents, U.S. postal inspectors carry firearms, serve warrants and subpoenas, and possess the power of arrest.

The U.S. Postal Inspection Service has a long-standing reputation as a leader in the battle against child sexual exploitation. Recognizing that child molesters and child pornographers often seek to communicate with one another through what they perceive as the security and anonymity provided by the U.S. mail, postal inspectors have been involved extensively in child sexual exploitation and pornography investigations since 1977. Since the enactment of the Federal Child Protection Act of 1984, investigations conducted by postal inspectors have resulted in the arrest of more than 3,300 child molesters and pornographers.

Use of the mail to traffic child pornography or to otherwise sexually exploit children continues to be a significant problem in our society, although more and more child molesters and pornographers are becoming computer-literate and are turning to cyberspace to seek out potential victims, to communicate with like-minded individuals, and to locate sources of child pornography. Over the last several years, the number of unlawful computer transmissions and ads for trafficking of child pornography videotapes and computer disks through the mail has increased. Approximately 77 percent of the child exploitation cases now investigated by postal inspectors involve computers and the Internet in addition to postal violations.

Services

Postal inspectors have established a nationwide network of intelligence, incorporating a wide variety of undercover programs designed to identify suspects and develop prosecutable cases. These undercover operations recognize the clandestine nature of their targets and the inherent need of many offenders to validate their behavior. The techniques used in these programs include placement of advertisements in sexually oriented publications, written contacts and correspondence with the subject of the investigation, development of confidential sources, and more recently, undercover contact via the Internet. Postal inspectors are ready to assist in any related investigation involving child sexual exploitation.

Availability of Services

Investigative assistance by the Postal Inspection Service is available and should be sought under the following circumstances:

- # When a subject may be using the U.S. mail to exchange, send, receive, buy, loan, advertise, solicit, or sell child pornography.
- # When a subject is believed to be using the U.S. mail to correspond with others concerning child sexual exploitation, child pornography, or child erotica.
- # When a subject is believed to be using a computer network and the Internet to traffic child pornography or to correspond with others concerning child sexual exploitation, and the U.S. mail is also used.
- # When a subject is believed to be clearly predisposed to receive or purchase child pornography and a reverse sting investigative approach appears warranted.
- # When there is a need to execute a “controlled delivery” of child pornography.
- # When the activities of a subject warrant further investigation and there is a need for assistance from a postal inspector who is trained in the investigation of child pornography or child sexual exploitation cases.
- # When other local investigative leads have been exhausted and a postal inspector is needed to utilize additional resources.

Services and investigative assistance provided by the Postal Inspection Service are available to any local, State, or Federal law enforcement agency. Contact the nearest office of the U.S. Postal Inspection Service for further information.

Legislative Citations

For over a century, the Postal Inspection Service has had specific responsibility for investigating the mailing of obscene matter (Title 18 U.S. Code, Section 1461). Over the years child pornography has been, as a matter of course, investigated along with obscenity matters. Increased public concern resulted in the enactment of the Sexual Exploitation of Children Act of 1977 (Title 18 U.S. Code, Section 2251–2253). The Child Protection Act of 1984 (18 U.S.C. 2251–2255) amended the 1977 Act by:

- # Eliminating the obscenity requirement.
- # Eliminating the commercial transaction requirement.
- # Changing the definition of a minor from a person under age 16 to one under age 18.

- # Adding provisions for criminal and civil forfeiture.
- # Amending the Federal wiretap statute to include the Child Protection Act.
- # Raising the potential maximum fines from \$10,000 to \$100,000 for an individual and to \$250,000 for an organization.

On November 7, 1986, Congress enacted the Child Sexual Abuse and Pornography Act (18 U.S.C. 2251–2256), which amended the two previous acts by:

- # Banning the production and use of advertisements for child pornography.
- # Adding a provision for civil remedies of personal injuries suffered by a minor who is a victim.
- # Raising the minimum sentence for repeat offenders from imprisonment of not less than 2 years to imprisonment of not less than 5 years.

On November 18, 1988, Congress enacted the Child Protection and Obscenity Enforcement Act (18 U.S.C. 2251–2256), which:

- # Made it unlawful to use a computer to transmit advertisements for or visual depictions of child pornography.
- # Prohibited the buying, selling, or otherwise obtaining temporary custody or control of children for the purpose of producing child pornography.

A new criminal statute was enacted with the passage of the Telecommunications Act of 1996. Title 18 U.S. Code 2422 made it a Federal crime for anyone using the mail, interstate or foreign commerce, to persuade, induce, or entice any individual under the age of 18 years to engage in any sexual act for which the person may be criminally prosecuted. On October 30, 1998, Congress amended 18 U.S.C. 2252, making it a Federal crime to possess any depiction (Zero Tolerance Policy) of child pornography that was mailed or shipped in interstate or foreign commerce or that was produced using materials that were mailed or shipped by any means, including by computer.

Agency Contact

For further information about the U.S. Postal Inspection Service, contact:

U.S. Postal Inspection Service
Office of Criminal Investigations
475 L'Enfant Plaza West SW.
Washington, DC 20260-2166
Telephone: (202) 268-4286
Fax: (202) 268-4563

ORGANIZATIONS

Association of Missing and Exploited Children's Organizations, Inc.

Agency Description

The Association of Missing and Exploited Children's Organizations, Inc. (AMECO) is a national organization of missing and exploited children's organizations that work together to serve and protect missing children and their families. AMECO seeks to improve both the capabilities of nonprofit missing children organizations and the overall quality of services provided through certification of its member organizations. AMECO develops standards for missing children organizations, provides outreach and assistance to local nonprofit organizations, and establishes guidelines for nonprofit agencies that serve missing children and their families.

Services

AMECO has 41 certified members. Although the specific services provided by each nonprofit vary, typical services include assistance with poster and flyer development and dissemination, family support and assistance, aid to local law enforcement, public awareness and education, coordination of volunteer activities, reunification assistance, and resource referral. Parent! to! parent mentoring services for parents of missing children are available through project TEAM H.O.P.E.

Contact Information

For information about AMECO and its members or to contact TEAM H.O.P.E., contact:

Association of Missing and Exploited Children's Organizations, Inc.
1671 Washington Street
Norwell, MA 02061
Telephone: (781) 878-3033
Toll Free: (866) 29AMECO (492-6326)
Fax: (781) 878-0838
Web site: ameco@dreamcom.net

National Center for Missing & Exploited Children

Agency Description

The mission of the National Center for Missing & Exploited Children® (NCMEC) is to assist in the location and recovery of missing children and to prevent the abduction, molestation, sexual exploitation, and victimization of children. A private, nonprofit organization established in 1984, NCMEC operates under a congressional mandate in a cooperative agreement with the U.S. Department of Justice's Office of Juvenile Justice and Delinquency Prevention. The goal is to coordinate the efforts of law enforcement personnel, social service agency staff, elected officials, judges, prosecutors, educators, and members of the public and private sectors to break the cycle of violence that historically has perpetuated crimes against children.

Services

NCMEC offers a variety of services to aid in the search for a missing child, including a toll-free hotline; technical case assistance; a national computer network; photograph and poster distribution; age-enhancement, facial reconstruction, and imaging-identification services; a resource directory of nonprofit organizations; recovery assistance; and international case assistance.

Toll-Free Hotline

One of NCMEC's primary activities is its toll-free hotline: 1-800-THE-LOST (1-800-843-5678). The multilingual hotline, which is available throughout the United States, Canada, and Mexico, operates every day of the year, 24 hours a day. It is used by individuals to report the location of a missing child or of other children whose whereabouts are unknown to the child's legal custodian and to learn about the procedures necessary to reunite a child with the child's legal custodian. Reports of missing children are entered immediately into a national missing child database. Reports of sightings of missing children are disseminated directly to the investigative agency handling the case.

Technical Case Assistance

Trained case managers assist individuals and law enforcement officials in filing missing person reports, verifying data concerning missing children that have been entered into the FBI's NCIC computer system, and sending publications designed to enhance the investigative skills of agency personnel involved in missing child cases.

National Computer Network and Online Services

NCMEC is linked via computer online services to the 50 State clearinghouses plus the District of Columbia, the U.S. Department of State Office of Children's Issues, the U.S. National Central Bureau (INTERPOL), the U.S. Secret Service Forensic Services Division, and other Federal agencies. Internationally, NCMEC is linked to the Australian Police, the Belgium Police, the Netherlands Police, the Royal Canadian Mounted Police, New Scotland Yard, and others. These computer links allow images of and information about missing and exploited children to be transmitted instantly. In addition, NCMEC has partnered with a number of countries to allow them to post information about their missing children. Case submissions to NCMEC's international Web site include Argentina (80), Belgium (36), Brasilia (40), Brazil (238), Canada (97), Chile (23), Italy (59), Mexico (44), the Netherlands (72), Puerto Rico (2), South Africa (1), and the United Kingdom (42).

In addition, NCMEC has taken the search for missing children to the Internet with the creation of the Missing Children Web page. This free, publicly available channel allows Internet users to search a database for information on current missing children cases, to view images of missing children, and to obtain safety and resource information. The NCMEC Missing Children Web page can be found at www.missingkids.com.

Photograph and Poster Distribution

NCMEC maintains an up-to-date library of missing children posters on the Internet, CompuServe®, and the State clearinghouse bulletin-board computer network. The organization also places missing child kiosks in high-traffic areas, such as airports and shopping malls. NCMEC coordinates national media exposure of missing children cases, including public service announcements, for breaking cases. Through a network of private-sector partners that includes major corporations, television networks, and publishers, NCMEC has distributed millions of photographs of missing children.

Age-Enhancement, Facial Reconstruction, and Imaging-Identification Services

Supported by forensic specialists and computer industry leaders, NCMEC provides computerized age-progression of photographs of long-term missing children, reconstructs facial images from morgue photographs of unidentified deceased individuals, provides assistance in the creation of artist composites, and trains forensic artists in imaging applications and techniques.

Recovery Assistance

Through NCMEC, several corporations provide lodging and transportation to custodial parents who are recovering their missing children. This service is available to parents or guardians who cannot afford such expenses themselves, provided that established criteria and guidelines are met. To find out if a particular case meets these criteria, call the NCMEC hotline.

International Case Assistance

NCMEC acts on behalf of the U.S. Central Authority in the handling of applications seeking return of or access to children abducted in the United States. This assistance is provided in compliance with the

Hague Convention on the Civil Aspects of International Child Abduction. NCMEC also provides assistance on outgoing international abductions.

CyberTipline

Through support from the U.S. Congress, NCMEC operates a federally mandated CyberTipline aimed at reducing crimes against children occurring on the Internet. Families are encouraged to call NCMEC's national toll-free hotline to report incidences involving child sexual exploitation, including online enticement of children for sexual acts; information on the possession, manufacture, or distribution of child pornography; child prostitution; and child-sex tourism. Leads received are immediately forwarded directly to the U.S. Customs Service's Child Pornography Enforcement Program, the U.S. Postal Inspection Service, and the U.S. Department of Justice's Federal Bureau of Investigation. Additionally, online users can report information on the same topics via the Internet. In December 1999, 42 USC 13032 (b)(1) was enacted requiring all electronic communication service providers to report all child pornography to the CyberTipline at NCMEC which, in turn, forwards such information to designated Federal law enforcement agencies. For more information, visit the CyberTipline section of NCMEC's Web site at www.missingkids.com/cybertip.

Exploited Child Unit (ECU)

ECU was created to combat child molestation, pornography, and prostitution and to raise awareness about child exploitation both nationally and internationally. ECU seeks to generate leads in cases of child exploitation and forward them to the appropriate investigative agencies; provide technical assistance in these cases to State and local law enforcement; develop tools and resources to assist in the investigation of these cases; and increase awareness about the problem of child exploitation among law enforcement and the general public.

Funding for ECU is provided by the U.S. Department of the Treasury. Additional partners include the U.S. Department of Justice and the U.S. Postal Service.

Jimmy Ryce Law Enforcement Training Center

NCMEC, OJJDP, and the FBI have established the Jimmy Ryce Law Enforcement Training Center, housed at NCMEC. Named for a 9-year old boy who was abducted and murdered out of South Florida, this training and technical assistance program is designed to enhance the investigative response to missing children cases. The Training Center provides training to senior-level law enforcement officers and is broken down into three areas: a 2-day intensive seminar for law enforcement officers that focuses on research and policy issues; a 5-day regional training that emphasizes investigative resources for local law enforcement working these cases; and a 2-day training for State control terminal officers on the new National Crime Information Center flagging system that immediately alerts NCMEC and the FBI to highly endangered cases.

In addition, the following services are available to law enforcement agencies:

- # **Informational analysis services.** NCMEC receives thousands of leads and provides law enforcement officials with the most usable, relevant information possible. NCMEC prioritizes its leads and identifies similar patterns in cases across the country, helping to tie cases together and coordinate investigations.
- # **Queries and database searches.** Through its networked database, NCMEC can search active missing child cases using any series of identifiers. NCMEC also has access to a number of national informational databases, including employment records, motor vehicle records, telephone listings, school registrations, and the Federal Parent Locator Service.
- # **Project ALERT (America's Law Enforcement Retiree Team).** Fourteen national law enforcement associations work with NCMEC to provide free onsite assistance by volunteer retired police officers. This project allows hardpressed local police involved in difficult missing or exploited child cases to benefit from the expertise of retired officers.

Working closely with crime prevention officers, NCMEC reaches out to the general public with positive, effective child-safety information and services, including **Project KidCare**™, a campaign to ensure that parents have a current photograph as well as descriptive information of their child. A list of safety tips is included in the passport-like booklet.

Availability of Services

Services provided by NCMEC are directed to:

- # Parents and families of missing and exploited children.
- # Local, State, and Federal law enforcement investigators and agencies handling cases of missing and exploited children.
- # Child care staff, child protection and social service personnel, criminal justice professionals, and legal practitioners who work with missing and exploited children and their families.
- # Nonprofit organizations that seek access to a national network of resources and information.
- # Members of the general public who have an interest in child safety.

Services are provided for:

- # Cases of missing children, including endangered runaways; victims of family and nonfamily abduction; and those who have been lost, injured, or are otherwise missing.
- # Reports of sightings of missing children.

Other cases handled by law enforcement agencies that involve the victimization and possible exploitation of children.

Reports of child exploitation and child pornography.

For **parents** of missing children, cases are taken in through the hotline when it has been determined that: (1) the child was younger than 18 years of age at the time of disappearance, and (2) a missing child report has been filed with the police. These cases include:

Voluntary missing (runaway) cases, which can be taken immediately by NCMEC when the child is 13 or younger or when specific conditions indicate that the child is endangered, such as the existence of a life-threatening medical condition, a serious mental illness, a substance abuse problem, or a belief that the child is with a potentially dangerous individual or in a potentially dangerous situation.

Family abduction cases, which are taken by NCMEC when it is determined that the parent reporting the case has court-awarded custody of the child and that the child's whereabouts are unknown.

International family abduction cases, which are taken by NCMEC when it is believed that the child has been taken out of or brought into the United States and when the child's whereabouts are unknown, or when a child has been brought into the United States and the left-behind parent has made appropriate applications to invoke the Hague Convention on the Civil Aspects of International Child Abduction.

Nonfamily abduction cases, which may involve kidnaping by a stranger or by an acquaintance.

Other cases, in which the facts are insufficient to determine the cause of a child's disappearance. The criteria for intake of a "lost, injured, or otherwise missing" child are the same as for a nonfamily abduction.

For **law enforcement professionals**, requests for resources, technical assistance, and access to NCMEC's database may be obtained by contacting NCMEC's hotline or case management department. All services are free of charge.

For **callers reporting a sighting** of a missing child, the NCMEC hotline will obtain complete information concerning the individual involved and the circumstances surrounding the sighting. A report will be distributed to law enforcement officials.

For **callers reporting specific information concerning child pornography**, the NCMEC hotline also serves as the National Child Pornography Tipline. Reports of alleged child sexual exploitation, including child pornography and prostitution, are forwarded to the U.S. Customs Service, the U.S. Department of Justice, or the U.S. Postal Inspection Service for verification and investigation.

For **callers reporting instances of possible sexual exploitation**, NCMEC acts as a referring agency and may provide technical assistance, but it does not formally handle such cases. Requests for services in cases of child sexual abuse, incest, and molestation are referred to appropriate law enforcement and child protection agencies.

The resources and services listed above are available to parents of missing children once they have filed a missing person report with the police. There is no waiting period for or time limitation on these services. All other calls and requests for information may be made at any time to NCMEC's hotline. Free publications on child protection and prevention are available upon request.

Resources

Technical Assistance

Safeguard Their Tomorrows is a 48-minute nationally accredited educational program for health care professionals designed to address the prevention and investigation of infant abductions. The program was produced by Mead-Johnson Nutritionals in cooperation with the Association of Women's Health, Obstetric, and Neonatal Nurses; the National Association of Neonatal Nurses; and NCMEC.

NCMEC has joined forces with America's leading law enforcement associations to launch Project ALERT, a national program that uses retired law enforcement professionals as volunteers. Upon request by a law enforcement agency, NCMEC will assign a trained volunteer consultant to provide free, hands-on assistance to agencies struggling with missing child cases, child homicides, and child exploitation issues.

Publications

NCMEC has written and published a number of books, brochures, and pamphlets. Up to 50 copies of most brochures are available free of charge. Single copies of books are available free of charge. Call NCMEC's hotline at 1-800-THE-LOST (1-800-843-5678) for more information about fees for bulk orders.

Brochures

Child Protection (English, Spanish)

Child Safety on the Information Highway (English, Spanish)

For Camp Counselors (English)

For Law Enforcement Professionals (English)

Just in Case...Finding Professional Help in Case Your Child Is Missing or the Victim of Sexual Abuse or Exploitation (English, Spanish, Vietnamese)

Just in Case...You Are Considering Daycare (English, Spanish)

Just in Case...You Are Considering Family Separation (English, Spanish, Vietnamese)

Just in Case...You Are Dealing With Grief Following the Loss of a Child (English, Spanish)

Just in Case...You Are Using the Federal Parent Locator Service (English, Spanish)

Just in Case...You Need a Babysitter (English, Spanish)

Just in Case...Your Child Is a Runaway (English, Spanish, Vietnamese)

Just in Case...Your Child Is Testifying in Court (English, Spanish)

Just in Case...Your Child Is the Victim of Sexual Abuse or Exploitation (English, Spanish)
Just in Case...Your Child May Someday Be Missing (English, Spanish, Vietnamese)
Know the Rules (English, Spanish)
Know the Rules...For Child Safety in Amusement Parks (English)
Know the Rules...When Your Child Is Flying Unaccompanied (English)
Knowing My 8 Rules for Safety (English, Spanish, Haitian Creole, Braille)
National Center for Missing & Exploited Children (English)
Teen Safety on the Information Highway (English, Spanish)
Tips to Prevent the Abduction and Sexual Exploitation of Children (Braille)

Books

An Analysis of Infant Abductions (English)
Child Molesters: A Behavioral Analysis (English)
Child Molesters Who Abduct: A Summary of the Case-in-Point Series (English)
Child Pornography: The Criminal-Justice-System Response (English)
Child Sex Rings: A Behavioral Analysis (English)
Children Traumatized in Sex Rings (English)
Family Abduction Guide (English, Spanish)
Female Juvenile Prostitution: Problem and Response (English)
For Healthcare Professionals: Guidelines on Prevention of and Response to Infant Abduction (English)
Guidelines for Programs to Reduce Child Victimization (English)
International Forum on Parental Child Abduction (English, French, Spanish)
Knowing My 8 Rules for Safety: Multilingual Child Safety and Prevention Tips (23 languages)
Missing and Abducted Children: A Law Enforcement Guide to Case Investigation and Program Management (English)
Model State Sex-Offender Policy (English)
Nonprofit Service Provider's Handbook (English)
Prostitution of Children and Child Sex-Tourism (English)
Recovery and Reunification of Missing Children: A Team Approach (English)
Report to the Nation (English)

Legislative Citations

42 U.S.C. §§ 5771 and 5780. The National Center for Missing & Exploited Children was established in 1984 as a private, nonprofit organization to serve as a clearinghouse of information on missing and exploited children, to provide technical assistance to individuals and to law enforcement agencies, to offer training programs to law enforcement and social service professionals, to distribute photographs and descriptions of missing children, to coordinate child protection efforts with the private sector, to network with nonprofit service providers and State clearinghouses on missing person cases, and to provide information on effective laws to help ensure the protection of children. Working in conjunction with the U.S. Postal Inspection Service, the U.S. Customs Service, and the U.S. Department of Justice, NCMEC serves as the National Child Pornography Tipline.

Contact Information

For information about the services provided by NCMEC, contact:

National Center for Missing & Exploited Children

699 Prince Street

Alexandria, VA 22314-3175

Hotline: 1-800-THE-LOST (1-800-843-5678) in the United States and Canada; 001-800-843-5678
in Mexico; and 00-800-0843-5678 in Europe

Telephone (Business): (703) 274-3900

TDD: 1-800-826-7653

Fax: (703) 274-2222

Web site: www.missingkids.com

E-mail: 77431.177@compuserve.com

CyberTipline: www.cybertipline.com

Appendix 1

Department of Defense Investigative Liaisons for Law Enforcement Agencies

Army

Headquarters, 3D Military Group (CID)

Commander
3D Military Police Group CID USACIDC
4699 N. 41st Street
Forest Park, GA 30197-5119
Telephone: (404) 362-7001
Fax: (404) 362-3351

Resident Agencies

Alabama

Fort Rucker Resident Agency
Special Agent in Charge
3D Military Police Group CID USACIDC
Building 5430
Fort Rucker, AL 36362-5351
Telephone: (334) 255-3070
Fax: (334) 255-9287

Redstone Resident Agency
Special Agent in Charge
3D Military Police Group CID USACIDC
Building 3421
Redstone Arsenal, AL 35898-7240
Telephone: (256) 876-2037
Fax: (256) 876-1369

Alaska

Fort Richardson Resident in Charge
Special Agent in Charge
HHD P.O. Box 5309, Building 58
Chilhook Avenue
Fort Richardson, AK 99505
Telephone: (907) 384-3981
Fax: (907) 384-7825

Fort Wainwright Resident Agency
Special Agent in Charge
P.O. Box 36065, Building 1051
Gaffney Road
Fort Wainwright, AK 99703
Telephone: (317) 353-6210
Fax: (317) 353-6340

California

Fort Irwin Resident Agency
Special Agent in Charge
Building T402, Langford Lake Road
Fort Irwin, CA 92310
Telephone: (760) 386-5882
Fax: (760) 386-4968

Georgia

Fort Benning Resident Agency
Special Agent in Charge
3D Military Police Group CID USACIDC
Building 1698
Fort Benning, GA 31905-6200
Telephone: (706) 545-3984
Fax: (706) 545-5271

Georgia - continued

Fort McPherson Resident Agency
Special Agent in Charge
3D Military Police Group CID USACIDC
1626 Lewis Circle SW.
Fort McPherson, GA 30330-1052
Telephone: (404) 464-2712
Fax: (404) 464-3255

Fort Stewart Resident Agency
Special Agent in Charge
3D Military Police Group CID USACIDC
Building 105, 460 Bultman Avenue
Fort Stewart, GA 31314-4004
Telephone: (912) 767-4611
Fax: (912) 767-3766

Illinois

Rock Island Resident Agency
Special Agent in Charge
3D Military Police Group CID USACIDC
110 Rodman Avenue
Rock Island Arsenal, IL 61299-7570
Telephone: (309) 782-1163
Fax: (309) 782-8399

Kansas

Fort Leavenworth Resident Agency
Special Agent in Charge
6th Military Police Group USACIDC
801 McClellan Avenue
Fort Leavenworth, KS 66027
Telephone: (913) 684-5695
Fax: (913) 684-3085

Fort Riley Resident Agency
Special Agent in Charge
6th Military Police Group USACIDC
Building 406, Pershing Circle
Fort Riley, KS 66442
Telephone: (913) 239-3931
Fax: (913) 239-6388

Kentucky

Fort Campbell Resident Agency
Special Agent in Charge
31st MD DEF CID DGE Air Assault
2745 Kentucky Avenue
Fort Campbell, KY 42223-5638
Telephone: (270) 798-6127
Fax: (270) 798-3213

Fort Knox Resident Agency
Special Agent in Charge
280th MP DET CID CASE
3D Military Police Group CID USACIDC
488 Old Ironsides Avenue
Fort Knox, KY 40121-5580
Telephone: (502) 624-3199
Fax: (502) 624-2192

Louisiana

Fort Polk Resident Agency
Special Agent in Charge
P.O. Box 3920
Fort Polk, LA 71459
Telephone: (318) 531-7184
Fax: (318) 531-7845

Maryland

Aberdeen Proving Ground Resident Agency
Special Agent in Charge
3D Military Police Group CID USACIDC
2210 Aberdeen Boulevard
Aberdeen Proving Ground, MD 21005-5001
Telephone: (410) 278-5261
Fax: (410) 278-5092

Fort Meade Resident Agency
Special Agent in Charge
3D Military Police Group CID USACIDC
2835 Ernie Pyle Street
Fort Meade, MD 29755-5345
Telephone: (301) 677-6872
Fax: (301) 677-7147

Missouri

Fort Leonard Wood Resident Agency
Special Agent in Charge
6th Military Police Group USACIDC
Building 1907
Fort Leonard Wood, MO 65473
Telephone: (314) 596-8025
Fax: (314) 596-0272

New Jersey

Fort Monmouth Resident Agency
Special Agent in Charge
3D Military Police Group CID USACIDC
Building 917
Fort Monmouth, NJ 17703-5606
Telephone: (732) 532-4844
Fax: (732) 532-7087

New York

Fort Drum Resident Agency
Special Agent in Charge
62D MP DET CID DSE
3D Military Police Group CID USACIDC
4871 Netherly Street
Fort Drum, NY 13602-5013
Telephone: (315) 772-5418
Fax: (315) 772-6126

West Point Resident Agency
Special Agent in Charge
3D Military Police Group CID USACIDC
Building 616
West Point, NY 10996-1584
Telephone: (914) 938-4289
Fax: (914) 938-4289

North Carolina

Fort Bragg Resident Agency
Special Agent in Charge
87th MP DET ABN CID
3D Military Police Group CID USACIDC
Building 8, 1221 Randolph Street
Fort Bragg, NC 28307-5000
Telephone: (910) 396-8777
Fax: (910) 396-8595

Oklahoma

Fort Sill Resident Agency
Special Agent in Charge
6th Military Police Group USACIDC
Fort Sill, OK 73503
Telephone: (405) 442-2856
Fax: (405) 442-7094

South Carolina

Fort Carson Resident Agency
Special Agent in Charge
6th Military Police Group USACIDC
48th MP DET (CID)
Fort Carson, SC 80913
Telephone: (719) 526-3991
Fax: (719) 526-4258

Fort Jackson Resident Agency
Special Agent in Charge
37th MP DET CID CASE
3D Military Police Group CID USACIDC
Building 5483, Marion Street
Fort Jackson, SC 29207-6045
Telephone: (803) 751-1506
Fax: (803) 751-7867

Texas

Fort Bliss Resident Agency
Special Agent in Charge
P.O. Box 6350
Building 13, USACIDC
Fort Bliss, TX 79906
Telephone: (915) 568-1360
Fax: (915) 568-1634

Fort Hood Resident Agency
Special Agent in Charge
P.O. Box V
Building 2200, Support Avenue
Fort Hood, TX 76544
Telephone: (254) 287-6312
Fax: (254) 287-3307

Texas - continued

Fort Sam Houston Resident Agency
Special Agent in Charge
6th Military Police Group USACIDC
Building 268, 1490 Wilson Street
Fort Sam Houston, TX 78234
Telephone: (210) 221-0050
Fax: (210) 221-0728

Virginia

Fort Belvoir Resident Agency
Special Agent in Charge
75th Military Police Detachment
3D Military Police Group CID USACIDC
6104 3D Street
Fort Belvoir, VA 22060-5592
Telephone: (703) 806-3306
Fax: (703) 806-3800

Fort Eustis Resident Agency
Special Agent in Charge
12th MP DET CID PASE
3D Military Police Group CID USACIDC
Building 2733
Fort Eustis, VA 23604-5534
Telephone: (757) 878-4811
Fax: (757) 878-0058

Fort Gordon Resident Agency
Special Agent in Charge
3D Military Police Group CID USACIDC
3800 A Avenue
Fort Lee, VA 23801-6090
Telephone: (804) 734-1234
Fax: (804) 734-1447

Washington Resident Agency
Special Agent in Charge
3D Military Police Group CID USACIDC
105 Fenton Circle
Fort Myer, VA 22211-1101
Telephone: (703) 696-3501
Fax: (703) 696-6270

Washington

Fort Lewis Resident Agency
Special Agent in Charge
44th MP DET (CID)
Building 5183, N. Division Drive
Fort Lewis, WA 98433
Telephone: (253) 967-3151
Fax: (253) 967-7825

Navy and Marine Corps

Naval Criminal Investigative Service Headquarters

Washington Navy Yard
Code 0023B
716 Sicard Street SE., Suite 2000
Washington, DC 20388-5380
Telephone: (202) 433-9234
Fax: (202) 433-4922

Naval Criminal Investigative Service Field Offices

Area: California (Central), Colorado, Nevada,
Utah, and Wyoming

Naval Criminal Investigative Service Field
Office
1317 West Foothill Boulevard, Suite 120
Upland, CA 91786
Telephone: (908) 985-2264
Fax: (908) 985-9763

Area: Arizona, California (Southern), New
Mexico, and Texas (West)

Naval Criminal Investigative Service Field
Office
Box 368130
3405 Welles Street, Suite 1
San Diego, CA 92136-5050
Telephone: (619) 556-1364
Fax: (619) 556-3262

Area: Hawaii and Pacific Islands

Naval Criminal Investigative Service Field
Office
449 South Avenue
Pearl Harbor, HI 96860-4988
Telephone: (808) 474-1218
Fax: (808) 474-1210

Area: Delaware, Maryland, Virginia (Northern),
Washington, D.C., and West Virginia

Naval Criminal Investigative Service Field
Office
1014 N Street SE., Suite 102
Washington, DC 20374-5008
Telephone: (202) 433-6700
Fax: (202) 233-6045

Area: Virginia (Tidewater)

Naval Criminal Investigative Service Field
Office
1329 Bellinger Boulevard
Norfolk, VA 23511-2395
Telephone: (804) 444-7327
Fax: (804) 444-3139

Area: North Carolina

Naval Criminal Investigative Service Field
Office
H-32 Julian C. Smith Boulevard
Camp LeJeune, NC 28547-1603
Telephone: (910) 451-8071
Fax: (910) 451-8206

Area: Alaska, Idaho, Montana, Oregon,
Washington, and the Canadian Provinces

Naval Criminal Investigative Service Field
Office
Land Title Professional Building
9657 Levin Road NW., Suite L20
Silverdale, WA 98383
Telephone: (360) 396-4660
Fax: (360) 396-7009

Area: New England, New York, Pennsylvania,
Bermuda, and Canada

Naval Criminal Investigative Service Field
Office
Naval Station Newport
344 Meyerkord Avenue, # 3
Newport, RI 02841-1607
Telephone: (401) 841-2241
Fax: (401) 841-4056

Area: Florida (West), Illinois, Indiana, Iowa,
Kansas, Louisiana, Michigan, Minnesota,
Mississippi, Nebraska, North Dakota, Ohio,
Oklahoma, South Dakota, Texas, and Wisconsin

Naval Criminal Investigative Service Field
Office
341 Saufley Street
Pensacola, FL 32508-5133
Telephone: (904) 452-3835
Fax: (904) 452-2194

Area: Southeastern United States, Cuba, Puerto
Rico, Central America, and South America

Naval Criminal Investigative Service Field
Office
Naval Station
P.O. Box 280076
Mayport, FL 32228-0076
Telephone: (904) 270-5361
Fax: (904) 270-6065

Air Force

HQ Air Force Office of Special Investigations/XOGV
Andrews Air Force Base
Camp Springs, MD 20331
Telephone: (240) 857-1703 (during normal working hours)
Fax: (240) 857-0967

Appendix 2

Safe and Drug-Free Schools Comprehensive Regional Centers

Training and technical assistance for States, school districts, schools, community-based organizations, and other recipients of funds under the Improving America's Schools Act are available through the following Comprehensive Regional Assistance Centers:

Region I: Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island, and Vermont

Dr. Vivian Guilfooy, Director
Education Development Center, Inc.
55 Chapel Street
Newton, MA 02158-1060
Telephone: (617) 969-7100, ext. 2201

Region II: New York

Dr. LaMar P. Miller, Executive Director
New York University
32 Washington Place
New York, NY 10003
Telephone: (212) 998-5100

Region III: Delaware, Maryland, New Jersey, Ohio, Pennsylvania, and Washington, D.C.

Dr. Charlene Rivera, Director
George Washington University
1730 N. Lynn Street, Suite 401
Arlington, VA 22209
Telephone: (703) 528-3588

Region IV: Kentucky, North Carolina, South Carolina, Tennessee, Virginia, and W. Virginia

Dr. Terry L. Eidell, Executive Director
Appalachia Educational Laboratory, Inc.
P.O. Box 1348
Charleston, WV 25325-1348
Telephone: (304) 347-0400

Region V: Alabama, Arkansas, Georgia, Louisiana, and Mississippi

Dr. Betty Matluck, Vice President
Southwest Educational Development Laboratory
211 E. Seventh Street
Austin, TX 78701-3281
Telephone: (512) 476-6861

Region VI: Iowa, Michigan, Minnesota, North Dakota, and Wisconsin

Dr. Minerva Coyne, Director
University of Wisconsin
1025 W. Johnson Street
Madison, WI 53706
Telephone: (608) 263-4326

Region VII: Illinois, Indiana, Kansas, Missouri, Nebraska, and Oklahoma

Dr. Hai Tran, Director
University of Oklahoma
1000 ASP, Room 210
Norman, OK 73019
Telephone: (405) 325-2243

Region VIII: Texas

Dr. Maria Robledo Montecel, Executive Director
Dr. Albert Cortez, Site Director
Intercultural Development Research Association
5835 Callaghan Road, Suite 350
San Antonio, TX 78228-1190
Telephone: (210) 684-8180

Region IX: Arizona, Colorado, New Mexico, Nevada, and Utah

Dr. Paul E. Martinez, Director
New Mexico Highlands University
121 Tijeras NE., Suite 2100
Albuquerque, NM 87102
Telephone: (505) 242-7447

Region X: Idaho, Montana, Oregon, Washington, and Wyoming

Mr. Carlos Sundermann, Director
Northwest Regional Educational Laboratory
101 SW. Main Street, Suite 500
Portland, OR 97204
Telephone: (503) 275-9479

Region XI: Northern California

Dr. Beverly Farr, Director
Far West Laboratory for Educational Research
730 Harrison Street
San Francisco, CA 90242
Telephone: (415) 565-3009

Region XII: Southern California

Dr. Celia C. Ayala, Director
Los Angeles County Office of Education
9300 Imperial Highway
Downey, CA 90242-2890
Telephone: (310) 922-6319

Region XIII: Alaska

Dr. John Anttonen, Executive Director
South East Regional Resource Center
210 Ferry Way, Suite 200
Juneau, AK 99801
Telephone: (907) 586-6806

Region XIV: Florida, Puerto Rico, and the Virgin Islands

Dr. Trudy Hensley, Director
Educational Testing Service
1979 Lake Side Parkway, Suite 400
Tucker, GA 30084
Telephone: (770) 723-7443

Region XV: American Samoa, Commonwealth of the Northern Mariana Islands, Federated States of Micronesia, Guam, Hawaii, Republic of the Marshall Islands, and Republic of Palau

Dr. John W. Kofel, Chief Executive
Pacific Region Educational Laboratory
828 Fort Street Mall, Suite 500
Honolulu, HI 96813
Telephone: (808) 533-6000

Appendix 3

Family and Youth Services Bureau Regional Centers

Region I: New England Network for Child, Youth, and Family Services (Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island, and Vermont)

Nancy Jackson
E-mail: nennj@ma.ultranet.com
Web site: www.nenetwork.org

Region II: Empire State Coalition of Youth and Family Services (New Jersey, New York, Puerto Rico, and the U.S. Virgin Islands)

Margo Hirsch
E-mail: empirest@empirestatecoalition.org
Web site: www.empirestatecoalition.org

Region III: Mid-Atlantic Network of Youth and Family Services (Delaware, District of Columbia, Maryland, Pennsylvania, Virginia, and West Virginia)

Nancy Johnson
E-mail: nancy@manynet.org
Web site: www.manynet.org

Region IV: Southeastern Network of Youth and Family Services (Alabama, Florida, Georgia, Kentucky, Mississippi, North Carolina, South Carolina, and Tennessee)

Gail Kurtz
E-mail: GLKURTZ@senetwork.org
Web site: www.senetwork.org

Region V: Youth Network Council (Illinois, Indiana, Michigan, Minnesota, Ohio, and Wisconsin)

Denis Murstein
E-mail: murstein@youthnetworkcouncil.org
Web site: www.youthnetworkcouncil.org

Region VI: Southwest Network of Youth Services, Inc. (Arkansas, Louisiana, New Mexico, Oklahoma, and Texas)

Theresa Tod
E-mail: ttod@tnoys.org

Region VII: MINK Network of Youth Services (Missouri, Iowa, Nebraska, and Kansas)

Shirley Dwyer
E-mail: MINKNET@aol.com

Region VIII: Mountain Plains Network for Youth (Colorado, Montana, North Dakota, Utah, and Wyoming)

Linda Garding
E-mail: mtnplains@aol.com

Region IX: Western States Youth Services Network (Arizona, California, Hawaii, Nevada, American Samoa, Guam, Northern Mariana Islands, Marshall Islands, Federated States of Micronesia, and Palau)

Nancy Fastenau
E-mail: wsyn@aol.com
Web site: www.wsysn.org

Region X: Northwest Network for Youth (Alaska, Idaho, Oregon, and Washington)

Gary Hammons
E-mail: asknwny@nwny.org
Web site: www.nwny.org

Appendix 4

Organizations Concerned With the Prevention of Child Abuse and Neglect: State Contacts

Appendix 4 contains lists of numerous organizations that can provide information and materials on the prevention of child abuse and neglect:

- # **State Toll-Free Child Abuse Reporting Numbers.** Every State designates specific agencies to receive and investigate reports of suspected child abuse and neglect. Typically, this responsibility is carried out by a child protective services division within a department of social services, department of human resources, or division of family and children services. In some States, police departments also may receive reports of child abuse or neglect. Most States have a toll-free number for reporting suspected abuse. The reporting party must be calling from the same State where the child is allegedly being abused.
- # **Toll-Free Crisis Hotline Numbers.** These agencies and organizations can be contacted for help in intervening in a number of crises, including child abuse, a missing or abducted child, rape or incest, a runaway youth, victims of violent crime, and family violence.
- # **“Don’t Shake the Baby” contacts.** This national public awareness campaign, organized in the 50 States, the District of Columbia, and Puerto Rico, focuses on decreasing the incidence of shaken baby syndrome and thereby decreasing the number of deaths and disabilities caused by child maltreatment.
- # **Parents Anonymous, Inc., Contacts.** This parent self-help program sponsors neighborhood-based support groups throughout the United States and in several foreign countries.
- # **National Committee to Prevent Child Abuse Contacts.** This not-for-profit, volunteer-based organization is committed to the prevention of child maltreatment through education, research, public awareness, and advocacy services to community members.

State Toll-Free Child Abuse Reporting Numbers

Alaska

1-800-478-4444

Arizona

1-888-SOS-CHILD
(1-888-767-2445)

Arkansas

1-800-482-5964

Connecticut

1-800-842-2288
1-800-624-5518
(TTD/hearing impaired)

Delaware

1-800-292-9582

Florida

1-800-96-ABUSE
(1-800-962-2873)

Illinois

1-800-252-2873

Indiana

1-800-562-2407

Iowa

1-800-362-2178

Kansas

1-800-922-5330

Kentucky

1-800-752-6200

Maine

1-800-452-1999

Maryland

1-800-332-6347

Massachusetts

1-800-792-5200

Michigan

1-800-942-4357

Mississippi

1-800-222-8000

Missouri

1-800-392-3738

Montana

1-800-332-6100

Nebraska

1-800-652-1999

Nevada

1-800-892-5757

New Hampshire

1-800-894-5533

New Jersey

1-800-792-8610
1-800-835-5510
(TTD/hearing impaired)

New Mexico

1-800-798-3260

New York

1-800-342-3720

North Dakota

1-800-245-3736

Oklahoma

1-800-522-3511

Oregon

1-800-854-3508

Pennsylvania

1-800-932-0313

Rhode Island

1-800-RI-CHILD
(1-800-742-4453)

Texas

1-800-252-5400

Utah

1-801-538-4377
(not toll free)

Virginia

1-800-552-7096

Washington

1-800-562-5624

West Virginia

1-800-352-6513

Wyoming

1-800-457-3659

Toll-Free Crisis Hotline Numbers

Type of Crisis	Who to Call	Hotline Phone	Hours	Who They Help
Child abuse	Childhelp USA	1-800-4-A-CHILD (1-800-422-4453)	24 hours, 7 days	Child abuse victims, offenders, and parents
	Youth Crisis Hotline (National Youth Development)	1-800-HIT-HOME (1-800-448-4663)	24 hours, 7 days	Individuals reporting child abuse
Family violence	National Domestic Violence Hotline	1-800-799-SAFE (1-800-799-7233)	24 hours, 7 days	Children, parents, friends, and offenders
Missing and abducted children	Child Find of America	1-800-1-AM-LOST (1-800-425-5678)	9-5 EST, M-F; 24-hour answering machine	Parents reporting lost or abducted children
	Child Find of America - Mediation	1-800-A-WAY-OUT (1-800-292-9688)	9-5 EST, M-F; 24-hour answering machine	Parents (abduction and child custody problems)
	Child Quest International Sighting Line	1-800-248-8020	24 hours, 7 days	Individuals with missing child emergencies and/or sighting information
	National Center for Missing & Exploited Children	1-800-543-5678	24 hours, 7 days	Parents and law enforcement
	Operation Outlook National Center for Missing Youth	1-800-782-SEEK (1-800-782-7335)	9-6 PST, M-F	Individuals with missing child emergencies and/or sighting information
Rape and incest	Rape Abuse and Incest National Network (RAINN)	1-800-656-HOPE, ext. 1 (1-800-656-4673, ext. 1)	24 hours, 7 days	Rape and incest victims
Relief for caregivers	National Respite Locator Service	1-800-7-RELIEF (1-800-773-5433)	8:30-5:00 EST, M-F	Parents and professionals caring for children who have a disability, terminal illness, or are at risk of child abuse or neglect
Youth in trouble and runaways	Boys Town	1-800-448-3000	24 hours, 7 days	Troubled children, parents, and family members
	Covenant House	1-800-999-9999	24 hours, 7 days	Problem teens and runaways, family members
	National Referral Network for Kids in Crisis	1-800-KID-SAVE (1-800-543-7283)	24 hours, 7 days	Professionals, parents, and adolescents
	National Runaway Switchboard	1-800-621-4000	24 hours, 7 days	Adolescents and families
	National Youth Crisis Hotline (Youth Development International)	1-800-HIT-HOME (1-800-448-4663)	24 hours, 7 days	Individuals wishing to obtain help for runaways
Victims of violent crime	National Victim Center	1-800-FYI-CARE (1-800-394-2255)	8:30-5:30 EST, M-F	All victims of crime

“Don’t Shake the Baby” Contacts

Alabama

Sallye Blake
Alabama Children’s Trust Fund
P.O. Box 4251
Montgomery, AL 36103
Telephone: (334) 242–5710
Fax: (334) 242–5711

Alaska

Pam Christensen
Anchorage Center for Families
3745 Community Park Loop
Anchorage, AK 99508
Telephone: (907) 276–4994
Fax: (907) 276–6390

Arizona

Executive Director
Prevent Child Abuse Arizona
P.O. Box 63821
Phoenix, AZ 85802–3921
Telephone: (602) 969–2308,
ext. 135
Fax: (602) 969–9277

Arkansas

Sherri McLemore
AK Child Abuse Prevention
2915 Kavanaugh, Suite 379
Little Rock, AR 72205
Telephone: (501) 374–9003
Fax: (501) 374–2515

California

Margery Winter
Office of Child Abuse
Prevention
CCDSS
744 P Street, MS 19–82
Sacramento, CA 95814
Telephone: (916) 445–2907
Fax: (916) 445–2898

Colorado

Jane Anne Hollandsworth
Pueblo City-County Health
Department
151 Central Main Street
Pueblo, CO 81003–4297
Telephone: (719) 583–4360
Fax: (719) 583–4439

Connecticut

Jane Bourns
Director of Children’s Services
Susanne Santangelo
Wheeler Clinic
91 Northwest Drive
Plainville, CT 06062
Telephone: (203) 793–3575
Fax: (203) 793–3520

Delaware

Karen Derasmo
Delawareans United to Prevent
Child Abuse
240 N. James Street, Suite 103
Newport, DE 19804
Telephone: (302) 996–5444
Fax: (302) 996–5425

District of Columbia

Dr. Lavdena Orr
Children’s National Medical
Center
111 Michigan Avenue NW.
Washington, DC 20010-2970
Telephone: (202) 884–4950
Fax: (202) 884–6997

Florida

Stephanie Meinke, President
Parent Network/FCPCA
345 Office Plaza Drive
Tallahassee, FL 32308
Telephone: (904) 488–5437
Fax: (904) 921–0322

Georgia

Pam Brown
GA Council on Child Abuse,
Inc.
First Steps Program
1375 Peachtree Street NE.
Suite 200
Atlanta, GA 30309–3111
Telephone: (404) 870–6565
Fax: (404) 870–6541

Hawaii

Aileen Deese
PREVENT Child Abuse HI
1575 S. Beretania Street
Suite 202
Honolulu, HI 96826
Telephone: (808) 951–0200
Fax: (808) 941–7004

Idaho

Shirley Alexander, Child
Protection Program Specialist
FACTS, 5th Floor
Family and Children’s Service
Bureau
450 W. State Street
Boise, ID 83720–0036
Telephone: (208) 334–5920
Fax: (208) 334–6699

Illinois

Robyn Gabel, Exec. Director
Illinois Maternal & Child
Health Coalition
3411 W. Diversey, Suite 5
Chicago, IL 60647
Telephone: 312) 384–8828
Fax: (312) 384–3904

Indiana

Karen Henry Smith
Prevent Child Abuse Indiana
Jefferson Plaza

One Virginia Avenue, Suite 401
Indianapolis, IN 46204
Telephone: (317) 634-9282
Fax: (317) 634-9295

Fax: (601) 359-4333

Iowa

Steve Scott
Prevent Child Abuse Iowa
550 11th Street, Suite 200
Des Moines, IA 50309
Telephone: (515) 232-1815
Fax: (515) 280-7835

Kansas

Michelle Lawrence
Sunflower House
6811 W. 63rd Street, Suite 210
Overland Park, KS 66202-4080
Telephone: (913) 831-2272
Fax: (913) 831-0273

Kentucky

Chrystal Collins
Program Director
Prevent Child Abuse Kentucky
489 E. Main Street, 3rd Floor
Lexington, KY 40507
Telephone: (606) 225-8879
Fax: (606) 225-8969

Louisiana

Jacinta (Jay) Settoon
LA Council on Child Abuse
733 E. Airport Avenue
Suite 101
Baton Rouge, LA 70808
Telephone: (504) 925-9520
1-800-348-KIDS (LA only)
Fax: (504) 926-1319

Maine

Katharine Zwicker and
Cheryl DiCara
Division of Children and
Family Health
Statehouse Station #11
Augusta, ME 04333
Telephone: (207) 287-5359
Fax: (207) 287-3993

Maryland

Mary Costello
Department of Social Work
Mt. Washington Pediatric Hosp.
1708 Rogers Avenue
Baltimore, MD 21209
Telephone: (410) 578-8600, ext.
350
Fax: (410) 367-3143

Massachusetts

Jetta Bernier, Exec. Director
MA Committee for Children
and Youth
14 Beacon Street, Suite 706
Boston, MA 02108
Telephone: (617) 742-8555, ext.
102
Fax: (617) 742-7808

Michigan

Janice Long
MI Children's Trust Fund
P.O. Box 30037
Lansing, MI 48909
Telephone: (517) 373-4320
Fax: (517) 241-7038

Minnesota

Carolyn Levitt, MD
Midwest Children's Resource
Center
Garden View Medical Building
347 N. Smith Avenue
Suite 401
St. Paul, MN 55102
Telephone: (612) 220-6750
Fax: (612) 220-6770

Mississippi

Rhonda Wooten
MS Children's Trust Fund
State Dept. of Human Services
750 N. State Street
Jackson, MS 39202
Telephone: (601) 359-4479

Missouri

Director, State Technical
Assistance Team
Division of Legal Services
615 Howerton Court
Jefferson City, MO 65109
Telephone: (573) 757-0850
Fax: (573) 751-1479

Montana

Maryellen Bindel
Cascade Co. CAP Council, Inc.
2608 Second Avenue, North
Great Falls, MT 59401
Telephone: (406) 761-1286

Nebraska

Mary Jac Richey
NE Department of Health and
Human Services
301 Centennial Mall South
Lincoln, NE 68509
Telephone: (402) 471-9196
Fax: (402) 471-9455

Nevada

Dr. Paula R. Ford
Executive Director
Nevada NCPA
We Can, Inc.
5440 W. Sahara, Suite C-202
Las Vegas, NV 89102
Telephone: (702) 368-1533
Fax: (702) 368-1540

New Hampshire

Katherine Rannie, RN
Bureau of Family and
Community Health
NH Division of Public Health
Services
6 Hazen Drive
Concord, NH 03261
Telephone: (603) 271-4531
Fax: (603) 271-3827

600 E. Boulevard Avenue
Bismarck, ND 58505
Telephone: (701) 328-4533
Fax: (701) 328-1412

New Jersey

Abby Schwalb
Prevent Child Abuse New Jersey
103 Church Street, Suite 210
New Brunswick, NJ 08901
Telephone: (732) 246-8060
Fax: (732) 246-2776

New Mexico

Martha Whitehead
Child Care Services Bureau
P.O. Drawer 5160
Sante Fe, NM 87502
Telephone: (505) 827-1249
Fax: (505) 827-7361

New York

Judith Richards
William B. Hoyt Memorial
Children & Family Trust Fund
40 N. Pearl Street, Suite 11-D
Albany, NY 12243
Telephone: (518) 474-9613
Fax: (518) 474-9617

Paula Mazur, MD
Children's Hospital
219 Bryant Street
Buffalo, NY 14222
Telephone: (716) 878-7108
Fax: (716) 888-3874

North Carolina

Jennifer Tolle, Exec. Director
Prevent Child Abuse NC
3344 Hillsborough Street
Suite 100D
Raleigh, NC 27607
Telephone: (919) 829-8009
Fax: (919) 832-0308

North Dakota

Dawn Mayer
Maternal and Child Health

Ohio

Sharon Enright, Project Dir.
GRADS
65 S. Front Street, Room 909
Columbus, OH 43215-4183
Telephone: (614) 466-3046
Fax: (614) 728-0484

Eve Pearl, Exec. Director
Council on Child Abuse of
Southern Ohio, Inc.
4155 Crossgate Square
Cincinnati, OH 45236
Telephone: (513) 936-8009
Fax: (513) 936-8989

Oklahoma

Paul Marmen
Oklahoma Emergency Medical
Services for Children Project
Children's Hospital of OK
940 NE. 13th Street
Oklahoma City, OK 73104-5066
Telephone: (405) 271-3307
Fax: (405) 271-8709

Oregon

Cindy Thompson, Exec. Dir.
Children's Trust Fund
800 NE. Oregon Street
Suite 1140
Portland, OR 97232-2161
Telephone: (503) 731-4782
Fax: (503) 731-8614

Pennsylvania

Nina Born and Lisa Winer
SBS Prevention Project
Junior League of York
166 W. Market Street
York, PA 17401
Telephone: (717) 845-3041;
846-6462

Puerto Rico

Emma Gonzales
Directora Ejecutiva
Centro de Fortalecimiento
Familiar
Apartado 2598
Guaynabo, PR 00970-2598
Telephone: (787) 287-6161;
287-6110

Rhode Island

Kevin Begin, Exec. Director
Prevent Child Abuse Rhode
Island
500 Prospect Street
Pawtucket, RI 02860
Telephone: (401) 728-7920
Fax: (401) 724-5850

South Carolina

Sandra Jeter
Office of Pub. Health/Soc. Work
Department of Health and
Environmental Control
Robert Mills Complex
Box 101106
Columbia, SC 29211
Telephone: (803) 737-3950
Fax: (803) 737-3946

South Dakota

Merlin Weyer, Prog. Specialist
Office of Child Protection Svcs.
700 Governor's Drive
Kneip Building
Pierre, SD 57501
Telephone: (605) 773-3227
Fax: (605) 773-6834

Tennessee

Lloyd Evans
Dept. of Children's Services
400 Deaderick Street

Cordell Hull Building, 8th Floor
Nashville, TN 37243-1290
Telephone: (615) 532-5613
Fax: (615) 532-1130

Texas

Executive Director
Children's Trust Fund of Texas
1884 State Highway 71, West
Austin, TX 78757-6854
Telephone: (512) 303-5061
Fax: (512) 303-4655

Utah

Marilyn Sandberg
Child Abuse Prevention Council
of Ogden
2955 Harrison Blvd., Suite 102
Ogden, UT 84403
Telephone: (801) 393-3366
Fax: (801) 393-7019

Vermont

Linda Johnson, Exec. Director
Prevent Child Abuse Vermont 94
Main Street
P.O. Box 829
Montpelier, VT 05601
Telephone: (802) 229-5724
Fax: (802) 223-5567

Virginia

Laura Walsh, Exec. Director
SCAN of Northern Virginia,
Inc.
2210 Mount Vernon Avenue
Alexandria, VA 22301
Telephone: (703) 836-1820
Fax: (703) 836-1248

Washington

Carol Mason
Children's Protection Program
Children's Hospital and
Medical Center
4800 Sand Point Way NE.
P.O. Box 5371, MS CH-76
Seattle, WA 98105-3071
Telephone: (206) 526-2194
Fax: (206) 526-2246

West Virginia

Victoria Schlak
Children's Reportable Disease
Coordinator
1411 Virginia Street, East
Charleston, WV 25301
Telephone: (304) 558-7996
Fax: (304) 558-2183

Wisconsin

Stephen Lazoritz, MD
Medical Director
Child Protection Center
P.O. Box 1997
Milwaukee, WI 53201
Telephone: (414) 266-2090
Fax: (414) 266-8969

Wyoming

Lee Ann Stephenson
Wyoming Department of
Family Services
Hathaway Building
2300 Capitol Avenue
Cheyenne, WY 82002
Telephone: (307) 777-3569
Fax: (307) 777-3693

National Project

Jacy Showers, Director
SBS Prevention Plus
217 Country Road 119
Florence, CO 81226
Telephone: (719) 784-3330
Fax: (719) 784-4040

Parents Anonymous, Inc. Contacts

Arizona

Michele Keal
President and CEO
Parents Anonymous of AZ, Inc.
2701 N. 16th Street, #316
Phoenix, AZ 85006
Telephone: (602) 248-0428
Fax: (602) 248-0496
Family Lifeline 1-800-352-0528

Arkansas

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Mississippi

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Missouri

Federal Bureau of Investigation
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Federal Bureau of Investigation
2222 Market Street
St. Louis, MO 63103-2516
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Montana

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Nebraska

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700 East Charleston Boulevard
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New Hampshire

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New Jersey

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New York

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Federal Bureau of Investigation
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North Carolina

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North Dakota

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Ohio

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Federal Bureau of Investigation
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Oklahoma

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Oregon

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Pennsylvania

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Federal Bureau of Investigation
U.S. Post Office and Court House Building
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Pittsburgh, PA 15219-1906
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Rhode Island

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South Carolina

Federal Bureau of Investigation
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South Dakota

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Tennessee

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Texas

Federal Bureau of Investigation
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Federal Bureau of Investigation
660 S. Mesa Hills Drive
El Paso, TX 79912-5533
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Federal Bureau of Investigation
2500 East TC Jester, Room 200
Houston, TX 77008-1300
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Federal Bureau of Investigation
615 East Houston Street, Room 200
San Antonio, TX 78205-9998

Telephone: (210) 225-6741

Utah

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Salt Lake City, UT 84111-2048
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Vermont

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Federal Bureau of Investigation
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Federal Bureau of Investigation
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West Virginia

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Milwaukee, WI 53202-6627
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Appendix 6

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Athens

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Bangkok

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Berlin

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Berlin (Frankfurt Suboffice)

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Office of Legal Attache
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Department of State
Washington, DC 20521-5110
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Bogota

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Bridgetown

Legal Attache
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Panama City

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Paris

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Riyadh

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American Embassy Seoul
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Department of State
Washington, DC 20521-5010
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Appendix 7

State Profile for Crime Compensation and Assistance Grants

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Arizona

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California

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Connecticut

Judge Joseph H. Pellegrino
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Executive Director, Superior Court Operations
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TDD: (860)747-6571
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SERVICES
(860) 747-3994
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TDD: (860)747-6571
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Georgia

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Guam

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Illinois

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Department of Labor and Industries
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Olympia, WA 98504-4401
(360) 902-4200
cc: Cletus Nnanabu, Program Manager
Department of Labor and Industries
Crime Victims Compensation Program
POB 44520
DEL AD: 7373 Linderson Way, S.W.
Olympia, WA 98504-4520
(360) 902-5340
NET: nnan235@lni.wa.gov
FAX NO: (360) 902-5333

Dennis Braddock, Secretary
Department of Social and Health Services
P.O. Box 45710,
DEL AD: 12th & Jefferson
Olympia, WA 98504-5710
(360) 753-3395
FAX NO: (360) 902-7903
TTY NO: (360) 902-7906
cc: Susan Hannibal, Program Manager
DSHS/Children's Administration
P.O. Box 47986, MS N17-3
Seattle, WA 98146-7986
Seattle office: (206) 923-4910
FAX NO: (206) 923-4899
NET: HSUS300@DSHS.WAGOV

West Virginia

Ms. Cheryle M. Hall, Clerk
West Virginia Court of Claims
Crime Victims Compensation Fund
1900 Kanawha Blvd E., Room W-334
Charleston, WV 25305-0610
(304) 347-4850
cc: John Fulks, Sr., Business Manager
(304) 347-4851
FAX NO: (304) 347-4915
NET: CTCLAIMS@MAIL.WVNET.EDU

J. Norbert Federspiel, Director
Criminal Justice and Highway Safety Div.
Dept. of Military Affairs & Public Safety
1204 Kanawha Boulevard, East
Charleston, WV 25301
(304) 558-8814
cc: Jimmy B. Plear, Program Manager
Tonia Thomas, point of contact
(304)558-8814 X216
NET: tthomas@wvdajs.state.wv.us
FAX NO: (304) 558-0391

Wisconsin

Jack R. Benjamin, Director of Budget and Finance
Office of the Attorney General
Department of Justice
DEL AD: 123 West Washington Avenue
P.O. Box 7857
Madison, WI 53707-7857
(608) 266-1221
cc: Kitty Kocol, Executive Director
(608) 266-6470
Office of Crime Victims Services
Department of Justice
P.O. Box 7951
DEL AD: 222 State Street
Madison, WI 53707-7951
cc: Gretchen MacDonald, Program Manager
NET: macdonaldsgj@doj.state.wi.us
FAX NO: (608) 264-6368

Jack R. Benjamin, Director of Budget and Finance
Office of the Attorney General
Department of Justice
DEL AD: 123 West Washington Avenue
P.O. Box 7857
Madison, WI 53707-7857
(608) 266-1221
cc: Kitty Kocol, Executive Director
cc: Amy Finnel, Grant Liaison
(608) 267-2251
Office of Crime Victims Services
Department of Justice
P.O. Box 7951
DEL AD: 222 State Street
Madison, WI 53707-7951
FAX NO: (608) 264-6368

Wyoming

Sharon Montagnino, Director
Division of Victim Services
Office of the Attorney General
123 State Capitol
Cheyenne, WY 82002
(307) 777-6515
OFFICE: (307) 777-7200
FAX NO: (307) 777-6683
E-MAIL: smonta@misc.state.wy.us
DEL AD: Barrett Building, 4th Floor
2301 Central Avenue
Cheyenne, WY 82002

Sharon Montagnino, Director
Division of Victim Services
Office of the Attorney General
123 State Capitol
Cheyenne, WY 82002
(307) 777-6515
OFFICE: (307) 777-7200
FAX NO: (307) 777-6683
E-MAIL: smonta@misc.state.wy.us
DEL AD: Barrett Building, 4th Floor
2301 Central Avenue
Cheyenne, WY 82002
cc: Jan Mc Williams, Program Manager
(307) 777-6681

Appendix 8

INTERPOL State Liaison Offices

A point of contact has been established in each of the 50 States, the District of Columbia, New York City, American Samoa, Puerto Rico, and the Virgin Islands for local and State authorities to receive assistance from INTERPOL on international investigations, including child abduction and kidnaping cases. This point of contact is known as the INTERPOL State Liaison Office. Local and State law enforcement can forward requests for assistance through their State Liaison Office, which will then forward the request to USNCB for transmission to the appropriate foreign police authorities.

Alabama

INTERPOL Liaison Office
Alabama Bureau of Investigation
Criminal Information Center
Alabama Department of Public Safety
2720–A West Gunter Park Drive
Montgomery, AL 36109
Telephone: (334) 260–1108
Fax: (334) 260–8788

Alaska

INTERPOL Liaison Office
Alaska State Troopers
101 East 6th Avenue
Anchorage, AK 99501
Telephone: (907) 265–9583
Fax: (907) 274–0851

Arizona

INTERPOL Liaison Office
Arizona Department of Public Safety
2101 W. Encanto Blvd.
P.O. Box 6638
Phoenix, AZ 85005–6638
Telephone: (602) 223–2158 or 2188
Fax: (602) 223–2911

Arkansas

INTERPOL Liaison Office
Arkansas State Police
Office of Investigation
#1 State Police Plaza Drive
Little Rock, AR 72209
Telephone: (501) 618–8373
Fax: (501) 618–8374

California

INTERPOL Liaison Office
California Department of Justice
Bureau of Investigation
Organized Crime Unit
P.O. Box 163029
Sacramento, CA 95816–3029
Telephone: (916) 227–2447
Fax: (916) 227–4097

Colorado

INTERPOL Liaison Office
Colorado Bureau of Investigation
Crime Information Center
710 Kipling Street, Suite 200
Denver, CO 80215
Telephone: (303) 239–4601
Fax: (303) 239–5788

Connecticut

INTERPOL Liaison Office
Bureau of Criminal Investigation
Central Criminal Intelligence Unit
294 Colony Street
Meriden, CT 06451
Telephone: (203) 238-6561
Fax: (203) 238-6410

Delaware

INTERPOL Liaison Office
Delaware State Police
P.O. Box 430
Dover, DE 19901
Telephone: (302) 739-5998
Fax: (302) 739-2459

District of Columbia

INTERPOL Liaison Office
Washington Metropolitan Police Department
Intelligence Branch
300 Indiana Avenue NW., Room 3016
Washington, DC 20001
Telephone: (202) 724-1424
Fax: (202) 727-0588

Florida

INTERPOL Liaison Office
Florida Department of Law Enforcement
Office of Statewide Intelligence
P.O. Box 1489
Tallahassee, FL 32302
Telephone: (850) 410-7060
Fax: (850) 410-7069

Georgia

INTERPOL Liaison Office
Georgia Bureau of Investigation
P.O. Box 370808
Decatur, GA 30037-0808
Telephone: (404) 244-2554
Fax: (404) 244-2798

Hawaii

INTERPOL Liaison Office
Department of the Attorney General
425 Queen Street
Honolulu, HI 96813
Telephone: (808) 586-1241
Fax: (808) 586-1371 or 1357

Idaho

INTERPOL Liaison Office
Idaho State Police
Criminal Investigation Bureau
P.O. Box 700
Meridian, ID 83680-0700
Telephone: (208) 884-7216
Fax: (208) 884-7192

Illinois

INTERPOL Liaison Office
Division of Operations
500 Iles Park Place
Springfield, IL 62718
Telephone: (217) 557-4242
Fax: (217) 557-2557

Indiana

INTERPOL Liaison Office
Indiana State Police
Indiana Government Center North
100 Senate Avenue
Indianapolis, IN 46206-2404
Telephone: (317) 232-7796
Fax: (317) 232-0652

Iowa

INTERPOL Liaison Office
Iowa Department of Public Safety
Intelligence Bureau
Wallace State Office Building
Des Moines, IA 50319-0049
Telephone: (515) 242-6124
Fax: (515) 281-6108

Kansas

INTERPOL Liaison Office
Kansas Bureau of Investigation
1620 SW. Tyler
Topeka, KS 66612
Telephone: (785) 296-8200
Fax: (785) 296-6781

Kentucky

INTERPOL Liaison Office
Kentucky State Police Intelligence Section
1240 Airport Road
Frankfort, KY 40601
Telephone: (502) 227-8708
Fax: (502) 564-4931

Louisiana

INTERPOL Liaison Office
Louisiana State Police
Investigative Support
300 East Airport Road
Baton Rouge, LA 70896
Telephone: (225) 925-1978
Fax: (225) 925-4766

Maine

INTERPOL Liaison Office
Maine State Police
Criminal Intelligence Section
164 State House Station
Augusta, ME 04333-0164
Telephone: (207) 624-8787
Fax: (207) 624-8795

Maryland

INTERPOL Liaison Office
Maryland State Police
Criminal Intelligence Division
7175 Columbia Gateway Drive, Suite D
Columbia, MD 21045
Telephone: (410) 290-0780
Fax: (410) 290-0752

Massachusetts

INTERPOL Liaison Office
Massachusetts State Police
Criminal Information Section
470 Worcester Road
Framingham, MA 01702
Telephone: (508) 820-2129
Fax: (508) 820-2128

Michigan

INTERPOL Liaison Office
Michigan State Police, CIS
2911 Eyde Parkway, Suite 131
East Lansing, MI 48823
Telephone: (517) 336-6680
Fax: (517) 333-5399

Minnesota

INTERPOL Liaison Office
Minnesota State Bureau of Criminal
Apprehension
1246 University Avenue
St. Paul, MN 55104-4197
Telephone: (651) 642-0610
Fax: (651) 642-0618

Mississippi

INTERPOL Liaison Office
Mississippi Department of Public Safety
Criminal Information Center
3891 Highway 468 West
Pearl, MS 39208
Telephone: (601) 933-2600
Fax: (601) 933-2677

Missouri

INTERPOL Liaison Office
Missouri State Highway Patrol
P.O. Box 568
Jefferson City, MO 65102
Telephone: (573) 751-3452

Fax: (573) 526-5577

Montana

INTERPOL Liaison Office
Montana Division of Criminal Investigations
303 North Roberts, 3rd Floor
Helena, MT 59620-1417
Telephone: (406) 444-3874
Fax: (406) 444-2759

Nebraska

INTERPOL Liaison Office
Nebraska State Patrol
P.O. Box 94907, State House
Lincoln, NE 68509
Telephone: (402) 479-4957
Fax: (402) 479-4002

Nevada

INTERPOL Liaison Office
Nevada Division of Investigation
555 Wright Way
Carson City, NV 89711-0100
Telephone: (775) 687-3346
Fax: (702) 687-1668

New Hampshire

INTERPOL Liaison Office
New Hampshire State Police/SIU
10 Hazen Drive
Concord, NH 03305
Telephone: (603) 271-2663
Fax: (603) 271-2520

New Jersey

INTERPOL Liaison Office
New Jersey State Police
Intelligence Bureau
P.O. Box 7068
West Trenton, NJ 08628-0068
Telephone: (609) 882-2000, ext. 2642
Fax: (609) 883-5576

New Mexico

INTERPOL Liaison Office
New Mexico Department of Public Safety
Criminal Intelligence Section
400 Gold Avenue SW., Suite 300
Albuquerque, NM 87102
Telephone: (505) 841-8053
Fax: (505) 841-8062

New York

INTERPOL Liaison Office
New York State Police
1220 Washington Avenue, Building 30
Albany, NY 12226-3000
Telephone: (518) 457-1900
Fax: (518) 485-2000

New York City INTERPOL Liaison Office
NYNJ HIDTA
26 Federal Plaza, Suite 29-118
New York, NY 10278-2999
Telephone: (212) 637-6648
Fax: (212) 637-6667

North Carolina

INTERPOL Liaison Office
North Carolina State Bureau of Investigation
Intelligence and Technical Services Section
P.O. Box 29500
Raleigh, NC 27626
Telephone: 1-800-334-3000, ext. 624
Fax: (919) 662-4483

North Dakota

INTERPOL State Liaison Office
Bureau of Criminal Investigation
P.O. Box 1054
Bismarck, ND 58502-1054
Telephone: (701) 328-5500
Fax: (701) 328-5510

Telephone: (401) 444-1000

Fax: (401) 444-1133

Ohio

INTERPOL Liaison Office
Criminal Intelligence Unit
Ohio BCI&I
P.O. Box 365
London, OH 43140
Telephone: 1-800-282-3784, ext. 223
Fax: (740) 845-2021

Oklahoma

INTERPOL Liaison Office
Oklahoma State Bureau of Investigation
6600 N. Harvey, Suite 300
Oklahoma City, OK 73116
Telephone: (405) 848-6724
Fax: (405) 843-3804

Oregon

INTERPOL Liaison Office
Oregon State Police
Criminal Investigation Division
400 Public Service Building
Salem, OR 97310
Telephone: (503) 378-3720
Fax: (503) 363-5475

Pennsylvania

INTERPOL Liaison Office
PA Office of the Attorney General
Intelligence Unit
106 Lonther Street
LeMoyne, PA 17043
Telephone: (717) 712-2020
Fax: (717) 712-1249

Rhode Island

INTERPOL Liaison Office
Rhode Island State Police Headquarters
311 Danielson Pike
N. Scituate, RI 02857

South Carolina

INTERPOL Liaison Office
South Carolina Law Enforcement Division
P.O. Box 21398
Columbia, SC 29221-1398
Telephone: (803) 896-7008
Fax: (803) 896-7041

South Dakota

INTERPOL Liaison Office
Division of Criminal Investigation
Criminal Justice Training Center
E. Hwy. 34 c/o 500 E. Capitol Avenue
Pierre, SD 57501-5070
Telephone: (605) 773-3331
Fax: (605) 773-4629

Tennessee

INTERPOL Liaison Office
Tennessee Bureau of Investigation
901 R.S. Gass Boulevard
Nashville, TN 37216-2639
Telephone: (615) 744-4000
Fax: (615) 774-4655

Texas

INTERPOL Liaison Office
Texas Department of Public Safety
Special Crimes Service
P.O. Box 4087
Austin, TX 78773-0420
Telephone: (512) 424-2200
Fax: (512) 424-5715

Utah

INTERPOL Liaison Office
Utah DPS/Division of Investigations
5272 South College Drive, Suite 200

Murray, UT 84123-2611
Telephone: (801) 284-6200
Fax: (801) 284-6300

Division of Criminal Investigation
N643 Communications Drive
Appleton, WI 54915-8592
Telephone: (920) 832-2750
Fax: (920) 832-17227

Vermont

INTERPOL Liaison Office
Vermont State Police
Criminal Division
103 S. Main Street
Waterbury, VT 05671
Telephone: (802) 244-8781
Fax: (802) 241-5349

Wyoming

INTERPOL Liaison Office
Wyoming Division of Criminal Investigation
316 West 22nd Street
Cheyenne, WY 82002-0150
Telephone: (307) 777-7184
Fax: (307) 777-7252

Virginia

INTERPOL Liaison Office
Virginia Department of State Police
808 Moorefield Drive, Suite 300
Richmond, VA 23236-3683
Telephone: (804) 323-2011
Fax: (804) 323-2021

Puerto Rico

INTERPOL Special Investigations Bureau
Puerto Rico Department of Justice
P.O. Box 9023899
San Juan, Puerto Rico 00902-3899
Telephone: (787) 729-2068
Fax: (787) 722-0809

Washington

INTERPOL Liaison Office
Washington State Patrol
Investigative Assistance Division
P.O. Box 2347, Mail Stop 42634
Olympia, WA 98507-2347
Telephone: (360) 753-3277
Fax: (360) 586-8231

U.S. American Samoa

INTERPOL
OTICIDE, Department of Public Safety
P.O. Box 4567
Pago Pago, American Samoa 96799
Telephone: (684) 633-2827
Fax: (684) 633-2979

West Virginia

INTERPOL Liaison Office
West Virginia State Police
725 Jefferson Road
South Charleston, WV 25309
Telephone: (304) 558-2600
Fax: (304) 746-2502

U.S. Virgin Islands

INTERPOL Liaison Office
Virgin Islands Police Department
Insular Investigation Unit
Patrick Sweeney Headquarters
RR 02 Kingshill
St. Croix, U.S. Virgin Islands 00850
Telephone: (340) 778-3066
Fax: (340) 773-7272 (St. Croix)
Fax: (340) 774-7020 (St. Thomas)

Wisconsin

INTERPOL Liaison Office
Wisconsin Department of Justice

Appendix 9

Office of Children's Issues Abduction and Custody Information Checklist

U.S. Department of State
Bureau of Consular Affairs

Name:

Address: _____

Please place a check beside your choice.

General Information

- Office of Children's Issues Brochure
- International Parental Child Abduction Booklet
- International Parental Kidnaping Crime Act of 1993
- Tips for Travelers to the Middle East and North Africa (provides country-specific information)

Hague Convention on the Civil Aspects of International Parental Child Abduction

- Hague Parties (list of Hague countries)
- Hague Convention (French/English text)
- Hague: Scope of the Convention

Country-Specific Information

- | | |
|--|--|
| <input type="checkbox"/> Australia | <input type="checkbox"/> Jordan |
| <input type="checkbox"/> Canada | <input type="checkbox"/> Kuwait |
| <input type="checkbox"/> Canada: Legal Aid Act | <input type="checkbox"/> Mexico |
| <input type="checkbox"/> Denmark | <input type="checkbox"/> Mexico: Child Custody |
| <input type="checkbox"/> Germany | |
| <input type="checkbox"/> Greece | |
| <input type="checkbox"/> India | <input type="checkbox"/> Pakistan |
| <input type="checkbox"/> Iran | <input type="checkbox"/> Pakistan: Child Custody Law |
| <input type="checkbox"/> Islamic Family Law | <input type="checkbox"/> Pakistan: Sunni Muslim Law |
| <input type="checkbox"/> Japan | <input type="checkbox"/> Philippines |

- Poland
- Portugal
- Saudi Arabia
- Saudi Arabia: Marriage to Saudis
- Spain
- Sweden
- Syria
- Thailand
- United Kingdom

**Office of Children’s Issues
Adoption Information Checklist**

Name:

Address:

Please place a check beside your choice.

General Information Flyers

- International Adoptions
- Immigration of Adopted and Prospective Adoptive Children (M-249Y)

Country-Specific Information

- | | | |
|------------------------------------|---|---|
| <input type="checkbox"/> Albania | <input type="checkbox"/> Costa Rica | <input type="checkbox"/> Hong Kong |
| <input type="checkbox"/> Antigua | <input type="checkbox"/> Czech Republic | <input type="checkbox"/> Hungary |
| <input type="checkbox"/> Argentina | <input type="checkbox"/> Dominica | <input type="checkbox"/> India |
| <input type="checkbox"/> Austria | <input type="checkbox"/> Dominican Republic | <input type="checkbox"/> Iran |
| <input type="checkbox"/> Bahamas | <input type="checkbox"/> Ecuador | <input type="checkbox"/> Ireland |
| <input type="checkbox"/> Barbados | <input type="checkbox"/> El Salvador | <input type="checkbox"/> Israel |
| <input type="checkbox"/> Belarus | <input type="checkbox"/> Georgia | <input type="checkbox"/> Jamaica |
| <input type="checkbox"/> Belize | <input type="checkbox"/> Germany | <input type="checkbox"/> Japan |
| <input type="checkbox"/> Bolivia | <input type="checkbox"/> Greece | <input type="checkbox"/> Jordan |
| <input type="checkbox"/> Brazil | <input type="checkbox"/> Grenada | <input type="checkbox"/> Korea |
| <input type="checkbox"/> Bulgaria | <input type="checkbox"/> Guatemala | <input type="checkbox"/> Latvia |
| <input type="checkbox"/> Chile | <input type="checkbox"/> Guyana | <input type="checkbox"/> Lebanon |
| <input type="checkbox"/> China | <input type="checkbox"/> Haiti | <input type="checkbox"/> Lithuania |
| <input type="checkbox"/> Colombia | <input type="checkbox"/> Honduras | <input type="checkbox"/> Marshall Islands |

- Mexico
- Moldova
- Morocco
- Nepal
- Nicaragua
- Pakistan
- Panama
- Paraguay
- Peru
- Philippines
- Poland
- Portugal
- Romania
- Russia

- St. Kitts
- St. Lucia
- St. Vincent
- Slovakia
- Sri Lanka
- Syria
- Taiwan
- Thailand
- Trinidad
- Ukraine
- Uruguay
- Uzbekistan
- Vietnam
- Former Yugoslavia
- Venezuela

Office of Children's Issues
Overseas Citizens Services
Bureau of Consular Affairs
U.S. Department of State
Washington, DC 20520
Telephone: (202) 647-2699
Fax: (202) 647-2835
Autofax: (202) 647-3000
Recorded info: (202) 647-7000
Web site: travel.state.gov

Appendix 10

U.S. Customs Service Special Agents in Charge

Alabama

Special Agent in Charge
423 Canal Street, Room 210
New Orleans, LA 70130-2336
Telephone: (504) 589-6499
Fax: (504) 589-2823

Special Agent in Charge
185 West F Street, Suite 600
San Diego, CA 92101
Telephone: (619) 774-4600
Fax: (619) 557-5109

Alaska

Special Agent in Charge
115 Inverness Drive East, Suite 300
Denver, CO 80112-5131
Telephone: (303) 784-6480
Fax: (303) 784-6480

Special Agent in Charge
1700 Montgomery Street, Suite 445
San Francisco, CA 94111
Telephone: (415) 705-4070
Fax: (415) 705-4065

Arizona

Special Agent in Charge
7400 N. Oracle Road, Suite 242
Tucson, AZ 85704
Telephone: (520) 229-5100
Fax: (520) 229-5160

Colorado
Special Agent in Charge
115 Inverness Drive East, Suite 300
Denver, CO 80112-5131
Telephone: (312) 353-8450
Fax: (312) 353-8455

Arkansas

Special Agent in Charge
423 Canal Street, Room 210
New Orleans, LA 70130-2336
Telephone: (504) 670-2416
Fax: (504) 670-2059

Connecticut
Special Agent in Charge
10 Causeway Street, Room 722
Boston, MA 02222-1054
Telephone: (617) 565-7400
Fax: (617) 565-7422

California

Special Agent in Charge
300 S. Ferry Street, Room 2037
Terminal Island, CA 90731
Telephone: (310) 514-6231
Fax: (310) 514-6280

District of Columbia
Special Agent in Charge
200 St. Paul Place, Suite 2700
Baltimore, MD 21202
Telephone: (410) 962-2620
Fax: (410) 962-3469

Florida

Special Agent in Charge
Scranton Building
8075 NW. 53rd Street
Miami, FL 33166
Telephone: (305) 597-6030
Fax: (305) 597-6227

Special Agent in Charge
2203 N. Lois Avenue, Suite 600
Tampa, FL 33607
Telephone: (813) 348-1881
Fax: (813) 348-1871

Georgia

Special Agent in Charge
1691 Phoenix Boulevard, Suite 250
Atlanta, GA 30349
Telephone: (770) 994-4200
Fax: (770) 994-2262

Hawaii

Special Agent in Charge
1700 Montgomery Street, Suite 445
San Francisco, CA 94111
Telephone: (415) 705-4070
Fax: (415) 705-4065

Idaho

Special Agent in Charge
1000 2nd Avenue, Suite 2300
Seattle, WA 98104
Telephone: (206) 553-7531
Fax: (206) 553-0826

Special Agent in Charge
115 Inverness Drive East, Suite 300
Denver, CO 80112-5131
Telephone: (312) 353-8450
Fax: (312) 353-8455

Illinois

Special Agent in Charge
610 South Canal Street, Room 1001
Chicago, IL 60607
Telephone: (312) 983-9500
Fax: (312) 353-8455

Indiana

Special Agent in Charge
610 South Canal Street, Room 1001
Chicago, IL 60607
Telephone: (312) 353-8450
Fax: (312) 353-8455

Iowa

Special Agent in Charge
610 South Canal Street, Room 1001
Chicago, IL 60607
Telephone: (312) 353-8450
Fax: (312) 353-8455

Kansas

Special Agent in Charge
610 South Canal Street, Room 1001
Chicago, IL 60607
Telephone: (312) 353-8450
Fax: (312) 353-8455

Kentucky

Special Agent in Charge
610 South Canal Street, Room 1001
Chicago, IL 60607
Telephone: (312) 353-8450
Fax: (312) 353-8455

Louisiana

Special Agent in Charge
423 Canal Street, Room 210
New Orleans, LA 70130-2336
Telephone: (540) 670-2416
Fax: (540) 670-2059

Fax: (206) 553-0826

Maine

Special Agent in Charge
10 Causeway Street, Room 722
Boston, MA 02222-1054
Telephone: (617) 565-7400
Fax: (617) 565-7422

Maryland

Special Agent in Charge
40 S. Gay Street, 3rd Floor
Baltimore, MD 21202
Telephone: (410) 962-2620
Fax: (410) 962-3499

Massachusetts

Special Agent in Charge
10 Causeway Street, Room 722
Boston, MA 02222-1054
Telephone: (617) 565-7400
Fax: (617) 565-7422

Michigan

Special Agent in Charge
McNamara Federal Building
477 Michigan Avenue
Detroit, MI 48226-2568
Telephone: (313) 226-3166
Fax: (301) 226-6282

Minnesota

Special Agent in Charge
610 South Canal Street, Room 1001
Chicago, IL 60607
Telephone: (312) 353-8450
Fax: (312) 353-8455

Special Agent in Charge
1000 2nd Avenue, Suite 2300
Seattle, WA 98104
Telephone: (206) 553-7531

Mississippi

Special Agent in Charge
423 Canal Street, Room 210
New Orleans, LA 70130-2336
Telephone: (540) 670-2416
Fax: (540) 670-2059

Missouri

Special Agent in Charge
610 South Canal Street, Room 1001
Chicago, IL 60607
Telephone: (312) 353-8450
Fax: (312) 353-8455

Montana

Special Agent in Charge
1000 2nd Avenue, Suite 2300
Seattle, WA 98104
Telephone: (206) 553-7531
Fax: (206) 553-0826

Nebraska

Special Agent in Charge
610 South Canal Street, Room 1001
Chicago, IL 60607
Telephone: (312) 353-8450
Fax: (312) 353-8455

Nevada

Special Agent in Charge
300 S. Ferry Street, Room 2037
Terminal Island, CA 90731
Telephone: (310) 514-6231
Fax: (310) 514-6280

Special Agent in Charge
1700 Montgomery Street, Suite 445
San Francisco, CA 94111

Telephone: (415) 705-4070
Fax: (415) 705-4065

Atlanta, GA 30349
Telephone: (770) 994-2230
Fax: (770) 994-2262

New Hampshire

Special Agent in Charge
10 Causeway Street, Room 722
Boston, MA 02222-1054
Telephone: (617) 565-7400
Fax: (617) 565-7422

New Jersey

Special Agent in Charge
6 World Trade Center, Room 714
New York, NY 10048
Telephone: (212) 466-2900
Fax: (212) 466-2903

New Mexico

Special Agent in Charge
9400 Viscount Boulevard, Suite 200
El Paso, TX 79925
Telephone: (915) 540-5700
Fax: (915) 540-5754

New York

Special Agent in Charge
111 West Huron Street, Room 416
Buffalo, NY 14202
Telephone: (716) 551-4375
Fax: (716) 551-4379

Special Agent in Charge
6 World Trade Center, Room 714
New York, NY 10048
Telephone: (212) 466-2900
Fax: (212) 466-2903

North Carolina

Special Agent in Charge
1691 Phoenix Boulevard, Suite 250

North Dakota

Special Agent in Charge
1000 2nd Avenue, Suite 2300
Seattle, WA 98104
Telephone: (206) 553-7531
Fax: (206) 553-0826

Ohio

Special Agent in Charge
610 South Canal Street, Room 1001
Chicago, IL 60607
Telephone: (312) 983-9500
Fax: (312) 353-8455

Oklahoma

Special Agent in Charge
4141 N. Sam Houston Parkway East
Houston, TX 77032
Telephone: (713) 985-0500
Fax: (713) 985-0505

Oregon

Special Agent in Charge
115 Inverness Drive East, Suite 300
Denver, CO 80112-5131
Telephone: (312) 353-8450
Fax: (312) 353-8455

Pennsylvania

Special Agent in Charge
200 St. Paul Place, Suite 2700
Baltimore, MD 21202
Telephone: (410) 962-2620
Fax: (410) 962-3469

Puerto Rico

Special Agent in Charge
#1 La Puntilla Street, Room 110
San Juan, PR 00901
Telephone: (787) 729-6975
Fax: (787) 729-6646

Rhode Island

Special Agent in Charge
10 Causeway Street, Room 722
Boston, MA 02222-1054
Telephone: (617) 565-7400
Fax: (617) 565-7422

South Carolina

Special Agent in Charge
1691 Phoenix Boulevard, Suite 250
Atlanta, GA 30349
Telephone: (770) 994-2230
Fax: (770) 994-2262

Special Agent in Charge
2420 Mall Drive, Suite 200
Charleston, SC 20406
Telephone: (843) 745-9290

South Dakota

Special Agent in Charge
610 South Canal Street, Room 1001
Chicago, IL 60607
Telephone: (312) 353-8450
Fax: (312) 353-8455

Special Agent in Charge
1000 2nd Avenue, Suite 2300
Seattle, WA 98104
Telephone: (206) 553-7531
Fax: (206) 553-0826

Tennessee

Special Agent in Charge
423 Canal Street, Room 210
New Orleans, LA 70130-2336
Telephone: (504) 670-2416
Fax: (504) 670-2059

Texas

Special Agent in Charge
4141 N. Sam Houston Parkway East
Houston, TX 77032
Telephone: (713) 985-0500
Fax: (713) 985-0505

Special Agent in Charge
9400 Viscount Boulevard, Suite 200
El Paso, TX 79925
Telephone: (915) 633-7200
Fax: (915) 633-7244

Special Agent in Charge
10127 Morocco, Suite 180
San Antonio, TX 78216
Telephone: (210) 308-4561
Fax: (208) 308-4582

Utah

Special Agent in Charge
1700 Montgomery Street, Suite 445
San Francisco, CA 94111
Telephone: (415) 705-4070
Fax: (415) 705-4065

Vermont

Special Agent in Charge
10 Causeway Street, Room 722
Boston, MA 02222-1054
Telephone: (617) 565-7400
Fax: (617) 565-7422

Virginia

Special Agent in Charge
1691 Phoenix Boulevard, Suite 250
Atlanta, GA 30349
Telephone: (770) 994-2230

Fax: (770) 994-2262

Special Agent in Charge
200 St. Paul Place, Suite 2700
Baltimore, MD 21202
Telephone: (410) 962-2620
Fax: (410) 962-3469

Virgin Islands

Special Agent in Charge
#1 La Puntilla Street, Room 110
San Juan, PR 00901
Telephone: (787) 729-6975
Fax: (787) 729-6646

Washington

Special Agent in Charge
1000 2nd Avenue, Suite 2300
Seattle, WA 98104
Telephone: (206) 553-7531
Fax: (206) 553-0826

Wisconsin

Special Agent in Charge
610 South Canal Street, Room 1001
Chicago, IL 60607
Telephone: (312) 983-9500
Fax: (312) 353-8455

Special Agent in Charge
1000 2nd Avenue, Suite 2300
Seattle, WA 98104
Telephone: (206) 553-7531
Fax: (206) 553-0826

Appendix 11

U.S. Postal Inspection Service Division Boundaries

**The following pages contain information that will be used for
the Rolodex Cards**

U.S. Department of Defense
Army Family Advocacy Program
Army Family Advocacy Program Manager
HQDA, CFSC-FSA
Department of the Army
4700 King Street, 4th Floor
Alexandria, VA 22302-4418
Telephone: (703) 681-7393
Fax: (703) 681-7239

U.S. Department of Defense
Navy Family Advocacy Program
Director, Family Advocacy Program
ERS 661
Department of the Navy
5720 Integrity Drive
Millington, TN 38055-6610
Telephone: (901) 874-4355
Fax: (901) 874-2690

U.S. Department of Defense
Air Force Family Advocacy Program
Chief, Family Advocacy Division
HQ AFMOA/SGOF
2601 Dolittle Road, Building 801
Brooks Air Force Base, TX 78235-5254
Telephone: (210) 536-2031
Fax: (210) 536-9032

U.S. Department of Defense
Marine Corps Family Advocacy Program
Marine Corps Family Advocacy Program Manager
Headquarters USMC
(Code MRT)
3044 Caitlin Avenue
Quantico, VA 22134-5009
Telephone: (703) 784-9546
Fax: (703) 784-9826

U.S. Department of Defense
Army Legal Assistance Office
Legal Assistance Policy Division
Office of the Judge Advocate General
1777 N. Kent Street, 10th Floor
Arlington, VA 22209
Telephone: (703) 588-6708

U.S. Department of Defense
Navy Legal Assistance Office
Naval Legal Assistance Command
Department of the Navy
Washington Navy Yard, Building 33
8th and M Streets SE.
Washington, DC 20003
Telephone: (202) 685-5190

U.S. Department of Defense
Air Force Legal Assistance Office
AFLSA/JACA
1420 Air Force Pentagon
Washington, DC 20330-1420
Telephone: (202) 697-0413

Marine Corps Legal Assistance Office
Legal Assistance Office
Judge Advocate Division
Headquarters, USMC
2 Navy Annex
Washington, DC 20380-1775
Telephone: (703) 614-1266

U.S. Department of Education
Safe and Drug-Free Schools Program
U.S. Department of Education
400 Maryland Avenue SW., Room 3E316
Washington, DC 20202-6123
Telephone: (202) 260-3954
Fax: (202) 260-7767
Web site: www.ed.gov/offices/OESE/SDFS

**U.S. Department of Health and Human Services
Family and Youth Services Bureau**

U.S. Department of Health and Human Services
P.O. Box 1882
Washington, DC 20013
Telephone: (202) 205-8102
Fax: (202) 260-9333

**U.S. Department of Health and Human Services
National Clearinghouse on Families and Youth**

P.O. Box 13505
Silver Spring, MD 20911-3505
Telephone: (301) 608-8098
Fax: (301) 608-8721

**U.S. Department of Health and Human Services
National Runaway Switchboard Hotline**

Telephone: 1-800-621-4000

U.S. Department of Health and Human Services

Office on Child Abuse and Neglect

Administration on Children, Youth and Families

U.S. Department of Health and Human Services

330 C Street SW.

Washington, DC 20447

Telephone: (202) 260-5140

Fax: (202) 260-9345

Web site: www.acf.dhhs.gov/programs/cb

U.S. Department of Health and Human Services

National Clearinghouse on Child Abuse and Neglect Information

330 C Street SW.

Washington, DC 20477

Telephone: 1-800-FYI-3366

Fax: (703) 385-3206

Web site: www.calib.com/nccanch

U.S. Department of Justice
Child Exploitation and Obscenity Section
Criminal Division
1400 New York Avenue NW.
Suite 600
Washington, DC 20530
Telephone: (202) 514-5780
Fax: (202) 514-1793

**U.S. Department of Justice
Federal Bureau of Investigation
Child Abduction and Serial Killer Unit**

Contact your local FBI Field Office (see inside front cover of your local telephone directory for the number) or:

FBI Headquarters

Crimes Against Children Unit
935 Pennsylvania Avenue NW., Room 11163
Washington, D.C. 20535-0001
Telephone: (202) 324-3666
Fax: (202) 324-2731

**National Center for the Analysis of Violent Crime
Federal Bureau of Investigation**

Quantico, VA 22135
Telephone: (703) 632-4400
Fax: (703) 632-4350

Child Abduction and Serial Murder Investigative Resources Center

Federal Bureau of Investigation
Quantico, VA 22135
Telephone: (703) 632-4400
Fax: (703) 632-4350

**U.S. Department of Justice
Office for Victims of Crime**

U.S. Department of Justice
810 7th Street NW.
Washington, DC 20531
Telephone: (202) 307-5983
Fax: (202) 514-6383
Gopher to: ncjrs.aspensys.com
Web site: www.ojp.usdoj.gov/ovc

**U.S. Department of Justice
Office for Victims of Crime Resource Center**

Telephone: 1-800-627-6872
Wide site: www.ncjrs.org

U.S. Department of Justice

Child Protection Division

Office of Juvenile Justice and Delinquency Prevention

810 7th Street NW.

Washington, DC 20531

Telephone: (202) 616-3637

Fax: (202) 353-9093

Web site: www.ojjdp.ncjrs.org

U.S. Department of Justice

U.S. Immigration and Naturalization Service

U.S. Immigration and Naturalization Service

Office of Inspections (HQINS)

425 I Street NW.

Washington, DC 20536

Telephone: (202) 514-3019

Fax: (202) 514-8345

After hours: (202) 616-5000 (INS Command Center, 7 x 24)

U.S. Department of Justice

INTERPOL

U.S. National Central Bureau

U.S. Department of Justice

Washington, DC 20530

Main number: (202) 616-9000

State toll-free number: 1-800-743-5630

Fax: (202) 616-8400

NLETS: DCINTER00

U.S. Department of State

Office of Children's Issues

2401 E Street NW., Room L-127

Overseas Citizens Services

Bureau of Consular Affairs

U.S. Department of State

Washington, DC 20037

Telephone: (202) 736-7000

Fax: (202) 633-2674

Autofax: (202) 647-3000

Consular Affairs Electronic Bulletin Board: (202) 647-9225 (modem number)

Web site: travel.state.gov/children's_issues

U.S. Department of Treasury

U.S. Customs Service

CyberSmuggling Center

11320 Random Hills Road, Suite 400

Fairfax, VA 22030

Telephone: (703) 293-8005

Fax: (703) 293-9127

Web site: www.customs.treas.gov

U.S. Department of Treasury

U.S. Secret Service

Forensic Services Division

950 H Street, NW Suite 4200

Washington, DC 20223

Telephone: (202) 435-5926

Fax: (202) 435-5603

U.S. Postal Service

U.S. Postal Inspection Service

Office of Criminal Investigations

475 L'Enfant Plaza West SW.

Washington, DC 20260-2166

Telephone: (202) 268-4286

Fax: (202) 268-4563

Association of Missing and Exploited Children's Organizations, Inc.

1671 Washington Street

Norwell, MA 02061

Telephone: (781) 878-3033

Toll Free: (866) 49AMECO (292-6326)

Fax: (781) 878-0838

Web site: ameco@dreamcom.net

National Center for Missing & Exploited Children

699 Prince Street

Alexandria, VA 22314-3175

Hotline: 1-800-THE-LOST (1-800-843-5678) in the U.S. and Canada;

001-800-843-5678 in Mexico; and 00-800-0843-5678 in Europe

Telephone (Business): (703) 274-3900

TDD: 1-800-826-7653

Fax: (703) 274-2222

Web site: www.missingkids.com

E-mail: 77431.177@compuserve.com

CyberTipline: www.cybertipline.com