U.S. Department of Justice
Office of Justice Programs
Office of Juvenile Justice and Delinquency Prevention

Federal Resources on

MISSING AND EXPLOITED CHILDREN

A Directory for Law Enforcement and Other Public and Private Agencies

Federal Agency Task Force for Missing and Exploited Children

FIFTH EDITION

Innovation • Partnerships • Safer Neighborhoods

Federal Resources on Missing and Exploited Children:

A Directory for Law Enforcement and Other Public and Private Agencies

---

Federal Agency Task Force
for Missing and Exploited Children

Fifth Edition
2007

Office of Justice Programs
810 Seventh Street NW.
Washington, DC 20531

Alberto R. Gonzales
Attorney General

Regina B. Schofield
Assistant Attorney General

J. Robert Flores
Administrator
Office of Juvenile Justice and Delinquency Prevention

Office of Justice Programs
Innovation ● Partnerships ● Safer Neighborhoods
www.ojp.usdoj.gov

Office of Juvenile Justice and Delinquency Prevention
www.ojp.usdoj.gov/ojjdp

This document was prepared by Fox Valley Technical College under Cooperative Agreement 2005–MC–CX–K116 from the Office of Juvenile Justice and Delinquency Prevention, Office of Justice Programs, U.S. Department of Justice.

Points of view or opinions expressed in this document are those of the authors and do not necessarily represent the official positions or policies of OJJDP or the U.S. Department of Justice.

The Office of Juvenile Justice and Delinquency Prevention is a component of the Office of Justice Programs, which also includes the Bureau of Justice Assistance, the Bureau of Justice Statistics, the National Institute of Justice, and the Office for Victims of Crime.

Foreword

Unfortunately, children are reported missing, abducted, or exploited daily. Our response to these offenses must be swift, efficient, and effective. The coordination and collaboration of federal activities relating to missing and exploited children is an important tool in fighting these crimes. The Federal Agency Task Force for Missing and Exploited Children's mission is to coordinate federal resources and services to meet the needs of missing, abducted, and exploited children and their families. As such, it plays an important role in responding to those who have been offended.

In the 11 years since the Task Force came into existence, we have made great strides in our quest to make our country safer for our children. The passage into law of the Prosecutorial Remedies and Other Tools to End the Exploitation of Children Today (PROTECT) Act in 2003 gave us a powerful instrument in eradicating crime. The law strengthened law enforcement's ability to investigate, prosecute, and punish violent crimes committed against children. In addition, the law formally established the role of the federal government in the AMBER (America's Missing: Broadcast Emergency Response) Alert System. This system is operational in all 50 states, Canada, Puerto Rico, and internationally.

We have many technological innovations, such as secondary distribution and wireless alerts that send the public a rapid message and diminish the chances of a crime succeeding. We have implemented programs to address and fight these heinous crimes. The Internet Crimes Against Children (ICAC) program is a national network of 46 task forces that include personnel from federal, state, and local law enforcement agencies. ICAC strongly supports Project Safe Childhood (PSC), a new federal initiative aimed at combating the proliferation of technology-facilitated sexual exploitation crimes against children. PSC and ICAC illustrate the importance of partnerships in our drive to keep our children safe.

However, the problems of missing, abducted, and exploited children are complex and multifaceted. Communities, along with the federal government, must be galvanized into action. Crimes against children severely strain the resources of the investigating agency. The publication of this fifth edition of the *Directory* is one valuable resource in our action plan. I encourage you to familiarize yourself with the contents of the *Directory* and use it in your work with other agencies and communities in protecting our children. Coordination and collaboration are critical in keeping our children safe.

Thousands of the resource directories have been distributed and I applaud the Task Force for its efforts in keeping the information current and accessible. I invite you to use this *Directory* as we work together to protect our children.

J. Robert Flores
Administrator
Office of Juvenile Justice and Delinquency Prevention

Federal Agency Task Force for Missing and Exploited Children

U.S. Department of Defense
Family Advocacy Program
Legal Assistance Offices

U.S. Department of Education
Office of Safe and Drug-Free Schools

U.S. Department of Health and Human Services
Family and Youth Services Bureau
Children's Bureau Office on Child Abuse and Neglect

U.S. Department of Homeland Security
U.S. Immigration and Customs Enforcement
U.S. Secret Service/Forensic Services Division

U.S. Department of Housing and Urban Development
Office of the Inspector General

U.S. Department of Justice
Child Exploitation and Obscenity Section
Federal Bureau of Investigation
Office for Victims of Crime
Office of Juvenile Justice and Delinquency Prevention/
Child Protection Division
U.S. National Central Bureau (INTERPOL)

U.S. Department of the Interior
Bureau of Indian Affairs

U.S. Department of State
Office of Children's Issues

U.S. Postal Service
U.S. Postal Inspection Service

Association of Missing and Exploited Children's Organizations, Inc.

National Center for Missing & Exploited Children

Acknowledgments

Compiling a directory of this type requires the commitment, dedication, and cooperation of many agencies and many persons within those agencies. The Task Force wishes to thank the following individuals who generously gave their time and energy to the revised version of the *Directory*.

John Awtrey
Law Enforcement Policy & Support
Office of the Under Secretary of Defense

Kevin Gutfleish
Innocent Images Unit
Federal Bureau of Investigation

Sharon Carper
Office of Children's Issues
U.S. Department of State

Helen Connelly
Fox Valley Technical College

Claude Davenport
Child Exploitation Section
U.S. Immigration and Customs Enforcement
U.S. Department of Homeland Security

Wendy Jolley-Kabi
Association of Missing and Exploited Children's Organizations, Inc.

Lisa Kline, S.A.
Forensic Services Division
U.S. Secret Service (Liaison to NCMEC)

Ron Laney
Child Protection Division
Office of Juvenile Justice and Delinquency Prevention

Colonel R. Locklear
Customs & Border Protection
U.S. Customs and Border Protection

Peter Maybee
Law Enforcement Services
Bureau of Indian Affairs

William Modzeleski
Office of Safe and Drug-Free Schools
U.S. Department of Education

Greg Morris
Terrorism and International Victim Assistance Services
Office for Victims of Crime

Catherine M. Nolan
Office on Child Abuse and Neglect
Children's Bureau/ACYF
U.S. Department of Health and Human Services

Drew Oosterbaan
Child Exploitation and Obscenity Section
U.S. Department of Justice

Curtis Porter
Family and Youth Services Bureau
U.S. Department of Health and Human Services

John Rabun
National Center for Missing & Exploited Children

Raymond C. Smith
U.S. Postal Inspection Service

Melissa Thomas, S.S.A.
National Center for the Analysis of Violent Crime – Behavioral Analysis Unit
Federal Bureau of Investigation

Kevin J. Whalen
Office of Inspector General
Office of Investigations
U.S. Department of Housing and Urban Development

Table of Contents

Foreword iii

Federal Agency Task Force for Missing and Exploited Children v

Acknowledgments vii

Introduction 1

Where To Get Help 3

List of Acronyms 13

Federal Agencies 17

U.S. Department of Defense 19
- Family Advocacy Program 19
- Legal Assistance Offices 23

U.S. Department of Education 25
- Office of Safe and Drug-Free Schools 25

U.S. Department of Health and Human Services 29
- Children's Bureau Office on Child Abuse and Neglect 29
- Family and Youth Services Bureau 33

U.S. Department of Homeland Security 39
- U.S. Immigration and Customs Enforcement 39
- U.S. Secret Service Forensic Services Division 41

U.S. Department of Housing and Urban Development 43
- Office of Inspector General Office of Investigation 43

U.S. Department of Justice 47
- Child Exploitation and Obscenity Section 47
- Federal Bureau of Investigation 51
- Office for Victims of Crime 63
- Office of Juvenile Justice and Delinquency Prevention Child Protection Division 69
- U.S. National Central Bureau (INTERPOL) 75

U.S. Department of State 79
- Office of Children's Issues 79

U.S. Postal Service 83
U.S. Postal Inspection Service 83

Organizations 87

Association of Missing and Exploited Children's Organizations, Inc. 89

National Center for Missing & Exploited Children 91

Appendixes 107

Appendix 1. Department of Defense Investigative Liaisons for Law Enforcement Agencies 109

Appendix 2. Organizations Concerned With the Prevention of Child Abuse and Neglect: State Contacts 123

Appendix 3. Family and Youth Services Bureau Regional Leadership Contacts 127

Appendix 4. U.S. Immigration and Customs Enforcement Office of Investigations/Special Agents in Charge 129

Appendix 5. U.S. Secret Service Forensic Services Division Field Offices 131

Appendix 6 . FBI Field Offices 135

Appendix 7. FBI Legal Attachés 141

Appendix 8. INTERPOL State Liaison Offices 145

Appendix 9. Office of Children's Issues International Abduction and Custody Information 155

Appendix 10. U.S. Postal Inspection Service Division Boundaries and Child Exploitation Investigations Specialists 159

Appendix 11. AMECO Member Organizations 163

Appendix 12. National Center for Missing & Exploited Children State Clearinghouse List 167

Introduction

On May 25, 1995, the 12th annual Missing Children's Day, Former Attorney General Janet Reno announced the creation of the Federal Agency Task Force for Missing and Exploited Children. The mission of the Task Force is to coordinate federal resources and services to effectively address the needs of missing, abducted, and exploited children and their families. The Task Force does the following:

- Serves as an advocate for missing and exploited children and their families.
- Initiates positive change to enhance services and resources for missing and exploited children, their families, and the agencies and organizations that serve them.
- Promotes communication and cooperation among agencies and organizations at the federal level.
- Serves as the focal point for coordination of services and resources.

The Task Force includes representatives from 16 federal agencies and 2 private agencies that work directly with cases involving missing, abducted, and exploited children and their families. As used in this *Directory*, the term "missing child" refers to any youth under the age of 18 whose whereabouts are unknown to his or her legal guardian. This includes children who have been abducted or kidnapped by a family or a nonfamily member, a child who has run away from home, a child who is a throwaway, or a child who is otherwise missing. It also includes both national and international abductions. The term "child exploitation" refers to any child under the age of 18 who has been exploited or victimized for profit or personal advantage. This includes children who are victims of pornography, prostitution, sexual tourism, trafficking, and sexual abuse.

Missing and/or exploited child cases are extremely challenging and frustrating to the practitioners handling these cases. The devastating impact occurs simultaneously on so many fronts—child, family, community, law enforcement, public and private agencies—each one looking for immediate answers. Timing is crucial; a rapid response increases the chance of successful case resolution.

The federal *Directory* is one effective resource that can be used by agencies and organizations involved in the safe recovery of missing children. The *Directory* contains current information and links to other agencies that can help in finding a solution. It describes the role of each Task Force agency in the location and recovery of missing and exploited children, the types of services and support that are available, the procedures for accessing these services, and instructions for obtaining additional information. To make the information more accessible, the next section, Where To Get Help, categorizes the types of assistance offered by each agency. In addition, telephone quick reference cards can be removed and kept where most needed; addresses and phone numbers are correct as of the date of publication. Agency information is listed in alphabetical order.

The *Directory* is intended to provide added information and linkages to increase and promote agency coordination. It is one more tool in aiding practitioners in dealing with the many challenges of returning children safely.

The resource *Directory* is available from the Office of Juvenile Justice and Delinquency Prevention's Juvenile Justice Clearinghouse:
P.O. Box 6000
Rockville, MD 20849–6000
800–851–3420
301–519–5500 (international calls)
877–712–9279 or 301–947–8374 (TTY for hearing impaired)

The *Directory* is also available through OJJDP's home page at www.ncjrs.gov/App/Publications.

Where To Get Help

Agencies that provide . . .

TRAINING

National Center for Missing & Exploited Children
U.S. Department of Education
Office of Safe and Drug-Free Schools
U.S. Department of Health and Human Services
Children's Bureau Office on Child Abuse and Neglect
Family and Youth Services Bureau
U.S. Department of Homeland Security
U.S. Immigration and Customs Enforcement
U.S. Department of Justice
Child Exploitation and Obscenity Section
Federal Bureau of Investigation
Office for Victims of Crime
Office of Juvenile Justice and Delinquency Prevention/ Child Protection Division
U.S. National Central Bureau (INTERPOL)
U.S. Department of State
Office of Children's Issues
U.S. Postal Service
U.S. Postal Inspection Service

TECHNICAL ASSISTANCE

National Center for Missing & Exploited Children
U.S. Department of Defense
Family Advocacy Program
U.S. Department of Education
Office of Safe and Drug-Free Schools
U.S. Department of Health and Human Services
Children's Bureau Office on Child Abuse and Neglect
Family and Youth Services Bureau
U.S. Department of Homeland Security
U.S. Immigration and Customs Enforcement
U.S. Department of Justice
Child Exploitation and Obscenity Section
Federal Bureau of Investigation
Office for Victims of Crime
Office of Juvenile Justice and Delinquency Prevention/ Child Protection Division
U.S. Department of State
Office of Children's Issues

LEGAL ASSISTANCE TO CHILDREN AND FAMILIES

National Center for Missing & Exploited Children
U.S. Department of Defense
Legal Assistance Offices

LITIGATION ASSISTANCE

U.S. Department of Justice
Child Exploitation and Obscenity Section

PUBLICATIONS

National Center for Missing & Exploited Children
U.S. Department of Defense
Family Advocacy Program
U.S. Department of Education
Office of Safe and Drug-Free Schools
U.S. Department of Health and Human Services
Children's Bureau Office on Child Abuse and Neglect
Family and Youth Services Bureau
U.S. Department of Homeland Security
U.S. Secret Service/Forensic Services Division
U.S. Department of Justice
Federal Bureau of Investigation
Office for Victims of Crime
Office of Juvenile Justice and Delinquency Prevention/ Child Protection Division
U.S. Department of State
Office of Children's Issues

RESEARCH AND EVALUATION

U.S. Department of Education
Office of Safe and Drug-Free Schools
U.S. Department of Health and Human Services
Children's Bureau Office on Child Abuse and Neglect
Family and Youth Services Bureau
U.S. Department of Justice
Federal Bureau of Investigation
Office of Juvenile Justice and Delinquency Prevention/ Child Protection Division

Agencies that provide services to . . .

MISSING AND EXPLOITED YOUTH AND THEIR FAMILIES

Association of Missing and Exploited Children's Organizations, Inc.
National Center for Missing & Exploited Children (and Team H.O.P.E.)
U.S. Department of Defense
Family Advocacy Program
U.S. Department of Health and Human Services
Children's Bureau Office on Child Abuse and Neglect
Family and Youth Services Bureau
U.S. Department of State
Office of Children's Issues

FEDERAL PROSECUTORS

U.S. Department of Homeland Security
U.S. Immigration and Customs Enforcement
U.S. Department of Justice
Child Exploitation and Obscenity Section
Federal Bureau of Investigation
U.S. National Central Bureau (INTERPOL)
U.S. Department of Housing and Urban Development
Office of Inspector General
U.S. Department of State
Office of Children's Issues
U.S. Postal Service
U.S. Postal Inspection Service

STATE AND LOCAL PROSECUTORS

National Center for Missing & Exploited Children
U.S. Department of Homeland Security
U.S. Immigration and Customs Enforcement
U.S. Department of Housing and Urban Development
Office of Inspector General
U.S. Department of Justice
Federal Bureau of Investigation
Office for Victims of Crime
Office of Juvenile Justice and Delinquency Prevention/ Child Protection Division
U.S. National Central Bureau (INTERPOL)
U.S. Department of State
Office of Children's Issues
U.S. Postal Service
U.S. Postal Inspection Service

LAW ENFORCEMENT AGENCIES

National Center for Missing & Exploited Children
U.S. Department of Defense
Family Advocacy Program
U.S. Department of Homeland Security
U.S. Immigration and Customs Enforcement
U.S. Secret Service/Forensic Services Division
U.S. Department of Housing and Urban Development
Office of Inspector General
U.S. Department of Justice
Federal Bureau of Investigation
Office for Victims of Crime
Office of Juvenile Justice and Delinquency Prevention/ Child Protection Division
U.S. National Central Bureau (INTERPOL)
U.S. Department of State
Office of Children's Issues
U.S. Postal Service
U.S. Postal Inspection Service

STATE AND LOCAL GOVERNMENT AGENCIES

National Center for Missing & Exploited Children
U.S. Department of Health and Human Services
Children's Bureau Office on Child Abuse and Neglect
U.S. Department of Homeland Security
U.S. Immigration and Customs Enforcement
U.S. Secret Service/Forensic Services Division
U.S. Department of Housing and Urban Development
Office of Inspector General
U.S. Department of Justice
Federal Bureau of Investigation
Office for Victims of Crime
Office of Juvenile Justice and Delinquency Prevention/ Child Protection Division
U.S. Department of State
Office of Children's Issues
U.S. Postal Service
U.S. Postal Inspection Service

NATIVE AMERICAN TRIBES

U.S. Department of Health and Human Services
Children's Bureau Office on Child Abuse and Neglect
U.S. Department of Justice
Federal Bureau of Investigation
Office for Victims of Crime
Office of Juvenile Justice and Delinquency Prevention/ Child Protection Division

DIRECT SERVICE PROVIDERS AND YOUTH SERVICE AGENCIES

U.S. Department of Education
Office of Safe and Drug-Free Schools
U.S. Department of Health and Human Services
Children's Bureau Office on Child Abuse and Neglect
Family and Youth Services Bureau
U.S. Department of Justice
Office for Victims of Crime
Office of Juvenile Justice and Delinquency Prevention/ Child Protection Division

NONPROFIT ORGANIZATIONS

Association of Missing and Exploited Children's Organizations, Inc.
National Center for Missing & Exploited Children (and Team H.O.P.E.)
U.S. Department of Health and Human Services
Children's Bureau Office on Child Abuse and Neglect
Family and Youth Services Bureau
U.S. Department of Justice
Office for Victims of Crime
Office of Juvenile Justice and Delinquency Prevention/ Child Protection Division
U.S. Department of State
Office of Children's Issues

GENERAL PUBLIC

Association of Missing and Exploited Children's Organizations, Inc.
National Center for Missing & Exploited Children (and Team H.O.P.E.)
U.S. Department of Health and Human Services
Children's Bureau Office on Child Abuse and Neglect
Family and Youth Services Bureau
U.S. Department of Homeland Security
U.S. Immigration and Customs Enforcement
U.S. Department of Justice
Office for Victims of Crime
Office of Juvenile Justice and Delinquency Prevention/ Child Protection Division
U.S. Department of State
Office of Children's Issues

Agencies that provide assistance on cases involving . . .

PARENTAL KIDNAPPING

Association of Missing and Exploited Children's Organizations, Inc.
National Center for Missing & Exploited Children (and Team H.O.P.E.)
U.S. Department of Defense
Legal Assistance Offices
U.S. Department of Justice
Federal Bureau of Investigation
U.S. National Central Bureau (INTERPOL)
U.S. Department of State
Office of Children's Issues

RUNAWAY CHILDREN

Association of Missing and Exploited Children's Organizations, Inc.
National Center for Missing & Exploited Children (and Team H.O.P.E.)
U.S. Department of Health and Human Services
Family and Youth Services Bureau
U.S. Department of Homeland Security
U.S. Secret Service/Forensic Services Division
U.S. Department of Justice
U.S. National Central Bureau (INTERPOL)

MISSING AND EXPLOITED CHILDREN

Association of Missing and Exploited Children's Organizations, Inc.
National Center for Missing & Exploited Children (and Team H.O.P.E.)
U.S. Department of Defense
Family Advocacy Program
U.S. Department of Health and Human Services
Children's Bureau Office on Child Abuse and Neglect
Family and Youth Services Bureau
U.S. Department of Homeland Security
U.S. Immigration and Customs Enforcement
U.S. Secret Service/Forensic Services Division
U.S. Department of Housing and Urban Development
Office of Inspector General
U.S. Department of Justice
Federal Bureau of Investigation
Office for Victims of Crime
Office of Juvenile Justice and Delinquency Prevention/ Child Protection Division
U.S. National Central Bureau (INTERPOL)
U.S. Department of State
Office of Children's Issues
U.S. Postal Service
U.S. Postal Inspection Service

CHILD SEXUAL EXPLOITATION

Association of Missing and Exploited Children's Organizations, Inc.
National Center for Missing & Exploited Children (and Team H.O.P.E.)
U.S. Department of Defense
Family Advocacy Program
U.S. Department of Health and Human Services
Children's Bureau Office on Child Abuse and Neglect
U.S. Department of Homeland Security
U.S. Immigration and Customs Enforcement
U.S. Secret Service/Forensic Services Division
U.S. Department of Justice
Child Exploitation and Obscenity Section
Federal Bureau of Investigation
Office for Victims of Crime
Office of Juvenile Justice and Delinquency Prevention/Child Protection Division
U.S. National Central Bureau (INTERPOL)
U.S. Postal Service
U.S. Postal Inspection Service

CHILD PROSTITUTION

Association of Missing and Exploited Children's Organizations, Inc.
National Center for Missing & Exploited Children (and Team H.O.P.E.)
U.S. Department of Justice
Child Exploitation and Obscenity Section
Federal Bureau of Investigation
Office for Victims of Crime
Office of Juvenile Justice and Delinquency Prevention/Child Protection Division
U.S. National Central Bureau (INTERPOL)

CHILD PORNOGRAPHY

National Center for Missing & Exploited Children
U.S. Department of Homeland Security
U.S. Immigration and Customs Enforcement
U.S. Secret Service/Forensic Services Division
U.S. Department of Justice
Child Exploitation and Obscenity Section
Federal Bureau of Investigation
Office for Victims of Crime
Office of Juvenile Justice and Delinquency Prevention/Child Protection Division
U.S. National Central Bureau (INTERPOL)
U.S. Postal Service
U.S. Postal Inspection Service

INTERNET CRIMES AGAINST CHILDREN

National Center for Missing & Exploited Children
U.S. Department of Homeland Security
U.S. Immigration and Customs Enforcement
U.S. Secret Service/Forensic Services Division
U.S. Department of Justice
Child Exploitation and Obscenity Section
Federal Bureau of Investigation
Office for Victims of Crime
Office of Juvenile Justice and Delinquency Prevention/Child Protection Division
U.S. National Central Bureau (INTERPOL)
U.S. Postal Service
U.S. Postal Inspection Service

SEXUAL TOURISM

National Center for Missing & Exploited Children
U.S. Department of Homeland Security
U.S. Immigration and Customs Enforcement
U.S. Secret Service/Forensic Services Division
U.S. Department of Justice
Child Exploitation and Obscenity Section
Federal Bureau of Investigation
Office for Victims of Crime

INTERNATIONAL ABDUCTION

Association of Missing and Exploited Children's Organizations, Inc.
National Center for Missing & Exploited Children (and Team H.O.P.E.)
U.S. Department of Defense
Legal Assistance Offices
U.S. Department of Justice
Federal Bureau of Investigation
U.S. National Central Bureau (INTERPOL)
U.S. Department of State
Office of Children's Issues

INTERNATIONAL ADOPTION

U.S. Department of Justice
U.S. National Central Bureau (INTERPOL)
U.S. Department of State
Office of Children's Issues

Agencies that provide 24-hour information and referral sources to children and their families . . .

Association of Missing and Exploited Children's Organizations, Inc.
National Center for Missing & Exploited Children (and Team H.O.P.E.)
U.S. Department of Health and Human Services
Family and Youth Services Bureau
U.S. Department of State
Consular Affairs Duty Officer (when an international abduction is in progress)

Agencies that provide compensation to crime victims . . .

U.S. Department of Justice
Office for Victims of Crime

Agencies that provide forensic services . . .

National Center for Missing & Exploited Children
U.S. Department of Homeland Security
U.S. Secret Service/Forensic Services Division
U.S. Department of Justice
Federal Bureau of Investigation

List of Acronyms

ACYF – Administration on Children, Youth and Families

AFIS – Automated Fingerprint Identification System

AMBER Alert – America's Missing: Broadcast Emergency Response Alert

AMECO – Association of Missing and Exploited Children's Organizations, Inc.

BAU – Behavioral Analysis Unit

BCP – Basic Center Program

CA/OCS/CI – Bureau of Consular Affairs/Overseas Citizens Services/Office of Children's Issues

CAC – Crimes Against Children

CACU – Crimes Against Children Unit

CAPTA – Child Abuse Prevention and Treatment Act

CARP – Child Abduction Response Plan

CASMIRC – Child Abduction and Serial Murder Investigative Resources Center

CBCAP – Community-Based Grants for the Prevention of Child Abuse or Neglect Program

CEOS – Child Exploitation and Obscenity Section

CJA – Children's Justice Act

CMU – Crisis Management Unit

CPD – Child Protection Division

DoD – Department of Defense

ECSAP – Electronic Crimes Special Agent Program

ECU – Exploited Child Unit

FBI – Federal Bureau of Investigation

FISH – Forensic Information System for Handwriting

FYSB – Family and Youth Services Bureau

HHS OIG – U.S. Department of Health and Human Services, Office of Inspector General

HUD – U.S. Department of Housing and Urban Development

IAFIS – Integrated Automated Fingerprint Identification System

ICAC – Internet Crimes Against Children

ICE – Immigration and Customs Enforcement

IIU – Innocent Images Unit

ISS – Investigative Support Specialists

JJDP – Juvenile Justice and Delinquency Prevention

NCAVC – National Center for the Analysis of Violent Crime

NCB – National Central Bureau

NCFY – National Clearinghouse on Families and Youth

NCIC – National Crime Information Center

NCJRS – National Criminal Justice Reference Service

NCMEC – National Center for Missing & Exploited Children

NCVIP – National Child Victim Identification Program

NLETS – National Law Enforcement Telecommunications System

OCAN – Office on Child Abuse and Neglect

OIG – Office of Inspector General

OJJDP – Office of Juvenile Justice and Delinquency Prevention

OSDFS – Office of Safe and Drug-Free Schools

OVA – Office for Victim Assistance

OVC – Office for Victims of Crime

OVCRC – Office for Victims of Crime Resource Center

PHA – Public Housing Agencies

PIA – Office of Public and Indian Housing

PROTECT Act – Prosecutorial Remedies and Other Tools to End the Exploitation of Children Today Act

RDLU – Rapid Deployment Logistics Unit

RHIP – HUD Rental Housing Integrity Improvement Project

RICO – Racketeer-Influenced and Corrupt Organizations statute

SDFSP – Safe and Drug-Free Schools Program

SIOC – Strategic Information Operations Center

SOP – Street Outreach Program

SSA OIG – Social Security Administration Office of Inspector General

Team H.O.P.E. – Team Help Offering Parents Empowerment

TECS – Treasury Enforcement Communications System

TLP – Transitional Living Program

TTAC – Training and Technical Assistance Center

UFAP – Unlawful Flight to Avoid Prosecution

USNCB – U.S. National Central Bureau (INTERPOL)

VICAP – Violent Criminal Apprehension Program

VOCA – Victims of Crime Act

FEDERAL AGENCIES

U.S. Department of Defense

Family Advocacy Program

Agency Description

The Family Advocacy Program of the Department of Defense (DoD) is designed to prevent and treat child and spouse abuse in accordance with DoD Directive 6400.1, Family Advocacy Program. DoD maintains a central registry of reports of alleged child and domestic abuse. Allegations of child sexual abuse that occur in out-of-home care settings, such as in childcare centers, family daycare homes, schools, or recreation programs, must also be reported within 72 hours to the service Family Advocacy Program for inclusion in the central registry and to the DoD Principal Deputy Under Secretary of Defense (Personnel & Readiness) or to his or her designee. Criminal prosecution is the primary goal of intervention in cases involving multiple victim child sexual abuse in an out-of-home care setting.

Services

If more than one child is a victim of sexual abuse in an out-of-home care setting, the service may convene a multidisciplinary technical assistance team for the installation at the request of the installation commander, or the Principal Deputy Under Secretary of Defense (Personnel & Readiness) may deploy a joint service multidisciplinary team of specially trained personnel from the four services to provide technical assistance. Technical assistance may include law enforcement investigations, forensic medical examinations, forensic mental health examinations, and victim assistance to the child and family.

The primary recipients at the installation are the Family Advocacy Program Manager, the investigators of the installation law enforcement agency, and the physicians and mental health professionals at the military treatment facility or those who provide services under contract.

For cases involving missing and exploited children, appendix 1 lists the investigative liaisons for law enforcement agencies.

Availability of Services

Services are available to (1) members of the armed services who are on active duty and their family members who are eligible for treatment in a military treatment facility, and (2) members of a reserve or National Guard component who are on active duty and their family members who are eligible for treatment in a military treatment facility.

At the request of the installation commander, a multidisciplinary team is convened by the Family Advocacy Program Manager for a particular service. A joint service team may be deployed by the Office of the Principal Deputy Under Secretary (Personnel & Readiness) at the request of the installation commander. These services are directed to cases in which multiple children are victims of sexual abuse in an out-of-home care setting.

Family Advocacy Law Enforcement Training Program

The United States Army Military Police School provides family advocacy-related law enforcement training and consultation services in domestic violence intervention, child abuse investigations, sexual assault investigations, and critical incident peer support.

Publications

Copies of the following publications are available from www.dtic.mil/whs/directives.

- DoD Directive 6400.1, Family Advocacy Program.
- DoD 6400.1–M–1, Manual for Child Maltreatment and Domestic Abuse Incident Reporting System.
- DoD Instruction 6400.3, Family Advocacy Command Assistance Team.
- DoD Directive 5525.9, Compliance of DoD Members, Employees, and Family Members Outside the United States With Court Orders.

Agency Contact

For further information, contact the appropriate Department of Defense Family Advocacy Program Manager listed below:

Army

Army Family Advocacy Program Manager
HQDA, CFSC–FPA
Department of the Army
4700 King Street, Fourth Floor
Alexandria, VA 22302–4418
Phone: 703–681–7393
Fax: 703–681–7239

Family Advocacy Law Enforcement Training U.S. Army Military Police School
401 MANSCEN Loop Thurman Hall, Suite 1721
Fort Leonard Wood, MO 65473
Phone: 573–563–8061
Fax: 573–563–8062
E-mail: russell.strand@us.army.mil

Air Force

Chief, Family Advocacy Division
HQ AFMSA/SGOF
2664 Flight Nurse Road, Building 801
Brooks City Base, TX 78235–5254
Phone: (210) 536–2031
Fax: (210) 536–9032

Navy

Fleet & Family Support Programs
Personnel Support Department (N2)
Commander, Navy Installations (CN1)
2713 Mitscher Road SW., Suite 300
Anacostia Annex, DC 20373–5802
Phone: 202–433–4593
Fax: 202–433–0481

Marine Corps

Marine Corps Family Advocacy Program Manager
Marine & Family Services Branch
Headquarters USMC
3280 Russell Road
Quantico, VA 22134–5009
Phone: 703–784–9546
Fax: 703–784–9825

U.S. Department of Defense

Legal Assistance Offices

Agency Description

The Army, Navy, Air Force, and Marine Corps legal assistance offices serve as the point of contact for inquiries concerning legal issues in the abduction of a child by a parent or other family member either on active duty with that armed service or accompanying such a service member. They are also the point of contact for the U.S. State Department in cases of international abduction of the children of service members.

Services

Responsibility for ensuring a service member's compliance with child custody orders is placed with that service member's commander. Legal assistance offices provide advice to active-duty and retired service members and their family members on personal civil legal matters, but do not provide representation in civilian court. The legal assistance offices listed below can provide assistance in locating a service member and will coordinate with the local legal office where that service member is stationed. That local legal office provides legal assistance to the service member's commander. The legal assistance offices listed below are also the points of contact for the State Department in cases of international abduction of the children of service members.

Availability of Services

Legal advice is available to active-duty and retired service members and their family members who are parents of children who have been abducted. In all other cases, services are limited to assistance in locating the service member and coordinating with the local legal office or commander. Representation in civilian court is not provided. Services may be obtained directly by a parent at the service's legal assistance agency or through the legal office where the service member is stationed. The parent seeking assistance must have a valid court order for custody or visitation.

Publications

Copies of the following publication are available from the Military Family Resource Center:

- DoD Directive 5525.9, Compliance of DoD Members, Employees, and Family Members Outside the United States With Court Orders.

Agency Contact

For further information, contact the appropriate Department of Defense Legal Assistance Office listed below:

Army

Legal Assistance Policy Division
Office of the Judge Advocate General
1777 North Kent Street, Ninth Floor
Arlington, VA 22209
Phone: 703–588–6708

Air Force

Air Force Legal Services Agency
AFLSA/JACA
1420 Air Force Pentagon, Room 5C263
Washington, DC 20330–1420
Phone: 202–697–0413

Navy

Naval Legal Service Command
Department of the Navy
1322 Patterson Street SE., Suite 3000
Washington Navy Yard
Washington, DC 20374–5016
Phone: 202–685–5190

Marine Corps

Commandant of the Marine Corps
Headquarters, USMC (Code JAL)
3000 Marine Corps Pentagon
Washington, DC 20350–3000
Phone: 703–614–1266

U.S. Department of Education

Office of Safe and Drug-Free Schools

Agency Description

The Office of Safe and Drug-Free Schools (OSDFS) is the federal government's primary vehicle for school-based programs related to emergency management and crisis response, drug and violence prevention, and development of good character and citizenship.

The Office administers, coordinates, and recommends policy for improving quality and excellence of programs and activities that are designed to strengthen programs that prevent violence in and around schools; prevent the illegal use of alcohol, tobacco, and drugs; involve parents; and are coordinated with related federal, state, and community efforts.

Services

The Safe and Drug-Free Schools Program consists of five major parts: (1) Health, Mental Health, Environmental Health, and Physical Education, (2) State Grants for Drug and Violence Prevention Programs, (3) National Programs, (4) Character and Civic Education, and (5) Policy and Cross-Cutting Issues.

The Health, Mental Health, Environmental Health, and Physical Education group administers programs that promote the health and well-being of students and families. The Health Programs provide financial assistance to expand and improve physical education and counseling programs and to increase student access to quality mental health care.

The State Grants Program is a formula grant program that provides funds to state and local education agencies and to state governors for a broad range of school- and community-based education and prevention activities.

The National Programs group carries out a variety of discretionary initiatives that respond to emerging needs and national priorities. Examples of activities funded under National Programs include direct grants to school districts and communities with serious drug and violence problems, program evaluation, grants designed to assist recovery efforts in school districts that have experienced significant violent incidents, and information development and dissemination. Grant competitions are conducted to address national priorities

The Character and Civic Education group administers programs in character and civics, including providing financial assistance for character and citizenship education activities in elementary and secondary schools and institutions of higher education, and reporting on issues and programs, disseminating information, and providing technical assistance to state agencies and state and local correctional institutions.

The Policy and Cross-Cutting Issues group administers discretionary grant initiatives authorized by Title IV, SDFSCA National Programs, including programs that emphasize coordinated, collaborative responses to developing and maintaining safe, disciplined, and drug-free learning environments and improving and strengthening school emergency management plans. Activities may be carried out by local educational agencies in partnership with local law enforcement officials, local mental health service providers, firefighters and emergency medical technicians, and other first responders. Specifically, the group has lead responsibility for the Emergency Response and Crisis Management Plans Discretionary Grant Program (www.ed.gov/programs/dvpemergencyresponse) and the Safe Schools/Healthy Students Discretionary Grants Program (www.ed.gov/programs/dvpsafeschools).

Information about available discretionary grants can be found at: www.ed.gov/fund/grant/find/edlite-forecast.html.

Availability of Services

Information about programs for elementary and secondary students that are provided by local schools and school districts can be obtained by contacting local Safe and Drug-Free Schools coordinators. State coordinators for Safe and Drug-Free Schools can provide information about statewide programs operated by state education agencies and governors' offices.

Publications

The following documents can be obtained free of charge from the Department of Education by calling 877–433–7827:

Practical Information on Crisis Planning: A Guide for Schools and Communities

Practical Information on Crisis Planning Brochure

Tips for Helping Students Recovering from Traumatic Events

Appropriate and Effective Use of Security Technologies in U.S. Schools: A Guide for Schools and Law Enforcement Agencies

Bomb Threat Assessment Guide

Final Report and Findings of the Safe School Initiative

Protective Schools: Linking Drug Abuse Prevention With Student Success

Student-Led Crime Prevention: A Real Resource With Powerful Promise

Threat Assessment in Schools: A Guide to Managing Threatening Situations and to Creating Safe School Climates

What You Need To Know About Drug Testing in Schools

Legislative Citations

- Safe and Drug-Free Schools and Communities Act, Title IV of the Elementary and Secondary Education Act of 1965, as amended (20 U.S.C. 7101–7165).

- Gun-Free Schools Act, reauthorized as part of the No Child Left Behind Act of 2001, enacted in January 2002.

- Pro-Children Act of 1994, reauthorized as part of the No Child Left Behind Act of 2001, enacted in January 2002.

Agency Contact

For further information about services, contact:

Office of Safe and Drug-Free Schools
U.S. Department of Education
400 Maryland Avenue SW.
Washington, DC 20202–6450
Phone: 202–260–3954
Fax: 202–260–7767
Web site: www.ed.gov/about/offices/list/osdfs/index.html?src=oc

U.S. Department of Health and Human Services

Children's Bureau
Office on Child Abuse and Neglect

Agency Description

The Children's Bureau, which is headed by an associate commissioner, advises the commissioner of the Administration on Children, Youth and Families (ACYF) on matters related to child welfare, including child abuse and neglect, child protective services, family preservation and support, adoption, foster care, and independent living. It recommends legislative and budgetary proposals; operational planning, system objectives, and initiatives; and project and issue areas for evaluation, research, and demonstration activities. It represents ACYF in initiating and implementing projects affecting children and families and provides leadership and coordination for the programs, activities, and subordinate components of the Children's Bureau, including the Office on Child Abuse and Neglect (OCAN).

In December 1998, an agency reorganization consolidated the functions of the National Center on Child Abuse and Neglect with those of the Children's Bureau. This action was taken pursuant to the Child Abuse Prevention and Treatment Act (CAPTA), 1996, as amended. At that time, the Office on Child Abuse and Neglect was created within the Children's Bureau to provide national leadership and maintain a national focus on this critical issue. All aspects of CAPTA, as amended in the Keeping Children and Families Safe Act of 2003, are being implemented by OCAN or are integrated into the functions of other divisions across the Children's Bureau.

OCAN provides leadership and direction on the issues of child abuse and neglect, including child sexual abuse and exploitation, and on the prevention of abuse and neglect under CAPTA. OCAN is the focal point for interagency collaborative efforts, national conferences, and special initiatives related to child abuse and neglect and for coordination of activities related to the prevention of abuse and neglect and the protection of children at risk.

OCAN supports activities to enhance community-based, prevention-focused programs and activities designed to strengthen and support families and prevent child abuse and neglect through Title II of CAPTA, the Community-Based Grants for the Prevention of Child Abuse or Neglect Program (CBCAP). Formula grants are provided to states to develop and implement or to expand and enhance a comprehensive statewide system of community-based child abuse prevention services and activities. To receive these funds, the state chief executive officer must designate an agency to implement the program. Federal, state, and private funds are blended and made available to community agencies for child abuse and neglect prevention activities and family resource programs.

The Children's Justice Act (CJA) provides funds to support the 50 states, the District of Columbia, Puerto Rico, and the territories to improve the systems that handle child abuse and neglect cases,

particularly child sexual abuse cases, and to improve the processes of investigation and prosecution. Funds are also available to support the analysis of child fatalities involving suspected abuse.

Services

The Child Welfare Information Gateway, formerly called the National Clearinghouse on Child Abuse and Neglect Information, offers up-to-date information and publications on all aspects of child abuse and neglect, and child welfare, including prevention, protection, investigation, family support and preservation, foster care, adoption, and independent living programs.

Availability of Services

The Gateway answers queries from public and private agency personnel, professionals working in related fields, and the general public.

Publications

The Gateway provides copies of documents and annotated bibliographies on specific topics. Call 800–FYI–3366 or e-mail your request to info@childwelfare.gov. For more details on publications and services, consult the Web site: www.childwelfare.gov.

Some of the holdings include the *State Statute Series,* 2003, which is now available on the Web site through a searchable database. It offers the following topic areas:

- Reporting laws.
- Central registries and reporting records.
- Permanency planning.
- Domestic violence.

The types of publications in the *State Statute Series* include the *Statutes at a Glance Series,* which provides summaries of laws in the following topic areas:

- Definitions of child abuse and neglect.
- Mandatory reporters of child abuse and neglect.
- Reporting procedures.
- Reporting penalties.
- Central registries: establishment and maintenance.
- Central registry/reporting records expungement.
- Disclosure of confidential records.
- Reasonable efforts to reunify families.
- Grounds for termination of parental rights.
- Decisionmaking for the permanent placement of children.

Also available online are a number of Ready Reference publications that provide the full text of laws in the following selected topic areas:

- Clergy as mandated reporters.
- Reporter immunity.
- Cross-reporting across systems.
- Drug-exposed infants.
- Religious exemptions.
- Concurrent planning
- Best interests of the child.

See appendix 2 for additional reporting and prevention resources.

Agency Contact

For further information about services, contact:

Office on Child Abuse and Neglect
Administration on Children, Youth and Families
U.S. Department of Health and Human Services
330 C Street SW.
Washington, DC 20447
Phone: 202–205–1723
Fax: 202–260–9345

Child Welfare Information Gateway
Children's Bureau/ACYF
1250 Maryland Avenue SW., Eighth Floor
Washington, DC 20024
Phone: 703–385–7565 or 800–394–3366
E-mail: info@childwelfare.gov
Web site: www.childwelfare.gov
Children's Bureau Web site:
www.acf.dhhs.gov/programs/cb

U.S. Department of Health and Human Services

Family and Youth Services Bureau

Agency Description

The Family and Youth Services Bureau (FYSB) is an agency within the Administration on Children, Youth and Families, Administration for Children and Families. FYSB provides national leadership on youth-related issues and helps individuals and organizations to provide comprehensive services for youth in at-risk situations and for their families. The primary goals of FYSB programs are to provide positive alternatives for youth, ensure their safety, and maximize their potential to take advantage of available opportunities. FYSB programs and services support locally based youth services.

Services

Six major FYSB programs relate to missing and exploited children: the Basic Center Program (BCP), the Transitional Living Program (TLP) for Homeless Youth, the Street Outreach Program (SOP) for Runaway and Homeless Youth, the National Runaway Switchboard, the National Clearinghouse on Families and Youth (NCFY), and the Runaway and Homeless Youth Training and Technical Assistance System.

Basic Center Program

FYSB's Basic Center Program supports agencies that provide crisis intervention services to runaway and homeless youth who are outside the traditional juvenile justice and law enforcement systems. The goal of the program is to reunite youth with their families, whenever possible, or to find another suitable placement when reunification is not an option. Discretionary grants are awarded to Basic Center projects each year on a competitive basis.

There are 342 Basic Center projects across the country. More than three-quarters of these projects are operated by community-based organizations. Some of the projects are freestanding, single-purpose emergency shelters, while others are multipurpose youth service agencies. All Basic Center projects are required to provide a set of essential core services to runaway and homeless youth, including the following:

- Short- and long-term emergency shelter.
- Individual, group, and family counseling for youth and families.
- Aftercare services to stabilize and strengthen families and to ensure that additional assistance is available, if necessary.
- Recreation programs for youth.

- Linkages to other local providers for services not available through the Basic Center Program.
- Outreach efforts to increase awareness of available services.
- Prevention services for youth at risk of running away.

Transitional Living Program for Homeless Youth

Through TLP, FYSB supports projects that provide longer term residential services to homeless youth ages 16–21. Generally, services are provided for up to 18 months, and an additional 180 days is allowed for youth younger than 18 years old. These services are designed to help youth who are homeless make a successful transition to self-sufficient living.

TLP grantees are required to provide youth with stable, safe, living accommodations and services that help them develop the skills necessary to move to independence. Living accommodations may be host family homes, group homes, maternity group homes, or "supervised apartments." (Supervised apartments are either agency-owned apartment buildings or "scattered site" apartments, which are single-occupancy apartments rented directly by young people with support from the agency.) TLPs also provide pregnant or parenting youth with parenting skills, including child development, family budgeting, health and nutrition, and other skills to promote their long-term economic independence in order to ensure the well-being of their children. There are 194 Transitional Living Programs nationally that provide the following:

- Safe, supportive living accommodations in group homes, host family homes, or supervised apartments.
- Mental and physical health care.
- Education in basic living skills.
- Development of an individual transitional plan.
- Educational advancement assistance.
- Employment preparation and job placement.

Street Outreach Program for Runaway and Homeless Youth

The primary focus of the Street Outreach Program for Runaway and Homeless Youth is the establishment of ongoing relationships between the staff of local youth service providers and street youth, with the goal of helping young people leave the streets. There are 144 Street Outreach Programs nationally.

Local grantee programs provide a range of services directly to or through collaboration with other agencies, specifically those working to protect and treat young people who have been, or who are at risk of being, subjected to sexual abuse or exploitation. Those services include the following:

- Street-based education and counseling.
- Emergency shelter.
- Survival aid.
- Individual assessment.
- Treatment and counseling.
- Prevention and education activities.
- Information and referral.

National Runaway Switchboard

The National Runaway Switchboard is a confidential, 24-hour, toll-free hotline (800–621–4000) that provides assistance to runaway and homeless youth and helps them to communicate with their families and service providers. The switchboard provides the following services to at-risk youth and their families:

- Crisis intervention.
- Message relay.
- Conference calling.
- Home Free (in partnership with Greyhound Lines, Inc.).
- Prevention/education/outreach.
- Information and referral.

The switchboard uses a computerized national resource directory that includes more than 9,000 resources. In addition, the switchboard maintains a management information system for local switchboard staff and conducts an annual conference for local switchboard service providers.

In 2005, the National Runaway Switchboard responded to more than 102,000 calls for youth and families requesting some sort of assistance.

National Clearinghouse on Families and Youth

NCFY is a resource for communities interested in developing effective new strategies to support young people and their families. NCFY serves as a central information source on family and youth issues for youth service professionals, policymakers, and the general public. Services include the following:

- **Information sharing.** NCFY distributes information about effective program approaches, available resources, and current activities relevant to the family and youth services fields. The agency uses special mailings, maintains literature and FYSB program databases, and operates a professionally staffed information line.

- **Issue forums.** NCFY facilitates forums that bring together experts in the field to discuss critical issues and emerging trends and to develop strategies for improving services to families and youth.

- **Materials development.** NCFY produces reports on critical issues, best practices, and promising approaches in the field of family and youth services, and information briefs on FYSB and its programs.

- **Networking.** NCFY supports FYSB's efforts to form collaborations with other federal agencies, state and local governments, national organizations, and local communities to address the full range of issues facing young people and their families today.

Runaway and Homeless Youth Training and Technical Assistance System

The Family and Youth Services Bureau's Regional Training and Technical Assistance (T/TA) Provider system was first established by Congress as "coordinated networks" through the Juvenile Justice Amendments of 1977 (P.L. 95–115) to the Runaway and Homeless Youth Act (RHYA) of the Juvenile Justice and Delinquency Prevention Act of 1974 (P.L.93–415). (The system currently is authorized by Part D, Section 342, of the RHYA, as amended by the Runaway, Homeless, and Missing Children Protection Act (P.L.108–96).) Today, FYSB has cooperative agreements with regional organizations in the 10 Administration for Children and Families (ACF) Regions to provide T/TA to FYSB grantees.

The Regional T/TA Providers assist FYSB grantee agencies by helping them develop new approaches for responding to challenges in serving young people, accessing new resources, and establishing linkages with other grantees with similar interests and concerns. Through this system, FYSB tracks regional trends in youth and family issues, identifies and shares best practices, sponsors conferences and workshops, and provides direct T/TA.

The T/TA Providers work closely with the ACF Regional Office Youth Specialists to identify grantee needs, including by reviewing the results of visits to grantee programs conducted under the Runaway and Homeless Youth Program Monitoring System. On the basis of those analyses, T/TA Provider needs assessments, and grantee requests, the T/TA Providers offer several types of services:

- Regional and state-level conferences that address topics of interest to FYSB grantees. Conferences also provide an opportunity for grantees to network within their region and, in some cases, to meet with federal regional representatives to discuss programmatic issues and effective practices and learn firsthand of pending federal initiatives.

- Workshops and trainings that address grantees' issues of concern. Training events range from 1- to 2-day intensive skill-based training seminars to multiday events with a variety of shorter workshops.

- Onsite and telephone consultations to individual grantee agencies, offered by the T/TA Provider or by grantee staff from the same or another region that has experience and knowledge in the requester's area of interest.

- Technical assistance that offers grantees capacity assessments and the development of individualized plans for training and technical assistance.

- Newsletters and special quarterly mailings that offer grantees information on issues and strategies in the youth service field, new federal legislation and funding opportunities, innovative program ideas, and other pertinent information.

- Resource materials, available through T/TA Provider resource libraries, including publications, Web site postings, videos, and other materials.

While the T/TA Providers are responsible for the provision of training and technical assistance services within their regions, they also collaborate across regions to carry out special projects of national interest and to ensure consistent quality in FYSB grantee program services across the nation.

Availability of Services

Services provided by FYSB are directed to runaway and homeless youth and their families. To locate a service provider in your community or to secure services, contact the regional center serving your area (see appendix 3). Runaway and Homeless Youth Programs may also be located via the Family and Youth Services Bureau Web site at www.acf.hhs.gov/programs/fysb.

Publications

Team Up With Youth! A Guide for Businesses

Team Up With Youth! A Guide for Local and State Governments

Team Up With Youth! A Guide for the Media

Team Up With Youth! A Guide for Schools

Team Up With Youth! A Guide for Youth Service Professionals

Supporting Youth by Educating Communities

Transitional Living Programs Move Homeless Youth Closer to Independence

Tribal Programs Harness Cultural Strengths to Improve Conditions for Families and Youth

Legislative Citations

The Runaway Youth Act, Title III, Juvenile Justice and Delinquency Prevention (JJDP) Act of 1974 (P.L. 93–415) focused attention on the need to develop a nonpunitive system of social services for vulnerable youth and authorized resources to support shelters for runaway and homeless youth. The 1977 Amendments to the JJDP Act (P.L. 95–115) extended services to "otherwise homeless youth" and authorized support for coordinated networks to provide training and technical assistance to runaway and homeless youth service providers (Basic Center Program). The 1980 JJDP Act Amendments (P.L. 96–509) changed the title to the Runaway and Homeless Youth Act. The program was reauthorized through 1992 by the Anti-Drug Abuse Act of 1988 (P.L. 100–690) and was subsequently reauthorized through FY 1996 by the 1992 JJDP Act Amendments (P.L. 102–586).

The 1988 Amendments to Title III of the Juvenile Justice and Delinquency Prevention Act (P.L. 100–690) included the Transitional Living Program, which was subsequently reauthorized through 1996 by the 1992 Amendments to the JJDP Act (P.L. 102–586).

In 2003, the Runaway and Homeless Youth (RHY) Act was reauthorized and is listed under Public Law 108–96. Changes or additions to the RHY Act include the facility to recognize that there is "a state or local law or regulation that requires a higher maximum to comply with licensure requirements for child- and youth-serving facilities." The term "maternity group homes" was also added and is defined as "a community-based, adult-supervised, traditional living arrangement that provides pregnant or parenting youth and their children with a supportive and supervised living arrangement in which such pregnant or parenting youth are required to learn parenting skills, including child development, family budgeting, health and nutrition, and other skills to promote their long-term economic independence in order to ensure the well-being of their children."

Agency Contact

For further information about services, contact any of the agencies listed below:

Family and Youth Services Bureau
U.S. Department of Health and Human Services
Portals Building, Suite 800
Washington, DC 20024
Phone: 202–205–8102
Fax: 202–260–9333

National Clearinghouse on Families and Youth
P.O. Box 13505
Silver Spring, MD 20911–3505
Phone: 301–608–8098
Fax: 301–608–8721

National Runaway Switchboard Hotline
Phone: 800–RUNAWAY

U.S. Department of Homeland Security

U.S. Immigration and Customs Enforcement

Agency Description

U.S. Immigration and Customs Enforcement (ICE), the largest investigative arm of the U.S. Department of Homeland Security, brings a unified and coordinated focus to the enforcement of federal immigration and custom's laws. ICE brings to bear all of the considerable resources and authorities invested in it to fulfill its primary mission: to detect vulnerabilities and prevent violations that threaten national security. ICE works to protect the United States and its people by deterring, interdicting, and investigating threats arising from the movement of people and goods into and out of the United States and by policing and securing federal government facilities across the nation.

Under the auspices of Operation Predator, ICE aggressively targets transborder importers, distributors, and purveyors of child exploitation materials and U.S. and foreign child sex tourists to prevent the sexual exploitation and abuse of children both in the United States and around the world. The ICE Cyber Crimes Center Child Exploitation Section works closely with international law enforcement agencies, the Department of Justice's Child Exploitation and Obscenity Section, the U.S. Postal Inspection Service, the FBI, the Internet Crimes Against Children (ICAC) Regional Task Forces, and the National Center for Missing & Exploited Children (NCMEC).

ICE (under legacy U.S. Customs) was one of the first federal law enforcement agencies to partner with NCMEC and to become a point of contact for transborder tips and leads received. Today, ICE works actively on tips regarding transborder child exploitation and international child sex tourism that originate from NCMEC's toll-free hotline and Web site. ICE further develops leads from NCMEC for referral to appropriate domestic and foreign ICE field offices.

Services

Services provided by ICE include the following:

- Investigation, support, and coordination for child exploitation and child tourism violations.
- Functioning as the primary federal repository for images of identified child exploitation victims and child exploitation videos and magazines, and supporting NCMEC in verifying images of identified victims of child exploitation through the National Child Victim Identification System (NCVIS).
- Training for law enforcement officers who are involved in child exploitation investigations.

Availability of Services

Services available through ICE are directed to federal, state, and local law enforcement officials and investigators involved in cases of child pornography and child sex tourism. Services can be accessed

by contacting the nearest domestic ICE Office of Investigations (see appendix 4). Members of the public can receive assistance by calling a domestic office or 800–DHS–2ICE (347–2423). For overseas locations, please contact your nearest domestic office or the ICE Cyber Crimes Center.

A training course curriculum is available through the training center in Glynco, GA. All training courses are coordinated through local ICE offices (listed in appendix 4).

Agency Contact

For further information about services, contact:

U.S. Immigration and Customs Enforcement
Cyber Crimes Center
Child Exploitation Unit
11320 Random Hills Road, Suite 400
Fairfax, VA 22030
Phone: 703–293–8005
Fax: 703–293–9127
Web site: www.ice.gov

U.S. Department of Homeland Security

U.S. Secret Service Forensic Services Division

Agency Description

Under Title XXXI of the Violent Crime Control and Law Enforcement Act of 1994, the U.S. Secret Service is mandated to provide forensic and technical assistance to the National Center for Missing & Exploited Children and to state and local law enforcement authorities investigating crimes against children. In April 2003, under the PROTECT Act, Section 322, the U.S. Secret Service statutory authority was amended. Title 18, United States Code 3056, was amended as follows: "(f) Under the direction of the Secretary of Homeland Security, officers and agents of the Secret Service are authorized, at the request of any state or local law enforcement agency, or at the request of the National Center for Missing & Exploited Children, to provide forensic and investigative assistance in support of any investigation involving missing or exploited children."

Services

Services provided by the U.S. Secret Service include access to the following:

- Forensic Investigative Response and Support Team (FIRST), which is composed of forensic experts who can respond to requests for assistance in cases involving missing and exploited children.

- Forensic Automation Branch, which specializes in computer-based data used in the identification of fingerprints and handwriting. This Branch includes the Automated Fingerprint Identification System (AFIS), used to search unknown fingerprints in local, state, and federal fingerprint databases; direct connectivity to the FBI's Integrated Automated Fingerprint Identification System (IAFIS); live scan recording of fingerprints allowing for quick electronic transmission to the appropriate AFIS location for searching; and the Forensic Information System for Handwriting (FISH), a database composed of scanned and digitized images of text writings that allows handwritten or printed material to be searched against previously recorded writing.

- Identification Branch, which provides state-of-the-art forensic analysis of evidence, written reports of scientific findings, and expert testimony in court proceedings. The Branch uses the most current techniques in the development of latent prints to include the use of vacuum metal deposition technology.

- Questioned Document Branch, which provides comparisons of handwriting and embossing machines and analysis of credit cards, typewriter and check writer impressions, indented writings, erasures, eradications, obliterations, and paper striations. To determine the source of unknown documents or suspect writings, expert staff use the International Ink Library and a collection of watermarks to analyze the age of ink and paper.

- Polygraph Branch, which is staffed by highly trained examiners who use the latest technology to detect deception through use of psychophysiological science. Polygraph examiners are available to travel at a moment's notice with instruments that are easily transported.

- Visual Information Branch, which provides expertise in forensic photography, graphic arts, video production, audio/image enhancement, voice identification, and computerized 3D models.

- Electronic Crimes Special Agent Program (ECSAP), which is composed of special agents trained in computer forensics. Their expertise includes computer network forensics, online undercover operations, e-mail tracing, and cellular tracking and mapping.

- Operation Safe Kids, which provides parents with a document containing their child's fingerprints, biographical data, and black and white photograph. Upon request, this service is provided free of charge at special events.

Availability of Services

Services are directed to local, state, and federal law enforcement investigators who deal with cases involving missing children, runaways, parental abductions, international abductions, sexual tourism, online enticement, and child pornography. Services are available at the discretion of the investigating agency. For specific requests, please contact your local U.S. Secret Service office (see appendix 5 for addresses and phone numbers).

Publications

Publications include the following brochures:

- *U.S. Secret Service, Forensic Services Division.*

- *U.S. Secret Service, Forensic Services Division, National Center for Missing & Exploited Children.*

- *U.S. Secret Service, Forensic Investigative Response and Support Team (FIRST).*

Agency Contact

Additional information about services may be obtained from any local Secret Service field office or from:

U.S. Secret Service
Forensic Services Division
950 H Street NW., Suite 4200
Washington, DC 20223
Phone: 202–406–5926
Fax: 202–406–5603

U.S. Department of Housing and Urban Development

Office of Inspector General
Office of Investigation

Agency Description

The U.S. Department of Housing and Urban Development (HUD) Inspector General is one of the original 12 Inspectors General authorized under the Inspector General Act of 1978. HUD's Office of Inspector General's (OIG) mission is independent and objective reporting to the Secretary and the Congress for the purpose of bringing about positive change in the integrity, efficiency, and effectiveness of HUD operations (www.hud.gov/offices/oig).

Over the years, OIG has forged a strong alliance with HUD personnel in recommending ways to improve departmental operations and in prosecuting program abuses. OIG strives to make a difference in HUD's performance and accountability. OIG is committed to its statutory mission of detecting and preventing fraud, waste, and abuse and promoting the effectiveness and efficiency of government operations. While organizationally located within the Department, OIG operates independently with separate budgetary authority. This independence allows for clear and objective reporting to the Secretary and the Congress. Some OIG activities are to do the following:

- Promote efficiency and effectiveness in HUD programs and operations.
- Detect and deter fraud and abuse.
- Identify, locate, and/or solve missing children cases identified by the National Center for Missing & Exploited Children (NCMEC) to be in HUD housing.

The Offices of Investigation are located in HUD Headquarters, Washington, DC, and in eight regions and numerous field offices (www.hud.gov/offices/oig/locations/index.cfm).

HUD's primary mission is to expand housing opportunities for American families seeking to better their quality of life. HUD seeks to accomplish this through a wide variety of housing and community development grant, subsidy, and loan programs. Within the Public and Assisted Housing Program Administration, HUD provides housing assistance funds under various grant and subsidy programs to public housing agencies and multifamily project owners. These intermediaries, in turn, provide housing assistance to benefit primarily low-income households (www.hud.gov).

Under the Office of Public and Indian Housing (PIH) Programs, HUD provides grants and subsidies to approximately 4,165 public housing agencies (PHA) nationwide. PHAs administer Public Housing and/or Housing Choice Voucher programs. Programs administered by PHAs are designed to enable low-income families, the elderly, and persons with disabilities to obtain and reside in housing that is safe, decent, sanitary, and in good repair (www.hud.gov/offices/pih/index.cfm).

Under the Office of Multifamily Housing Programs, HUD oversees multifamily housing developments with HUD-held or HUD-insured mortgages. HUD owns some multifamily projects acquired through defaulted mortgages. HUD subsidizes rents (Section 8) for low-income households, designed to enable low-income families, the elderly, and persons with disabilities to obtain and reside in housing that is safe, decent, sanitary, and in good repair (www.hud.gov/offices/hsg/hsgmulti.cfm).

The OIG Office of Investigation conducts criminal investigations in PIH programs, working with HUD; PHAs; federal, state and local prosecutors; the Federal Bureau of Investigation (FBI); U.S. Marshalls Service (USMS); U.S. Postal Inspection Service (USPIS); U.S. Secret Service (USSS); Social Security Administration Office of Inspector General (SSA OIG); Health and Human Services Office of Inspector General (HHS OIG); and other federal, state, and local law enforcement agencies nationwide. OIG Special Agents work cases in various areas of low income HUD families and children. OIG has access to HUD databases of public housing and Section 8 residents and multifamily residents (www.hud.gov/offices/oig).

Services

Services provided by OIG include the following:

- Assisting NCMEC and all law enforcement agencies on missing children cases related to HUD-funded rental assistance properties.
- Assisting NCMEC and all law enforcement agencies on identifying and capturing wanted or unregistered sex offenders residing in HUD-funded rental assistance properties.
- Assisting the FBI, USMS, and other federal, state, and local agencies in capturing fugitive felons residing in HUD-funded rental assistance properties.
- Providing NCMEC awareness to HUD personnel, PHAs, HUD multifamily owners and management companies, and HUD professional groups to help prevent and/or solve crimes against children who live in HUD housing.
- Joint investigations of sexual exploitation of children facilitated by a HUD/PHA/HUD-tenant computer.
- Joint investigations of possession, production, and/or distribution of child pornography in HUD housing or HUD facilities.
- Joint investigations of possession, production, distribution, and/or downloading of child pornography facilitated by a HUD/PHA/HUD-tenant computer.
- Joint investigations of National Sex Offender Registry matters related to HUD housing.

OPERATION FIND HUDkids

In 2005, OIG identified the important need to work jointly with NCMEC and law enforcement to identify and locate missing children that were living at the time of their disappearance in HUD's Rental Assistance Housing properties throughout the United States. More than 10 million people live in HUD housing, of which an estimated 3.88 million are children. These children are identifiable in HUD databases managed by PIH and the Office of Multifamily Housing. NCMEC's missing children cases are active and inactive criminal investigations conducted by federal, state, and local law enforcement agencies. Many of these cases are "cold cases" that are unsolved. The HUD/NCMEC computer-matching project is under a memorandum of understanding between NCMEC and OIG. OIG receives the NCMEC data and conducts matching on HUD tenant systems to identify positive hits on missing children living in HUD housing. Some cases are resolved by OIG and closed by NCMEC. OIG Special Agents actively work with law enforcement and NCMEC to help solve missing children cases related to HUD housing. The common NCMEC case types found in HUD housing are runaways and family abductions.

OIG and HUD Headquarters have joined NCMEC's prevention efforts by providing public awareness to HUD management, PHAs, HUD multifamily owners and management companies, HUD professional groups, and law enforcement. The OIG staff has joined the AMBER Wireless Alert system and placed the NCMEC and AMBER Web site links on the OIG Web site and HUD Web sites. CMEC will be able to alert all HUD offices and PHAs by fax and mail when there is a missing child emergency in their area.

OIG investigative authority to assist NCMEC and law enforcement is supported by the IG Act of 1978, Senate Bill 2435, The Missing Child Cold Case Review Act of 2004, and OIG national initiatives on rental assistance fraud and fugitive felons. Criminal investigations are conducted by OIG Special Agents on tenants who are falsifying their true income, falsifying their dependents (adults and children), and falsifying their identities. OIG identifies and arrests fugitives living in HUD housing and receiving HUD benefits illegally. Many of the OIG fraud cases are worked jointly with the FBI, USMS, USSS, USPIS, SSA OIG, and the HHS OIG, whereby the tenants defraud HUD, SSA, and HHS for the low-income benefits. During these investigations, OIG Special Agents have contacts with children living in HUD housing.

Availability of Services

Investigative and computer matching services are directed to NCMEC, HUD, and federal, state, and local law enforcement officials and investigators involved in cases of missing children related to HUD housing programs. Services can be requested by contacting the nearest OIG Office of Investigation (refer to Web site www.hud.gov/offices/oig/locations/index.cfm).

Legislative Citations

- Inspector General (IG) Act of 1978. (P.L. 95–452, § 1, Oct. 12, 1978, 92 Stat. 1101.) Refer to copy of IG Act link on www.hud.gov/offices/oig.

- Missing Child Cold Case Review Act of 2004. Title XXXVII of the Crime Control Act of 1990 (42 U.S.C. 5779 et seq.) Senate Bill 2435. A bill to permit Inspectors General to authorize staff to provide assistance to the National Center for Missing & Exploited Children.

- U.S.C. Title 42–The Public Health And Welfare, Chapter 135–Residency And Service Requirements In Federally Assisted Housing, Subchapter V–Safety And Security In Public And Assisted Housing, Section 13663. Ineligibility of dangerous sex offenders for admission to public housing, (a) In general notwithstanding any other provision of law, an owner of federally assisted housing shall prohibit admission to such housing for any household that includes any individual who is subject to a lifetime registration requirement under a state sex offender registration program.

- U.S.C. Title 42–The Public Health And Welfare, Chapter 8–Low-Income Housing, Subchapter I–General Program Of Assisted Housing, Section 1437f. Low-income housing assistance, (a) Authorization for assistance payments. For the purpose of aiding low-income families in obtaining a decent place to live and of promoting economically mixed housing, assistance payments may be made with respect to existing housing in accordance with the provisions of this section.

Agency Contact

For further information about services, contact:

U.S. Department of Housing and Urban Development
Office of Inspector General
Office of Investigations
Criminal Investigations Division
451 Seventh Street SW., Room 8266
Washington, DC 20410
Phone: 202–708–0390
Fax: 202–708–0144
Web site: www.hud.gov/offices/oig

U.S. Department of Justice

Child Exploitation and Obscenity Section

Agency Description

The Child Exploitation and Obscenity Section (CEOS) is a specialized group of attorneys and computer forensic specialists who investigate and prosecute violations of federal criminal statutes involving the following:

- Possession, manufacture, production, or distribution of child pornography; and sale, purchase, or transportation of women and children interstate or internationally to engage in sexually explicit conduct, including the trafficking of children and child prostitution.
- Travel interstate or internationally to sexually abuse children.
- Abuse of children on federal and Indian lands.
- Nonpayment of certain court-ordered child support payments.
- Transportation and distribution of obscene material in interstate or foreign commerce via the mail, common carrier, cable television lines, telephone lines, or satellite transmission.
- Parental abduction of children internationally.

CEOS attorneys and computer forensic specialists work closely with federal law enforcement agencies and prosecutors, including U.S. Attorneys Offices, U.S. Bureau of Immigration and Customs Enforcement, the U.S. Postal Inspection Service, and the FBI, in investigations, trials, and appeals related to the above statutes. In addition, CEOS attorneys provide advice on victim-witness issues and develop and refine proposals for prosecution policies, legislation, governmental practices, and federal agency regulations in the areas of child sexual exploitation, child support, international parental kidnapping, and obscenity. CEOS actively conducts training for local, state, federal, and international prosecutors, investigators, judges, and others who work in the field of child exploitation and trafficking of women and children.

CEOS recently created a High-Tech Investigative Unit, with a staff of five computer forensic specialists, to conduct complex online investigations involving commercial child pornographic Web sites, online file sharing of child pornography, and the commercial distribution of obscenity. CEOS's High-Tech Unit computer forensic specialists work hand-in-hand with CEOS attorneys to investigate some of the more complex and technologically challenging crimes on the Internet involving child pornography and obscenity. The High-Tech Unit often lends its expertise to other federal law enforcement agencies and federal prosecutors.

CEOS plays a central role in coordinating nationwide investigations. Increasing use of the Internet allows large numbers of pornographic images of children to be traded quickly and relatively easily across state borders. As a consequence, today's investigations often uncover hundreds and thousands of targets in venues across the United States and abroad. These sweeping investigations present a significant challenge in coordination among federal districts and between federal and state law enforcement.

In conjunction with the National Center for Missing & Exploited Children, CEOS is taking a leading role in marshaling federal and state resources to jointly target the difficult problem of child prostitution in U.S. cities. The agencies are using a multidisciplinary model to eradicate the problem.

Services

In addition to prosecuting a full docket of CEOS cases, CEOS attorneys often pair with U.S. Attorneys Offices to work on their litigation. Other services include the following:

- Coordination of national investigations of child pornography and exploitation rings.
- Technical assistance and advice to federal and state prosecutors and agents, through a "duty system."
- Training for prosecutors and investigators on topics such as computer child pornography, case preparation, and child exploitation law.

Availability of Services

Upon request, CEOS provides litigation support, technical assistance, and training to federal investigators and prosecutors who work on obscenity cases and child sexual exploitation cases, including child pornography, trafficking, child prostitution, sexual tourism, and sexual abuse occurring on federal lands.

Legislative Citations

- 18 U.S.C. § 1324, § Importation of aliens.
- 18 U.S.C. § 228 Child support.
- 18 U.S.C. § 1204 International parental child kidnapping crime act.
- 18 U.S.C. § 1460 et seq. Obscenity.
- 18 U.S.C. § 1589 et seq. Trafficking of persons.
- 18 U.S.C. § 2241 et seq. Sexual abuse.
- 18 U.S.C. § 2251 et seq. Sexual exploitation and other abuse of children.
- 18 U.S.C. § 2421 et seq. Transportation for illegal sexual activity.
- 18 U.S.C. § 3509 Child victims' and witnesses' rights.

Agency Contact

For further information about services, contact:

Child Exploitation and Obscenity Section
Criminal Division
U.S. Department of Justice
1400 New York Avenue NW., Suite 600
Washington, DC 20530
Phone: 202–514–5780
Fax: 202–514–1793
Web site: www.usdoj.gov/criminal/ceos

U.S. Department of Justice

Federal Bureau of Investigation

Agency Description

The FBI's Crimes Against Children (CAC) Program is composed of the Crimes Against Children Unit (CACU), the Innocent Images Unit (IIU), the National Center for the Analysis of Violent Crime (NCAVC), and the Office for Victim Assistance (OVA). CACU is located at FBI Headquarters in Washington, DC. IIU is located in Beltsville, MD. NCAVC is located at the FBI Academy in Quantico, VA. OVA is located at FBI Headquarters in Washington, DC. All of these units are staffed by supervisory special agents and support professionals who provide program management and fieldwide investigative oversight over all crimes under the FBI's jurisdiction that involve the victimization of children.

Crimes Against Children Unit

CACU is within the FBI's Criminal Investigative Division (CID) and is responsible for providing investigative oversight and resources to support noncomputer facilitated CAC investigations. These investigations include nonransom child abductions, domestic and international parental kidnappings, child prostitution, physical and/or sexual abuse of children occurring on government reservations, sexual exploitation of children, child sex tourism, and National Sex Offender Registry matters.

The mission of the FBI's CAC Program is to develop a nationwide capacity to provide a rapid and effective investigative response to reported federal crimes involving the victimization of children; reduce the vulnerability of children to acts of sexual exploitation and abuse; reduce the negative impacts of domestic/international parental rights disputes; and strengthen the capabilities of federal, state, and local law enforcement through training programs and investigative assistance.

The FBI exercises jurisdiction and investigative responsibilities pursuant to federal statutes addressing various crimes against children, including child abduction and sexual exploitation. The FBI's response to these types of cases is immediate, as there is no requirement for a 24-hour waiting period for involvement and no crossing of state lines. Federal law defines children under the age of 18 as minors. Children less than 12 years of age are often referred to as "children of tender years."

FBI investigations involving crimes against children generally include violations of federal statutes relating to the following:

- The mysterious disappearance of children.
- Child abduction with no ransom.
- Domestic and international parental kidnapping.
- Sexual exploitation of children.

- Sexual exploitation of children facilitated by an online computer.
- Possession, production, and/or distribution of child pornography.
- Possession, production, distribution, and/or downloading of child pornography facilitated by an online computer.
- Interstate transportation of obscene material.
- Interstate transportation of children for sexual activity (child prostitution).
- Physical and sexual abuse of a child on a government reservation.
- Physical and sexual abuse of a child on an Indian reservation.
- National Sex Offender Registry matters.
- Child sex tourism.
- The RICO (Racketeer-Influenced and Corrupt Organizations) statute, which also may apply in some circumstances.

CAC program strategy is implemented through the following:

- Multidisciplinary, multiagency resource teams that investigate and prosecute all crimes against children that cross legal, geographical, and jurisdictional boundaries.
- Interagency sharing of intelligence information, specialized skills, and services.
- Increased victim-witness assistance services.

Services

Crimes Against Children Coordinators. Each of the FBI's 56 field offices (see appendix 6 for a list of FBI field offices) has at least two special agents designated as CAC coordinators. These coordinators investigate crimes against children by using all available FBI investigative, forensic, tactical, informational, and behavioral science resources and by coordinating their investigations with appropriate federal, state, and local law enforcement agencies and prosecutors. Recognizing that no single agency can provide all the resources necessary to conduct effective CAC investigations, CAC coordinators have established multiagency CAC resource teams consisting of representatives from law enforcement agencies, prosecutors' offices, and the courts; social service, mental health, and medical facilities; schools; advocacy groups and other private organizations; and other groups as needed. CAC resource teams incorporate local, state, tribal, and federal law enforcement agencies; private organizations; psychologists, sociologists, and medical professionals; probation and juvenile authorities; and child advocacy groups. By enhancing interagency sharing of intelligence, CAC resource teams are able to effectively investigate and prosecute incidents that cross legal, geographical, and jurisdictional boundaries. The FBI provides resources and expertise—including

evidence recovery, laboratory analysis, surveillance, technical and analytical support, behavioral science support, and countless other services—to complex kidnapping investigations, interstate and international CAC investigations, and other situations requiring rapid multijurisdictional lead coverage.

Child Abduction Rapid Deployment Teams. Research has shown that the majority of children abducted and killed are murdered within several hours of the actual abduction. In an effort to enhance the FBI's response to child abductions, the FBI's CACU, in coordination with the Critical Incident Response Group (CIRG)/Behavioral Analysis Unit-III (BAU III), created regional Child Abduction Rapid Deployment (CARD) Teams. CARD Teams are a proactive endeavor designed to deploy investigators with demonstrated, proven experience in CAC matters, particularly nonfamily child abductions, as a rapid onsite response to provide investigative, technical, and resource assistance to state and local law enforcement during the most critical time following a child abduction. CARD Teams are geographically distributed throughout four regions of the United States (Northeast, Southeast, Central, and West) consistent with the CID Program Management Plan. Each region has 2 teams of 6 supervisory special agents (SSA) and special agents (SA) for a total of 48 CARD Team members. Each team has a designated team leader. CARD Teams also consist of individuals from CACU and BAU III, which provides behaviorally based investigative and operational support to these complex and time-sensitive crimes. Members have been identified as the most experienced FBI SSAs, SAs, and intelligence analysts within the organization that work CAC matters. CARD Team deployments result from notification of a child abduction or life-threatening case reported to the field office, FBI Headquarters, or the National Center for Missing & Exploited Children (NCMEC). Upon deployment, CARD Teams are placed under the supervision of the field office special agent in charge. All CARD Team members must complete extensive training programs which consist of case studies, available resources, and innovative technology that facilitate child abduction investigations.

Initiatives

Innocence Lost National Initiative (IINI). In June of 2003, CACU, together with the Department of Justice–Child Exploitation and Obscenity Section (DOJ–CEOS) and NCMEC, introduced the national initiative entitled Innocence Lost. This initiative was designed to address the domestic trafficking of children for the purposes of prostitution. Fourteen geographic areas were identified as High Intensity Child Prostitution Areas: Atlanta; Los Angeles; Minneapolis; Dallas; Detroit; Tampa; Chicago; San Francisco; San Diego; Miami; New York; Washington, DC; Las Vegas; and St. Louis. Thus far, task forces/working groups have been established in Philadelphia-Harrisburg; Denver; Detroit; Miami; Los Angeles; Las Vegas; Phoenix; Reno; Chicago; Dallas; Jacksonville; Boston; San Juan; San Francisco; Washington, DC; Houston; Newark-Atlantic City; Honolulu; Oklahoma City; and Cleveland-Toledo**.** A review of current and historical intelligence regarding such criminal enterprises reveals juveniles are victims of trafficking for the purpose of prostitution in major metropolitan areas and smaller communities. Typically, children are transported to lucrative venues including cities hosting major sporting or public events. These criminal enterprise "pimps" are highly mobile and travel established routes throughout the United States. In addition, the criminal enterprises frequently communicate with each other in order to set pricing for services, identify new locations deemed profitable, and discuss locations where law enforcement is active or lax. These criminal enterprises typically engage in multiple criminal activities and have extensive supporting networks. The most effective way to investigate and prosecute these cases is by establishing task forces or working groups actively focused

on national investigations. While local agencies can prosecute and identify victims, a national approach is required to disrupt and dismantle highly mobile enterprises. If not effectively disrupted and dismantled, the subjects and victims simply relocate to another area.

FBI investigations involving child victimization are based on violations of federal statutes, including the following:

- Kidnapping (Title 18, U.S. Code, Sections 1201 and 1202).
- International Parental Kidnapping Act (Title 18, U.S. Code, Section 1024).
- Unlawful Flight to Avoid Prosecution (UFAP) — Parental Kidnapping (Title 18, U.S. Code, Section 1073).
- Crimes committed in Indian country (Title 18, U.S. Code, Section 1153).
- Child sexual abuse (Title 18, U.S. Code, Sections 2241, 2242, 2243, and 2244).
- Sexual exploitation of children (Title 18, U.S. Code, Sections 2251, 2251A, 2252, and 2258).
- Interstate transportation of obscene material (Title 18, U.S. Code, Sections 1462, 1465, 1466, and 1470).
- Interstate transportation of children for sexual activity (Title 18, U.S. Code, Sections 2421, 2422, 2423, and 2424).
- Child Support Recovery Act (Title 18, U.S. Code, Section 228).
- Sex trafficking of children (Title 18, U.S. Code, Section 1591).
- RICO statute (Title 18, U.S. Code, Section 1961), in some instances.

Innocent Images Unit

IIU is within the FBI's Cyber Division and is responsible for developing policy and providing resources to support investigations involving child sexual exploitation and child pornography facilitated by online computers. Priority Innocent Images investigations include online e-groups, organizations, and for-profit enterprises that benefit financially by exploiting children; individuals who indicate a willingness to travel for the purpose of engaging in sexual activity with a juvenile; and/or producers, distributors, and possessors of child pornography.

The mission of the Innocent Images Unit is to do the following:

- Reduce the vulnerability of children to acts of sexual exploitation and abuse.

- Support FBI field offices in their efforts to identify and rescue witting and unwitting child victims.

- Support field offices in their efforts to investigate and prosecute sexual predators who use the Internet and other online services to sexually exploit children for personal or financial gain.

- Strengthen the capabilities of federal, state, local, and international law enforcement through training programs and investigative assistance.

To proactively combat child sexual exploitation and child pornography facilitated by online computers, Innocent Images undercover operations are being conducted in FBI field offices by task forces that combine the resources of the FBI with other federal, state, and local law enforcement agencies. To obtain evidence of criminal activity, FBI agents and task force officers go online undercover using fictitious screen names and engage in real-time chat or e-mail conversations with subjects.

FBI investigations of specific online locations can be initiated through citizen complaints, a complaint by an Internet service provider, or a referral from law enforcement. Innocent Images investigations typically involve Internet Web sites, chat rooms, and newsgroups; Internet relay chat (IRC) channels; file servers; electronic bulletin board systems; and/or peer-to-peer file transfer programs.

Analysts are assigned full time in the IIU and throughout the FBI to conduct research and analysis to identify individuals suspected of any of the following: possession, manufacture, and/or distribution of child pornography; online enticement of children for sexual acts; child sexual tourism; and/or other sexual exploitation of children crimes. These analysts use various Internet tools and administrative subpoenas in their efforts to investigate the true identities of a potential subject's e-mail address and/or screen name. Once a suspect has been identified, the analysts compile an investigative packet that includes the applicable intelligence, subpoena results, FBI database, and other search results; evidence associated with the suspect; and other information, which is forwarded to the appropriate FBI field office. Analysts are also assigned to NCMEC to specifically review and analyze information received by NCMEC's CyberTipline.

The most common federal online child exploitation crimes are investigated in violation of the following sections of Title 18, United States Code (USC):

§ 1462. Importation or Transportation of Obscene Matters.
§ 1465. Transportation of Obscene Matters for Sale or Distribution.
§ 1466. Engaging in the Business of Selling or Transferring Obscene Matter.
§ 1467. Criminal Forfeiture.
§ 1470. Transfer of Obscene Material to Minors.
§ 2241(a)(b)(c). Aggravated Sexual Abuse.
§ 2251(a)(b)(c). Sexual Exploitation of Children.
§ 2251A(a)(b). Selling or Buying of Children.
§ 2252. Certain Activities Relating to Material Involving the Sexual Exploitation of Minors.
§ 2252A. Certain Activities Relating to Material Constituting or Containing Child Pornography.
§ 2253. Criminal Forfeiture.

§ 2254. Civil Forfeiture.
§ 2257. Record Keeping Requirements.
§ 2260(a)(b). Production of Sexually Explicit Depictions of a Minor for Importation into the United States.
§ 2421. Transportation Generally.
§ 2422. Coercion and Enticement.
§ 2423(a). Transportation of Minors with Intent to Engage in Criminal Sexual Activity.
§ 2423(b). Interstate or Foreign Travel with Intent to Engage in a Sexual Act with a Juvenile.
§ 2425. Use of Interstate Facilities to Transmit Information About a Minor.
§ 13032. Reporting of Child Pornography by Electronic Communication Service Providers.

The FBI has taken the necessary steps to ensure that IINI remains viable and productive through the use of new technology and sophisticated investigative techniques, coordination of the national investigative strategy, and a national liaison initiative with a significant number of commercial and independent online service providers. IINI has been highly successful and has proved to be a logical, efficient, and effective method for identifying and investigating individuals who are using the Internet for the sole purpose of sexually exploiting children.

For additional information on IINI and Internet safety, please read the FBI brochure, *A Parent's Guide to Internet Safety.* This brochure and other information about crimes against children are available on the official FBI Web site www.fbi.gov/innocent.htm. Individual FBI field offices serve as primary points of contact for persons requesting FBI assistance. For further information about FBI services or to request assistance, please contact a Crimes Against Children Coordinator at your local FBI field office.

National Center for the Analysis of Violent Crime

NCAVC is the behavioral element of the FBI's Critical Incident Response Group. NCAVC is organized into four distinct units, which are broken down as follows:

- Behavioral Analysis Unit I (BAU–I), which is responsible for terrorism and threat assessments.

- Behavioral Analysis Unit II (BAU–II), which is responsible for serial and other violent crimes involving adult victims.

- Behavioral Analysis Unit III (BAU–III), which is responsible for all crimes against children. This unit is described below as it focuses specifically on children's issues.

- Violent Criminal Apprehension Program (VICAP), a nationwide data information center that collects, collates, and analyzes crimes of violence and compares the information with other unsolved crimes to identify and track violent serial offenders.

The Protection of Children From Sexual Predators Act of 1998 created the Child Abduction and Serial Murder Investigative Resources Center (CASMIRC), which has been assimilated into NCAVC. The Act specifies that CASMIRC is to "provide investigative support through the coordination and

provision of Federal law enforcement resources, training, and application of other multidisciplinary expertise to assist Federal, State, and local authorities in matters involving child abduction, mysterious disappearances of children, child homicide, and serial murder across the country." The Sexual Predators Act also clarified the "24-hour rule" in kidnappings, stating that there is no need to wait 24 hours before initiating a federal investigation. The Act also provides for the FBI to investigate serial killings if requested to do so by the head of the law enforcement agency with investigative or prosecutorial jurisdiction.

Services

BAU III – Crimes Against Children was established to provide behaviorally based investigative and operational support to complex and time-sensitive crimes and other matters of significance involving crimes perpetrated against child victims, through the application of investigative case experience, education, specialized training, and research. BAU III resources are focused on child abductions, mysterious disappearances of children, child homicides, child sexual victimization, and other criminal activities targeting child victims. BAU III's assistance to law enforcement agencies is provided through the process of "criminal investigative analysis," which is a process of reviewing crimes from both a behavioral and investigative perspective. It involves assessing the facts of a criminal act and then interpreting offender behavior and interaction with the victim, as exhibited during the commission of the crime, or as displayed in the crime scene. BAU III supervisory special agents and professional support staff conduct detailed analyses of crimes for the purpose of providing one or more of the following services:

- Crime analysis.
- Investigative suggestions.
- Profiles of unknown offenders.
- Threat analysis.
- Critical incident analysis.
- Interview strategies.
- Major case management.
- Search warrant assistance.
- Prosecutive strategies.
- Expert testimony.

Availability of Services

BAU III receives requests for services from federal, state, local, and international law enforcement agencies. Responses to these requests for BAU III assistance are facilitated through a network of NCAVC (National Center for the Analysis of Violent Crime) field coordinators and Crimes Against Children field coordinators. These coordinators may be contacted in FBI field offices in the United States and its territories, or through FBI legal attache offices in various countries throughout the world.

BAU III provides training for law enforcement agencies at several regional workshops across the United States each year, and at the annual Crimes Against Children Conference in Dallas. Topic areas include response to child abductions, online sexual exploitation of children, media issues in child

abduction investigations, and ongoing research results on various subjects, including maternal filicide, child abduction and homicide, and offender typologies. Training at these venues may be arranged through the FBI's field NCAVC coordinators; these individuals may also be able to assist in arranging additional training on these and other topics on a case-by-case basis for groups of police agencies within a geographic area.

Publications

In addition to publications in various law enforcement and academic journals, BAU III has, over the past several years, released (for law enforcement use only) copies of the *Child Abduction Response Plan (CARP*) in booklet form; a newly revised version of this document is scheduled to be issued in late 2006. BAU III has also prepared two additional documents for law enforcement investigators who are involved in "cold case" missing child matters and other unsolved cases relating to child abductions. These are entitled *Child Abduction Analysis Team Program: Guide for Law Enforcement Investigators* and *Child Abduction Analysis Team (CAAT) Guidelines.*

Research on various subjects of interest and use for law enforcement agencies relating to child victimization is ongoing within BAU III. Articles published by unit members are available for distribution upon request. Unit personnel may be contacted for further details. In operational matters, at any stage of an investigation BAU III personnel may be contacted for assistance. The unit's personnel resources include a unit chief, eight supervisory special agents, two crime analysts, and a major case specialist. BAU III assistance in active investigations may be rendered onsite, via telephonic consultation, or through a hosted conference with investigators who may choose to travel to the NCAVC facility in Quantico, VA.

Legislative Citations

BAU III is involved in case assistance in a variety of federal criminal matters, but provides services to law enforcement investigators at all levels. Its legislative mandate is found in federal law, specifically Public Law 105–314, the Protection of Children from Sexual Predators Act, which was passed by Congress in October 1998. This law established an entity initially known as the Morgan P. Hardiman Child Abduction and Serial Murder Investigative Resources Center (CASMIRC); BAU III continues to operate under this mandate.

Office for Victim Assistance

The mission of the FBI's Office for Victim Assistance is to ensure that victims of crimes investigated by the FBI are afforded the opportunity to receive the services and notifications as required by federal law and the *Attorney General Guidelines on Victim and Witness Assistance* (2005).

The FBI recognizes not only the necessity of providing for the legal rights of victims but also the benefits that effective and timely victim assistance can bring to investigations. OVA applies three major principles in performing its mission: (1) compliance with federal law; (2) assistance to victims to enhance their ability to participate in the investigative process; and (3) use of innovative, flexible,

and practical methods to accomplish its goals. The mission of OVA has been expanded to include a greater focus on responding to victims of terrorism and cyber crime in an effective, coordinated way.

The FBI is responsible for assisting victims who have suffered direct or proximate physical, emotional, psychological, or pecuniary harm as a result of the commission of a crime. The FBI's responsibility for assisting victims is continuous while a case is pending final disposition or until it is turned over to the U.S. Attorney's Office for adjudication.

OVA is responsible for managing the day-to-day operations of the Victim Assistance Program and for ensuring that all victims of crimes investigated by the FBI are identified, offered assistance, and notified as specified by statute. Each FBI field office has access to a victim specialist to ensure that the needs of victims are being met. The FBI also has two full-time child interview specialists and a contract with another child interview specialist who interview child victims in FBI cases, conduct training, and provide case consultations.

In addition, OVA provides training and information that will equip FBI agents, evidence recovery teams, and other FBI personnel to work effectively with victims. The unit is the point of contact for the Department of Justice and outside agencies regarding the investigative policy issues and strategies pertaining to assistance to victims of federal crimes.

Other FBI Resources

FBI Forensic and Technical Support Services

The FBI Laboratory is the only full-service federal forensic science laboratory serving the law enforcement community. The FBI is mandated by Title 28, CFR Section 0.85, to conduct scientific examinations of evidence, free of charge, for any duly constituted law enforcement agency in the United States. Assistance is provided through the following:

- Evidence response teams.
- Document services.
- Latent fingerprint services.
- Scientific analysis services (including chemistry-toxicology, DNA analysis/serology, explosives, firearms-toolmarks, hairs and fibers, and materials analysis).
- Special projects (including graphic design, photographic processing, special photographic services, structural design, and visual production and video enhancement).
- Forensic science research and training.

Detailed information about these services, including instructions for collecting, preserving, and shipping evidence, can be found in the *Handbook of Forensic Science*, which is available in CD–ROM, print, and online formats. Copies of the CD–ROM *Handbook* (updated in 1999) can be ordered

from the Government Printing Office's online bookstore at www.bookstore.gpo.gov (specify stock number 027–001–00080–7). The online *Handbook* is accessible through the FBI's home page at www.fbi.gov/hq/lab/handbook/intro.html.

The Technology-Assisted Search Program supports the law enforcement community by providing aid in identifying, for recovery, forensic evidence that would not be identified through traditional search techniques. The group uses geophysical methodology (that is, ground-penetrating radar) and other remote-sensing equipment to search for clandestinely concealed evidence. These techniques are considered as an investigative tool only after more expedient measures have been exhausted.

Criminal Justice Information Services

The criminal justice information services provided by the FBI include a fingerprint repository, the National Crime Information Center (NCIC), and the National Sex Offender Registry.

- **Fingerprint repository.** The FBI serves as the nation's civil and criminal fingerprint repository and responds to the information needs of federal, state, local, and international members of the criminal justice community. The FBI receives approximately 40,000 fingerprint cards each day.

- **National Crime Information Center.** NCIC is a nationwide computer-based inquiry and response information system that was established in 1967 to serve the criminal justice community. NCIC's purpose is to maintain a computerized filing system of timely, accurate, documented criminal justice information that is readily available through a telecommunications network. An average of 2.5 million inquiry-response transactions per day are processed through terminals located in 47,827 law enforcement agencies and 48,627 criminal justice agencies. Since 1997, law enforcement agencies have been able to place a "CA," or child abduction flag, in the Missing Persons field in the NCIC entry. Such a flag ensures immediate notification of the FBI's Strategic Information Operations Center (SIOC) and NCMEC. SIOC, which is staffed around the clock, alerts CACU, NCAVC, and other entities, as appropriate, to immediately address any suspected child abductions.

- **National Sex Offender Registry.** The National Sex Offender Registry is an FBI database that retains information received from federal, state, and local law enforcement agencies in coordination with NCIC. The database holds sex offender registration information, including current addresses and dates of conviction.

Training

The FBI offers an extensive training program for the law enforcement community. Training in a broad spectrum of topics is offered to bona fide law enforcement personnel in settings throughout the United States, around the world, and at the FBI Academy. For domestic training requests, please contact the training coordinator in your local FBI field office (see appendix 6). For international training requests, please contact one of the FBI Legal Attaches located at American Embassies abroad (see appendix 7).

Availability of Services

Recipients of FBI services include law enforcement agencies and the U.S. Government (hence the citizens of the United States). Services can be accessed by a request from a law enforcement agency, either through NCAVC or through the local FBI field office or legal attaché (see appendixes 6 and 7, respectively).

Agency Contact

To obtain further information about services or to request immediate FBI assistance, contact one of the local FBI field offices listed in appendix 6 and in your local telephone directory, one of the FBI legal attaches listed in appendix 7, or one of the following units:

Crimes Against Children Unit
FBI Headquarters
935 Pennsylvania Avenue NW., Room 11163
Washington, DC 20535–0001
Phone: 202–324–3666
Fax: 202–324–2731
Web site: www.fbi.gov

Innocent Images Unit
11700 Beltsville Drive, Suite 200
Beltsville, MD 20750
Phone: 301–572–5400
Fax: 301–586–1623
Web site: www.fbi.gov

National Center for the Analysis of Violent Crime
Behavioral Analysis Unit III – Crimes Against Children
Federal Bureau of Investigation
Quantico, VA 22135
Phone: 703–632–4400
Fax: 703–632–4350
Web site: www.fbi.gov

U.S. Department of Justice

Office for Victims of Crime

Agency Description

The Office for Victims of Crime (OVC) within the Office of Justice Programs, U.S. Department of Justice, was formally established by Congress in 1988 through an amendment to the 1984 Victims of Crime Act (VOCA) to provide leadership and funding on behalf of crime victims. The mission of OVC is to enhance the nation's capacity to assist crime victims and to provide leadership in changing attitudes, policies, and practices to promote justice and healing for all victims of crime.

OVC provides federal funds to victim compensation and assistance programs across the nation, conducts training sessions for diverse groups of professionals who work with victims, develops and disseminates publications, supports projects that enhance victims' rights and services, and educates the public about victim issues.

Funding for OVC's programs comes from the Crime Victims Fund, established by VOCA to support victim services and other assistance. Fund dollars are derived from criminal fines, forfeited bail bonds, penalties, and special assessments collected by federal courts, U.S. Attorneys' Offices, and the Federal Bureau of Prisons from offenders convicted of federal crimes, and the deposit of private gifts, bequests, and donations.

Availability of Services

Victim Assistance

All states, the District of Columbia, the Commonwealth of Puerto Rico, the U.S. Virgin Islands, and the territories of American Samoa, Guam, and the Northern Mariana Islands are awarded victim assistance grants to support direct services to crime victims. Some 6,400 grants are made to domestic violence shelters; rape crisis centers; child abuse programs; and victim service units in law enforcement agencies, prosecutors' offices, hospitals, and social service agencies. These programs provide crisis intervention, counseling, emergency shelter, criminal justice advocacy, emergency transportation, and related services.

Victim Compensation

All states, the District of Columbia, the Commonwealth of Puerto Rico, the U.S. Virgin Islands, and the territory of Guam have established crime victim compensation programs. These programs reimburse victims for crime-related expenses such as medical costs, mental health counseling, funeral and burial costs, and lost wages or support. Compensation is paid only when other financial resources, such as private insurance and offender restitution, do not cover the loss.

Direct Services

OVC supports direct services to people who have been victimized on tribal and federal lands, such as military bases and national parks, and to U.S. citizens who have been victimized in foreign countries, including U.S. nationals and federal government employees who are victims of terrorism abroad.

OVC supports emergency funds to provide victims of federal crimes with needed services, such as crisis counseling, temporary shelter, and travel expenses to court, when these services are otherwise unavailable.

In 2003, OVC awarded 12 grants totaling more than $9.5 million to various nongovernmental organizations for the purpose of providing either trafficking victims with comprehensive or specialized services or discretionary trafficking victim grantees with training and technical assistance for program support and enhancement. In 2004, OVC awarded 10 grants totaling approximately $5.5 million. These grants were awarded to organizations solely for the purpose of comprehensive service provision. In 2005, OVC made two awards totaling approximately $7.5 million for the purpose of comprehensive service provision and training and technical assistance. Most recently, in early 2006, OVC provided more than $8.5 million in new awards and supplemental awards to existing grantees for the purposes of program continuation or expansion. OVC grants provide services to victims primarily during the precertification period—the time between when trafficking victims are initially identified by law enforcement and later officially certified by the federal government as such. Per capita reimbursement subcontracts from the Department of Health and Human Services provide for services after certification.

In coordination with the Office of Juvenile Justice and Delinquency Prevention, OVC provides funding support to the National Center for Missing & Exploited Children (NCMEC) for the Victim Reunification Travel Program. This program was developed to assist left-behind parents whose children have been abducted by a spouse or biological parent and taken from the United States to a foreign country (or whose children have been unlawfully retained as a result of a visit to a foreign country). Program funds cover international travel expenses for parents to be reunited with their children and to participate in the foreign country's court proceedings, in addition to other support services such as those provided by mental health professionals who facilitate the reunification process and reduce a child's trauma. During 2005, the program helped return 30 children to their left-behind parents. (Contact NCMEC for further information.)

OVC also sponsors victim assistance programs in Indian country, including the establishment and training of multidisciplinary teams that handle child sexual abuse cases and provide comprehensive victim services.

Discretionary Funds

OVC discretionary funds are used to improve and enhance the quality and availability of victim services. OVC publishes an annual solicitation and application kit that identifies demonstration and training and technical assistance initiatives to be funded on a competitive basis. Through discretionary grants, OVC has initiated many innovative projects with a national impact.

At least half of all discretionary grant funds are dedicated to improving the response to federal crime victims, including American Indian and Alaska Natives. These initiatives include training for federal criminal justice system personnel on victims' issues, written materials that help victims of federal crimes understand their rights and available services, and support for direct victim assistance service programs that establish and expand services for victims of federal crimes.

Training and Technical Assistance Programs

OVC established its Training and Technical Assistance Center (OVC TTAC) to support development of the victim services field by increasing the nation's capacity to provide crime victims with skilled, capable, and sensitive assistance. OVC sponsors training for many different professions, including victim service providers and volunteers, law enforcement officials, prosecutors, judges, medical and mental health personnel, and members of faith-based communities.

Each year the OVC TTAC Training Calendar offers a variety of workshops that focus on professional development and capacity building and on sexual assault, identity theft, and other victim-related issues. OVC TTAC also serves as a vehicle for further dissemination of training and technical assistance developed under OVC's discretionary grant programs.

In addition, OVC TTAC manages a network of expert consultants who specialize in crime victim-related areas to support the training events of federal, state, local, and tribal agencies and organizations; provides intensive onsite technical assistance to agencies offering services to crime victims; administers OVC's scholarships for crime victims and survivors; and provides state and national conference support. OVC TTAC also organizes national conferences, regional workshops, and meetings with diverse constituent groups, including state and tribal VOCA administrators and discretionary grantees such as faith-based communities.

Publications

OVC develops and distributes a wide variety of publications to help educate and inform service professionals, provide crime victims with improved access to services, and raise public awareness of issues facing victims. Keeping pace with technology, many of these materials are now available online at OVC's Web site, www.ovc.gov. Subjects include promising practices in the profession, policy updates, information about emerging crimes, and skill-building tools for professionals.

OVC maintains an information clearinghouse, the Office for Victims of Crime Resource Center (OVCRC), to distribute its publications and provide research findings, statistics, and literature on victim-related issues. OVCRC, which may be accessed through www.ncjrs.gov, is a component of the National Criminal Justice Reference Service, a federally funded resource offering justice and substance abuse information to support research, policy, and program development worldwide.

Of particular interest is the *Attorney General Guidelines for Victim and Witness Assistance,* which provides guidance on how to treat crime victims and witnesses based on federal victims' rights laws and Department of Justice policies. This publication, which is available online at www.usdoj.gov/olp/final.pdf, was recently revised in response to the passage of the Justice for All Act of 2004. The guidelines set forth minimum training requirements for personnel who work

primarily with victims and witnesses, and requirements for responsible officials to report compliance with the Act annually.

Online Directory of Crime Victim Services

OVC established an online directory of crime victim services in 2003 designed to help service providers and individuals locate nonemergency crime victim services in the United States and abroad. Users may search the directory by location, type of victimization, service needed, or agency type. The directory can be accessed via OVC's Web site, www.ovc.gov.

OVC Web Forum

In early 2004, OVC launched a Web forum, the *OVC Message Board To Help Exchange Lessons and Practices (HELP) in Victim Services,* to link victim service providers and allied professionals with colleagues throughout the nation who face similar challenges and experiences. An online bulletin board, the OVC Web Forum, allows peer-to-peer dialog on innovative practices and services in victim assistance. A guest host is featured each month, allowing participants to ask questions of and receive insight from nationally recognized experts on the featured topic. Guest hosts have covered such topics as helping child victims, assisting victims of identity theft, assisting victims of drunk and drugged driving, and managing compassion fatigue.

In 2005, OVC launched an expanded forum, featuring new tools to enhance collaboration. New features include the following:

- **OVC News and Announcements.** Reports current OVC-focused initiatives and relevant topics and events with a primary focus on best practices.
- **Search Engine.** Scans and retrieves posts by topic of interest, keywords, or date.
- **Hot Topics.** Features posts from unique users or forum topics that are relevant to current events in victim assistance.
- **Post of the Month.** Highlights a post that expresses information of value to the online community and contributes to the body of knowledge concerning crime victims and best practices.

For more details, visit the OVC Web Forum (http://ovc.ncjrs.gov/ovcproviderforum/index.asp).

Agency Contact

For further information about services, contact:

Office for Victims of Crime
Office of Justice Programs
U.S. Department of Justice
810 Seventh Street NW.
Washington, DC 20531
Phone: 202–307–5983
Fax: 202–514–6383
Web site: www.ovc.gov

OVC Resource Center
National Criminal Justice Reference Service
P.O. Box 6000
Rockville, MD 20849
Phone: 800–851–3420
TTY: 877–712–9279
Web site: www.ncjrs.gov
Ask OVC: http://ovc.ncjrs.gov/askovc

OVC Training and Technical Assistance Center
10530 Rosehaven Street, Suite 400
Fairfax, VA 22030
Phone: 866–OVC–TTAC (682–8822)
TTY: 866–682–8880
Web site: www.ovcttac.org
E-mail: TTAC@ovcttac.org

U.S. Department of Justice

Office of Juvenile Justice and Delinquency Prevention
Child Protection Division

Agency Description

In 2000, the Office of Juvenile Justice and Delinquency Prevention (OJJDP) created the Child Protection Division (CPD) to oversee its efforts in protecting children from violence, abuse, neglect, sexual exploitation, and other forms of victimization including Internet crimes against children. OJJDP's mandate to protect children is derived from two sources: the Missing Children's Assistance Act of 1984 and the Victim of Child Abuse Act of 1990. These Acts define the parameters of CPD's mission and provide the legislative authority for the work that CPD oversees. Other recent legislation also affects CPD's work, for example, the recently enacted Adam Walsh Child Protection and Safety Act of 2006.

CPD is responsible for administering all programs related to crimes against children; providing leadership and funding in the areas of prevention, intervention, treatment, and enforcement; and promoting the effective use of policies and procedures to address the problems of missing, neglected, abused, and exploited children. CPD conducts research, demonstration, and service programs; provides training and technical assistance; provides assistance and support to the Association of Missing and Exploited Children's Organizations (AMECO), which works to improve the capabilities and quality of services provided to missing children and their families through its member network; supports the National Center for Missing & Exploited Children, the national resource center and clearinghouse dedicated to missing and exploited children issues, and Team H.O.P.E. (Help Offering Parents Empowerment), which provides mentoring and support to families whose children are missing or victimized; and works closely with the National AMBER (America's Missing: Broadcast Emergency Response) Alert coordinator to support the development and improvement of the AMBER Alert system nationwide.

Since 1984, training and technical assistance have been provided to local law enforcement agencies to aid in their efforts to locate and recover missing children. Each year, CPD trains more than 4,500 law enforcement officials in the investigation of missing children cases, at no cost to state or local governments.

Services

CPD services include the following:

- Training and technical assistance.
- Demonstration programs.
- Research projects.

- Evaluation studies.
- Publications.
- Funding for the National Center for Missing & Exploited Children.
- Support for nonprofit organizations that work with missing and exploited children through AMECO.
- Coordination of the Federal Agency Task Force for Missing and Exploited Children.

Availability of Services

Training and technical assistance are available to state and local units of government, nonprofit organizations, and other agencies serving missing and exploited children. Research briefs and other publications are available to the general public. Some materials are restricted to law enforcement personnel.

Training Programs

The following training programs are sponsored by the Child Protection Division. These courses are designed to assist law enforcement officers and other professionals who handle child abuse and exploitation cases. A list of training programs, their description, and course registration forms can be found on the following Web site: http://dept.fvtc.edu/ojjdp.

AMBER Alert Training and Technical Assistance Program. Training and technical assistance are available to communities and jurisdictions interested in developing and/or enhancing their AMBER Alert programs. A list of AMBER Alert coordinators can be found on the Office of Justice Programs Web site at www.ojp.usdoj.gov/amberalert/home.html.

Child Abuse and Exploitation Investigative Techniques. This course is designed to enhance the skills of experienced law enforcement officials and other professionals who investigate cases involving child abuse, sexual exploitation of children, child pornography, and missing children.

Child Fatality Investigations. This course is designed to provide law enforcement officers, child protective service workers, medical professionals, and other juvenile justice personnel with comprehensive training on the detection, intervention, investigation, and prosecution of cases involving fatal child abuse and neglect.

Child Sexual Exploitation Investigations. This course provides law enforcement officials and other professionals with the knowledge and information they need to understand, recognize, investigate, and resolve cases of child pornography and sexual exploitation.

Internet Crimes Against Children Task Force Training. Training is available to help state and local law enforcement with the complex and challenging investigations related to Internet crimes.

Information about these training opportunities, which are available at little or no cost to law enforcement agencies, is available at www.icactraining.org.

Protecting Children Online. This program enhances law enforcement's ability to investigate computer crimes against children.

Protecting Children Online for Prosecutors. This program provides prosecutors with the information necessary to understand, recognize, and prosecute computer crimes against children.

Responding to Missing and Abducted Children. This course enhances the knowledge and skills of law enforcement officials who investigate cases involving abducted, runaway, and other missing youth.

School Resource Officer Leadership Program. This program demonstrates standards of excellence and best practices in the enhanced role of the school resource officer as a leader in planning and maintaining a safe school environment.

Team Investigative Process for Missing, Abused, and Exploited Children. This intensive team-training program promotes the development of a community-based, interdisciplinary team process for effectively investigating cases involving missing, abused, and exploited children.

Publications

The following documents are available from the Office of Juvenile Justice and Delinquency Prevention. Publications with an NCJ number are also available from the National Criminal Justice Reference Service (800–851–3420).

A Family Resource Guide on International Parental Kidnapping (2002), NCJ 190448.

A Law Enforcement Guide on International Parental Kidnapping (2002), NCJ 194639.

Amber Alert: Best Practices Guide for Broadcasters and Other Media Outlets (2005), NCJ 208481.

America's Children in Brief: Key National Indicators of Well-Being 2004, NCJ 205911.

America's Children: Key National Indicators of Well-Being 2003, NCJ 201255.

America's Children: Key National Indicators of Well-Being 2005, NCJ 210533.

America's Missing and Exploited Children: Their Safety and Their Future (1986), NCJ 100581.

Blueprints for Violence Prevention (2004), NCJ 204274.

Bringing Abducted Children Home (2005).

Charging Parental Kidnapping (American Prosecutors Research Institute, 1995).

Child Delinquency: Early Intervention and Prevention (2003), NCJ 186162.

Child Pornography: Patterns From NIBRS (2004), NCJ 204911.

Child Sexual Exploitation: Improving Investigations and Protecting Victims—A Blueprint for Action (Education Development Center, Inc., 1995).

Children Abducted by Family Members: National Estimates and Characteristics—National Incidence Studies of Missing, Abducted, Runaway, and Thrownaway Children (2002), NCJ 196466.

Cuando su hijo desaparecido: una guía de supervivencia para la familia (Spanish, 2004 update, revised) NCJ 212870.

Dedicada a regresar a casa los ninos secuestrados (2005).

Departamento de Justicia de Estados Unidos Criterios recomendados para la Alerta AMBER (2005).

Early Identification of Risk Factors for Parental Abduction (2001), NCJ 185026.

Explanations for the Decline in Child Sexual Abuse Cases (2004), NCJ 199298.

Family Abductors: Descriptive Profiles and Preventive Interventions (2001), NCJ 182788.

How Families and Communities Influence Youth Victimization (2003), NCJ 201629.

How the Justice System Responds to Juvenile Victims: A Comprehensive Model (2005), NCJ 210951.

Investigating Child Fatalities (2005), NCJ 209764.

Investigation and Prosecution of Child Abuse, Second Edition (American Prosecutors Research Institute, 1993).

Issues in Resolving Cases of International Child Abduction by Parents (OJJDP Bulletin, 2001), NCJ 190105.

Juvenile Offenders and Victims: 2006 National Report (2006), NCJ 212906.

Keeping Children Safe: OJJDP's Child Protection Division Bulletin (2001), NCJ 186158.

La Alerta Amber: Guia de las mejores practicas para radiodifusores y otros medios de comunicacion (2005), NCJ 209519.

Law Enforcement Policies and Practices Regarding Missing Children and Homeless Youth (Research Triangle Institute, 1993) NCJ 145644.

Missing and Abducted Children: A Law Enforcement Guide to Case Investigation and Program Management (National Center for Missing & Exploited Children, 1994), NCJ 151268.

Missing and Exploited Children's Training Program (OJJDP Fact Sheet, 2001).

National Center for Missing & Exploited Children (OJJDP Fact Sheet, 2001).

National Estimates of Children Missing Involuntarily or for Benign Reasons (2005), NCJ 206180.

National Estimates of Missing Children: An Overview—National Incidence Studies of Missing, Abducted, Runaway, and Thrownaway Children (2002), NCJ 196465.

National Estimates of Missing Children: Selected Trends, 1988–1999 (2004), NCJ 206179.

NISMART Questions and Answers: Fact Sheet (2002), NCJ 196760.

Nonfamily Abducted Children: National Estimates and Characteristics—National Incidence Studies of Missing, Abducted, Runaway, and Thrownaway Children (2002), NCJ 196467.

Obstacles to the Recovery and Return of Parentally Abducted Children (American Bar Association, 1993), NCJ 144535.

Obstacles to the Recovery and Return of Parentally Abducted Children: Research Summary (American Bar Association, 1994), NCJ 143458.

Parental Kidnapping (OJJDP Fact Sheet, 1995).

Parental Kidnapping, Domestic Violence, and Child Abuse: Changing Legal Responses to Related Violence (American Prosecutors Research Institute, 1995).

Portable Guides to Investigating Child Abuse: An Overview (1997), NCJ 165153.

Prostitution of Juveniles: Patterns From NIBRS (2004), NCJ 203946.

Protecting Children in Cyberspace: The ICAC Task Force Program (2002), NCJ 191213.

Protecting Our Children: Working Together to End Child Prostitution (2003), NCJ 204990.

Risk and Protective Factors of Child Delinquency (2003), NCJ 193409.

Runaway/Thrownaway Children: National Incidence Studies of Missing, Abducted, Runaway, and Thrownaway Children (2002), NCJ 196469.

Second Comprehensive Study of Missing Children (2000), NCJ 179085.

Sharing Information: A Guide to the Family Educational Rights and Privacy Act (1997).

Statutory Rape Known to Law Enforcement (2005), NCJ 208803.

The Criminal Justice System's Response to Parental Abduction (2001), NCJ 186160.

U.S. Department of Justice Recommended AMBER Alert Criteria (2005).

Using Agency Records To Find Missing Children: A Guide for Law Enforcement (1995), NCJ 154633.

Victims of Violent Juvenile Crime (2004) NCJ 201628.

When Your Child Is Missing: A Family Survival Guide, Third Edition (2004), NCJ 204958. (Available in English and Spanish)

Working Together to Stop the Prostitution of Children (2003), NCJ 203280.

Videos

Conducting Sensitive Child Abuse Investigations is a six-part video that was produced by the Child Protection Division in conjunction with the National Child Welfare Resource Center, Edmund S. Muskie Institute of Public Affairs, University of Southern Maine (1996).

Agency Contact

For further information about services, contact:

Child Protection Division
Office of Juvenile Justice and Delinquency Prevention
810 Seventh Street NW.
Washington, DC 20531
Phone: 202–616–3637
Fax: 202–353–9093
Web site: www.ojjdp.ncjrs.gov

U.S. Department of Justice

U.S. National Central Bureau (INTERPOL)

Agency Description

INTERPOL is the international criminal police organization that is composed of designated national central bureaus (NCB) in each of the 184 member nations. The primary mission of INTERPOL is as follows:

- To ensure and promote the widest possible mutual assistance among all criminal police authorities within the limits of the laws existing in the different countries and in the spirit of the Universal Declaration of Human Rights.

- To establish and develop all institutions likely to contribute effectively to the prevention and suppression of ordinary law crimes.

By law, INTERPOL is forbidden to undertake any intervention or activities of a political, military, religious, or racial character.

INTERPOL maintains a sophisticated global communications network to coordinate international criminal investigations among its member countries. This network is also used to relay humanitarian requests, such as missing person inquiries. INTERPOL provides a forum for discussions, organizes working group meetings, and stages symposia for law enforcement authorities of member nations to focus attention on specific areas of criminal activity affecting their countries.

Services

Each INTERPOL member country establishes, funds, and staffs a national central bureau, which serves as the point of contact for the international law enforcement community. Every NCB operates within the parameters of its own nation's laws and policies and within the framework of the INTERPOL constitution. In the United States, authority for the INTERPOL function rests with the Attorney General. Authority for administering the U.S. National Central Bureau (USNCB) is shared by the Departments of Homeland Security and Justice.

The mission of USNCB is twofold:

- To receive foreign requests for criminal investigative assistance and direct them to the appropriate U.S. federal, state, or local law enforcement or judicial authorities.

- To receive domestic law enforcement requests and direct them to the appropriate NCB abroad.

USNCB's coordination services provide federal, state, and local law enforcement authorities with the most effective means available to secure the assistance of foreign police in matters ranging from a criminal record check to the arrest and extradition of wanted persons.

USNCB investigative staff includes senior agents who are detailed from more than 16 federal and state law enforcement agencies and a permanent analytical staff. Agents and analysts work in five investigative divisions: alien/fugitive, terrorism and violent crime, drugs, economic crimes, and state liaison. For example, the Terrorism and Violent Crime Division investigates sexual abuse against minors, sexual assault against minors, child pornography, and sexual tourism. The Terrorism and Violent Crime Division is responsible for cases involving missing persons, parental kidnapping, and child abduction. Cases involving missing, kidnapped, or exploited minors are also assigned to the Criminal Division.

Through INTERPOL's worldwide telecommunications network, messages can be directed to one country, to an entire region, or to the whole INTERPOL membership. Messages destined for regional or worldwide distribution are referred to as "diffusions." Diffusions inform other NCBs of the circumstances of a case and request their assistance or intervention.

Law enforcement can request issuance of a formal notice for worldwide distribution through the INTERPOL Secretariat General Office. INTERPOL notices are categorized (color-coded) according to the circumstances surrounding the request.

- International Red Notices request a subject's provisional arrest with a view toward extradition. A Red Notice provides specific details concerning charges against a subject, along with warrant information, and includes prior criminal history.

- International Blue Notices are designed to collect information about persons (for example, to trace and locate a subject whose extradition may be requested).

- International Yellow Notices are circulated to provide information about persons who are missing or abducted or who are unable to identify themselves, such as children.

Upon receipt of these notices, most member countries enter the information into their databases and border lookout systems.

Availability of Services

Requests for Assistance

To reach the international law enforcement community, USNCB enters information on the child-related crime, subject, victim, abducting parent, or missing child(ren) into the INTERPOL network. Requests can be made immediately following the incident, but they must be made by a U.S. law enforcement agency or judicial authority (see appendix 8 for a list of USNCB state liaison offices). USNCB cannot accept requests for assistance from members of the public—even a victim parent.

Virtually every request normally handled through law enforcement channels can be accommodated by INTERPOL, provided communication is needed within the international law enforcement community. Generally, correspondents on INTERPOL messages are the law enforcement authorities in the respective member countries.

Responses to inquiries are sent to the originating law enforcement agency. Interested parties, such as a victim parent, can ask for a status report directly from the originating law enforcement agency.

When a request is received, a USNCB analyst will search the internal case tracking system to determine if there is any prior correspondence regarding the principals in the investigation. Additional searches will be conducted on a wide range of internal and external computer databases to determine if there are any records that will disclose prior investigative information or if there is any information that will help to locate a missing or abducted child and/or the abducting parent.

A determination is then made as to what action should follow, and a message is usually sent to one or more foreign NCBs through the INTERPOL communications network by the agent or analyst. Because foreign customs, policies, and laws dictate what the receiving NCB can and will do, USNCB has little or no control over how a message will be handled by a foreign NCB. Most requests from U.S. police entail interviewing witnesses, victims, or subjects of child exploitation crimes who reside in foreign countries or concern efforts to locate missing or abducted children and/or abductors.

Domestic Child Abduction Cases

In domestic child abduction cases, the initial request seeks to confirm if border-entry records can establish the presence of the abductor or the child in a foreign country. Once entry has been established, discreet verification is requested to confirm the exact location of the abductor in the hope of preventing that person from fleeing to another location.

If an NCB confirms the location of an offender, abductor, or child, USNCB notifies the originating police agency, which then coordinates subsequent investigative or retrieval efforts with the prosecuting attorney or the victim parent via the Department of State, Office of Children's Issues. If USNCB messages fail to locate an offender, abductor, or child, USNCB helps the originating agency complete the application process that will lead to the publication of INTERPOL international notices.

If a child is located abroad, INTERPOL may request protective custody of the child, even in countries that are party to the Hague Convention treaty.

If a subject is charged with a child exploitation offense or parental kidnapping, a request for provisional arrest with a view toward extradition must be sent first through the proper diplomatic channels. Cases resulting in extradition are handled by the Department of Justice's Office of International Affairs, which uses the INTERPOL channel to transmit information pertaining to the extradition process.

Foreign Requests for Assistance

Foreign requests for investigative assistance are handled similarly to domestic cases. USNCB agents or analysts query various law enforcement databases—including the National Crime Information

Center (NCIC)—to determine whether prior investigative information exists in the United States. The investigative request is then forwarded to the appropriate federal or state police authority and oftentimes is coordinated with the National Center for Missing & Exploited Children. The results of such investigative actions are then routed back to USNCB for relay to the requesting country. If another NCB requests such action, USNCB can initiate a border-lookout notice using the Treasury Enforcement Communications System database. Such a notice would request that INTERPOL be notified if the subject and/or missing/abducted child(ren) were to attempt to enter the United States.

In foreign origin abduction cases, the names of the abductor and of the child cannot be entered into the NCIC computer system unless a Red Notice has been issued for the abductor and a Yellow Notice for the child.

Agency Contact

For further information about services, contact:

U.S. National Central Bureau (INTERPOL)
U.S. Department of Justice
Washington, DC 20530
Phone: 202–616–9000
State toll-free number: 800–743–5630
Fax: 202–616–8400
NLETS: DCINTER00

U.S. Department of State

Office of Children's Issues

Agency Description

The Bureau of Consular Affairs/Overseas Citizens Services/Office of Children's Issues (CA/OCS/CI) in the U.S. Department of State develops and coordinates policies and programs and provides direction to foreign service posts on international parental child abduction. CA/OCS/CI also fulfills U.S. treaty obligations relating to international parental abduction of children.

Services

The Office of Children's Issues provides services to assist in preventing and resolving international parental child abduction cases.

International Abduction

CA/OCS/CI works closely with parents, attorneys, private organizations, and government agencies in the United States and abroad to prevent and resolve international parental child abductions. CA/OCS/CI processes requests from parents and courts for entry of minor U.S. citizen children's names into the Children's Passport Issuance Alert Program, which flags passport applications submitted for children who are the subject of custody disputes or who may be removed from the United States without the knowledge or consent of both parents. Since the late 1970s, the Bureau of Consular Affairs has taken action in thousands of cases of international parental child abduction. In addition, the Office has answered thousands of inquiries concerning international child abduction, enforcement of visitation rights, and abduction prevention techniques.

CA/OCS/CI is the U.S. Central Authority for the operation and implementation of the Hague Convention on the Civil Aspects of International Child Abduction. The Convention discourages abduction as a means of resolving a custody matter by requiring, with a few limited exceptions, that the abducted child be returned to the country where he or she habitually resided prior to the abduction for the settlement of custody issues. About 60 percent of applications for assistance under the Hague Convention involve children abducted from the United States and taken to other countries, and 40 percent involve children who are abducted in other countries and brought to the United States. As of August 2006, the United States has recognized 55 foreign countries as partner signatories that have joined the Hague Convention. For updated information on partner Hague Convention countries and other issues related to operation of the Hague Convention, go to www.travel.state.gov and click on the Children & Family tab. Under an agreement reached by the Department of State, the Department of Justice, and the National Center for Missing & Exploited Children (NCMEC), NCMEC has been delegated responsibility for processing Hague partner requests for the return of or access to children currently in the United States. CA/OCS/CI case officers focus on children who have been taken abroad and children whose U.S.-resident parents fear are at risk of being removed from the United States.

Many countries have not yet accepted the Hague Convention. And in some instances of children taken to countries that are Hague partners, the circumstances under which a child is taken—for example, if a child is taken abroad with the left-behind parent's knowledge and consent—may preclude the Hague return procedure from applying. In the event of an abduction to a non-Hague country or removal to a Hague partner country in an instance where the Hague Convention cannot be applied, one option for the left-behind parent is to obtain legal assistance in the country where the child was taken and to follow the local judicial process.

For international parental child abduction cases, CA/OCS/CI can do the following:

- Provide information through programs and tools that can be used to prevent an international parental child abduction, including the Children's Passport Issuance Alert Program.
- Provide information in situations where the Hague Convention applies and help parents file an application with foreign authorities to obtain the return of or access to a child.
- Contact U.S. Embassies and consulates abroad and request that a U.S. consular officer attempt to locate, visit, and report on a child's general welfare.
- Provide the left-behind parent with information on the legal system, especially concerning family law, of the country to which the child was abducted and furnish a list of attorneys willing to accept American clients.
- Monitor judicial or administrative proceedings overseas.
- Help parents contact local officials in foreign countries or make contact with such officials on the parent's behalf.
- Inform parents of domestic remedies, such as warrants, extradition procedures, and U.S. passport revocations.
- Alert foreign authorities to any evidence of child abuse or neglect.

CA/OCS/CI cannot reabduct a child, help a parent in any way that violates the laws of another country, or give refuge to a parent who is involved in a reabduction. CA/OCS/CI also cannot act as a lawyer, represent parents in court, or pay legal expenses or court fees.

Availability of Services

In cases involving international abduction, services are directed to the parents or the attorneys of children who have been abducted internationally or to those parents, attorneys, or courts that fear a child may be abducted from the United States by another parent. CA/OCS/CI promotes the use of civil legal mechanisms to resolve international parental abduction cases. CA/OCS/CI also works closely with local and federal law enforcement agencies, the Department of Justice, INTERPOL, and the Department of State Office of the Legal Adviser regarding pursuit of civil or criminal remedies to international parental abduction cases.

General information on international parental child abduction and custody issues is available on the Department of State Web site at www.travel.state.gov under the Children & Family section. As the U.S. Central Authority for the Hague Convention on the Civil Aspects of International Child Abduction, CA/OCS/CI processes applications from parents seeking access to and the return of abducted children under the Convention. CA/OCS/CI coordinates U.S. government assistance in cases involving children abducted abroad. CA/OCS/CI works closely with U.S. embassies and consulates and with foreign Hague Convention Central Authorities to help resolve international parental child abduction cases. The International Child Remedies Act (52 U.S.C. 11601; P.L. 100–300; 22 CFR Part 94) is the federal legislation implementing the Hague Abduction Convention in the United States. A memorandum of understanding signed by the Departments of State and Justice and by the National Center for Missing & Exploited Children gives NCMEC the authority to process Hague abduction cases involving children taken from other countries to the United States.

Although the Convention does not require that requests for services be in the form of an application, CA/OCS/CI has created a special form (DSP–105), Application for Assistance Under the Hague Convention on Child Abduction, to help organize information (see appendix 9). This information is also available on the Department of State's Web site. It should be noted that CA/OCS/CI does not adjudicate the validity of the application claim for the return of or access to a child; rather, CA/OCS/CI provides information on the operation of the treaty and on the issues that the appropriate judicial or administrative body that reviews the application will consider in making a determination.

CA/OCS/CI has developed a number of other useful information fliers and booklets to assist parents and their attorneys. These are readily available at www.travel.state.gov under the Children & Family section and include dozens of country-specific abduction fliers and an Islamic family law flier. The fliers explain specific factors that may affect a parent's ability to obtain the return of or access to a child.

Agency Contact

For further information about services, contact:

Office of Children's Issues (CA/OCS/CI)
U.S. Department of State
2201 C Street NW.
SA–29, Fourth Floor
Washington, DC 20520–2818
Phone: 202–736–9130 (general information)
202–736–9124 (general abduction number)
202–736–9156 (general international abduction prevention number)
Fax: 202–736–9133
Web site: www.travel.state.gov (Children & Family section)

U.S. Postal Service

U.S. Postal Inspection Service

Agency Description

The U.S. Postal Inspection Service is the federal law enforcement arm of the U.S. Postal Service with responsibility for investigating crimes involving the U.S. mail, including all child pornography and child sexual exploitation offenses. U.S. Postal Inspectors, specially trained to conduct child exploitation investigations, are assigned to each of its field divisions nationwide (see appendix 10 for a list of child exploitation investigations specialists). As federal law enforcement agents, postal inspectors carry firearms, serve warrants and subpoenas, and possess the power of arrest.

The U.S. Postal Inspection Service has a long-standing reputation as a leader in the battle against child sexual exploitation. Recognizing that child molesters and child pornographers often seek to communicate with one another through what they perceive as the security and anonymity provided by the U.S. mail, postal inspectors have been involved extensively in child sexual exploitation and pornography investigations since 1977. Since the enactment of the Federal Child Protection Act of 1984, investigations conducted by postal inspectors have resulted in the arrest of more than 4,900 child molesters and pornographers.

Use of the mail to traffic child pornography or to otherwise sexually exploit children continues to be a significant problem in our society, although more and more child molesters and pornographers are becoming computer-literate and are turning to cyberspace to seek out potential victims, to communicate with like-minded individuals, and to locate sources of child pornography. Over the past several years, the number of unlawful computer transmissions and ads for trafficking of child pornography videotapes and computer disks through the mail has increased. Approximately 90 percent of the child exploitation cases now investigated by postal inspectors involve computers and the Internet in addition to postal violations.

Services

Postal inspectors have established a nationwide network of intelligence, incorporating a wide variety of undercover programs designed to identify suspects and develop prosecutable cases. These undercover operations recognize the clandestine nature of their targets and the inherent need of many offenders to validate their behavior. The techniques used in these programs include placement of advertisements in sexually oriented publications, written contacts and correspondence with the subject of the investigation, development of confidential sources, and undercover contact via the Internet. Postal inspectors are ready to assist in any related investigation involving child sexual exploitation.

Availability of Services

Investigative assistance by the Postal Inspection Service is available and should be sought under the following circumstances:

- When a subject may be using the U.S. mail to exchange, send, receive, buy, loan, advertise, solicit, or sell child pornography.
- When a subject is believed to be using the U.S. mail to correspond with others concerning child sexual exploitation, child pornography, or child erotica.
- When a subject is believed to be using a computer network and the Internet to traffic child pornography or to correspond with others concerning child sexual exploitation and the U.S. mail is also being used.
- When a subject is believed to be clearly predisposed to receive or purchase child pornography and a reverse sting investigative approach appears warranted.
- When there is a need to execute a "controlled delivery" of child pornography.
- When the activities of a subject warrant further investigation and there is a need for assistance from a postal inspector who is trained in the investigation of child pornography or child sexual exploitation cases.
- When other local investigative leads have been exhausted and a postal inspector is needed to use additional resources.

Services and investigative assistance provided by the Postal Inspection Service are available to any local, state, or federal law enforcement agency. Contact the nearest office of the U.S. Postal Inspection Service for further information.

Legislative Citations

For more than a century, the U.S. Postal Inspection Service has had specific responsibility for investigating the mailing of obscene matter (Title 18 U.S. Code, Section 1461). Over the years child pornography has been investigated as a matter of course along with obscenity matters. Increased public concern resulted in the enactment of the Sexual Exploitation of Children Act of 1977 (Title 18 U.S. Code, Section 2251–2253). The Child Protection Act of 1984 (18 U.S.C., Section 2251–2255) amended the 1977 Act by doing the following:

- Eliminating the obscenity requirement.
- Eliminating the commercial transaction requirement.
- Changing the definition of a minor from a person under age 16 to one under age 18.
- Adding provisions for criminal and civil forfeiture.
- Amending the federal wiretap statute to include the Child Protection Act.
- Raising the potential maximum fines from $10,000 to $100,000 for an individual and to $250,000 for an organization.

On November 7, 1986, Congress enacted the Child Sexual Abuse and Pornography Act (18 U.S.C., Section 2251–2256), which amended the two previous acts by doing the following:

- Banning the production and use of advertisements for child pornography.
- Adding a provision for civil remedies of personal injuries suffered by a minor who is a victim.
- Raising the minimum sentence for repeat offenders from imprisonment of not less than 2 years to imprisonment of not less than 5 years.

On November 18, 1988, Congress enacted the Child Protection and Obscenity Enforcement Act (18 U.S.C., Section 2251–2256), which did the following:

- Made it unlawful to use a computer to transmit advertisements for or visual depictions of child pornography.
- Prohibited the buying, selling, or otherwise obtaining temporary custody or control of children for the purpose of producing child pornography.

A new criminal statute was enacted with the passage of the Telecommunications Act of 1996. Title 18 U.S. Code Section 2422 made it a federal crime for anyone using the mail or interstate or foreign commerce to persuade, induce, or entice any individual under the age of 18 years to engage in any sexual act for which the person may be criminally prosecuted. On October 30, 1998, Congress amended 18 U.S.C., Section 2252, making it a federal crime to possess any depiction (Zero Tolerance Policy) of child pornography that was mailed or shipped in interstate or foreign commerce or that was produced using materials that were mailed or shipped by any means, including by computer.

Agency Contact

For further information about the U.S. Postal Inspection Service, contact:

U.S. Postal Inspection Service
Special Investigations Division
475 L'Enfant Plaza West SW., Room 3800
Washington, DC 20260–2112
Phone: 202–268–2988
Fax: 202–268–6650

ORGANIZATIONS

Association of Missing and Exploited Children's Organizations, Inc.

Agency Description

The Association of Missing and Exploited Children's Organizations (AMECO) is an organization of member agencies in the United States and Canada that provide services to families with missing and exploited children. AMECO's mission is to build and nurture an association of credible, ethical, and effective nonprofit organizations that serve missing and exploited children and their families.

Services

Visit the AMECO Web site (www.amecoinc.org) for a current list of AMECO members. A list of member agencies is in appendix 11. Although the specific services provided by each nonprofit vary, typical services include assistance with poster and flier development and dissemination, family support and assistance, advocacy, aid to local law enforcement, public awareness and education, coordination of volunteer activities, reunification assistance, and resource referral.

Availability of Services

AMECO provides training and technical assistance to its members. To qualify for membership in AMECO, a nonprofit organization (NPO) must do the following:

1. Provide a current tax-exempt status from the IRS or an equivalent nonprofit status document in other countries.

2. Provide Articles of Incorporation and current By-Laws.

3. Submit a copy of a legal tax form. (In the United States, use Form 990; in Canada use Revenue Canada Form T3010.) If an NPO does not meet the IRS criteria for submitting a Form 990, the NPO must fill one out to be reviewed by AMECO prior to acceptance for membership.

4. Have been in continuous operation as a nonprofit for 2 years prior to its admission to AMECO.

5. Submit three letters of reference from community groups attesting to the contributions of NPO. One reference MUST be from a law enforcement agency.

6. Provide services free of charge to victim families in the recovery process. Financial contributions may be solicited for general support of NPO, but there can be no charge associated with the recovery process, nor direct solicitation of donations as a contingency for recovery services.

7. Provide a list of states/provinces in which the NPO is registered to solicit funds.

8. Submit year-end financial statements and annual report.

9. Provide a current list of paid/unpaid board of directors and most recent year of board minutes.

10. Provide a copy of policies regarding police record/background checks.

11. Have a primary mission of one or more of the following categories:

    - Assisting law enforcement and/or searching parents in the recovery of missing children.
    - Helping missing and exploited children and their families to gain access to services.
    - Preventing children from becoming missing and exploited through prevention and education services for families, law enforcement, or other appropriate entity.

Training Programs

Each year, two annual training conferences are held to provide a platform for AMECO members to discuss and share best practices with each other. The fall conference is sponsored by the National Center for Missing & Exploited Children and the Office of Juvenile Justice and Delinquency Prevention and includes state clearinghouses.

A list of training programs provided by individual AMECO members can be found in the member brochure on the AMECO Web site (www.amecoinc.org).

Resources

AMECO's Web site contains information about the resources that are available from its member agencies, including links to their Web sites, and information about state clearinghouses.

Agency Contact

For information about AMECO and its members, contact:

AMECO
P.O. Box 19668
Alexandria, VA 22320–0668
Phone: 703–838–8379; 877–263–2620
Fax: 703–549–3787
Web site: www.amecoinc.org
E-mail: info@amecoinc.org

National Center for Missing & Exploited Children

Agency Description

"The mission of the National Center for Missing & Exploited Children (NCMEC) is to help prevent child abduction and sexual exploitation; help find missing children; and assist victims of child abduction and sexual exploitation, their families, and the professionals who serve them." A private, nonprofit organization established in 1984, NCMEC operates under a congressional mandate in a cooperative agreement with the U.S. Department of Justice's Office of Juvenile Justice and Delinquency Prevention. The goal is to coordinate the efforts of law enforcement personnel, social service agency staff, elected officials, judges, prosecutors, educators, and members of the public and private sectors.

Services

NCMEC offers a variety of services to aid in the national and international search for a missing child, including a toll-free hotline; photograph and poster distribution; age-enhancement, facial reconstruction, and imaging-identification services; technical case analysis and assistance; recovery assistance; online computer networks; training and coursework for investigators; and legal strategies.

Age-Enhancement, Facial Reconstruction, and Imaging-Identification Services

NCMEC provides computerized age progression of photographs of long-term missing children, reconstruction of facial images from morgue photographs of unidentified deceased juveniles so that posters can be made to assist in a child's identification, computer assistance in creating artist composites, assistance in identifying the faces of children in confiscated child pornography, and training in imaging applications and techniques.

AMBER Alert

NCMEC serves as an AMBER Alert clearinghouse and offers technical assistance and training, in concert with the U.S. Department of Justice, to all AMBER Alert plans throughout the country. NCMEC also disseminates AMBER Alert messages to secondary distributors so that subscribers or employees can be on the lookout for an abducted child in their area.

Case Analysis

The mission of the Case Analysis Unit (CAU), a unit of the Case Analysis and Support Division (CASD), NCMEC's primary analysis resource, is to assist law enforcement agencies, NCMEC's Missing Child Division, and NCMEC's International Division to help locate missing and abducted children.

CAU staff receive and disseminate all lead and sighting information reported to the call center and evaluates each lead for potential usefulness. CAU research analysts have access to extensive

geographical information systems for both mapping programs and data to produce analytical maps to further the investigation of these cases.

CAU maintains sex offender information about where to find up-to-date national sex offender information and resources to provide rapid data about the geographical proximity of these subjects to both new and unresolved cases of significance or relevance. CAU reviews and evaluates the multitude of messages received at NCMEC each week from NCIC about new entries and modifications to the missing persons and wanted persons files. NCMEC also receives messages about all unidentified persons entered into NCIC by law enforcement agencies.

Child Protection Education and Prevention

The Florida office of NCMEC, the central point for NCMEC child-protection education and prevention, provides public awareness about the issue of missing and exploited children and NCMEC safety-prevention initiatives. In NCMEC's continuing efforts to provide individuals who are educational decisionmakers guidelines for child-victimization-prevention programs, NCMEC disseminates the publication titled *Guidelines for Programs to Reduce Child Victimization*. These guidelines detail the recommendations of NCMEC's Education Standards Task Force for communities when choosing or developing programs to teach personal safety to children. In NCMEC's continuing efforts to offer technical assistance in the implementation of such programs in communities throughout the country, NCMEC reviews, develops, and revises educational materials. To learn more about NCMEC's prevention programs and publications, call the Florida office of NCMEC toll-free at 866–476–2338.

CyberTipline

The CyberTipline at www.cybertipline.com allows online computer users and electronic service providers to report information on the possession, manufacture, and distribution of sexually exploitive images of children; online enticement of children for sexual acts; child victims of prostitution; sexual tourism involving child victims; molestation of children by unrelated individuals; misleading domain names; and unsolicited obscene material sent to children. To date the CyberTipline has received more than 380,000 leads. The CyberTiplne is managed by the Exploited Child Unit on behalf of the Federal Bureau of Investigation, U.S. Immigration and Customs Enforcement (formerly the U.S. Customs Service), and the U.S. Postal Inspection Service.

CyberTipline analysts have extensive training in data collection using the Internet. Analysts use Internet resources to gather information about Web sites, e-mail addresses, newsgroup postings, suspect locations, and other important pieces of information relating to the case. Analysts conduct historical searches using public-record databases, the Internet, and NCMEC's CyberTipline. They also maintain a comprehensive list of law enforcement officers and Internet service providers with related technical expertise.

Exploited Child Unit

NCMEC's Exploited Child Unit (ECU) serves as a resource center for parents, law enforcement agencies, and members of the public on the sexual exploitation of children. ECU analysts process CyberTipline reports, disseminate leads, and provide technical assistance to local, state, federal, and

international law enforcement agencies investigating cases involving the sexual exploitation of children.

Child Victim Identification Program

The ECU's Child Victim Identification Program (CVIP) serves as the U.S. clearinghouse for child pornography cases and also serves as the main point of contact to international agencies for victim identification. CVIP analysts, with the cooperation of federal law-enforcement partners, work to help prosecutors convict perpetrators and seek stronger sentences. Most importantly, analysts work diligently to identify the many children who have been victimized by child pornographers and the individuals who sell, trade, and distribute these horrible images.

CVIP assists with child pornography cases across the country by using NCMEC's Child Recognition & Identification System (CRIS). Local and federal law-enforcement agencies are able to submit copies of seized child pornography to federal law-enforcement agents assigned to NCMEC, accompanied by a written request that the images be reviewed for identified children. Combining CRIS and visual reviews by CVIP analysts, files containing identified child victims are listed in a report that is provided to the submitting law enforcement agency.

The most critical function of CVIP is the effort to rescue unidentified children seen in sexually abusive images. These children may still be suffering at the hands of their abusers and need to be located. CVIP serves as the U.S. clearinghouse for all investigative clues that may lead to the location of a child victim. During the evidence reviews, CVIP analysts closely examine the images and videos and document all investigative clues that may lead to the victim's location. Once a location has been determined, CVIP enlists the assistance of the appropriate law enforcement agency to locate the child victim(s).

Family Advocacy Division

NCMEC's Family Advocacy Division provides specific interventions designed to enhance service delivery to the children and parents served by NCMEC. The division works with families, law enforcement officials, and family advocacy agencies to provide technical assistance, referrals, and crisis intervention services. The division's team also triages cases of extra-familial child exploitation if requested by the family and/or law enforcement and provides appropriate referrals, support, and case followup. The division serves as a resource for NCMEC's Missing Children's Division, International Division, and Exploited Child Unit.

In addition to these services, the Family Advocacy Division houses Team H.O.P.E., which functions as a support network for families with missing children. Team H.O.P.E. connects trained volunteers who have experienced an abduction in their own families to other families with missing children who need advice, assistance, and encouragement. (See additional discussion on page 97.)

For information about TEAM H.O.P.E., contact:

Team H.O.P.E.
310 Pensdale
Philadelphia, PA 19128
Phone: 866–305–HOPE (4673)
Fax: 215–483–1713
Web site: www.teamhope.org

Global Missing Children's Network

The Global Missing Children's Network is a network of Web sites from 16 countries that feed information about and photographs of missing children into a central, multilingual database. Participants in the network are given access to a Web site interface that allows them to customize their country's Web site to meet their needs. Participants are also able to create posters using the information they enter into the missing children database. As a service to network members, NCMEC conducts age-progression training sessions at its headquarters in Virginia.

Current participating Web sites include the following:

- Argentina: http://ar.missingkids.com
- Australia: http://au.missingkids.com
- Belgium: http://be.missingkids.com
- Brazil: http://br.missingkids.com
- Canada: http://ca.missingkids.com
- Chile: http://ch.missingkids.com
- Costa Rica: http://cr.missingkids.com
- Ireland: http://ie.missingkids.com
- Italy: http://it.missingkids.com
- Malaysia: http://my.missingkids.com
- Mexico: http://mx.missingkids.com
- Netherlands: http://nl.missingkids.com
- South Africa: http://za.missingkids.com
- Spain: http://es.missingkids.com
- United Kingdom: http://uk.missingkids.com
- United States: www.missingkids.com

Currently, about 3,600 missing children are featured in the network. Of those, approximately 1,500 are from countries other than the United States. NCMEC is currently in discussions with Greece about starting new Web sites.

Call Center

NCMEC's Call Center receives toll-free calls from Canada, Europe, Mexico, and the United States on its telephone hotline 800–THE–LOST (800–843–5678). Specially trained staff handle lead and sighting information, provide assistance to families and professionals in their search for missing children, attempt to assist sexually exploited children, assist hearing impaired **(TDD 800–826–7653)** callers, facilitate communication with callers in 140 different languages, process requests from

families with travel reunification needs, provide direct after-hours assistance to law enforcement, and provide safety information to help prevent the abduction and sexual exploitation of children.

Infant Abduction Prevention Program

NCMEC provides technical assistance on the prevention and investigation of newborn and infant abductions to nursing associations, hospital security associations, and law enforcement agencies. NCMEC also conducts site assessments of health care facilities to analyze their policies and procedures for preventing such incidents.

International Computer Network

Domestically, NCMEC is linked via online services to the 50 state clearinghouses plus the District of Columbia and Puerto Rico, the U.S. Department of State, U.S. Bureau of Immigration and Customs Enforcement, the U.S. Secret Service Forensic Services Division, INTERPOL, and other federal agencies. Internationally, NCMEC is linked to the Australia National Police, the Belgium Gendarmerie, the SOS Crianca in Brazil, the Royal Canadian Mounted Police in Canada, the Netherlands Politie, New Scotland Yard in the United Kingdom, and others. These computer links allow images of and information about missing and exploited children to be published instantly.

International Division

NCMEC's International Division, with a full-time, multilingual staff of 12, focuses on assisting left-behind parents/guardians to navigate a complex and often opaque legal bureaucracy. In 2005, NCMEC's International Division managed an average of 1,200 cases of children abducted by a parent or close family member. NCMEC is committed to advocating for an improved global response to cases of international family abduction—to help bring these children home.

The first step to addressing the crisis of international abduction is prevention. NCMEC's International Division assists parents to take steps to protect their children before an abduction occurs, and assists their family law attorneys to secure meaningful prevention orders from the courts. NCMEC is also expanding educational outreach efforts across the United States and abroad to arm judges, attorneys, law enforcement officers, and foreign service officers with the knowledge and tools to respond effectively to cases of international abduction and to educate them about resources available to help prevent and resolve these difficult cases.

The Hague Convention on the Civil Aspects of International Child Abduction is a multilateral treaty, which seeks to protect children from the harmful effects of abduction and retention across international boundaries by providing a procedure to bring about their prompt return. NCMEC's International Division assists the U.S. Department of State by managing incoming Hague cases by way of a Cooperative Agreement. Currently, 55 of the world's 192 formally recognized independent states are U.S.-ratified signatory members of this Hague Convention. The International Division has increased outreach efforts to countries not party to the Hague convention. NCMEC is helping to explore new mechanisms and set international standards for returning children to their families and countries of habitual residence.

In 2005 NCMEC, in partnership with Key Bridge Foundation, established the first international family abduction mediation network to help parents/guardians agree on mutually acceptable custody

arrangements, without court intervention. The program is available to families faced with an international parental abduction between the United States and any other country in the world. Travel assistance for parents who are financially unable to recover their children once found in another country is provided through the U.S. Department of Justice's Office for Victims of Crime.

Legal Resource Division

NCMEC's Office of Legal Counsel (OLC) trains and assists federal, state, and local judges, prosecutors, law enforcement officers, and related professionals in investigative protocols, trial tactics and strategies, legal research, civil liability issues, and the use of experts both as consultants and witnesses in trial. OLC also advises the NCMEC Legislative Affairs Department, when requested on public policy issues; evaluates proposed legislation; and identifies best practice models for the investigation and prosecution of crimes against children. OLC also manages all of the regular business legal needs of NCMEC.

LOCATER

The Lost Child Alert Technology Resource (LOCATER) provides law enforcement with the tools and equipment needed to quickly disseminate images of and information about missing children. This service is provided at no charge.

Missing Children's Division

Staff members within the Missing Children's Division work with the families of missing and abducted children and investigating law enforcement agencies to provide technical assistance and all available search resources. Staff members maintain up-to-date case information, establish regular contact with families and investigative agencies, certify and prepare posters for dissemination, update the posting of that information on NCMEC's Web site, and coordinate with the Photo Distribution Unit to distribute posters nationwide. The Cold Case Review Unit within the Missing Children's Division works with families, law enforcement officials, and medical examiners to resolve long-term missing child cases.

NetSmartz® Workshop®

The NetSmartz Workshop is an interactive resource that teaches kids and teens how to stay safer on the Internet. NetSmartz combines the newest technologies and the most current research to create high-impact educational activities to help children prevent victimization and increase self-confidence whenever they go online. NetSmartz uses 3-D animation, music, and interactive games paired with dynamic activity cards to teach kids about online dangers and how to avoid them. NetSmartz interactive content is available at www.NetSmartz.org at no cost to the public.

The NetSmartz Workshop, in partnership with Boys and Girls Clubs of America (BGCA) and the Internet Crimes Against Children (ICAC) Task Force Program, has developed Internet safety presentations for use with parents and communities, middle- and high-school students, and children in grades K–2 and 3–6. NetSmartz has also partnered with 13 states, including Arizona; Colorado; Indiana; Louisiana; Maine; Massachusetts; Missouri; New Hampshire; Ohio; South Carolina; Utah; Wyoming; Collier County, FL; and Fairfax County, VA to implement Internet safety into schools.

Poster Distribution

Through a network of more than 300 active private-sector partners, NCMEC has distributed millions of photographs of missing children. NCMEC coordinates national media exposure of missing children cases through its partnership with major television networks, leading nationwide publishers, and major corporations. NCMEC also has "broadcast" fax capabilities that provides rapid dissemination of vital information related to missing and abducted children to key locations throughout the country.

Project ALERT

America's Law Enforcement Retiree Team (ALERT) is composed of retired, skilled law enforcement officers who donate their time, when requested by law enforcement agencies, to assist as consultants with long-term missing and/or exploited child cases. They assist by performing any task requested by the agency's lead investigator. All costs associated with travel and resource material are paid by NCMEC.

Department of Communications

NCMEC's Department of Communications acts as a liaison with all media outlets and corporate and photo partners. The department coordinates efforts with local and national press to enhance awareness of NCMEC, missing and exploited child cases, and resources for law enforcement families. It also develops proactive media strategies and public service advertising campaigns.

Team Adam

Patterned after the National Transportation Safety Board's system for sending specialists to the site of serious transportation incidents, Team Adam sends trained, retired law enforcement officers to the site of serious child abductions and child sexual exploitation. These rapid-response consultants, who work in full cooperation with federal, state, and local law enforcement agencies, advise and assist local investigators, provide access to NCMEC's extensive resources, and assist the child's family and work with the media, as appropriate.

Team H.O.P.E.

Team H.O.P.E. (Help Offering Parents Empowerment) was created to provide parent-to-parent mentoring services for parents of missing children, resources, counseling, and emotional support and empowerment to families with missing children. Volunteers who had or still have a missing child are trained to provide the following services:

- Assisting families in crisis manage the search for a missing child and cope with the day-to-day issues of living with a missing child.
- Providing emotional support and empowerment and other resources.
- Instilling courage, determination, and hope in parents and other family members.
- Alleviating the isolation that so often results from fear and frustration.

Volunteers can be reached through Team H.O.P.E. at 866–305–HOPE (4673).

Training

NCMEC provides training in all aspects of missing and exploited child cases. Courses for investigators are conducted at regional sites: the Jimmy Ryce Law Enforcement Training Center in Alexandria, VA; and the Polisseni Law Enforcement Training Center in Rochester, NY. Courses range from regional investigative training sessions to policy development seminars. Training presentations are delivered by a team of certified experts. NCMEC programs are recognized by state and national accreditation agencies.

www.missingkids.com

To obtain the most up-to-date information on child safety, view pictures of missing children, and learn more about available resources, visit NCMEC's award-winning Web site www.missingkids.com, which is powered and supported by Sun Microsystems and Computer Associates.

Availability of Services

Services provided by NCMEC are directed to the following:

- Parents and families of missing and exploited children.
- Local, state, and federal law enforcement investigators and agencies handling cases of missing and exploited children.
- Child care staff, child protection and social service personnel, criminal justice professionals, and legal practitioners who work with missing and exploited children and their families.
- Nonprofit organizations that seek access to a national network of resources and information.
- Members of the general public who have an interest in child safety.

Services are provided for the following:

- Cases of missing children, including endangered runaways; victims of family and nonfamily abduction; and those who have been lost, injured, or are otherwise missing.
- Reports of sightings of missing children.
- Other cases handled by law enforcement agencies that involve the victimization and possible exploitation of children.
- Reports of child exploitation and child pornography.

For parents or legal guardians of missing children, cases are taken in through the hotline when it has been determined that: (1) the child was younger than 18 years of age at the time of disappearance, and (2) a missing child report has been filed with the police. These cases include the following:

- Voluntary missing (runaway) cases, which are taken by NCMEC when a child is believed to have left on his or her own accord or when specific conditions indicate that the child is endangered, such as the existence of a life-threatening medical condition, a serious mental illness, a substance abuse problem, or a belief that the child is with a potentially dangerous individual or in a potentially dangerous situation.

- Family abduction cases, which are taken by NCMEC when it is determined that the person reporting the case has court-awarded custody of the child and that the child's whereabouts are unknown, is believed to be with a family member.

- International family abduction cases, which are taken by NCMEC when it is believed that the child has been taken by a noncustodial family member out of or brought into the United States and when the child's whereabouts are unknown, or when a child has been brought into the United States and the left-behind parent has made appropriate applications to invoke the Hague Convention on the Civil Aspects of International Child Abduction.

- Nonfamily abduction cases, which may involve kidnapping by a stranger or by an acquaintance.

- Other cases, in which the facts are insufficient to determine the cause of a child's disappearance. The criteria for intake of a "lost, injured, or otherwise missing" child are the same as for a nonfamily abduction.

For law enforcement professionals, requests for resources, technical assistance, and access to NCMEC's database may be obtained by contacting NCMEC's Call Center or case management department. All services are free of charge.

For callers reporting a sighting of a missing child, the NCMEC Call Center will obtain complete information concerning the individual involved and the circumstances surrounding the sighting. A report will be distributed to law enforcement officials.

For callers reporting specific information concerning child pornography, the NCMEC Call Center also serves as the National Child Pornography Tipline. Reports of alleged child sexual exploitation, including child pornography and prostitution, are forwarded to the U.S. Department of Justice, U.S. Bureau of Immigration and Customs Enforcement, or the U.S. Postal Inspection Service for verification and investigation.

For callers reporting instances of possible sexual exploitation, NCMEC acts as a referring agency and may provide technical assistance, but it does not formally handle such cases. Requests for services in cases of child sexual abuse, incest, and molestation are referred to appropriate law enforcement and child protection agencies.

These services have no waiting period or time limitation. All other calls and requests for information may be made at any time to NCMEC's Call Center. Free publications on child safety and protection are available on request.

Resources

Technical Assistance

Safeguard Their Tomorrows is a 48-minute, nationally accredited educational program for health care professionals designed to address the prevention and investigation of infant abductions. The program was produced by Mead-Johnson Nutritionals in cooperation with the Association of Women's Health, Obstetric, and Neonatal Nurses; the National Association of Neonatal Nurses; and NCMEC. A list of state clearinghouses is in appendix 12.

Publications

NCMEC publishes a wealth of materials on safety and prevention strategies for families, schools, community groups, and law enforcement. To learn more about NCMEC's publications and programs, visit the Web site at www.missingkids.com or call 800–THE–LOST (800–843–5678).

An Analysis of Infant Abductions

Child Molesters: A Behavioral Analysis

Child Molesters Who Abduct: Summary CIP Series

Child Pornography: The Criminal Justice System Response

Child Pornography Possessors Arrested in Internet-Related Crime

Child Protection (English)

Child Protection (Spanish)

Child Safety on the Information Highway (English)

Child Safety on the Information Highway (Spanish)

Children Missing From Care

Children Traumatized in Sex Rings

Country Report: Australia (English)

Country Report: Canada (English)

Country Report: France (English)

Country Report: France (French)

Country Report: Germany (English)

Country Report: Germany (German)

Country Report: Ireland (English)

Country Report: Israel (English and Hebrew)

Country Report: Italy (English and Italian)

Country Report: Mexico (English)

Country Report: Mexico (Spanish)

Country Report: Netherlands (English and Dutch)

Country Report: New Zealand (English)

Country Report: Spain (English and Spanish)

Country Report: United Kingdom (English)

Country Report: United States of America (English)

CyberTipline brochure

Exploited Child Unit brochure

Family Abduction (English)

Family Abduction (Spanish)

Female Juvenile Prostitution: Problem and Response

For Camp Counselors

For Health-care Professionals

For Law Enforcement Professionals

Good Practice in Handling Hague Abduction Return Applications (English)

Good Practice in Handling Hague Abduction Return Applications (French)

Good Practice in Handling Hague Abduction Return Applications (German)

Good Practice in Handling Hague Abduction Return Applications (Spanish)

Guidelines for Programs to Reduce Child Victimization

ICAAN brochure

International Division brochure

International Forum Report on Parental Child Abduction (English)

International Forum Report on Parental Child Abduction (French)

International Forum Report on Parental Child Abduction (Spanish)

Internet Sex Crimes Against Minors: The Response of Law Enforcement

Is this your CHILD? If not—It may be the NEXT TIME (African American/English)

Is this your CHILD? If not—It may be the NEXT TIME (Haitian Creole)

Is this your CHILD? If not—It may be the NEXT TIME (Hispanic/English)

Is this your CHILD? If not—It may be the NEXT TIME (Hispanic/Spanish)

Investigative List for First Responders ("Pocket Guide")

Just in Case...Babysitter (English)

Just in Case...Babysitter (Spanish)

Just in Case...Daycare (English)

Just in Case...Daycare (Spanish)

Just in Case...Exploited (English)

Just in Case...Exploited (Spanish)

Just in Case...Family Separation (English)

Just in Case...Family Separation (Spanish)

Just in Case...Family Separation (Vietnamese)

Just in Case...Federal Parent Locator Service (English)

Just in Case...Federal Parent Locator Service (Spanish)

Just in Case...Finding Professional Help (English)

Just in Case...Finding Professional Help (Spanish)

Just in Case...Finding Professional Help (Vietnamese)

Just in Case...Grief (English)

Just in Case...Grief (Spanish)

Just in Case...Missing (English)

Just in Case...Missing (Spanish)

Just in Case...Missing (Vietnamese)

Just in Case...Runaway (English)

Just in Case...Runaway (Spanish)

Just in Case...Runaway (Vietnamese)

Just in Case...Testifying in Court (English)

Just in Case...Testifying in Court (Spanish)

Keeping Your Child Safer in the World: Tips for Children, Teens, and Parents (Braille; formerly titled *Tips to Help Prevent Abduction and Sexual Exploitation*)

Know the Rules brochure (English)

Know the Rules brochure (Spanish)

Know the Rules...Abduction and Kidnapping Prevention Tips for Parents and Guardians (English)

Know the Rules...Abduction and Kidnapping Prevention Tips for Parents and Guardians (Spanish)

Know the Rules...After-School Safety Tips for Children Who Are Home Alone (English)

Know the Rules...After-School Safety Tips for Children Who Are Home Alone (Spanish)

Know the Rules...Child Safety for Door-to-Door Solicitation (Spanish)

Know the Rules...Child Safety for Door-to-Door Solicitation (English)

Know the Rules...For Child Safety in Amusement or Theme Parks (English)

Know the Rules...For Child Safety in Amusement or Theme Parks (Spanish)

Know the Rules...For Child Safety in Youth Sports (English)

Know the Rules...For Child Safety in Youth Sports (Spanish)

Know the Rules...For Going To and From School More Safely (English)

Know the Rules...For Going To and From School More Safely (Spanish)

Know the Rules…For Traveling Outside of and To the United States (English)

Know the Rules…For Traveling Outside of and To the United States (Spanish)

Know the Rules...General Tips for Parental and Guardians to Help Keep Their Children (English)

Know the Rules...General Tips for Parental and Guardians to Help Keep Their Children Safer (Spanish)

Know the Rules…Safety Tips for Children Displaced in Natural Disasters and Their Caregivers (English)

Know the Rules…Safety Tips for Children Displaced in Natural Disasters and Their Caregivers (Spanish)

Know the Rules...Safety Tips for Halloween (English)

Know the Rules...Safety Tips for Halloween (Spanish)

Know the Rules...Safety Tips for Holidays (English)

Know the Rules...Safety Tips for Holidays (Spanish)

Know the Rules...School Safety Tips (English)

Know the Rules...School Safety Tips (Spanish)

Know the Rules...Summer Safety Tips for Children (English)

Know the Rules...Summer Safety Tips for Children (Spanish)

Know the Rules...Summer Safety Tips for Parents and Guardians (English)

Know the Rules...Summer Safety Tips for Parents and Guardians (Spanish)

Know the Rules...When Your Child Is Flying Unaccompanied (English)

Know the Rules...When Your Child Is Flying Unaccompanied (Spanish)

Know the Rules...When Your Child Is Traveling Unaccompanied by Bus or Train (English)

Know the Rules...When Your Child Is Traveling Unaccompanied by Bus or Train (Spanish)

Knowing My Rules for Safety (Bookmarks in English and Spanish)

Knowing My Rules for Safety (English)

Knowing My Rules for Safety (Spanish)

Knowing My 8 Rules for Safety: Multilingual

Lost Child Alert Technology Resource brochure

Missing/Abducted Children: Law Enforcement Guide

National Center for Missing & Exploited Children general information publication order brochure

A Model State Sex-Offender Policy

My 8 Rules for Safety (Haitian/Creole)

NCMEC Resources brochure

NetSmartz Workshop brochure (English)

NetSmartz Workshop brochure (Spanish)

New Neighborhood Safety Tips bookmark

New Neighborhood Safety Tips brochure

Nonprofit Service Provider's Handbook

Online Victimization: A Report on the Nation's Youth

Parental Guidelines in Case Your Child Might Someday Be the Victim of Sexual Exploitation (English)

Parental Guidelines in Case Your Child Might Someday Be the Victim of Sexual Exploitation (Spanish)

Personal Safety for Children: A Guide for Parents (English)

Personal Safety for Children: A Guide for Parents (Spanish)

Picture Them Home

Preventing the Sexual Exploitation of Children (English)

Preventing the Sexual Exploitation of Children (Spanish)

Project ALERT brochure

Prostitution of Children and Child Sex Tourism

Recovery and Reunification of Missing Children: A Team Approach

Specialized Case and Forensic Imaging Services

Teen Safety on the Information Highway (English)

Teen Safety on the Information Highway (Spanish)

Your Kids Can Fill in the Blanks. Can You? (English)

Your Kids Can Fill in the Blanks. Can You? (Spanish)

Legislative Citations

42 U.S.C. §§ 5771 and 5780. The National Center for Missing & Exploited Children was established in 1984 as a private, nonprofit organization to serve as a clearinghouse of information on missing and exploited children, to provide technical assistance to individuals and to law enforcement agencies, to offer training programs to law enforcement and social service professionals, to distribute photographs and descriptions of missing children, to coordinate child protection efforts with the private sector, to network with nonprofit service providers and state clearinghouses on missing person cases, and to provide information on effective laws to help ensure the protection of children. Working in conjunction with the U.S. Department of Justice, U.S. Bureau of Immigration and Customs Enforcement, and the U.S. Postal Inspection Service, NCMEC serves as the National Child Pornography Tipline.

Agency Contact

For information about the services provided by NCMEC, contact:

National Center for Missing & Exploited Children
Charles B. Wang International Children's Building
699 Prince Street
Alexandria, VA 22314–3175
Hotline: 800–THE–LOST (800–843–5678) in the United States and Canada;
001–800–843–5678 in Mexico; and 00–800–0843–5678 in Europe
Phone (business): 703–274–3900
TDD: 800–826–7653
Fax: 703–274–2222
Web site: www.missingkids.com
E-mail: 77431.177@compuserve.com
CyberTipline: www.cybertipline.com

APPENDIXES

Appendix 1

Department of Defense
Investigative Liaisons for Law Enforcement Agencies

Army

Headquarters
U.S. Army Criminal Investigation Command
6010 Sixth Street
Fort Belvoir, VA 22060–5506
E-mail: mailcicg@cidc.belvoir.army.mil
COM: 703–806–0400
DSN: 656

Resident Agencies

Alabama

Fort Rucker Resident Agency
Special Agent-in-Charge
Fort Rucker Resident Agency
3D Military Police Group CID USACIDC
Building 5430 Raider Street
Fort Rucker, AL 36362–5351
E-mail: mail083%cid083@benning-acirs.army.mil
COM: 334–255–3108
DSN: 558

Huntsville Fraud Resident Agency
Resident Agent-in-Charge
Huntsville Fraud Resident Agency
MPFU USACIDC
Building 3217
Redstone Arsenal, AL 35898–7245
E-mail: mail113%cid113@gillem-acirs.army.mil
COM: 256–876–9320
DSN: 746

Redstone Resident Agency
Special Agent-in-Charge
Redstone Resident Agency
3D Military Police Group CID USACIDC
Building 3421
Redstone Arsenal, AL 35898–7240
E-mail: mail103%cid103@redstone-acirs.army.mil
COM: 256–876–2037
DSN: 746

Alaska

Fort Richardson Resident Agency
Special Agent-in-Charge
Fort Richardson Resident Agency
HHD P.O. Box 5309
Building 58 Chilkoot Avenue
Fort Richardson, AK 99505
E-mail: mail009@richardson-acirs.ak.pac.army.mil
COM: 907–384–3981/3986
DSN: 317 384

Fort Wainwright Resident Agency
Special Agent-in-Charge
Fort Wainwright Resident Agency
P.O. Box 35065
Building 1051 Gafney Road
Fort Wainwright, AK 99703–7840
E-mail: mail209@wainwright-acirs.ak.pac.army.mil
COM: 907–353–6210
DSN: 317 353

Arizona

Fort Huachuca Resident Agency
Special Agent-in-Charge
Fort Huachuca Resident Agency
P.O. Box 12779
Fort Huachuca, AZ 85670–2779
E-mail: mail446@huachuca-acirs.army.mil
COM: 520–533–2628
DSN: 821

Phoenix Fraud Resident Agency
Resident Agent-in-Charge
Phoenix Fraud Resident Agency
MPFU USACIDC
3225 North Central Avenue, Suite 813
Phoenix, AZ 85012–2409
E-mail: mail274%cid274@hood-acirs.army.mil
COM: 602–640–4839
DSN: N/A

California

Fort Irwin Resident Agency
Special Agent-in-Charge
Fort Irwin Resident Agency
Building T 402, Langford Lake Road
Fort Irwin, CA 92310–5077
E-mail: mail146@irwin-acirs.army.mil
COM: 760–386–5882
DSN: 470

Laguna Niguel Fraud Resident Agency
Resident Agent-in-Charge
Laguna Niguel Fraud Resident Agency
MPFU USACIDC
P.O. Box 2429
Laguna Hills, CA 92654
E-mail: mail186%cid186@riley-acirs.army.mil
COM: 949–360–2921
DSN: N/A

Monterey Branch Office
Special Agent-in-Charge
Monterey Branch Office
P.O. Box 5776
Monterey, CA 93944–0776
E-mail: mail036@pom-acirs.army.mil
COM: 831–242–7638
DSN: 878

Pacific Fraud Field Office
Special Agent-in-Charge
Pacific Fraud Field Office
MPFU USACIDC
P.O. Box 2429
Laguna Hills, CA 92654
E-mail: mail206%cid186@riley-acirs.army.mil
COM: 949–360–2922/2923
DSN: N/A

San Diego Fraud Resident Agency
Resident Agent-in-Charge
San Diego Fraud Resident Agency (CID)
3405 Welles Street, Building 57, Suite 1
San Diego, CA 92136–5050
E-mail: mail406%cid406@riley-acirs.army.mil
COM: 619–556–1238/6406
DSN: N/A

San Francisco Fraud Resident Agency
Resident Agent-in-Charge
San Francisco Fraud Resident Agency
MPFU USACIDC
33 New Montgomery Street, Suite 1840
San Francisco, CA 94105–4511
E-mail: mailto:mail266&6@lewis-acirs.army.mil
COM: 415–744–0396
DSN: N/A

Colorado

Fort Carson Resident Agency
Special Agent-in-Charge
48th MP DET (CID) (CASE)
Fort Riley CID BN
Fort Carson, CO 80913–5041
E-mail: mail056@carson-acirs.army.mil
COM: 719–526–3991
DSN: 691

Connecticut

Hartford Fraud Resident Agency
MPFU USACIDC
P.O. Box 311086
Newington, CT 06131–1086
E-mail: mail692%cid692@meade-acirs.army.mil
COM: 860–666–2216
Fax: 860–666–2294

District of Columbia

Walter Reed Branch Office (Washington, DC)
Special Agent-in-Charge
Walter Reed Branch Office
3D Military Police Group CID USACIDC
6900 Georgia Avenue NW.
Washington, DC 20307–5001
E-mail: mail253%cid253@gillem-acirs.army.mil
COM: 202–782–4190/7672
DSN: 662

Florida

Florida Fraud Resident Agency
Resident Agent-in-Charge
Florida Fraud Resident Agency
MPFU USACIDC
6767 North Wickham Road, Suite 309
Melbourne, FL 32940–2019
E-mail: mail563%cid563@stewart-acirs.army.mil
COM: 321–253–4663, ext. 224
DSN: N/A

Tampa Branch Office
Special Agent-in-Charge
Tampa Branch Office
3D Military Police Branch CID USACIDC
7803 Hillsborough Loop Drive
MacDill AFB, FL 33621–5315
E-mail: mail193%cid193@stewart-acirs.army.mil
COM: 813–828–4746
DSN: 968

Georgia

Atlanta Fraud Resident Agency
Resident Agent-in-Charge
Atlanta Fraud Resident Agency
MPFU USACIDC
1465 Hood Avenue, Building 838
Forest Park, GA 30297–5111
E-mail: mail133%cid133@gillem-acirs.army.mil
COM: 404–363–5451
DSN: 797

Fort Benning District
Commander
Fort Benning District
3D Military Police Group CID USACIDC
Building 108 Gillespie Street
Fort Benning, GA 31905–6200
E-mail: mail213%cid213@benning-acirs.army.mil
COM: 706–545–8921
DSN: 835

Fort Benning Resident Agency
Special Agent-in-Charge
86th MP DET CID CASE
3D Military Police Group CID USACIDC
Building 108 Gillespie Street
Fort Benning, GA 31905–6200
E-mail: mail013@benning-acirs.army.mil
COM: 706–545–3984
DSN: 835

Fort Gordon Resident Agency
Special Agent-in-Charge
Fort Gordon Resident Agency
3D Military Police Group CID USACIDC
Building 33412
Fort Gordon, GA 30905–5670
E-mail: mail043@gordon-acirs.army.mil
COM: 706–791–2020 (SAC)
DSN: 780

Fort McPherson Resident Agency
Special Agent-in-Charge
Fort McPherson Resident Agency
3D Military Police Group CID USACIDC
1626 Lewis Circle SW.
Fort McPherson, GA 30330–1052
E-mail: mail073%cid073@gillem-acirs.army.mil
COM: 404–464–2733
DSN: 367

Fort Stewart Resident Agency
Special Agent-in-Charge
30th MP DET CID DSE
3D Military Police Group CID USACIDC
460 Bultman Avenue
Fort Stewart, GA 31314–0004
E-mail: mail093@stewart-acirs.army.mil
COM: 912–767–4611/4355
DSN: 870

Headquarters, 3D Military Police Group (CID)
Commander
3D Military Police Group CID USACIDC
4699 North First Street
Forest Park, GA 30297–5119
E-mail: mail003%cid003@gillem-acirs.army.mil
COM: 404–469–3352/7001
DSN: 797

Hunter Army Airfield Branch Office
Special Agent-in-Charge
Hunter Army Airfield Branch Office
3D Military Police Group CID USACIDC
812 Mayors Row
Hunter AAF, GA 31409–5400
E-mail: mail293%cid293@stewart-acirs.army.mil
COM: 912–352–6333
DSN: 971

Southeastern Fraud Field Office
Special Agent-in-Charge
Southeastern Fraud Field Office
MPFU USACIDC
1465 Hood Avenue, Building 838
Forest Park, GA 30297–5111
E-mail: mail243%cid133@gillem-acirs.army.mil
COM: 404–362–3356/5539
DSN: 797

U.S. Army Investigation Laboratory
Laboratory Director
U.S. Army Criminal Investigation Laboratory
4553 North Second
Forest Park, GA 30297–5122
E-mail: mail131@usacil-acirs.army.mil
COM: 404–469–7107
DSN: 797

Hawaii

Hawaii Field Office
6th Military Police Group (CID)
USACIDC
Schofield Barracks, HI 96857–5455
E-mail: mail108@schofield-acirs.army.mil
COM: 808–655–0401

Hawaii Field Office
Commander
Hawaii Field Office
6th Military Police Group CID USACIDC
Schofield Barracks, HI 96857–5455
E-mail: mail108@schofield-acirs.hi.pac.army.mil
COM: 808–655–0401

Illinois

Rock Island Fraud Resident Agency
Resident Agent-in-Charge
Rock Island Fraud Resident Agency
MPFU USACIDC
Rodman Street, Building 60, Third Floor
Rock Island, IL 61299–5000
E-mail: mail065%cid065@knox-acirs.army.mil
COM: 309–782–5999
DSN: 699

Rock Island Resident Agency
Special Agent-in-Charge
Rock Island Resident Agency
3D Military Police Group CID USACIDC
110 Rodman Avenue
Rock Island Arsenal
Rock Island Arsenal, IL 61299–7570
E-mail: mail065%cid065@knox-acirs.army.mil
COM: 309–782–1163
DSN: 793

Indiana

Indianapolis Fraud Resident Agency
Resident Agent-in-Charge
Indianapolis Fraud Resident Agency
MPFU USACIDC
8899 East 56th Street, Building 1
Column 101–C
Indianapolis, IN 46249–4801
E-mail: mail592%cid592@knox-acirs.army.mil
COM: 317–510–5211/5535
DSN: 699

Kansas

Fort Leavenworth Resident Agency
Special Agent-in-Charge
Fort Leavenworth Resident Agency
6th Military Police Group CID USACIDC
801 McClellan Avenue
Fort Leavenworth, KS 66027–2327
E-mail: mail055@leav-acirs.army.mil
COM: 913–684–5695

Fort Riley District
Commander
Fort Riley District
6th Military Police Group CID USACIDC
Building 406 Pershing Court
Fort Riley, KS 66442–0365
E-mail: mail425@riley-acirs.army.mil
COM: 785–239–3517
DSN: 856

Fort Riley Resident Agency
Special Agent-in-Charge
78th MP DET CID (CASE)
6th Military Police Group CID USACIDC
Building 406 Pershing Court
Fort Riley, KS 66442–0365
E-mail: mail025@riley-acirs.army.mil
COM: 913–239–3906/3931/3932
DSN: (Duty) 856

Kentucky

Fort Campbell District
Commander
Fort Campbell District
3D Military Police Group CID USACIDC
2745 Kentucky Avenue
Fort Campbell, KY 42223–5637
E-mail: mail233%cid233@campbell-acirs.army.mil
COM: 270–798–2196
DSN: 635

Fort Campbell Resident Agency
Special Agent-in-Charge
Fort Campbell Resident Agency
31st MP DET CID DSE Air Assault
3D Military Police Group CID USACIDC
2745 Kentucky Avenue
Fort Campbell, KY 42223–5638
E-mail: mail033%cid033@campbell-acirs.army.mil
COM: 270–798–6127/4575
DSN: 635

Fort Knox Resident Agency
Special Agent-in-Charge
Fort Knox Resident Agency
280th MP DET CID CASE
3D Military Police Group CID USACIDC
488 Old Ironsides Avenue
Fort Knox, KY 40121–5580
E-mail: mail032@knox-acirs.army.mil
COM: 502–624–1545/7537
DSN: 464

Louisiana

Fort Polk Resident Agency
Special Agent-in-Charge
Fort Polk Resident Agency
6th Military Police Group CID USACIDC
P.O. Box 3920
Fort Polk, LA 71459–3920
E-mail: mail054@polk-acirs.army.mil
COM: 318–531–7184
DSN: 863

Maryland

Aberdeen Proving Ground Resident Agency
Special Agent-in-Charge
Aberdeen Proving Ground Resident Agency
3D Military Police Group CID USACIDC
2201 Aberdeen Boulevard
Aberdeen Proving Ground, MD 21005–5001
E-mail: mail112%cid112@meade-acirs.army.mil
COM: 410–278–5261/5262/5263
DSN: 298

Fort Meade Resident Agency
Special Agent-in-Charge
Fort Meade Resident Agency
3D Military Police Group CID USACIDC
2845 Ernie Pyle Street
Fort Meade, MD 20755–5345
E-mail: mail012@meade-acirs.army.mil
COM: 301–677–1609
DSN: 923

Maryland Fraud Resident Agency
Resident Agent-in-Charge
Maryland Fraud Resident Agency
MPFU USACIDC
2001 Aberdeen Boulevard, Building 2201
Aberdeen Proving Grounds, MD 21005–5001
E-mail: mail382%cid382@meade-acirs.army.mil
COM: 410–278–0206/0318
DSN: 298

Massachusetts

Boston Fraud Resident Agency
Resident Agent-in-Charge
Boston Fraud Resident Agency
MPFU USACIDC
4 Lexington Street, Unit 71
Ayer, MA 01432–4476
E-mail: mail182@cid182.devens.army.mil
COM: 978–796–3625
DSN: 256

New England Branch Office
Special Agent-in-Charge
New England Branch Office
3D Military Police Group CID USACIDC
37 Quebec Street, Building 656C
Devens, MA 01432–4424
E-mail: mail962%cid062@devens-acirs.army.mil
gelinasd@devens.emh1.army.mil
COM: 978–796–3753/3754/3755
DSN: 256

New England Fraud Field Office
Special Agent-in-Charge
New England Fraud Field Office
MPFU USACIDC
4 Lexington Street, Unit 71
Ayer, MA 01432–4476
E-mail: mail182@cid182.devens.army.mil
COM: 978–796–3123
DSN: 256

Michigan

Detroit Fraud Resident Agency
Resident Agent-in-Charge
Detroit Fraud Resident Agency
MPFU USACIDC
100 East Big Beaver Road, Suite 810
Troy, MI 48083–1249
E-mail: mail195%cid195@knox-acirs.army.mil
COM: 248–524–1389/2497
DSN: N/A

North Central Fraud Field Office
Special Agent-in-Charge
North Central Fraud Field Office
MPFU USACIDC
100 East Big Beaver Road, Suite 810
Troy, MI 48083–1249
E-mail: mail205%cid195@knox-acirs.army.mil
COM: 248–524–1311/1341
DSN: N/A

Minnesota

Twin Cities Fraud Resident Agency
Resident Agent-in-Charge
Twin Cities Fraud Resident Agency
MPFU 701st Military Police Group (CID)
316 Robert Street North, Room 168
St. Paul, MN 55101–1423
E-mail: mail355%cid355@riley-acirs.army.mil
COM: 651–848–1900
DSN: N/A

Missouri

Fort Leonard Wood Resident Agency
Special Agent-in-Charge
Fort Leonard Wood Resident Agency
6th Military Police Group CID USACIDC
Building 1907
Fort Leonard Wood, MO 65473–5830
E-mail: mail045@acirs.wood.army.mil
COM: 314–596–8025
DSN: 581

St. Louis Branch Office
Special Agent-in-Charge
St. Louis Branch Office
6th Military Police Group CID USACIDC
P.O. Box 200007
4300 Goodfellow Boulevard
St. Louis, MO 63120–0033
E-mail: mail145@cmpsc.army.mil
COM: 314–263–0115/0116
DSN: 693

St. Louis Fraud Resident Agency
Resident Agent-in-Charge
St. Louis Fraud Resident Agency
MPFU USACIDC
P.O. Box 200007
St. Louis, MO 63120–0007
E-mail: mail175%cid175@knox-acirs.army.mil
COM: 314–263–1872/1874
DSN: 693

New Jersey

Fort Monmouth Resident Agency
Special Agent-in-Charge
Fort Monmouth Resident Agency
3D Military Police Group CID USACIDC
Avenue of the Memories, Building 671
Fort Monmouth, NJ 07703–5000
E-mail: mail142%cid142@meade-acirs.army.mil
COM: 732–532–7083/7084
DSN: 992

New Jersey Fraud Resident Agency
Resident Agent-in-Charge
New Jersey Fraud Resident Agency
MPFU USACIDC
Building 1108
Fort Monmouth, NJ 07703
E-mail: mail842%cid842@meade-acirs.army.mil
COM: 732–532–0292
DSN: 992

New York

Brooklyn Fraud Resident Agency
Resident Agent-in-Charge
Brooklyn Fraud Resident Agency
MPFU USACIDC
Building 408 CID Wing South Pershing Avenue
Fort Hamilton
Brooklyn, NY 11252–7500
E-mail: mail512%cid512@meade-acirs.army.mil
COM: 718–630–4402/4442
DSN: 232

Fort Drum Resident Agency
Special Agent-in-Charge
Fort Drum Resident Agency
62D MP DET CID DSE
3D Military Police Group CID USACIDC
4871 Netherly Street
Fort Drum, NY 13602–5013
E-mail: mail452%cid452@meade-acirs.army.mil
COM: 315–772–5418/4260
DSN: 341

Fort Hamilton Branch Office
Special Agent-in-Charge
Fort Hamilton Branch Office
3D Military Police Group CID USACIDC
Building 408 South Pershing Avenue
Fort Hamilton, NY 11252–7500
E-mail: mail352%cid352@meade-acirs.army.mil
COM: 718–630–4441
DSN: 232

Syracuse Fraud Resident Agency
Resident Agent-in-Charge
Syracuse Fraud Resident Agency
MPFU USACIDC
5795 Widewaters Parkway, Second Floor
Dewitt, NY 13214–1846
E-mail: mail492%cid492@meade-acirs.army.mil
COM: 315–449–1509/1609
DSN: N/A

West Point Resident Agency
Special Agent-in-Charge
West Point Resident Agency
3D Military Police Group CID USACIDC
Building 616
West Point, NY 10996–1584
E-mail: mail1081%cid081@meade-acirs.army.mil
COM: 914–938–3513/4712
DSN: 688

North Carolina

Fort Bragg District
Commander
10th MP BN ABN CID DSE
3D Military Police Group CID USACIDC
Building 8, 1221 Randolph Street
Fort Bragg, NC 28307–5000
E-mail: mail923@bragg-acirs.army.mil
COM: 910–396–9511
DSN: 236

Fort Bragg Resident Agency
Special Agent-in-Charge
87th MP DET ABN CID DSE
3D Military Police Group CID USACIDC
Building 8, 1221 Randolph Street
Fort Bragg, NC 28310–5000
E-mail: mail023@bragg-acirs.army.mil
COM: 910–396–1912
DSN: 236

Raleigh Fraud Resident Agency
Resident Agent-in-Charge
Raleigh Fraud Resident Agency
MPFU USACIDC
5000 Falls of Neuse Road, Suite 406
Raleigh, NC 27609–5480
E-mail: mail783%cid783@meade-acirs.army.mil
COM: 919–872–6407
DSN: N/A

Ohio

Columbus Fraud Resident Agency
Resident Agent-in-Charge
Columbus Fraud Resident Agency
MPFU USACIDC
200 North High Street, Room 112
Columbus, OH 43215
E-mail: mail532%cid532@knox-acirs.army.mil
COM: 614–469–5942
DSN: N/A

Oklahoma

Fort Sill Resident Agency
Special Agent-in-Charge
Fort Sill Resident Agency
90th MP DET CID CSE
6th Military Police Group CID USACIDC
Building 2875
Fort Sill, OK 73503–0250
E-mail: mail024@acirs.sill.army.mil
COM: 405–442–2856/4603
DSN: 639

Pennsylvania

Carlisle Barracks Resident Agency
Special Agent-in-Charge
Carlisle Barracks Resident Agency
3D Military Police Group CID USACIDC
116 Forbes Avenue, Suite 11
Carlisle, PA 17013–5028
E-mail: mail342@carlisle-acirs.army.mil
COM: 717–245–3062
DSN: 242

Philadelphia Fraud Resident Agency
Resident Agent-in-Charge
Philadelphia Fraud Resident Agency
MPFU USACIDC
P.O. Box 1294
Media, PA 19063
E-mail: mail742%cid742@meade-acirs.army.mil
COM: 610–891–3981
DSN: N/A

South Carolina

Fort Jackson Resident Agency
Special Agent-in-Charge
Fort Jackson Resident Agency
37th MP DET CID CASE
3D Military Police Group CID USACIDC
Building 5438 Marion Street
Fort Jackson, SC 29207–6045
E-mail: mail923@bragg-acirs.army.mil
COM: 803–751–7664
DSN: 734

Texas

Dallas Fraud Resident Agency
Resident Agent-in-Charge
Dallas Fraud Resident Agency
MPFU USACIDC
2201 Collins, Suite 360
Arlington, TX 76011
E-mail: mail264%cid264@hood-acirs.army.mil
COM: 817–543–1286
DSN: N/A

Fort Bliss Resident Agency
Special Agent-in-Charge
Fort Bliss Resident Agency
Fort Hood CID BN
P.O. Box 6350
Building 13
Fort Bliss, TX 79906–6350
E-mail: mail014@bliss-acirs.army.mil
COM: 915–568–1360
DSN: 978

Fort Hood District
Commander
11th Military Police Battalion (CID)
P.O. Box V
Fort Hood, TX 76544–0740
E-mail: mail534@hood-acirs.army.mil
COM: 254–288–0474
DSN: 738

Fort Sam Houston Resident Agency
Special Agent-in-Charge
Fort Sam Houston Resident Agency
6th Military Police Group CID USACIDC
1490 Wilson Street, Building 268
Fort Sam Houston, TX 78234–5000
E-mail: mail044@samhouston-acirs.army.mil
COM: 210–221–0050
DSN: 471

San Antonio Fraud Resident Agency
Resident Agent-in-Charge
San Antonio Fraud Resident Agency
MPFU USACIDC
2201 Collins, Suite 360
Arlington, TX 76011
E-mail: mail184%cid184@hood-acirs.army.mil
COM: 210–221–2162/2168
DSN: N/A

Southwestern Fraud Field Office
Special Agent-in-Charge
Southwestern Fraud Field Office
MPFU USACIDC
2201 Collins, Suite 360
Arlington, TX 76011
E-mail: mail284%cid264@hood-acirs.army.mil
COM: 817–543–1546/1549
DSN: N/A

38th Special Military Police Detachment
Special Agent-in-Charge
38th MP DET (CID) (DSE)
11th MP Battalion (CID)
P.O. Box V
Building 2200 Support Avenue
Fort Hood, TX 76544–0740
E-mail: SAC@hood-emh3.army.mil
COM: 254–287–6312
DSN: 737

43D Military Police Detachment
Special Agent-in-Charge
43D MP DET (CID) (DSE)
11th MP Battalion (CID)
P.O. Box V
Building 2200 Support Avenue
Fort Hood, TX 76544–0740
E-mail: SAC@hood-emh3.army.mil
COM: 254–287–6312
DSN: 737

Virginia

Computer Crimes Investigative Unit
Commander
Computer Crimes Investigative Unit
701th Military Police Group (CID) USACIDC
9805 Lowen Road
Fort Belvoir, VA 22060–5598
E-mail: James_S_Smith@belvoir.army.mil
COM: 703–805–2315/3487
DSN: 655

Field Investigative Unit
Commander
701th Military Police Group HHD (CID)
USACIDC
Building 2591 Telegraph Road
Alexandria, VA 22315
E-mail: Jerry_W_Gee@belvoir.army.mil
COM: 703–428–6433/7245

Fort Belvoir Resident Agency
Special Agent-in-Charge
Fort Belvoir Resident Agency
75th Military Police Detachment
3D Military Police Group CID USACIDC
6104 3D Street, Building 1457
Fort Belvoir, VA 22060–5592
E-mail: mail122%cid122@meade-acirs.army.mil
COM: 703–806–4081
DSN: 656

Fort Eustis Resident Agency
Special Agent-in-Charge
12th MP DET CID PASE
3D Military Police Group CID USACIDC
Building 2733 Madison Avenue
Fort Eustis, VA 23604–5534
E-mail: mail222%cid222@bragg-acirs.army.mil
COM: 757–878–4811
DSN: 927

Fort Lee Resident Agency
Special Agent-in-Charge
Fort Lee Resident Agency
3D Military Police Group CID USACIDC
3800 A Avenue
Fort Lee, VA 23801
E-mail: mail022%cid022@bragg-acirs.army.mil
COM: 804–734–1234/1008
DSN: 687

Headquarters
U.S. Army Criminal Investigation Command
6010 Sixth Street
Fort Belvoir, VA 22060–5506
E-mail: mailcicg@cidc.belvoir.army.mil
COM: 703–806–0400
DSN: 656

Major Procurement Fraud Unit
Director, Major Procurement Fraud Unit
701st Military Police Group HHD (CID)
USACIDC
6010 Sixth Street
Fort Belvoir, VA 22060–5506
E-mail: David_C_Allen@belvoir.army.mil
COM: 703–806–0153/0158
DSN: 656

Mid-Atlantic Fraud Field Office
Special Agent-in-Charge
Mid-Atlantic Fraud Field Office
MPF USACIDC
6010 Sixth Street
Fort Belvoir, VA 22060–5588
E-mail: mail802%cid192@meade-acirs.army.mil
COM: 703–806–0162/0163/0164
DSN: 656

Newport News Fraud Resident Agency
Resident Agent-in-Charge
Newport News Fraud Resident Agency
MPFU USACIDC
Building 2733 Madison Avenue
Fort Eustis, VA 23604–5534
E-mail: mail422%cid422@bragg-acirs.army.mil
COM: 757–878–3495
DSN: 927

Protective Services Unit
Commander
Protective Services Unit
701st Military Police Group CID USACIDC
6010 Sixth Street
Fort Belvoir, VA 22060–5587
E-mail: James_D_Wilson@belvoir.army.mil
COM: 703–806–0249
DSN: 656

Washington District
Commander
Washington District
3D Military Police Group CID USACIDC
105 Fenton Circle
Fort Myer, VA 22211–1101
E-mail: mail341%cid341@meade-acirs.army.mil
COM: 703–696–3495
DSN: 426

Washington Metro Fraud Resident Agency
Resident Agent-in-Charge
Washington Metro Fraud Resident Agency
MPFU USACIDC
6010 Sixth Street
Fort Belvoir, VA 22060–5506
E-mail: mail192%cid192@meade-acirs.army.mil
COM: 703–806–0471
DSN: 656

Washington Resident Agency
Special Agent-in-Charge
Washington Resident Agency
3D Military Police Group CID USACIDC
105 Fenton Circle
Fort Myer, VA 22211–1101
E-mail: mail041%cid041@meade-acirs.army.mil
COM: 703–696–3501
DSN: 426

701st Military Police Group
Commander
701st Military Police Group HHD (CID)
USACIDC
6010 Sixth Street
Fort Belvoir, VA 22060–5586
E-mail: Douglas_S_Watson@belvoir.army.mil
COM: 703–806–0154
DSN: 656

Washington

Fort Lewis Resident Agency
Special Agent-in-Charge
44th MP DET CID
P.O. Box 331009
Building 5183 North Division Drive
Fort Lewis, WA 98433–0009
E-mail: mail016@acirs.lewis.army.mil
COM: 253–967–3151
DSN: 357

Portland Fraud Resident Agency
Resident Agent-in-Charge
Portland Fraud Resident Agency
MPFU USACIDC
500 West Eighth Street, Suite 235
Vancouver, WA 98660–3019
E-mail: mail416%cid416@lewis-acirs.army.mil
COM: 360–418–4257/4258
DSN: N/A

6th Military Police Group CID USACIDC
Commander
M.S. #84
Building 4291 9th Division Drive
Fort Lewis, WA 98433–1300
E-mail: mail1006@lewis.army.mil
COM: 253–967–1305/3049
DSN: 357

Navy and Marine Corps

Naval Criminal Investigative Service Headquarters

Washington Navy Yard
Code 0023B
716 Sicard Street SE., Suite 2000
Washington, DC 20388–5380
Phone: 202–433–2380
Fax: 202–433–4922

Naval Criminal Investigative Service Field Offices

Area: Arizona, California (Central), Nevada, New Mexico, and Texas (Western)

Naval Criminal Investigative Service Field Office—Marine Corps West
Box 555238
Camp Pendleton, CA 92055–5238
Phone: 760–725–5158
Fax: 760–725–5814

Area: Arizona, California (Southern), Colorado, Nevada, Texas (West), Wyoming, and Utah

Naval Criminal Investigative Service Field Office—San Diego
3405 Welles Street, Suite 1
San Diego, CA 92136– 5050
Phone: 619–556– 1364
Fax: 619–556– 0999

Area: Hawaii and Pacific Islands

Naval Criminal Investigative Service Field Office—Hawaii
449 South Avenue
Pearl Harbor, HI 96860–4988
Phone: 808–474–1218
Fax: 808–474–1210

Area: Delaware, Maryland, Virginia (Northern), Washington, D.C., and West Virginia

Naval Criminal Investigative Service Field Office—Washington
1014 N Street SE., Suite 102
Washington, DC 20374–5008
Phone: 202–433–3858
Fax: 202–433–6045

Area: Virginia (Tidewater)

Naval Criminal Investigative Service Field Office—Norfolk
1329 Bellinger Boulevard
Norfolk, VA 23511–2395
Phone: 757–444–7327
Fax: 757–444–3139

Area: North Carolina

Naval Criminal Investigative Service Field Office—Carolinas
H–32 Julian C. Smith Drive
Camp LeJeune, NC 28547–1603
Phone: 910–451–8071
Fax: 910–451–8206

Area: Alaska, Idaho, Montana, Oregon, Washington, and Canada (Western)

Naval Criminal Investigative Service Field Office—Northwest
Land Title Professional Building
9657 Levin Road NW., Suite L20
Silverdale, WA 98383
Phone: 360–396–4660
Fax: 360–396–7009

Area: Connecticut, Maine, Massachusetts, New Hampshire, New Jersey, New York, Pennsylvania, Rhode Island, Vermont, Bermuda, and Canada (Eastern)

Naval Criminal Investigative Service Field Office—Northeast
Naval Station Newport
344 Meyerkord Avenue, #3
Newport, RI 02841–1607
Phone: 401–841–2241
Fax: 401–841–4056

Area: Alabama, Arkansas, Florida (West), Illinois, Indiana, Iowa, Kansas, Kentucky, Louisiana, Michigan, Minnesota, Mississippi, Missouri, Nebraska, North Dakota, Ohio, Oklahoma, South Dakota, Tennessee, Texas (Central, Eastern, and Northern), and Wisconsin

Naval Criminal Investigative Service Field Office—Central
341 Saufley Street
Pensacola, FL 32508–5133
Phone: 850–452–3835
Fax: 850–452–2194

Area: Florida (Eastern and Southern), Georgia, Caribbean, Central America, and South America

Naval Criminal Investigative Service Field Office—Southeast
Naval Station
P.O. Box 280076
Mayport, FL 32228–0076
Phone: 904–270–5361
Fax: 904–270–6050

Air Force

Air Force Office of Special Investigations

AFOSI Global Watch Center
1535 Command Drive
Andrews AFB, MD 20762
Phone: (24 hours a day) 240–857–0393/0467
Toll Free: 877–246–1453
Fax: 240–857–6156

Appendix 2

Organizations Concerned With the Prevention of Child Abuse and Neglect: State Contacts

Appendix 2 contains lists of organizations that can provide information and materials on the prevention of child abuse and neglect:

- **State Child Abuse Reporting Numbers.** Each state designates specific agencies to receive and investigate reports of suspected child abuse and neglect. Typically, this responsibility is carried out by child protective services (CPS) within a child welfare agency (for example, Department of Social Services, Department of Human Resources, or Division of Child and Family Services). In some states, police departments may also receive reports of child abuse or neglect. The Child Welfare Gateway, formerly called the National Clearinghouse on Child Abuse and Neglect Information, has a resource listing of child abuse reporting numbers, state-by-state, online at www.childwelfare.gov. It provides a toll-free number, when available, and/or a local reporting number, and a link to the state's agency that is responsible for receiving and responding to reports.

- **Toll-Free Crisis Hotline Numbers.** These agencies and organizations can be contacted for help in intervening in a number of crises, including child abuse, a missing or abducted child, rape or incest, a runaway youth, victims of violent crime, and family violence. For more information or assistance with reporting, please call Childhelp USA at 800–4–A–CHILD (800–422–4453) or your local CPS agency.

In addition, The National Resource Center, FRIENDS, supports Community Based Child Abuse Prevention grantees and periodically updates the resource directory. This directory can be found on the FRIENDS National Resource Center Web site by using the following link:

www.friendsnrc.org/download/resource_directory.pdf

State Child Abuse Reporting Numbers

In most cases, the toll-free numbers listed below are only accessible from within the state listed. If calling from out-of-state, use the local (toll) number listed or call Childhelp® USA at 800–4–A–CHILD (800–422–4453) for assistance.

Alabama
334–242–9500

Alaska
800–478–4444

Arizona
888–SOS–CHILD
(888–767–2445)

Arkansas
800–482–5964

California
916–445–2771

Colorado
Contact local agency or Childhelp USA for assistance.

Connecticut
800–842–2288
TDD: 800–624–5518

Delaware
800–292–9582
302–577–6550

District of Columbia
877–671–SAFE
(877–671–7233)
202–671–7233

Florida
800–96–ABUSE
(800–962–2873)

Georgia
Contact local agency or Childhelp USA for assistance.

Hawaii
Contact local agency or Childhelp USA for assistance.

Idaho
800–926–2588

Illinois
800–252–2873
217–785–4020

Indiana
800–800–5556

Iowa
800–362–2178
515–281–3240

Kansas
800–922–5330
785–296–0044

Kentucky
800–752–6200
502–595–4550

Louisiana
225–342–6832

Maine
800–452–1999
207–287–2983

Maryland
800–332–6347

Massachusetts
800–792–5200
617–232–4882

Michigan
800–942–4357
517–373–3572

Minnesota
651–291–0211

Mississippi
800–222–8000
601–359–4991

Missouri
800–392–3738
573–751–3448

Montana
866–820–KIDS
(866–820–5437)
406–444–5900

Nebraska
800–652–1999
402–595–1324

Nevada
800–992–5757
775–684–4400

New Hampshire
800–894–5533
603–271–6556

New Jersey
800–792–8610
TDD: 800–835–5510

New Mexico
800–797–3260
505–841–6100

New York
800–342–3720
518–474–8740
TDD: 800–369–2437

North Carolina
Contact local agency or Childhelp USA for assistance.

North Dakota
701–328–2316

Ohio
Contact local agency or Childhelp USA for assistance.

Oklahoma
800–522–3511

Oregon
800–854–3508, ext. 2402
503–378–6704
TDD: 503–378–5414

Pennsylvania
800–932–0313
717–783–8744

Rhode Island
800–RI–CHILD
(800–742–4453)

South Carolina
803–898–7318

South Dakota
605–773–3227

Tennessee
877–237–0004

Texas
800–252–5400
512–834–3784
512–832–2020 (after hours)

Utah
800–678–9399

Vermont
800–649–5285
802–863–7533 (after hours)
During business hours, contact local agency or Childhelp USA for assistance.

Virginia
800–552–7096
804–786–8536

Washington
866–END–HARM
(866–363–4276)

West Virginia
800–352–6513

Wisconsin
608–266–3036

Wyoming
Contact local agency or Childhelp USA for assistance.

Toll-Free Crisis Hotline Numbers

Type of Crisis	Who to Call	Hotline Phone	Hours	Who They Help
Child abuse	Childhelp® USA	800–4–A–CHILD (800–422–4453)	24 hours, 7 days	Child abuse victims, offenders, and parents
	Youth Crisis Hotline (National Youth Development)	800–HIT–HOME (800–448–4663)	24 hours, 7 days	Individuals reporting child abuse
Family violence	National Domestic Violence Hotline	800–799–SAFE (800–799–7233)	24 hours, 7 days	Children, parents, friends, and offenders
Missing and abducted children	Child Find of America	800–I–AM–LOST (800–425–5678)	9 a.m.–5 p.m. EST, M–F; 24-hour answering machine	Parents reporting lost or abducted children
	Child Find of America – Mediation	800–A–WAY–OUT (800–292–9688)	9 a.m.–5 p.m. EST, M–F; 24-hour answering machine	Parents (abduction and child custody problems)
	Child Quest International Sighting Line	800–818–4673	24 hours, 7 days	Individuals with missing child emergencies and/or sighting information
	National Center for Missing & Exploited Children	800–543–5678	24 hours, 7 days	Parents and law enforcement
	Operation Lookout National Center for Missing Youth	800–LOOK–OUT (800–566–5688)	9 a.m.–6 p.m. PST, M–F	Individuals with missing child emergencies and/or sighting information
Rape and incest	Rape Abuse and Incest National Network (RAINN)	800–656–HOPE, ext. 1 (800–656–4673, ext. 1)	24 hours, 7 days	Rape and incest victims
Relief for caregivers	National Respite Locator Service	800–677–1116	8:30 a.m.–5 p.m. EST, M–F	Parents and professionals caring for children who have a disability, terminal illness, or are at risk of child abuse or neglect
Youth in trouble and runaways	Boys Town	800–448–3000	24 hours, 7 days	Troubled children, parents, and family members
	Covenant House	800–999–9999	24 hours, 7 days	Problem teens and runaways, family members
	National Referral Network for Kids in Crisis	800–KID–SAVE (800–543–7283)	24 hours, 7 days	Professionals, parents, and adolescents
	National Runaway Switchboard	800–621–4000	24 hours, 7 days	Adolescents and families
	National Youth Crisis Hotline (Youth Development International)	800–HIT–HOME (800–448–4663)	24 hours, 7 days	Individuals wishing to obtain help for runaways
Victims of violent crime	National Center for Victims of Crime	800–FYI–CALL (800–394–2255)	8:30 a.m.–5:30 p.m. EST, M–F	All victims of crime

Appendix 3

Family and Youth Services Bureau
Regional Leadership Contacts

Region I – Boston

Hugh Galligan
Regional Administrator
JFK Federal Building, Room 2000
Boston, MA 02203
Phone: 617–565–1020
Fax: 617–565–2493
E-mail: hgalligan@acf.hhs.gov

States: Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island, Vermont

Region II – New York City

Mary Ann Higgins
Regional Administrator
26 Federal Plaza, Room 4114
New York, NY 10278
Phone: 212–264–2890
Fax: 212–264–4881
E-mail: mhiggins@acf.hhs.gov

States and Territories: New Jersey, New York, Puerto Rico, Virgin Islands

Region III – Philadelphia

David Lett
Regional Administrator
150 South Independence
Mall West-Suite 864
Public Ledger Building
Philadelphia, PA 19106–3499
Phone: 215–861–4000
Fax: 215–861–4070
E-mail: dlett@acf.hhs.gov

States: Delaware, District of Columbia, Maryland, Pennsylvania, Virginia, West Virginia

Region IV – Atlanta

Carlis Williams
Regional Administrator
Atlanta Federal Center
61 Forsyth Street SW, Suite 4M60
Atlanta, GA 30303
Phone: 404–562–2900
Fax: 404–562–2981
E-mail: cvwilliams@acf.hhs.gov

States: Alabama, Florida, Georgia, Kentucky, Mississippi, North Carolina, South Carolina, Tennesse

Region V – Chicago

Joyce Thomas
Regional Administrator
233 North Michigan Avenue, Suite 400
Chicago, IL 60601
Phone: 312–353–4237
Fax: 312–353–2204
E-mail: acf.chicago@acf.hhs.gov

States: Illinois, Indiana, Michigan, Minnesota, Ohio, Wisconsin

Region VI – Dallas

Leon McCowan
Regional Administrator
1301 Young Street, Suite 914
Dallas, TX 75202
Phone: 214–767–9648
Fax: 214–767–3743
E-mail: dallas@acf.hhs.gov

States: Arkansas, Louisiana, New Mexico, Oklahoma, Texas

Region VII – Kansas City

Linda Lewis
Regional Administrator
Federal Office Building, Room 276
601 East 12th Street
Kansas City, MO 64106
Phone: 816–426–3981
Fax: 816–426–2888
E-mail: llewis@acf.hhs.gov

States: Iowa, Kansas, Missouri, Nebraska

Region VIII – Denver

Thomas Sullivan
Regional Administrator
Federal Office Building
1961 Stout Street, Ninth Floor
Denver, CO 80294–3538
Phone: 303–844–3100
Fax: 303–844-2313
E-mail: tsullivan@acf.hhs.gov

States: Colorado, Montana, North Dakota, South Dakota, Utah, Wyoming

Region IX – San Francisco

Sharon Fujii
Regional Administrator
50 United Nations Plaza, Room 450
San Francisco, CA 94102
Phone: 415–437–8400
Fax: 415–437–8444
E-mail: sfujii@acf.hhs.gov

States: Arizona, California, Hawaii, Nevada
Other Pacific: American Samoa, Commonwealth of Northern Mariana Islands, Federated States of Micronesia, Guam, Marshall Islands, Republic of Palau

Region X – Seattle

Steve Henigson
Regional Administrator
Blanchard Plaza
2201 Sixth Avenue, Room 300, M/S RX-70
Seattle, WA 98121
Phone: 206–615–3660
Fax: 206–615–2574
E-mail: shenigson@acf.hhs.gov

States: Alaska, Idaho, Oregon, Washington

Appendix 4

U.S. Immigration and Customs Enforcement
Office of Investigations/Special Agents in Charge

SAC Atlanta
1691 Phoenix Boulevard
Suite 250
Atlanta, GA 30349
Phone: 770–994–4200
Fax: 770–994–2262

SAC Baltimore
40 South Gay Street
Third Floor
Baltimore, MD 21202
Phone: 410–962–2620
Fax: 410–962–3469

SAC Boston
10 Causeway Street
Room 722
Boston, MA 02222–1054
Phone: 617–565–7400
Fax: 617–565–7422

SAC Buffalo
1780 Wehrle Drive
Suite D
Williamsville, NY 14221
Phone: 716–565–2039
Fax: 716–565–9509

SAC Chicago
1 North Tower Lane
Suite 1600
Oakbrook Terrace, IL 60181
Phone: 630–574–4600
Fax: 630–574–2889

SAC Dallas
125 East John Carpenter
Freeway
Suite 800
Irving, TX 75062
Phone: 972–444–7300
Fax: 972–444–7461

SAC Denver
5445 DTC Parkway
Suite 600
Englewood, CO 80111
Phone: 303–721–3000
Fax: 303–721–3003

SAC Detroit
477 Michigan Avenue
Suite 1850
Detroit, MI 48226
Phone: 313–226–3166
Fax: 313–226–6282

SAC El Paso
4191 North Mesa
El Paso, TX 79902
Phone: 915–231–3200
Fax: 915–231–3227

SAC Honolulu
595 Ala Moana Boulevard
Honolulu, HI 96850
Phone: 808–532–3746
Fax: 808–532–4689

SAC Houston
4141 North Sam Houston
Parkway East #300
Houston, TX 77032
Phone: 281–985–0500
Fax: 281–985–0505

SAC Los Angeles
501 West Ocean Boulevard
Suite 7200
Long Beach, CA 90802–4213
Phone: 562–624–3800
Fax: 562–590–9604

SAC Miami
8075 NW. 53rd Street
Miami, FL 33166
Phone: 305–597–6000
Fax: 305–597–6227

SAC New Orleans
1250 Poydras Street
Suite 2200
New Orleans, LA 70113
Phone: 504–310–8800
Fax: 504–310–8900

SAC New York
601 West 26th Street
Seventh Floor
New York, NY 10001
Phone: 646–230–3200
Fax: 646–230–3255

SAC Newark
620 Frelinghuysen Avenue
Second Floor
Newark, NJ 07114
Phone: 973–776–5500
Fax: 973–776–5650

SAC Philadelphia
220 Chestnut Street
Room 200
Philadelphia, PA 19106
Phone: 215–597–4305
Fax: 215–597–4200

SAC Phoenix
400 North Fifth Street
11th Floor
Phoenix, AZ 85004
Phone: 602–364–7830
Fax: 602–514–7790

SAC San Antonio
10127 Morocco
Suite 180
San Antonio, TX 78216
Phone: 210–541–7200
Fax: 210–541–7285

SAC San Diego
185 West F Street
Suite 600
San Diego, CA 92101
Phone: 619–744–4600
Fax: 619–557–7275

SAC San Francisco
1500 Broadway
Second Floor
Oakland, CA 94612
Phone: 510–267–3800
Fax: 510–267–3870

SAC San Juan
Capitol Office Building
12th Floor
800 Ponce de Leon Avenue
Santurce, PR 00908
Phone: 787–729–5151
Fax: 787–729–6646

SAC Seattle
1000 Second Avenue
Suite 2300
Seattle, WA 98104
Phone: 206–553–7531
Fax: 206–553–0826

SAC Minneapolis/St. Paul
2901 Metro Drive
Suite 100
Bloomington, MN 55425
Phone: 952–853–2940
Fax: 612–313–9045

SAC Tampa
2203 North Lois Avenue
Suite 600
Tampa, FL 33607
Phone: 813–348–1881
Fax: 813–348–1871

SAC Tucson
7400 North Oracle Road
Suite 242
Tucson, AZ 85704
Phone: 520–229–5100
Fax: 520–229–5160

SAC Washington, DC
22685 Holiday Park Drive
Suite 10
Dulles, VA 20166
Phone: 703–709–9700
Fax: 703–709–8082

Appendix 5

U.S. Secret Service
Forensic Services Division
Field Offices

Alabama

Birmingham
205–731–1144

Mobile
334–441–5851

Montgomery
334–223–7601

Alaska

Anchorage
907–271–5148

Arizona

Phoenix
602–640–5580

Tucson
520–670–4730

Arkansas

Little Rock
501–324–6241

California

Fresno
559–487–5204

Los Angeles
213–894–4830

Riverside
951–276–6781

Sacramento
916–930–2130

San Diego
619–557–5640

San Francisco
415–744–9026

San Jose
408–535–5288

Santa Ana
714–246–8257

Ventura
805–339–9180

Colorado

Denver
303–866–1010

Connecticut

New Haven
203–865–2449

Delaware

Wilmington
302–573–6188

District of Columbia

Washington, DC
202–406–8800

Florida

Jacksonville
904–296–0133

Miami
305–863–5000

Orlando
407–648–6333

Tallahassee
850–942–9523

Tampa
813–228–2636

West Palm Beach
561–659–0184

Georgia

Albany
229–430–8442

Atlanta
404–331–6111

Savannah
912–652–4401

Hawaii

Honolulu
808–541–1912

Idaho

Boise
208–334–1403

Illinois

Chicago
312–353–5431

Springfield
217–492–4033

Indiana

Evansville
812–858–7365

Indianapolis
317–226–6444

South Bend
574–273–3140

Iowa

Des Moines
515–284–4565

Kansas

Wichita
316–267–1452

Kentucky

Lexington
859–223–2358

Louisville
502–582–5171

Louisiana

Baton Rouge
225–389–0763

New Orleans
504–589–4041

Shreveport
318–676–3500

Maine

Portland
207–780–3493

Maryland

Baltimore
443–263–1000

Eastern Shore
410–268–7286

Rowley Training Center
240–624–3000

Massachusetts

Boston
617–565–5640

Michigan

Detroit
313–226–6400

Grand Rapids
616–454–4671

Saginaw
989–752–8076

Minnesota

Minneapolis
612–348–1800

Mississippi

Jackson
601–965–4436

Missouri

Kansas City
816–460–0600

St. Louis
314–539–2238

Springfield
417–864–8340

Montana

Billings
406–245–2123

Nebraska

Omaha
402–965–9670

Nevada

Las Vegas
702–388–6571

Reno
775–784–5354

New Hampshire

Manchester
603–626–5653

New Jersey

Atlantic City
609–487–1300

Newark
973–971–3100

Trenton
609–989–2008

New Mexico

Albuquerque
505–248–5290

New York

Albany
518–436–9600

Buffalo
716–551–4401

John F. Kennedy Airport
718–553–0911

Melville
631–293–4028

New York City
718–840–1000

Rochester
585–232–4160

Syracuse
315–448–0304

White Plains
914–682–6300

North Carolina

Charlotte
704–442–8370

Greensboro
336–547–4180

Raleigh
302–573–6188

Wilmington
910–815–4511

North Dakota

Fargo
701–239–5070

Ohio

Akron
330–761–0544

Cincinnati
513–684–3585

Cleveland
216–706–4365

Columbus
614–469–7370

Dayton
937–225–2013

Toledo
419–259–6434

Oklahoma

Oklahoma City
405–810–3000

Tulsa
918–581–7272

Oregon

Portland
503–326–2162

Pennsylvania

Philadelphia
215–861–3300

Pittsburgh
412–395–6484

Scranton
570–346–5701

Puerto Rico

San Juan
787–277–1515

Rhode Island

Providence
401–331–6456

South Carolina

Charleston
843–747–7242

Columbia
803–772–4015

Greenville
864–233–1490

South Dakota

Sioux Falls
605–330–4565

Tennessee

Chattanooga
423–752–5125

Knoxville
865–545–4627

Memphis
901–544–0333

Nashville
615–736–5841

Texas

Austin
512–916–5103

Dallas
972–868–3200

El Paso
915–533–6950

Houston
713–868–2299

Lubbock
806–472–7347

McAllen
956–630–5811

San Antonio
210–308–6220

Tyler
903–534–2933

Utah

Salt Lake City
801–524–5910

Vermont

Burlington
802–651–4091

Virginia

Norfolk
757–441–3200

Richmond
804–771–2274

Roanoke
540–857–2208

Washington

Seattle
206–220–6800

Spokane
509–353–2532

West Virginia

Charleston
304–347–5188

Wisconsin

Madison
608–264–5191

Milwaukee
414–297–3587

Wyoming

Cheyenne
307–772–2380

Overseas USSS Offices

Bangkok
(011) 662–255–1959

Bogota
(011) 571–315–1318

Brasilia
(011) 55–61–3312–7523

Bucharest
(011) 40–21–316–0936

Frankfurt
(011) 49–69–7535–3763

Hong Kong
(011) 852–2841–2524

London
(011) 44–207–894–0846

Mexico City
(011) 52–55–5080–2212

Milan
(011) 39–02–290–35–477

Montreal
514–398–9488
514–939–8400

Moscow
(011)–7–095–728–5093

Ottawa
613–600–5461

Paris
(011) 331–4312–7100

Pretoria
27–12–342–1048

Rome
(011) 39–06–4674–2736

Sofia
(011) 359–2939–5646

Vancouver
604–689–3011

Appendix 6

FBI Field Offices
(www.fbi.gov/contact/fo/fo.htm)

Alabama
Federal Bureau of Investigation
1000 18th Street North
Birmingham, AL 35203
Phone: 205–326–6166

Federal Bureau of Investigation
200 North Royal Street
Mobile, AL 36602–3930
Phone: 334–438–3674

Alaska
Federal Bureau of Investigation
101 East Sixth Avenue
Anchorage, AK 99501–2524
Phone: 907–276–4441

Arizona
Federal Bureau of Investigation
201 East Indianola, Suite 400
Phoenix, AZ 85012–2080
Phone: 602–279–5511

Arkansas
Federal Bureau of Investigation
24 Shackleford West Boulevard
Little Rock, AR 72211–3755
Phone: 501–221–9100

California
Federal Bureau of Investigation
Federal Office Building
11000 Wilshire Boulevard, Suite 1700
Los Angeles, CA 90024–3672
Phone: 310–477–6565

Federal Bureau of Investigation
4500 Orange Grove Avenue
Sacramento, CA 95841–4025
Phone: 916–481–9110

Federal Bureau of Investigation
Federal Office Building
9797 Aero Drive
San Diego, CA 92123–1800
Phone: 858–565–1255

Federal Bureau of Investigation
450 Golden Gate Avenue, 13th Floor
San Francisco, CA 94102–9523
Phone: 415–553–7400

Colorado
Byron G. Rogers Federal Building
1961 Stout Street, Suite 1823
Denver, CO 80294–1823
Phone: 303–629–7171

Connecticut
Federal Bureau of Investigation
600 State Street
New Haven, CT 06511–6505
Phone: 203–777–6311

Delaware
All queries should be directed to the FBI Field Office in Baltimore, Maryland.

Florida
Federal Bureau of Investigation
7820 Arlington Expressway, Suite 200
Jacksonville, FL 32211–7499
Phone: 904–721–1211

Federal Bureau of Investigation
16320 NW. Second Avenue
North Miami Beach, FL 33169–6508
Phone: 305–944–9101

Federal Bureau of Investigation
5525 West Gray Street
Tampa, FL 33609
Phone: 813–253–1000

Georgia
Federal Bureau of Investigation
2635 Century Parkway NE., Suite 400
Atlanta, GA 30345–3112
Phone: 404–679–9000

Hawaii
Prince Jonah Kuhio Federal Building
300 Ala Moana Boulevard, Suite 4–230
Honolulu, HI 96850–0053
Phone: 808–566–4300

Idaho
All queries should be directed to the FBI Field Office in Salt Lake City, UT.

Illinois
Federal Bureau of Investigation
2111 West Roosevelt Road
Chicago, IL 60608–1128
Phone: 312–421–6700

Federal Bureau of Investigation
Robert R. Hardesty Building
900 East Linton Avenue
Springfield, IL 62703
Phone: 217–522–9675

Indiana
Federal Bureau of Investigation
Federal Office Building
575 North Pennsylvania Street, Room 679
Indianapolis, IN 46204–1524
Phone: 317–639–3301

Iowa
All queries should be directed to the FBI Field Office in Omaha, NE.

Kansas
All queries should be directed to the FBI Field Office in Kansas City, MO.

Kentucky
Federal Bureau of Investigation
600 Martin Luther King Jr. Place, Room 500
Louisville, KY 40202–2231
Phone: 502–583–3941

Louisiana
Federal Bureau of Investigation
2901 Leon C. Simon Boulevard
New Orleans, LA 70126
Phone: 504–816–3000

Maine
All queries should be directed to the FBI Field Office in Boston, MA.

Maryland
Federal Bureau of Investigation
2600 Lord Baltimore Drive
Baltimore, MD 21244
Phone: 410–265–8080

Massachusetts
Federal Bureau of Investigation
One Center Plaza, Suite 600
Boston, MA 02108–1801
Phone: 617–742–5533

Michigan
Federal Bureau of Investigation
P.V. McNamara Federal Office Building
477 Michigan Avenue, 26th Floor
Detroit, MI 48226–2598
Phone: 313–965–2323

Minnesota
Federal Bureau of Investigation
111 Washington Avenue South, Suite 1100
Minneapolis, MN 55401–2176
Phone: 612–376–3200

Mississippi
Federal Bureau of Investigation
Federal Office Building
100 West Capitol Street, Room 1553
Jackson, MS 39269–1601
Phone: 601–948–5000

Missouri
Federal Bureau of Investigation
1300 Summit
Kansas City, MO 64105–1362
Phone: 816–512–8200

Federal Bureau of Investigation
2222 Market Street
St. Louis, MO 63103–2516
Phone: 314–589–2500

Montana
All queries should be directed to the FBI Field Office in Salt Lake City, UT.

Nebraska
Federal Bureau of Investigation
10755 Burt Street
Omaha, NE 68114–2000
Phone: 402–493–8688

Nevada
Federal Bureau of Investigation
John Lawrence Bailey Building
1787 West Lake Mead Boulevard
Las Vegas, NV 89106–2135
Phone: 702–385–1281

New Hampshire
All queries should be directed to the FBI Field Office in Boston, MA.

New Jersey
Federal Bureau of Investigation
Claremont Tower Building
11 Centre Place
Newark, NJ 07102–9889
Phone: 973–792–3000

New Mexico
Federal Bureau of Investigation
4200 Luecking Park Avenue
Albuquerque, NM 87107
Phone: 505–889–1300

New York
Federal Bureau of Investigation
200 McCarty Avenue
Albany, NY 12209–2095
Phone: 518–465–7551

Federal Bureau of Investigation
One FBI Plaza
Buffalo, NY 14202–2698
Phone: 716–856–7800

Federal Bureau of Investigation
26 Federal Plaza, 23rd Floor
New York, NY 10278–0004
Phone: 212–384–1000

North Carolina
Federal Bureau of Investigation
Wachovia Building
400 South Tryon Street, Suite 900
Charlotte, NC 28285–0001
Phone: 704–377–9200

North Dakota
All queries should be directed to the FBI Field Office in Minneapolis, MN.

Ohio
Federal Bureau of Investigation
550 Main Street, Room 9000
Cincinnati, OH 45202–8501
Phone: 513–421–4310

Federal Bureau of Investigation
1501 Lakeside Avenue
Cleveland, OH 44114
Phone: 216–522–1400

Oklahoma
Federal Bureau of Investigation
3301 West Memorial Drive
Oklahoma City, OK 73134
Phone: 405–290–7770

Oregon
Federal Bureau of Investigation
Crown Plaza Building
1500 SW. First Avenue, Suite 400
Portland, OR 97201–5828
Phone: 503–224–4181

Pennsylvania
Federal Bureau of Investigation
William J. Green Jr. Federal Office Building
600 Arch Street, Eighth Floor
Philadelphia, PA 19106
Phone: 215–418–4000

Federal Bureau of Investigation
Martha Dixon Building
3311 East Carson Street
Pittsburgh, PA 15203
Phone: 412–432–4000

Puerto Rico
Federal Bureau of Investigation
U.S. Federal Office Building
150 Chardon Avenue, Room 526
Hato Rey, PR 00918–1716
Phone: 787–754–6000

Rhode Island
All queries should be directed to the FBI Field Office in Boston, MA.

South Carolina
Federal Bureau of Investigation
151 Westpark Boulevard
Columbia, SC 29210–3857
Phone: 803–551–4200

South Dakota
All queries should be directed to the FBI Field Office in Minneapolis, MN.

Tennessee
Federal Bureau of Investigation
John J. Duncan Federal Office Building
710 Locust Street, Suite 600
Knoxville, TN 37902–2537
Phone: 865–544–0751

Federal Bureau of Investigation
225 North Humphreys Boulevard
Eaglecrest Building, Suite 3000
Memphis, TN 38120–2107
Phone: 901–747–4300

Texas
Federal Bureau of Investigation
J. Gordon Shanklin Building
One Justice Way
Dallas, TX 75220–5220
Phone: 972–559–5000

Federal Bureau of Investigation
660 South Mesa Hills Drive, Suite 3000
El Paso, TX 79912–5533
Phone: 915–832–5000

Federal Bureau of Investigation
2500 East T.C. Jester
Houston, TX 77008–1300
Phone: 713–693–5000

Federal Bureau of Investigation
USPO/USCH
615 East Houston Street, Room 200
San Antonio, TX 78205–9998
Phone: 210–225–6741

Utah
Federal Bureau of Investigation
257 Towers Building
257 East 200 Street South, Suite 1200
Salt Lake City, UT 84111–2048
Phone: 801–579–1400

Vermont
All queries should be directed to the FBI Field Office in Albany, NY.

Virginia
Federal Bureau of Investigation
150 Corporate Boulevard
Norfolk, VA 23502–4999
Phone: 757–455–0100

Federal Bureau of Investigation
1970 East Parkham Road
Richmond, VA 23228
Phone: 804–261–1044

Washington
Federal Bureau of Investigation
1110 Third Avenue
Seattle, WA 98101–2904
Phone: 206–622–0460

Washington, D.C.
Federal Bureau of Investigation
Washington Metropolitan Field Office
601 Fourth Street NW.
Washington, DC 20535–0002
Phone: 202–278–2000

West Virginia
All queries should be directed to the FBI Field Office in Pittsburgh, PA.

Wisconsin
Federal Bureau of Investigation
330 East Kilbourn Avenue, Suite 600
Milwaukee, WI 53202–6627
Phone: 414–276–4684

Wyoming
All queries should be directed to the FBI Field Office in Denver, CO.

Appendix 7

FBI Legal Attachés

Almaty
Legal Attaché Office
Department of State
7030 Almaty Place
Washington, DC 20189–7030
Phone: (011–7–3272) 50–48–02

Amman
Office of the Legal Attaché
U.S. Embassy, Amman
APO AE 09892–0200
Phone: (011–962–6) 590–6000

Ankara
Office of the Legal Attaché
American Embassy, Ankara
PSC 93, Box 5000
APO AE 09823–5000
Phone: (011–90–312) 455–5555

Athens
Legal Attaché
American Embassy
PSC 108, Box 45
APO AE 09842–0001
Phone: (011–30–210) 720–2490

Bangkok
Legal Attaché
American Embassy, Box 67
APO AP 96546
Phone: (011–66–2) 205–4000

Beijing
Legal Attaché
American Embassy, Beijing
PSC 461, Box 50
FPO AP 96521–0002
Phone: (011–8610) 6532–3831

Berlin
U.S. Embassy, Berlin
Clay Building
Office of the Legal Attaché
PSC 120, Box 3000
APO AE 09265
Phone: (011–49–30) 238–5174

Berlin (Frankfurt Suboffice)
Office of the Legal Attaché
American Consulate, Frankfurt
PSC 115
APO AE 09213
Phone: (011–49–69) 7535–0

Bern
American Embassy, Bern
Department of State
Washington, DC 20521–5110
Phone: (011–41–31) 357–7011

Bogota
U.S. Embassy, Bogota
Unit 5124, Legat
APO AA 34038
Phone: (011–57–1) 315–0811

Brasilia
Office of the Legal Attaché
American Embassy, Brasilia
Unit 3500
APO AA 34030–3500
Phone: (011–55–61) 3312–7000

Bridgetown
Legal Attaché
American Embassy
Bridgetown, Barbados
FPO AA 34055
Phone: (1–246) 436–4950, ext. 2236

Brussels
Legal Attaché
LEG/EMB
PSC 82, Box 102
APO AE 09710
Phone: (011–32–2) 508–2111, ext. 2551

Bucharest
Legal Attaché Office
American Embassy, Bucharest
Department of State
5260 Bucharest Place
Dulles, VA 20189
Phone: (011–40–21) 200–3339

Budapest
Department of State
Unit 5270
Box 10DPO
AE 09731–001
Dulles, VA 20189–5270

Buenos Aires
Legal Attaché
Unit 4303
APO AA 34034–4303
Phone: (011–5411) 5777–4533

Cairo
Legal Attaché
American Embassy
Unit 64900, Box 39
APO AE 09839–4900
Phone: (011–202) 795–2755, 2585

Canberra
Legal Attaché
U.S. Embassy
APO AP 96549
Phone: (011–61–2) 6214–5600, 5900

Caracas
Legal Attaché
American Embassy
Unit 4966
APO 34037
Phone: (011–58–212) 975–6411

Copenhagen
Legal Attaché Office
American Embassy
PSC 73
APO AE 09716
Phone: (011–45) 3341–7100

Hong Kong
Consulate General, Hong Kong
PSC 461, Box 21
FPO AP 96521–0006
Phone: (011–852) 2523–9011

INTERPOL
ICPO–INTERPOL General Secretariat
200 quai Charles de Gaulle
69006 Lyon, France
Phone: (011–33–4) 7244–7199

Islamabad
Legal Attaché Office
American Embassy
Unit 62219
APO AE 09812–2219
Phone: (011–92–51) 2080–0000, ext. 2205

Kiev
Legal Attaché Office
USEMB: DOS Kiev
5850 Kiev Place
Washington, DC 20189–5850
Phone: (011–380–44) 490–4000

Lagos
Legal Attaché
Department of State
8300 Lagos Place
Washington, DC 20521–8300
Phone: (011–234–1) 261–0050

London
Legal Attaché
American Embassy
PSC 801, Box 02
FPO AE 09498–4002
Phone: (011–44–207) 499–9000,
ext. 2478, 2479, 2475

Madrid
PSC 61, Box 0001
APO AE 09642
Phone: (011–34–91) 587–2200

Manila
American Embassy
PSC 500, Box 10
FPO AP 96515–1001
Phone: (011–63–2) 523–1323

Mexico City
P.O. Box 9000
Brownsville, TX 78520
Phone: (011–52–5) 55080–2000
ext. 2177, 3700, 3701, 3702, 3703

Mexico City (Guadalajara Suboffice)
Phone: (011–52–333–268–2100)

Mexico City (Hermosillo Suboffice)
Phone: (011–526) 62217–2375, ext. 270

Mexico City (Monterrey Suboffice)
Phone: (011–528) 18345–2120, ext. 4562

Mexico City (Tijuana Suboffice)
Phone: (011–526) 64622–7400, 7426, 7691

Moscow
Legal Attaché Office
American Embassy, Moscow
PSC 77, Legat
APO AE 09721
Phone: (011–7–4095) 728–5000

Nairobi
Legal Attaché
American Embassy, Nairobi
Unit 64113
APO AE 09831–8900
Phone: (011–254–20) 363–6000

New Delhi
Legal Attaché
U.S. Department of State
9000 New Delhi Place
Washington, DC 20521–9000
Phone: (011–91–11) 2419–8000, 2688–9033

Ottawa
Office of the Legal Attaché
U.S. Embassy, Ottawa
P.O. Box 5000
Ogdensburg, NY 13669–5000
Phone: 613–688–5335

Ottawa (Vancouver Suboffice)
Office of the Legal Attaché
c/o U.S. Consulate General
P.O. Box 5002
Point Roberts, WA 98281–5002
Phone: 604–685–4311

Panama City
Legal Attaché
American Embassy, Panama
Unit 0945
APO AA 340021
Phone: (011–507) 207–7000

Paris
Legal Attaché
Paris Embassy (LEG)
PSC AE 116, Box A–324
APO AE 09777–5000
Phone: (011–33–1) 4312–2222

Prague
American Embassy, Prague
5630 Prague Place
Washington, DC 20521–5630
Phone: (011–420–2) 5702–2000

Pretoria
Legal Attaché Office
U.S. Department of State
9300 Pretoria Place
Washington, DC 20189–9300
Phone: (011–27–12) 431–4000

Riyadh
Legal Attaché
American Embassy
Unit 61307
APO AE 09803–1307
Phone: (011–966–1) 488–3800, ext. 4453

Rome
Legal Attaché
PSC 59, Box 43
APO AE 09624
Phone: (011–39–06)
4674–2710, 2711, 2358

Santiago
Office of the Legal Attaché
American Embassy, Santiago
Unit 4105 (Legat)
APO AA 34033–3141
Phone: (011–56–2) 330–5003, 3321

Santo Domingo
Legal Attaché Office
U.S. Embassy, Santo Domingo
Unit 5544, Box 539
APO AA 34041–5544
Phone: (1–809) 221–2171, 8100, ext. 4349

Seoul
Legal Attaché Office
American Embassy, Seoul
Unit 15550
APO AP 96205–0001
Phone: (011–82–2) 397–4114, 4243

Singapore
Legal Attaché
American Embassy, Singapore
PSC Box 470
FPO AP 96507–0001
Phone: (011–65) 6476–9100

Tallinn
Legal Attaché
American Embassy, Tallinn
PSC 78, Box T
APO AE 09723
Phone: (011–372–6) 68–8100

Tel Aviv
Legal Attaché
Unit 7228, Box 0001
APO AE 09830–7228
Phone: (011–972–3) 519–7575

Tokyo
Legal Attaché
American Embassy
Unit 45004, Box 223
APO AE 96337–5004
Phone: (011–81–3) 3224–5000

Vienna
DOS/Embassy/Legat
9900 Vienna Place
Dulles, VA 20189–9900
Phone: (011–43–1) 313–39–2155,
2156, 2157

Vienna (Budapest Suboffice)
Department of State
5270 Budapest Place
Dulles, VA 20189
Phone: (011–36–1) 475–4400,
475–4703/4924

Warsaw
Department of State/Legat/Warsaw
5010 Warsaw Place
Washington, DC 20521–5010
Phone: (011–4822) 504–2000, 0638

Appendix 8

INTERPOL State Liaison Offices

A point of contact has been established in each of the 50 states, the District of Columbia, New York City, Puerto Rico, U.S. American Samoa, and the U.S. Virgin Islands for state and local authorities to receive assistance from INTERPOL on international investigations, including child abduction and kidnapping cases. This point of contact is known as the INTERPOL State Liaison Office. State and local law enforcement officials can forward requests for assistance through their State Liaison Office, which will then forward the request to USNCB for transmission to the appropriate foreign police authorities.

Lt. Ron Short
Bob Clark
Alabama/INTERPOL Liaison Office
Alabama Bureau of Investigation
Criminal Information Center
P.O. Box 1511
Montgomery, AL 36102–1151
Phone: 334–353–1733 (Short)
334–242–1191 (Clark)
Fax: 334–353–2563
ORI: AL003CI08
E-mail: Rshort@dps.state.al.us
Bclark@dps.state.al.us

Inv. David B. Jones
Capt. Dennis Casanovas
Lance Jordan
Alaska/INTERPOL Liaison Office
Alaska State Troopers
101 East Sixth Avenue
Anchorage, AK 99501
Phone: 907–265–9583
Fax: 907–274–0851
ORI: AKAST0128
E-mail: dennis_casanovas@dps.state.ak.us
David_Jones@dps.state.ak.us
Lance_Jordan@dps.state.ak.us

Rita Justin
Sgt. Cenovia Sieh
Arizona/INTERPOL Liaison Office
Arizona Department of Public Safety
CIRU–MD #3900
P.O. Box 6638
Phoenix, AZ 85005
Phone: 602–644–5949 (Justin)
602–644–5941 (Sieh)
Fax: 602–644–8709 (Justin)
602–644–8712 (Sieh)
ORI: AZ0079923
E-mail: rjustin@azdps.gov

Sgt. Mark Blankenship
Capt. John Morrow
Diane Carder
Arkansas/INTERPOL Liaison Office
Arkansas State Police
Office of Investigative Support
#1 State Police Plaza Drive
Little Rock, AR 77209
Phone: 501–618–8373 (Blankenship)
501–618–6850 (Morrow)
501–618–8373 (Carder)
Fax: 501–618–8374
ORI: ARASP1303
E-mail: mblankenship@asp.state.ar.us
jmorrow@asp.state.ar.us
dcarder@asp.state.ar.us

Sgt. Kevin McGoldrick
Sgt. Det. Earl Perkins
Det. Bill Dickson
Dep. Dir. Jonathan Sikorski
Boston/INTERPOL Liaison Office
Boston Police Department
Intelligence Unit
One Schroeder Plaza
Boston, MA 02120
Phone: 617–343–4328 (McGoldrick)
617–343–5221 (Perkins)
617–343–5212 (Dickson)
Fax: 617–343–5222
ORI: MA0130152
E-mail: McGoldrickK.bpd@ci.boston.ma.us
PerkinsE.bpd@ci.boston.ma.us
DickinsonW.bpd@ci.boston.ma.us
SikorskiJ.bpd@ci.boston.ma.us

Sara Vinson
Liz Nguyen
California/INTERPOL Liaison Office
California Department of Justice
Bureau of Investigation
Organized Crime Unit
P. O. Box 163029
Sacramento, CA 95816–3029
Phone: 916–227–1278 (Vinson)
916–227–1233 (Nguyen)
Fax: 916–227–2785
ORI: CA0349476
E-mail: Liz.Nguyen@doj.ca.gov

Lt. Susan Schmit
Peter Vetrano
Audrey Nowakowski
Chicago/INTERPOL Liaison Office
Chicago Police Department
Deployment Operations Center
3510 South Michigan, Fourth Floor
Chicago, IL 60653
Phone: 312–745–6191
Fax: 312–745–6710
ORI: ILCPD0000
E-mail: doc@chicagopolice.org
Susan.Schmit@chicagopolice.org

Intel. Analyst Theresa Sexton
Intel. Analyst Kristina Koellner
Agent in Charge Bob Brown
Agent in Charge Steve Johnson
Colorado/INTERPOL Liaison Office
Colorado Bureau of Investigation
Crime Information Center
710 Kipling Street, Suite 200
Denver, CO 80215
Phone: 303–239–4243 (Sexton)
303–239–4251 (Koellner)
303–239–4212 (Brown)
303–239–4291 (Johnson)
Fax: 303–239–5788
ORI: COCBI0000
E-mail: Kristina.Koellner@cdps.state.co.us
Theresa.Sexton@cdps.state.co.us

Det. Paul Moore
Sgt. Mark Cassista
Connecticut/INTERPOL Liaison Office
Connecticut State Police–CCIU
Rowland Government Center
55 West Main Street, Suite 500
Waterbury, CT 06702
Phone: 203–805–6460
Fax: 203–805–6661
ORI: CTCSP2800
E-mail: cciu.det2@po.state.ct.us (Moore)

Delaware/INTERPOL Liaison Office
Delaware State Police
P.O. Box 430
Dover, DE 19901
Phone: 302–739–5998
Fax: 302–739–2459
ORI: DEDSP0000
E-mail: dyan.ridall@cj.state.de.us

Capt. Victor Brito
Det. Matthew Shinton
D.C./INTERPOL Liaison Office
Washington Metropolitan Police Department
Intelligence Branch, Room 3006
300 Indiana Avenue NW.
Washington, DC 20001
Phone: 202–724–1424
Fax: 202–727–0588
ORI: DCMPD0000
E-mail: matthew.shinton1@dc.gov

Kristi Gordon
Ruth Perkins
Florida/INTERPOL Liaison Office
Florida Department of law Enforcement
Office of Statewide Intelligence
P.O. Box 1489
Tallahassee, FL 32302
Phone:850–410–7060; 800–704–0231
850–410–7077 (Gordon)
850–410–7082 (Perkins)
Fax: 850–410–7069
ORI: FL03788B6
E-mail: ruthperkins@fdle.state.fl.us
kristigordon@fdle.state.fl.us

Intell. Super. Mattie Metcalf
Yalanda Greene
Georgia/INTERPOL Liaison Office
Georgia Bureau of Investigation
P.O. Box 370808, Intelligence Unit
Decatur, GA 30037–0808
Phone: 404–244–2554; 800–282–6564
Fax: 404–270–8851
ORI: GAGBI0050
E-mail: mattie.metcalf@gbi.state.ga.us
yalanda.greene@gbi.state.ga.us

SA Adrienne Lau
Deputy Chief SA Lloyd Shimabuku
Chief SA Donald Wong
Honolulu/INTERPOL Liaison Office
Department of the Attorney General
Investigations Division
425 Queen Street
Honolulu, HI 96813
Phone: 808–586–1240
808–586–1245 (Lau)
Fax: 808–586–1371
ORI: HI0020510
E-mail: Lloyd.H.Shimabuku@hawaii.gov
Adrienne.M.Lau@hawaii.gov

Lt. John J. Silva
Senior P.O. J.D. Hawk (8756)
P.O. Tracy Campbell (8924)
Houston Police Department
Criminal Intelligence Division
1200 Travis
Houston, Texas 77002
Phone: 713–308–8700
Fax: 713–308–8703
ORI: TXHPD0000
E-mail: JohnJ.Silva@cityofhouston.net
James.Hawk@cityofhouston.net
Tracy.Campbell@cityofhouston.net

Maj. Dave Kane
Idaho/INTERPOL Liaison Office
Criminal Investigation Bureau
P.O. Box #700
Meridian, ID 83680–0700
Phone: 208–884–7205
Fax: 208–884–7290
ORI: IDISP0353
E-mail: Dave.Kane@isp.idaho.gov

CIAS Tim Harney
CIA II Richard Lingle
Illinois/INTERPOL Liaison Office
Illinois State Police
Division of Operations
400 Iles Park Place, Suite 300
Springfield, IL 62703
Phone: 217–558–1505 (Harney); 888–375–9611
217–557–9301 (Lingle)
Fax: 217–557–2823
ORI: IL08443C6
E-mail: harneyt@isp.state.il.us

Rita Brace
Sgt. Chris Read
Indiana/INTERPOL Liaison Office
Indiana State Police
Indiana Government Center North
100 Senate Avenue
Indianapolis, IN 46206–2404
Phone: 317–232–7269 (Brace)
317–232–7711 (Read)
Fax: 317–232–6862
ORI: INISPO0008
E-mail: rbrace@isp.state.in.us
cread@isp.state.in.us

SAIC Russell Porter
Pattie Garwood (515–281–8627)
Iowa/INTERPOL Liaison Office
Iowa Department of Public Safety
Intelligence Bureau
Wallace State Office Building
Des Moines, IA 50319–0049
Phone: 515–242–6124; 800–308–5983
Fax: 515–281–6108
ORI: IADPS1300
E-mail: porter@dps.state.ia.us
Garwood@dps.state.ia.us

SSA Scott Ferris
Kansas/INTERPOL Liaison Office
Kansas Bureau of Investigation
2800 SW. Topeka Boulevard
Topeka, KS 66611–1298
Phone: 785–274–1822
Fax: 785–296–6781
ORI: KSKBI0000
E-mail: Scott.Ferris2@us.army.mil

Connie Harrod
Kentucky/INTERPOL Liaison Office
Kentucky State Police Intelligence Section
200 Mero Street, Suite T505
Frankfort, KY 40601
Phone: 502–564–1020
502–564–4369 (Harrod)
Fax: 502–564–5318
ORI: KYKSP0002
E-mail: connie.harrod@ky.gov

Lt. Tom Jones
Det. Federico Sicard
Det. Fernando Gonzalez
P.O. Joe Bahena
P.O. Jose Hurtado
Los Angeles/INTERPOL Liaison Office
Los Angeles Police Department
Foreign Prosecution Unit
1149 South Broadway Street, Fifth Floor
Los Angeles, CA 90015
Phone: 213–485–5510
213–304–2461 (Sicard)
213–485–5594 (Gonzalez)
213–485–5595 (Bahena)
213–485–5510 (Hurtado)
Fax: 213–485–4794
ORI: CA0194233
E-mail: 25482@lapd.lacity.org (Gonzalez)
25464@lapd.lacity.org (Bahena)
30710@lapd.lacity.org (Hurtado)

Lt. Walter Wolfe
Leslie Parker, Analyst
Sgt. Doug Cain
Brandi Janes
Louisiana/INTERPOL Liaison Office
Louisiana State Police
Investigative Support
300 East Airport Road
Baton Rouge, LA 70806
Phone: 225–925–1978
225–925–7937 (Parker)
225–925–6204 (Cain)
225–925–6218 (Janes)
Fax: 225–925–4766
ORI: LALSP0009
E-mail:leparker@dps.state.la.us

Sgt. Dale E. York
Det. Bernard Pender
Maine/INTERPOL Liaison Office
Maine State Police, Criminal Intelligence Unit
Gardiner Annex
State House Station 164
Augusta, ME 04333–0164
Phone: 207–624–8787
207–624–7280 (York)
Fax: 207–624–3425
ORI: MEMSP0302
E-mail: Dale.E.York@state.me.us

D/Sgt. Linda Stascavage
TFC Kelly Wilson
Maryland/INTERPOL Liaison Office
Maryland State Police
Criminal Intelligence Division
7155 Columbia Gateway Drive, Suite C
Columbia, MD 21045
Phone: 410–290–0780, ext.313
Fax: 410–290–0752
ORI: MDMSP9400
E-mail: lstascavage@mdsp.org
kwilson@mdsp.org

D/Lt. Michael Cronin
Trooper Frank Saunders
Trooper Lucas Jorge
Trooper Sarah O'Leary
Massachusetts/INTERPOL Liaison Office
Massachusetts State Police
Commonwealth Fusion Center
470 Worcester Road
Framingham, MA. 01702
Phone: 508–820–2129
Fax: 508–820–2128
ORI: MAMSP0075
E-mail: Michael.cronin@pol.state.ma.us
francis.saunders@pol.state.ma.us
Lucas.Jorge@pol.state.ma.us

Lt. Mario Hernandez (2763)
Capt. Glen Stolzenberg (3101)
Miami-Dade/INTERPOL Liaison Office
Miami-Dade Police Department
Intelligence Operations
9105 NW. 25th Street, Suite 3122
Miami, FL 33172–1500
Phone: 305–471–2780
Fax: 305–471–3186
ORI: FL01300Y9
E-mail: mariohernandez@mdpd.com
luisfuste@mdpd.com

D/Sgt. Chris Guntern
Michigan/INTERPOL Liaison Office
Michigan State Police
4000 Collins Road
Lansing, MI 48910
Phone: 517–336–6680
517–336–6635 (Guntern)
Fax: 517–333–5399
ORI: MI3300701
E-mail: gunternc@michigan.gov

SAIC Jeff Luther
SA Brian Blanch
Minnesota/INTERPOL Liaison Office
Bureau of Criminal Apprehension
1430 Maryland Avenue, East
St. Paul, MN 55106
Phone: 651–793–1076
Fax: 651–793–3704
ORI: MNBCA0000
E-mail: Jeff.Luther@state.mn.us
brian.blanch@state.mn.us

Barbara Nix
Mississippi/INTERPOL Liaison Office
Mississippi Department of Public Safety
Criminal Information Center
3891 Highway, 468 West
Pearl, MS 39208
Phone: 601–933–2600
601–933–2656 (Nix)
Fax: 601–933–2677
ORI: MSMNP0002
E-mail: bnix@mdps.state.ms.us

Gail Paceley
Missouri/INTERPOL Liaison Office
Missouri State Highway Patrol
Missouri Information Analysis Center
P.O. Box 568
Jefferson City, MO 65102
Phone: 573–526–6170
Fax: 573–751–9950
ORI: MOMHP0032
E-mail: Gail.paceley@mshp.dps.mo.gov

Agent Bryan E. Costigan
Montana/INTERPOL Liaison Office
Montana All Threat Intel Center (MATIC)
POB 4789
Fort Harrison, MT 59636–4789
Phone: 406–324–3978
Fax: 406–449–0346
ORI: MT025185Y
E-mail: Bcostigan@state.mt.us

Crime Analyst Sheryl L. King
Nebraska/INTERPOL Liaison Office
Nebraska State Patrol
State House
P. O. Box 94907
Lincoln, NE 68509
Phone: 402–479–4957
Fax: 402–479–4054
ORI: NBNSP0000
E-mail: sking@nsp.state.ne.us

Lt. Mike Allen
Det. Sgt. Jim Gunn
Shannon Kelly
Nevada/INTERPOL Liaison Office
Nevada Division of Investigation
555 Wright Way
Carson City, NV 89711–0100
Phone: 775–684–7415
775–684–7435 (Allen)
775–684–7422 (Gunn)
775–684–7419 (Kelly)
Fax: 775–684–7425
ORI: NV01311E9
E-mail: mallen@dps.state.nv.us
Jgunn@dps.state.nv.us
skelly@dps.state.nv.us

Lt. David Cargill
Trooper Kevin Maille
New Hampshire/INTERPOL Liaison Office
New Hampshire State Police
Intelligence Unit
33 Hazen Drive
Concord, NH 03305
Phone: 603–271–0300
Fax: 603–271–0303
ORI: NHNSP0822
E-mail: dcargill@Safety.state.nh.us

DSFC John Menafra
DSG. Darin Patrick
New Jersey/INTERPOL Liaison Office
New Jersey State Police
Intelligence Bureau
P. O. Box 7068
West Trenton, NJ 08628–0068
Phone: 609–882–2000, ext. 6090
Fax: 609–883–5576
ORI: NJNSPF000
E-mail: lpp4329@gw.njsp.org (Patrick)

Capt. Michael C. Fenner
Lt. Stephen R. Libicer (Rich)
New Mexico/INTERPOL Liaison Office
New Mexico State Police
Criminal Investigations Section
3000 East University Avenue
Las Cruces, NM 88011
Phone: 505–524–6119 (Libicer)
505–827–9068 (Fenner)
Fax: 505–522–0993
ORI: NMNSP2115 (Libicer)
NMNSP2100 (Fenner)
E-mail: mfenner@dps.state.nm.us
slibicer@dps.state.nm.us

Inv. Richard W. Mortka
Inv. Dan Craven
New York/INTERPOL Liaison Office
New York State Police
630 Columbia Street Extension
Latham, NY 12110
Phone: 518–786–2100
518–786–9321 (Mortka)
Fax: 518–786–9398
ORI: NY10100L5
E-mail: rmortka@troopers.state.ny.us
dcraven@troopers.state.ny.us

Sgt. Sean Cottone
P.O. Matthew J. McAteer
New York City/INTERPOL Liaison Office
NY NJ HIDTA
88 10th Avenue, Third Floor
New York, NY 10011
Phone: 646–805–6000, 6100
646–805–6196 (Cottone)
646–805–6008 (McAteer)
Fax: 646–805–6298
ORI: NY030067A
E-mail: scottone@nynjhidta.org
MmcAteer@nynjhidta.org

SA Steele Myers
SAC P.J. Tully
NC/INTERPOL Liaison Office
N.C. State Bureau of Investigation
Criminal Intelligence Section
P. O. Box 29500
Raleigh, NC 27626
Phone: 800–334–3000, ext. 6396
Fax: 919–662–4483
ORI: NCBCI0020
E-mail: stmyers@ncdoj.com
ptully@ncdoj.com

Anthony Gravseth
ND/INTERPOL State Liaison Office
Bureau of Criminal Investigation
P. O. Box 1054
Bismark, ND 58502–1054
Phone: 701–328–5500
701–328–5539 (Gravseth)
Fax: 701–328–5510
ORI: NDBCA00C0
E-mail: agravseth@state.nd.us

Vinko Kucinic
Cindy Peterman
Ohio/INTERPOL Liaison Office
Criminal Intelligence Unit
Ohio BCI&I
1560 State Route 56
London, OH 43140
Phone: 800–282–3784, ext. 2409
740–845–2409 (Peterman)
Fax: 740–845–2021
ORI: OHBCI0000
E-mail: cpeterman@ag.state.oh.us

Deputy Inspector Greg Glenn
SA Robin Estes
Oklahoma/INTERPOL Liaison Office
Oklahoma State Bureau Of Investigation
6600 North Harvey, Suite 300
Oklahoma City, OK 73116
Phone: 405–848–6724
Fax: 405–843–3804
ORI: OKOBI0000
E-mail: GregG@osbi.state.ok.us

Sgt. Steve Duvall
Jill Spackman
Oregon State Police
Criminal Investigative Services
255 Capitol Street NE., Fourth Floor
Salem, Oregon 97310
Phone: 503–378–3720
503–378–4416 (Duvall)
503–378–4414 (Spackman)
Fax: 503–363–5475
ORI: OROSP0000
E-mail: steve.duvall@state.or.us
Jill.Spackman@state.or.us

Agent Kwang H. Shin (Sunny)
Agent Gregory C. Smith
Pennsylvania/INTERPOL Liaison Office
Pennsylvania Office Of Attorney General
Intelligence Unit
106 Lowther Street
Lemoyne, PA 17043
Phone: 717–712–2020
Fax: 717–712–1249
ORI: PA0222400
E-mail: kshin@attorneygeneral.gov
gsmith@attorneygeneral.gov

Capt. Stephen Lynch
Rhode Island/INTERPOL Liaison Office
Rhode Island State Police HQS.
311 Danielson Pike
North Scituate, RI 02857
Phone: 401–444–1195
401–444–1008 (Lynch)
Fax: 401–444–1133
ORI: RIRSP0000

Det. James Boyd
San Diego/INTERPOL Liaison Office
1401 Broadway
MS 722 Criminal Intelligence Unit
San Diego, CA 92101
Phone: 619–525–8400
619–525–8413 (Boyd)
Fax: 619–525–8410
ORI: CA0371129
E-mail: jboyd@pd.sandiego.gov

Lt. Douglas Carr
San Francisco/INTERPOL Liaison Office
San Francisco Police Department
Management Control Division
850 Bryant Street, Suite 545
San Francisco, CA 94103
Phone: 415–553–9834
Fax: 415–553–9160
ORI: CA0380100
E-mail: Douglas_Carr@ci.sf.ca.us

Lt. Ron Leavell
Sgt. Duane Hendrix
Det. Rik Hall
Seattle/Greater Puget Sound
Seattle Police Intelligence Section
P.O. Box 34986
Seattle, WA 98124–4986
Phone: 206–684–8770
206–255–1898 (Hall)
Fax: 206–684–8014
ORI: WASPD0005
E-mail:spdcis@seattle.gov
rik.hall@seattle.gov

Patsy Wessinger (7139)
S/A Joe Livingston
South Carolina/INTERPOL Liaison Office
South Carolina Law Enforcement Division
P. O. Box 21398
Columbia, SC 29221–1398
Phone: 803–896–7139
Fax: 803–896–7595
ORI: SCLED0023
E-mail: pwessinger@mail.sled.state.sc.us

Bonnie Feller Hagen, Intelligence Analyst
Kevin Thom, Director
Trevor Jones, Assistant Director
South Dakota/INTERPOL Liaison Office
Division of Criminal Investigation
Criminal Justice Training Center
East Highway 34, c/o 500 East Capitol Avenue
Pierre, SD 57501–5070
Phone: 605–773–3331
Fax: 605–773–4629
ORI: SDDCI0000
E-mail: Bonnie.FellerHagen@state.sd.us

LEIC Carrie Ferguson (4330)
LEIC Tim Hitt (4330)
LEIC Cindy Jackson (4220)
Tennessee/INTERPOL Liaison Office
Tennessee Bureau of Investigation
901 R.S. Gass Boulevard
Nashville, TN 37216–2639
Phone: 615–744–4000
615–744–4330 (Ferguson and Hitt)
615–744–4220 (Jackson)
Fax: 615–744–4655
ORI: TNTBI0025
E-mail: Carrie.ferguson@state.tn.us
Timothy.Hitt@state.tn.us
Cynthia.R.Jackson@state.tn.us

David L. Boatright, Chief
Karen Seidel, Program Administrator
Texas/INTERPOL Liaison Office
Criminal Investigations Division
Office of the Attorney General of Texas
P.O. Box 12548
Austin, TX 78711–2548
Phone: 512–475–4220
512–463–3265 (Boatright)
Fax: 512–479–8067
ORI: TX2273200
E-mail: David.Boatright@oag.state.tx.us
Karen.Seidel@oag.state.tx.us

Lt. Mitch McKee
Bunny Gooch
Utah/INTERPOL Liaison Office
Utah Criminal Intelligence Center
P.O. Box 140200
Salt Lake City, UT 84114–0200
Phone: 801–579–4413
801–579–4416 (McKee)
801–579–4418 (Gooch)
Fax: 801–579–4414
ORI: UTDPS0300
E-mail: bgooch@utah.gov

Lt. Christopher Reinfurt
Cpl. Mary Ellen Francis
Vermont/INTERPOL Liaison Office
Vermont Fusion Center
c/o Law Enforcement Support Center
188 Harvest Lane
Williston, VT 05495
Phone: 802–872–6117 (Francis)
Fax: 802–872–6125
ORI: VTVSP0513
E-mail: mfrancis@dps.state.vt.us

SA Marty Chapman
SA Glenn Smith
Virginia/INTERPOL Liaison Office
Virginia Department of State Police
ATTN: CID
POB 27472
Richmond, VA 23261
Phone: 804–674–2571 (Chapman)
804–674–2529 (Smith)
Fax: 804–674–2934
ORI: VAVSP0800
E-mail: mchapman@vsp.virginia.gov

Ron Knapp, Intelligence Analyst
Washington/INTERPOL Liaison Office
Washington State Patrol
Criminal Intelligence Unit
P. O. Box 2347
Olympia, WA 98507–2347
Phone: 360–704–2409
Fax: 360–704–2972
ORI: WAWSP0020
E-mail: Ron.Knapp@wsp.wa.gov

Capt. Dave Lemmon
Lt. C.E. Donley
Kim Shamblen (1467)
West Virginia/INTERPOL Liaison Office
West Virginia State Police
725 Jefferson Road
South Charleston, WV 25309
Phone: 304–558–2600; 800–352–0927
Fax: 304–344–2502
ORI: WVWSP0007
E-mail: cdonley@wvsp.state.wv.us
kshamblen@wvsp.state.wv.us

SA James A. Sielehr
Wisconsin/INTERPOL Liaison Office
Wisconsin Department of Justice
Division of Criminal Investigation
123 West Washington Avenue, POB 7857
Madison, WI 53707–7857
Phone: 608–266–1671
Fax: 608–267–2777
ORI: WIO13095Y
E-mail: sielehrja@doj.state.wi.us

Sr. CIA Al Ehrhardt
SA Kass Landman
Wyoming/INTERPOL Liaison Office
Wyoming Division of Criminal Investigation
316 West 22nd Street
Cheyenne, WY 82002–0150
Phone: 307–777–6615 (Ehrhardt)
Fax: 307–777–7252
ORI: WY0110404
E-mail: eehrha@dci.wyo.gov
KLANDM@dci.wyo.gov

Michael Sala, Director/Deputy Commissioner
Jacinta Brown, Assistant Director
INTERPOL/U.S. American Samoa
OTICIDE
American Samoa Government
P.O. Box 4567
Pago Pago, American Samoa 96799
Phone: 684–633–2827
Fax: 684–633–2979
ORI: AM0010100
E-mail: cinta.brown@samoatelco.com
MRSALA@Samoateco.com

SA Carlos Carrion (bilingual)
SA Angel Colon
SA Rolando Fuentes
INTERPOL–Special Investigation Bureau
Puerto Rico Department of Justice
P.O. Box 9023899
San Juan, Puerto Rico 00902–3899
Phone: 787–729–2523
787–721–7750 (Carrion)
181–688–3224 (Colon)
787–721–7758 (Fuentes)
Fax: 787–722–0809
ORI: PR008055A & PRINTERJ0
E-mail: ccarrion@nie.gobierno.pr
acolon@nie.gobierno.pr
rfuentes@nie.gobierno.pr

Det. Mark A. Corneiro (St. Croix)
Det. Lynod Richardson (St. Thomas)
INTERPOL Liaison Office
Virgin Islands Police Department
Police Operation & Administrative Services
#45 Mars Hill
Frederiksted, St. Croix
U.S. Virgin Islands 00840
Phone: 340–778–2211(St. Croix)
Phone: 340–774–3942 (St. Thomas)
Fax: 340–778–2373 (St. Croix)
Fax: 340–774–7020(St. Thomas)
ORI: VI0010307 (St. Croix)
ORI: VI0010301 (St. Thomas)
mcorneiro@rocic.riss.net
lbrichardson@rocic.riss.net

Appendix 9
Office of Children's Issues
International Abduction and Custody Information

U.S. Department of State
Bureau of Consular Affairs

The following information can be obtained by going to the U.S. Department of State Web site at www.travel.state.gov, Children & Family section, or by calling or faxing a request to the Abduction Unit of the Office of Children's Issues.

Child Abduction Resources
How to Search for a Child Abducted Abroad
Settling Out of Court
Using the Criminal Justice System
References, Laws & Reading List
Children's Passport Issuance Alert Program
For the Parents newsletter
Library of Congress Reports
Hague Abduction Application
Legislation
Islamic Family Law Flyer
Privacy Act Waiver Form
Resources for Judges
Saudi Arabia: International Parental Child Abduction

Prevention Tools
Abduction Prevention Letter
Abduction Prevention (Overview)
International Parental Child Abduction Booklet
Privacy Act Waiver
Children's Passport Issuance Alert Program
a. Entry Into the Children's Passport Issuance Alert Program
U.S. Passport Applications for Children Under Age 14
Parental Kidnapping: Prevention and Remedies (Hoff Document)
National Child Search Assistance Act of 1990
U.S. Codes—Public Law 103–173 (International Parental Kidnapping Act pf 1993)
A Family Resource Guide on International Parental Kidnapping
Juvenile and Family Court Journal
Dual Nationality Flyer
Hague Convention on the Civil Aspects of International Child Abduction

Hague Convention on the Civil Aspects of International Parental Child Abduction
Application for Assistance Under the Hague Convention on Child Abduction
Hague Convention on Child Abduction: List of Participating Countries
Report From the Law Library of Congress to the Senate Foreign Relations Committee on the Operation of the Hague Convention in Other Countries

Text of the Hague Convention on Civil Aspects of International Child Abduction
2002 Report on Compliance With the Hague Convention on the Civil Aspects of International Child Abduction
2006 Hague Compliance Report
2005 Hague Compliance Report
2004 Hague Compliance Report
2003 Hague Compliance Report
2002 Hague Compliance Report
2001 Hague Compliance Report
2000 Hague Compliance Report
1999 Report on Compliance With the Hague Convention

Legislation
International Child Abduction Remedies Act (ICARA)

Miscellaneous
Islamic Family Law Flier
Passport Information for Criminal Law Enforcement Officers
Privacy Act Waiver Form
Resources for Judges on International Parental Child Abduction

Country-Specific Information
Antigua and Barbuda
Australia
Austria
Bahamas
Bahrain
Barbados
British overseas territories
Canada
China
Cuba
Dominica
Dominican Republic
Egypt
Germany
Greece
Grenada
Haiti
Hong Kong SAR
Indonesia
Iran
Ireland
Jamaica
Japan
Jordan
Kuwait
Macau
Malaysia

Mexico
Morocco
Netherlands
Norway
Oman
Pakistan
Philippines
Poland
Qatar
St. Lucia
Saudi Arabia
Singapore
South Korea
Spain
Sweden
Switzerland
Taiwan
Thailand
Trinidad and Tobago
Tunisia
United Arab Emirates
United Kingdom
Uzbekistan
Yemen
Articles available on the Web site include:

-Hague Convention Abduction Issues
-Child Abduction Prevention

Contact:

CA/OCS/CI
U.S. Department of State
SA–29, Fourth Floor
2201 C Street NW.
Washington, DC 20520
Phone: 202–736–9130 (general information)
202–736–9124 (general abduction information)
202–736–9156 (general international abduction prevention number)
Fax: 202–736–9133
Web site: www.travel.state.gov (Children and Family section)

Your name: _____

Your address:_____

_____

Your fax: _____

Appendix 10

U.S. Postal Inspection Service
Division Boundaries

Child Exploitation Investigations Specialists

National Headquarters
Raymond Smith
Assistant Inspector in Charge
U.S. Postal Inspection Service
475 L'Enfant Plaza SW., Room 3800
Washington, DC 20260–2169
Phone: 202–268–4286

Atlanta Division
Jeff Arney
U.S. Postal Inspector
Birmingham, AL Domicile
P.O. Box 2767
Birmingham, AL 35202–2767
Phone: 205–326–2909

Sheryl Bouer
U.S. Postal Inspector
Division Headquarters
P.O. Box 16489
Atlanta, GA 30321–0489
Phone: 404–608–4560

Boston Division
Bernie Feeney
U.S. Postal Inspector
Wallingford, CT Domicile
P.O. Box 1700
Wallingford, CT 06492–1300
Phone: 203–294–6772

Rich Irvine
U.S. Postal Inspector
Division Headquarters
495 Summer Street, Suite 600
Boston, MA 02201–2114
Phone: 617–556–4425

National Headquarters
Thomas Svitek
Program Manager
U.S. Postal Inspection Service
475 L'Enfant Plaza SW., Room 3800
Washington, DC 20260–2169
Phone: 202–268–2988

Charlotte Division
Lori Fowler
U.S. Postal Inspector
Raleigh, NC Domicile
P.O. Box 26956
Raleigh, NC 27611–6956
Phone: 919–501–9314

Lisa Holman
U.S. Postal Inspector
Division Headquarters
P.O. Box 3000
Charlotte, NC 28228–3000
Phone: 704–329–9141

Chicago Division
Lary Maxwell
U.S. Postal Inspector
Division Headquarters
433 West Harrison Street, Room 50190
Chicago, IL 60669–2201
Phone: 312–983–7939

Phillip Steele
U.S. Postal Inspector
Division Headquarters
433 West Harrison Street, Room 50190
Chicago, IL 60669–2201
Phone: 312–983–7937

Denver Division
Robert Barnett
U.S. Postal Inspector
Division Headquarters
1745 Stout Street, Suite 900
Denver, CO 80299–3034
Phone: 303–313–5332

Detroit Division
Thomas Henderson
U.S. Postal Inspector
Indianapolis Field Office
7188 Lakeview Parkway West Drive
Indianapolis, IN 46268–4104
Phone: 317–328–2514

Fort Worth Division
David Wilsey
U.S. Postal Inspector
Division Headquarters
14800 Trinity Boulevard, Suite 600
Fort Worth, TX 76155–2675
Phone: 817–359–2808

Houston Division
Terry Nappier
U.S. Postal Inspector
North Houston Texas Domicile
P.O. Box 1276
Houston, TX 77251–1276
Phone: 281–985–4130

Los Angeles Division
Ryan Amstone
U.S. Postal Inspector
La Alameda, CA Domicile
P.O. Box 861358
Los Angeles, CA 90086–1358
Phone: 213–830–2536

Suzy Cadena
U.S. Postal Inspector
San Diego Field Office
P.O. Box 122110
San Diego, CA 92112–2110
Phone: 619–531–8240

Miami Division
Ruben Fernandez
U.S. Postal Inspector
Division Headquarters
3400 Lakeside Drive, Sixth Floor
Miramar, FL 33027–3242
Phone: 954–436–7208

Linda Walker
U.S. Postal Inspector
Tampa Field Office
P.O. Box 22526
Tampa, FL 33622–2526
Phone: 813–281–5217

Newark Division
Donna Bellows
U.S. Postal Inspector
Division Headquarters
P.O. Box 509
Newark, NJ 07101–0509
Phone: 973–693–5409

New York Division
Paul Blum
U.S. Postal Inspector
Buffalo, NY Domicile
1200 Main Place Tower
Buffalo, NY 14202–3796
Phone: 716–853–5311

Vic Evans
U.S. Postal Inspector
Division Headquarters
P.O. Box 555
James A. Farley Building
New York, NY 10116–0555
Phone: 212–330–2459

Philadelphia Division
Mike O'Shaughnessy
U.S. Postal Inspector
Division Headquarters
P.O. Box 7500
Philadelphia, PA 19101–9000
Phone: 215–895–8501

Mike Corricelli
U.S. Postal Inspector
Harrisburg, PA Domicile
P.O. Box 60035
Harrisburg, PA 17106–0035
Phone: 717–257–5581

Pittsburgh Division
Joe Bellissimo
U.S. Postal Inspector
Division Headquarters
1001 California Avenue, Room 2101
Pittsburgh, PA 15290–9000
Phone: 412–359–7940

Scott Keller
U.S. Postal Inspector
Lexington, KY Domicile
P.O. Box 11710
Lexington, KY 40577–1710
Phone: 859–231–6778

Paul Suboyu
U.S. Postal Inspector
Cleveland Field Office
P.O. Box 5726
Cleveland, OH 44101–0726
Phone: 216–443–4515

St. Louis Division
Frank Graham
U.S. Postal Inspector
Division Headquarters
1106 Walnut Street
St. Louis, MO 63199–2201
Phone: 314–539–9446

Troy Raper
U.S. Postal Inspector
Cedar Rapids, IA Domicile
615 Sixth Avenue SE.
Cedar Rapids, IA 52401–1923
Phone: 319–399–2992

Donna Osborne
U.S. Postal Inspector
Kansas City Field Office
6201 College Boulevard, Suite 400
Overland Park, KS 66211–2435
Phone: 913–266–2438

San Francisco Division
Todd Schoenberger
U.S. Postal Inspector
Division Headquarters
P.O. Box 882528
San Francisco, CA 94188–2528
Phone: 415–778–5854

Jude Densley
U.S. Postal Inspector
Division Headquarters
P.O. Box 882528
San Francisco, CA 94188–2528
Phone: 415–778–5929

Seattle Division
Wes Beaty
U.S. Postal Inspector
Division Headquarters
P.O. Box 400
Seattle, WA 98111–4000
Phone: 206–748–5434

Washington Division
Clayton Gerber
(AG's Obscenity Task Force)
U.S. Postal Inspector
Division Headquarters
10500 Little Patuxent Parkway, Suite 200
Columbia, MD 21044–3509
Phone: 410–715–7714

Steve Lear
(NCMEC Representative)
U.S. Postal Inspector
Merrifield, VA Domicile
P.O. Box 3200
Merrifield, VA 22116–3200
Phone: 703–837–6317

Glenn Aldridge
U.S. Postal Inspector
Richmond, VA Domicile
P.O. Box 25009
Richmond, VA 23260–5009
Phone: 804–418–6110

Bob Northrop
U.S. Postal Inspector
Division Headquarters
10500 Little Patuxent Parkway, Suite 200
Columbia, MD 21044–3509
Phone: 410–715–7710

Penny Tserkis
U.S. Postal Inspector
Division Headquarters
10500 Little Patuxent Parkway, Suite 200
Columbia, MD 21044–3509
Phone: 410–715–7711

Appendix 11

AMECO Member Organizations

A Child is Missing
500 SE. 17th Street, Suite 101
Fort Lauderdale, FL 33316
Phone: 888–US5–ACIM; 954–763–1288
Fax: 954–763–4569
Web site: www.achildismissing.org
E-mail: info@achildismissing.org

Carole Sund/Carrington Foundation
301 Downey Avenue
Modesto, CA 95354
Phone: 888–813–8389; 209–567–1059
Web site: www.carolesundfoundation.com
E-mail: kpsundfund@thevision.net

Center for Hope
20 Prospect Street
Ballston Spa, NY 12020
Phone: 518–884–8761
Fax: 518–884–8761
Web site: www.Hope4themissing.org
E-mail: hope4themissing@yahoo.com

Child Find Alberta
#108, 429–14 Street NW.
Calgary, AB T2N 2A3 Canada
Phone: 800–561–1733; 403–270–3463
Fax: 403–270–8355
Web site: www.childfind.ab.ca
E-mail: childfindab@shawbiz.ca

Child Find BC
208–2722 Fifth Street
Victoria, BC V8T 4B2 Canada
Phone: 250–382–7311
Fax: 250–562–3467
Web site: www.childfindbc.com
E-mail: childvicbc@shaw.ca

Child Find Canada, Inc.
212–2211 McPhillips
Winnipeg, Manitoba R2V3M5 Canada
Phone: 204–339–5584
Fax: 204–339–5587
Web site: www.childfind.ca
E-mail: childcan@aol.com

Child Find Manitoba Inc.
343–800 Portage Avenue
Winnipeg, MB R3T0B1 Canada
Phone: 204–945–5735
Fax: 204–948–2461
Web site: www.childfind.mb.ca
E-mail: mail@childfind.mb.ca

Child Find Newfoundland & Labrador
P.O. Box 13232
St. John's, New Foundland AIB 4A5 Canada
Phone: 709–738–4400
E-mail: childfindnfld@aol.com

Child Find of America
P.O. Box 277
New Paltz, NY 12561
Phone: 800–426–5678; 845–691–4666
Fax: 845–691–7766
Web site: www.childfindofamerica.org
E-mail: information@childfindofamerica.org

Child Find Ontario
440A Britannia Road East
Mississauga, ON L4Z 1X9 Canada
Phone: 800–387–7962; 905–712–3463
Fax: 905–712–3462
Web site: www.ontario.childfind.ca
E-mail: mail@childfindontario.ca

Child Find Prince Edward Island
P.O. Box 21008
Charlottetown, PEI C1A 9H6 Canada
Phone: 902–368–1678
Fax: 902–368–1389
Web site: www.childfind.ca/pei/
E-mail: childpei@aol.com

Child Find Saskatchewan Ltd.
202 3502 Taylor Street East
Saskatoon, SK S7H 5H9 Canada
Phone: 306–955–0070
Fax: 306–373–1311
Web site: www.childfind.sk.ca
E-mail: childsask@aol.com

Child Protection Education of America, Inc.
410 Ware Boulevard, Suite 400
Tampa, FL 33619
Phone: 800–872–2445; 813–626–3001
Fax: 813–626–7511
Web site: www.find-missing-children.org
E-mail: hilary@find-missing-children.org

Child Quest International
1060 North Fourth Street, Suite 200
San Jose, CA 95112–4941
Phone: 888–818–4673; 408–287–4673
Fax: 408–287–4676
Web site: www.childquest.org
E-mail: info@childquest.org

Christin Lamb Foundation
546 East Adams
Powell, WY 82435
Phone: 800–651–5262; 210–679–8418
Web site: www.clamb.org
E-mail: clambfoundation@sbcglobal.net

Commission on Missing and Exploited Children (COMEC)
616 Adams Avenue, Room 124
Memphis, TN 38105
Phone: 901–405–8441
Fax: 901–405–8842
Web site: www.comec.org
E-mail: comec@comec.org

ECHO
1500 Poplar Levell Road, Suite 2
Louisville, KY 40217
Phone: 502–636–3670
Web site: www.echolou.org
E-mail: echolou@aol.com

Heidi Search Center, Inc.
11549 Old Perrin Beitel Road, Suite 205–206
San Antonio, TX 78217
Phone: 800–547–4435; 210–650–0428
Fax: 210–650–3653
Web site: www.heidisearchcenter.com
E-mail: heidisearchcenter@yahoo.com

Interstate Association For Stolen Children
7024 Amberwick Way
Citrus Heights, CA 95621
Phone: 916–965–5959
Fax: 916–965–5961
Web site: www.geocities.com/CapitolHill/6042
E-mail: iasc@comcast.net

Jacob Wetterling Foundation
2314 University Avenue West, Suite 14
Saint Paul, MN 55114–1863
Phone: 800–325–4673; 651–714–4673
Fax: 651–714–9098
Web site: www.jwf.org
E-mail: info@jwf.org

Jimmy Ryce Center for Victims of Predatory Abduction, Inc.
908 Coquina Lane
Vero Beach, FL 32963
Phone: 800–546–7923; 772–492–0200
Fax: 772–492–0210
Web site: www.jimmyryce.org
E-mail: misujim@yahoo.com

Laura Recovery Center
603 West Edgewood
Friendswood, TX 77546
Phone: 866–898–5723; 281–482–5723
Fax: 281–482–5727
Web site: www.lrcf.org
E-mail: info@lrcf.net

Missing and Exploited Children's Association (MECA)
405 East Joppa Road, Suite 301
Towson, MD 21286–5478
Phone: 888–755–6322; 410–560–0334
Fax: 410–560–5644.
Web site: www.mecamd.com
E-mail: anneb@mecamd.com

Missing Children Center Inc.
276 East Highway 434
Winter Springs, FL 32708
Phone: 800–330–1907; 407–327–4403
Fax: 407–327–4514
Web site: www.missingchildrencenterinc.org
E-mail: missingchildren@cfl.rr.com

Missing Children Task Force
P.O. Box 261141
Littleton, CO 80163–1141
Phone: 720–641–6432
Web site: www.childfinders.org
E-mail: dave@childfinders.org

Missing Children-Minnesota
Ford Centre
420 North Fifth Street, Suite 570
Minneapolis, MN 55401
Phone: 612–334–9449
Fax: 612–334–9450
Web site: www.missingchildrenmn.org
E-mail: info@missingchildrenmn.org

Molly Bish Foundation
P.O. Box 556
200 South Street
West Warren, MA 1092
Phone: 413–436–5529
Web site: www.mollybish.org
E-mail: mollybishfoundation@verizon.net

Morgan Nick Foundation, Inc.
P.O. Box 10331
1104 Highway 64E
Alma, AR 72921
Phone: 877–543–4673; 479–632–6382
Fax: 479–632–6455
Web site: www.morgannick.com
E-mail: morgannick@aol.com

Nevada Child Seekers
2880 Flamingo Road, Suite J
Las Vegas, NV 89121
Phone: 702–458–7009
Fax: 702–735–2812
Web site: www.nevadachildseekers.org
E-mail: stephanie@nevadachildseekers.org

One Missing Link, Inc.
P.O. Box 10581
Springfield, MO 65808
Phone: 417–886–5836
Fax: 417–886–9359
Web site: www.onemissinglink.org
E-mail: onemissinglinkinc@sbcglobal.net

OPERATION LOOKOUT
National Center for Missing Youth
6320 Evergreen Way, Suite 201
Everett, WA 98203
Phone: 800–LOOKOUT; 425–771–7335
Fax: 425–348–4411
Web site: www.oladmin@operationlookout.org
E-mail: lookoutfyi@operationlookout.org

Polly Klaas Foundation
P.O. Box 800
Petaluma, CA 94953
312 Western Avenue
Petaluma, CA 94952
Phone: 800–587–4357; 707–769–1334
Fax: 707–769–4019
Web site: www.pollyklaas.org
www.stopfamilyabductionsnow.org
E-mail: pklaasfdtn@aol.com

Rachel Foundation
P.O. Box 294810
Kerrvile, TX 78029–4810
Phone: 830–864–4460
Web site: www.rachelfoundation.org
E-mail: contactus@rachelfoundation.org

radKIDS
9 New Venture Drive, Unit 4
South Dennis, MA 02660
Phone: 866–430–2080; 508–760–2080
Fax: 508–760–0089
Web site: www.radkids.org
E-mail: radkids@radkids.org

Texas Center for the Missing (formerly Gabriel's Gifts)
6330 West Loop South, #105
Bellaire, TX 77401
Phone: 713–314–3644
Fax: 713–522–7386
Web site: www.tcftm.org
E-mail: balberts@mrchouston.com
Beth Alberts

Tommy Foundation
P.O. Box 662
Phoenix, OR 97535
Phone: 888–994–5437
Fax: 888–994–5437
Web site: www.tommyfoundation.org
E-mail: tommyfoundation@yahoo.com

Youth Educated in Safety
14 TriPark Way Building One, Suite 11
Appleton, WI 54914–0124
Phone: 800–272–7715; 920–734–5335
Fax: 920–734–7077
Web site: www.yeswi.org
E-mail: yes3124@aol.com

Appendix 12

National Center for Missing & Exploited Children State Clearinghouse List

(*Mailing addresses provided. If street address is different, it appears in italics.)*

Alabama
Alabama Bureau of Investigation/Missing Children
P.O. Box 1511
Montgomery, AL 36102–1511
Phone: 800–228–7688
Fax: 334–353–2563
ORI**:** ALAST0047
Web site: www.dps.state.al.us/abi

Contacts:
Clearinghouse Manager:
Analyst Faye Hester (334–353–0661)
E-mail: Fhester@dps.state.al.us

Investigative Support Services Commander:
Capt. Jerry Conner (334–242–1203)
E-mail: jconner@dps.state.al.us

Investigative Support Services Assistant Commander:
Lt. Ron Short (334–353–1733)
E-mail: Rshort@dps.state.al.us

AMBER Alert Coordinator/ICAC:
Sgt. Karl Youngblood (334–353–1255)
E-mail: Kyoungblood@dps.state.al.us

Investigative Technicians II:
Maria Sledge (334–242–1476)
E-mail: Msledge@dps.state.al.us

Alaska
Alaska State Troopers
Missing Persons Clearinghouse
5700 East Tudor Road
Anchorage, AK 99507
Phone: 907–269–5497; 800–478–9333 (in-state only)
Fax: 907–338–7243
ORI: AKAST0100

Contacts:
Clearinghouse Manager:
David Hanson (907–269–5058)
E-mail: david_hanson@dps.state.ak.us

Leads, Sightings, Referrals:
Paula Sweetwood
E-mail: paula_sweetwood@dps.state.ak.us

Arizona
Arizona Department of Public Safety
Criminal Investigation Research Unit
P.O. Box 6638
Phoenix, AZ 85005
Street Address:
2102 West Encanto Boulevard
Phone: 602–644–5942
Fax: 602–644–8709
ORI: AZ0079925

Contacts:
Clearinghouse Manager:
Gayle McBride
E-mail: gmcbride@azdps.gov

Arkansas
Office of Attorney General
Missing Children Services Program
323 Center Street, Suite 1100
Little Rock, AR 72201
Phone: 501–682–1020; 800–448–3014 (in-state only)
Fax: 501–682–6704
ORI: AR060035A
Web site: www.ag.state.ar.us

Contacts:
Clearinghouse Manager:
Carol Robinson (501–682–3654)
E-mail: carol.robinson@ag.state.ar.us

Additional Contacts:
Mica Strother-Hicks (501–682–3644)
Rachel Ellis (501–682–3645)
Avis Lane (501–682–3659)
E-mail: avis.lane@arkansasag.gov

California
California Department of Justice
Missing/Unidentified Persons Unit
P. O. Box 903387
Sacramento, CA 94203–3870
Street address:
4949 Broadway, Room B216
Sacramento, CA 95820
Phone: 916–227–3290; 800–222–3463
Fax: 916–227–3270
ORI: CA0349454
Web site: http://ag.ca.gov/missing

Contacts:
Clearinghouse Manager:
Gayle Hirahara (916–227–3242)
E-mail: gayle.hirahara@doj.ca.gov

Information/Technician:
Mark Larzelere (916–227–2754)
E-mail: mark.larzelere@doj.ca.gov

Colorado
Colorado Bureau of Investigation
Missing Person/Children Unit
710 Kipling Street, Suite 200
Denver, CO 80215
Phone: 303–239–4251
Fax: 303–239–5788
ORI: COCBI0009

Contacts:
Clearinghouse Manager:
Kristina Bomba (303–239–4251)
E-mail: kristina.bomba@cdps.state.co.us

Alternate staff: (303–239–4601)

Connecticut
Connecticut State Police
Missing Persons
P.O. Box 2794
Middletown, CT 06457–9294
Street Address:
1111 Country Club Road
Middletown, CT 06457–9294
Phone: 860–685–8190; 800–367–5678 (in-state only)
Emergency messaging: 860–685–8190
Fax: 860–685–8346
ORI: CTCSP2900

Contacts:
Clearinghouse Manager:
Sgt. Chris Nolan (860–685–8032)
E-mail: christopher.nolan@po.state.ct.us

Staff:
Elise Robie (860–685–8327)

Delaware
Delaware State Police
State Bureau of Identification
1407 North DuPont Highway
Dover, DE 19903
Phone: 302–739–5883
Fax: 302–739–5888
ORI: DEDSP0001

Contacts:
Clearinghouse Manager:
Rodney Hegman
E-mail: rodney.hegman@state.de.us

Administrative Assistant:
Thelma Butler
E-mail: Thelma.butler@state.de.us

District of Columbia
D.C. Metropolitan Police Department
Missing Persons/Youth Division
1700 Rhode Island Avenue NE.
Washington, DC 20018
Phone: 202–576–6768
Fax: 202–576–6561
ORI: DCMPD0000

Contacts:
Clearinghouse Manager:
Sgt. Sabrina Simms (202–576–6768)
E-mail: sabrina.sims@dc.gov

Additional Contact:
Lt. Robert Tate

Florida
Florida Department of Law Enforcement
Missing Children Information Clearinghouse
P.O. Box 1489
Tallahassee, FL 32302
Street Address:
2331 Phillips Road
Tallahassee, FL 32308
ORI: FL03701J1
Phone: 850–410–8585; 888–356–4774
(nationwide)
Fax: 850–410–8599
Web site: www.fdle.state.fl.us

Contacts:
Clearinghouse Manager:
Donna Uzzell
E-mail: donnauzzell@fdle.state.fl.us

Supervisor:
Lee Condon
E-mail: leecondon@fdle.state.fl.us

Gwen Johnson
E-mail: gwenjohnson@fdle.state.fl.us

Information, Leads, Referrals:
Patricia Rutherford
E-mail: patrutherford@fdle.state.fl.us

Millie Marchiano
E-mail: milliemarchiano@fdle.state.fl.us

Georgia
Georgia Bureau of Investigation
Intelligence Unit
P.O. Box 370808
Decatur, GA 30037
Street Address:
3121 Panthersville Road
Decatur, GA 30034
Phone: 404–244–2554; 800–282–6564
Fax: 404–270–8851
ORI: GAGBI0050

Contacts:
Clearinghouse Manager:
Emily Sears
E-mail: Emily.sears@gbi.state.ga.us

Hawaii
Missing Child Center – Hawaii
Department of the Attorney General
Hale Auhau Building
425 Queen Street
Honolulu, HI 96813
Phone: 808–586–1449
Fax: 808–586–1424
Hotline: 808–753–9797
Web site: www.missingchildcenterhawaii.com
hawaiimissingkids@hawaii.gov

Contacts:
Clearinghouse Coordinator:
Charlene Takeno (808–586–1449)
E-mail: charlene.s.takeno@hawaii.gov

Additional Contact:
Michelle Nishizawa
E-mail: michelle.e.nishizawa@hawaii.gov

Idaho

Idaho Bureau of Criminal Identification Missing Persons Clearinghouse
P.O. Box 700
Meridian, ID 83680 0700
Street Address:
700 South Stratford Drive
Meridian, ID 83642
Phone: 208–884–7154; 888–777–3922
Fax: 208–884–7193
Web site: www.isp.state.id.us
ORI: ID001115 Y

Contacts:
Contact Person:
Nicole Fusselman (208–884–7154)
E-mail: idmpc@isp.idaho.gov

Bureau Operations Officer:
Dawn Peck (208–884–7136)

Special Registries Supervisor:
Eloise Skinner (208–884–7134)

Illinois

Illinois State Police
500 Iles Park Place, Suite 104
Springfield, IL 62703–2982
Phone: 217–785–4341; 800–843–5763
Fax: 217–785–6793
ORI: IL0841AB1
Web site: www.amberillinois.org

Contacts:
Clearinghouse Manager:
Cinda Lubich (217–785–4341)
E-mail: cinda_lubich@isp.state.il.us

Additional Contacts:
Master Sgt. Jerry Taylor (217–785–0631)
E-mail: jerry_taylor@isp.state.il.us

Indiana

Indiana State Police
Indiana Missing Children Clearinghouse
100 North Senate Avenue, Third Floor
Indianapolis, IN 46204–2259
Phone: 317–232–8310; 800–831–8953
Fax: 317–233–3057
ORI: INISP0012
Web site: www.state.in.us/isp

Contacts:
Clearinghouse Manager:
Andre Clark
E-mail: aclark@isp.state.in.us

Staff:
Terry Linza
E-mail: tlinza@isp.state.in.us
Lucinda Whipkey
E-mail: lwhipkey@isp.state.in.us

Iowa

Missing Person Information Clearinghouse
Division of Criminal Investigation
2006 South Ankeny Boulevard
Conference Center Building #7
Ankeny, IA 50021
Phone: 515–965–7401; 800–346–5507
Fax: 515–281–4898
Web site: www.iowaonline.state.ia.us/mpic/

Contacts:
Clearinghouse Supervisor:
Steve Bogle (515–281–8709)
E-mail: bogle@dps.state.ia.us

Clearinghouse Coordinator:
Jeanie Dowd
E-mail: jean.dowd@dps.state.ia.us

Kansas
Kansas Bureau of Investigation
Missing Persons Clearinghouse
1620 SW. Tyler Street
Topeka, KS 66604
Phone: 785–296–8200
Fax: 785–296–6781
ORI: KSKBI0000
Web site: www.ink.org/public/kbi
www.ksamber.org/

Contacts:
Clearinghouse Manager:
Judy Ashbaugh (785–296–8244)
E-mail: judy.ashbaugh@kbi.state.ks.us

Clearinghouse Point of Contact:
Judith Ashbaugh (785–296–8244)
E-mail: judy.ashbaugh@kbi.state.ks.us

Kentucky
Kentucky Intelligence & Information Fusion Center
200 Mero Street, Suite T505
Frankfort, KY 40601
Phone: 502–564–1020; 800–KIDS–SAF (543–7723)
Fax: 502–564–5315; 502–654–5318
ORI: KYKSP0022
Web site:
www.state.ky.US/agencies/KSP/mchild.htm

Contacts:
Clearinghouse Manager:
Deborah Campbell
E-mail: kentuckych@ncmec.org
deborah.campbell@ky.gov

Lousiana
Louisiana Department of Social Services
Clearinghouse for Missing & Exploited Children
Office of Community Services
P. O. Box 3318
Baton Rouge, LA 70821
Street Address:
333 Laurel Street
Baton Rouge, LA 70802
Not a 24-hour operation: 7:30 a.m.–5 p.m., Central Time
Phone: 225–342–8631
Fax: 225–342–9087

Contacts:
Clearinghouse Manager:
Walter Fahr (225–342–6832)
E-mail: wfahr@dss.state.la.us

Maine
Maine State Police
Missing Children Clearinghouse
1 Darcie Street, Suite 208
Houlton, ME 04730
Phone: 207–532–5404
Fax: 207–532–5455
ORI: MEMSP0000

Contacts:
Clearinghouse Manager:
Lt. Brian T. McDonough
E-mail: brian.t.mcdonough@maine.gov

Maryland
Maryland Center for Missing Children
Maryland State Police – Computer Crimes Unit
7155 Columbia Gateway Drive, Suite C
Columbia, MD 21046
Phone: 410–290–1620; 800–637–5437
Fax: 410–290–1831
ORI: MDMSP9500

Contacts:
Clearinghouse Manager:
Carla Proudfoot (410–290–1620, ext. 380)
E-mail: marylandch@ncmec.org

Massachusetts
Massachusetts State Police
Missing Persons Unit
470 Worchester Road
Framingham, MA 01702
Phone: 508–820–2129; 800–622–5999 (in-state only)
Fax: 508–820–2128
ORI: MAMSP0070

Contacts:
Clearinghouse Manager:
Sarah O'Leary (508–820–2130)
E-mail: sarah.o'leary@pol.state.ma.us

Michigan
Michigan State Police
Prevention Services Unit
714 South Harrison Road
East Lansing, MI 48823
Phone: 517–333–4006; 517–336–6100 (24 hour, emergency)
Fax: 517–333–4115
ORI: MI3300114

Contacts:
Clearinghouse Manager:
Sgt. Gregory Jones (517–333–4017)
E-mail: jonesga@michigan.gov

Minnesota
Minnesota State Clearinghouse
Minnesota Bureau of Criminal Apprehension
1430 Maryland Avenue
St. Paul, MN 55106
Phone: 651–793–7000 (24/7)
Fax: 651–793–1101

Contacts:
Clearinghouse Manager:
Janell L. Rasmussen (651–793–1106)
E-mail: janell.rasmussen@state.mn.us

Mississippi
Mississippi Highway Patrol
Criminal Information Center
3891 Highway 486 West
Pearl, MS 39208
Phone: 601–933–2638
Fax: 601–933–2677

Contacts:
Clearinghouse Manager:
Helen Skinner
E-mail: hskinner@mdps.state.ms.us

Missouri
Missouri State Highway Patrol
Missing Persons Unit
P. O. Box 568
Jefferson City, MO 65102
Street Address:
1510 East Elm Street,
Jefferson City, MO 65101
Phone: 573–526–6178; 800–877–3452
Fax: 573–526–5577
ORI: MOMHP0014
ORI: MOMHP0007
E-mail: missourich@ncmec.org

Contacts:
Clearinghouse Manager:
Darlene Crocker (573–526–6178)
E-mail: Darlene.Crocker@mshp.dps.mo.gov

Missing Persons Unit Supervisor:
Sgt. Keverne McCollum (573–526–6178)
E-mail: Keverne.McCollum@mshp.dps.mo.gov

Montana
Montana Department of Justice
Missing/Unidentified Persons
P.O. Box 201402
303 North Roberts Street, Room 471
Helena, MT 59620–1402
Phone: 406–444–2800
Fax: 406–444–4453
ORI: MT025015Y

Contacts:
Clearinghouse Manager:
Nancy Bloom
E-mail: nbloom@state.mt.us

Sector Supervisor:
Ray Crowder
E-mail: rcrowder@state.mt.us

Nebraska
Nebraska State Patrol
CID/Missing Persons Clearinghouse
P. O. Box 94907
Lincoln, NE 68509–4907
Street Address:
233 South 10th Street, Suite 101
Lincoln, NE 68508
Phone: 402–479–4986; 877–441–5678
Fax: 402–479–4054

Contacts:
Clearinghouse Manager:
Chris Price (402–479–4924)
E-mail: cprice@nsp.state.ne.us

Nevada
Nevada Office of the Attorney General
Missing Children Clearinghouse
555 East Washington Avenue, Suite 3900
Las Vegas, NV 89101–6208
ORI: NV002025A
Phone: 702–486–3539; 800–992–0900 (in-state only)
Fax: 702–486–3768

Contacts:
Clearinghouse Manager:
Victor Schulze (702–486–3110)
E-mail: vschulz@ag.state.nv.us

Kelly Reynolds (702–486–3456)
E-mail: krreynol@ag.state.nv.us

Danielle Potnar (702–486–2496)
E-mail: dapotnar@ag.state.nv.us

New Hampshire
New Hampshire State Police
Investigative Services Bureau
Major Crime Unit
91 Airport Road
Concord, NH 03301
Phone: 603–271–2663; 800–852–3411 (in-state only); 603–271–3636 (24-hour referral number)
Fax: 603–271–2520
ORI: NHNSP0800
E-mail: missingpersons@safety.state.nh.us

Contacts:
Clearinghouse Manager:
Trooper First Class Robert Estabrook
E-mail: estabrob@safety.state.nh.us

New Jersey
New Jersey State Police
Missing Persons Unit
P. O. Box 7068
W. Trenton, NJ 08628
Street Address:
River Road
West Trenton, NJ 08628
Phone: 609–882–2000 (see extensions); 800–709–7090
Fax: 609–882–2719
ORI: NJNSPG135
TRAK#: 609–538–0513

Contacts:
Clearinghouse Manager:
Analyst Heidi Dalton (ext. 2554)
E-mail: lppdalth@gw.njsp.org

Staff:
DSG Joe Glennan (ext. 2857)
Det. Wanda Stojanov (ext. 2895)
Lt. James McCormick (ext. 2893)
DSG Dave Jones (ext. 2804)
Det. John (Jack) Donegan (ext. 2429)

New Mexico
New Mexico Department of Public Safety
Atn: Law Enforcement Records
P. O. Box 1628
Santa Fe, NM 87504–1628
Street Address:
4491 Cerrillos Road
Phone: 505–827–9191
Fax: 505–827–3399

Contacts:
Clearinghouse Manager:
William Rael (505–827–9026)
E-mail: William.rael1@state.nm.us

New York
New York Division of Criminal Justice Services
4 Tower Place
Albany, NY 12203
Phone: 518–457–6326; 800–346–3543
Fax: 518–457–6965
ORI: NY001025Y
Web site: criminaljustice.state.ny.us
missingchildren@dcjs.state.ny.us

Contacts:
Clearinghouse Manager:
Kenneth Buniak
E-mail: buniak@dcjs.state.ny.us

Staff:
F. Michael O'Hearn
E-mail: ohearn@dcjs.state.ny.us

Lora Edmonds
E-mail: Edmonds@dcjs.state.ny.us

Mary Jean Lattimore
E-mail: lattimore@dcjs.state.ny.us

Jerry Miller
E-mail: Gerard.miller@dcjs.state.ny.us

Karen Riddett
E-mail: Karen.riddett@dcjs.state.ny.us

North Carolina
North Carolina Center for Missing Persons
4706 Mail Service Center
Raleigh, NC 27699–4706
Street Address:
430 North Salisbury Street, Suite 2015
Raleigh, NC 27603
Phone: 919–733–3914; 800–522–5437
Fax: 919–715–1682
ORI: NC0929090

Contacts:
Clearinghouse Manager (Interim):
Lois T. Hogan (919–733–3557)
E-mail: lhogan@ncale.org

North Dakota
North Dakota Clearinghouse for Missing Children
North Dakota Bureau of Criminal Investigation
P. O. Box 1054
Bismarck, ND 58502–1054
Phone: 701–328–5500
Fax: 701–328–5510
ORI: NDRCD0000

Contacts:
Clearinghouse Manager:
Special Agent Michael Lynk (701–328–8171)
E-mail: ml412@state.nd.us

Ohio
Missing Children Clearinghouse
Attorney General's Office
Crime Victims Services Section
150 Gay Street, 25th Floor
Columbus, OH 43215–4231
Phone: 614–466–5610; 800–325–5604
Fax: 614–728–9536
Web site: www.mcc.ag.state.oh.us/

Contacts:
Clearinghouse Manager:
Brent Currence (614–728–5431)
E-mail: bcurrence@ag.state.oh.us

Other Contacts:
Lorraine Brooks
Public Inquiries Assistant
E-mail: lbrooks@ag.state.oh.us

Melanie Barnette
Administrative Assistant
E-mail: mbarnette@ag.state.oh.us

Oklahoma
Missing Person Clearinghouse
Oklahoma State Bureau of Investigation
Criminal Intelligence Office
6600 North Harvey
Oklahoma City, OK 73116
Phone: 405–879–2645; 800–522–8017
Fax: 405–879–2967
ORI: OKOBI0003

Contacts:
Clearinghouse Manager:
Inspector Kim Carter (405–879–2623)

Sightings, Leads:
Mary Jane Cook (405–879–2645)
E-mail: maryjanec@osbi.state.ok.us

Staff:
Terri Turner

Oregon
Oregon State Police
Missing Children Clearinghouse
255 Capital Street, NE., Fourth Floor
Salem, OR 97310
Phone: 503–378–3720; 800–282–7155 (in-state only)
Fax: 503–363–5475
Pager: 503–361–1935
ORI: OROSP0003
Web site: www.osp.state.or.us

Contacts:
Clearinghouse Manager:
Judy Hayes (503–378–3725, ext. 4412)
E-mail: judy.hayes@state.or.us

Pennsylvania
Pennsylvania State Police
Bureau of Criminal Investigation
1800 Elmerton Avenue
Harrisburg, PA 17110
Phone: 717–783–0960
Fax: 717–705–2306
ORI: PAPSP0012

Contacts:
Corp. Anthony Manetta (717–783–0961)
E-mail: amanetta@state.pa.us

Rhode Island
Rhode Island State Police
Missing & Exploited Children Unit
311 Danielson Pike
North Scituate, RI 02857
Phone: 401–444–1125
Fax: 401–444–1133
ORI: RIRSP0001

Contacts:
Clearinghouse Manager:
Steve Loynds (401–444–1125)
E-mail: sloynds@risp.state.ri.us

South Carolina
South Carolina Law Enforcement Division
Missing Person Information Center
P. O. Box 21398
Columbia, SC 29221–1398
Street Address:
4400 Broad River Road
Phone: 803–737–9000; 800–322–4453
Fax: 803–896–7595
ORI: SCLED00M0

Contacts:
Clearinghouse Manager:
Michelle Proper
E-mail: mproper@sled.sc.gov

South Dakota
South Dakota Attorney General's Office
Division of Criminal Investigation
East Highway 34
c/o 500 East Capitol Avenue
Pierre, SD 57501–5070
Phone: 605–773–3331
Fax: 605–773–4629
ORI: SDDCI0000

Contacts:
Clearinghouse Manager:
Bonnie Feller Hagen (605–773–4613)
E-mail: Bonnie.Fellerhagen@state.sd.us

Tennessee
Tennessee Bureau of Investigation
Criminal Intelligence Unit
901 R.S. Gass Boulevard
Nashville, TN 37206
Phone: 615–744–4000
Fax: 615–744–4655
ORI: TNTBI0000

Contacts:
Clearinghouse Manager:
Jerri Powell (615–744–4558)
E-mail: jerri.powell@state.tn.us

Amy Allen (615–744–4098)
E-mail: amy.allen@state.tn.us

Texas
Texas Department of Public Safety
Special Crimes Service Missing Persons Clearinghouse
P.O. Box 4087
Austin, TX 78773–0422
Street Address:
6100 Guadalupe, Building E, ZIP: 78752
Phone: 512–424–5074; 800–346–3243 (in-state only)
Fax: 512–424–2885
ORI: TXDPS4300
Web site: www.txdps.state.tx.us/mpch

Contacts:
Clearinghouse Manager:
Heidi Fischer (512–424–2814)
E-mail: Heidi.Fischer@txdps.state.tx.us

Information, Sightings, Leads, Referrals:
(512–424–5074)
Teresa Becker (512–424–2812)
Patty Subia (512–424–2811)
JoAnn Bredl (512–424–5022)

Staff:
Susan Burroughs (512–424–2813)
Deanna Kinsfather (512–424–5074)

Utah
Utah Department of Public Safety
Bureau of Criminal Identification
3888 West 5400 South
P.O. Box 148280
Salt Lake City, UT 84114–8280
Phone: 801–965–4686; 888–770–6477
Fax: 801–965–4749

Contacts:
Clearinghouse Manager:
Gina McMahon: 801–652–6287
E-mail: gmcmahon@utah.gov

Vermont
Vermont State Police
103 South Main Street
Waterbury, VT 05671
Phone: 802–241–5352
Fax: 802–241–5349
ORI: VTVSP0500 – 24-hour dispatch for urgent response: VTVSP00000

Contacts:
Clearinghouse Manager:
Sgt. Mark Lauer (803–241–5367)
E-mail: mlauer@dps.state.vt.us

Virginia
Virginia State Police Department
Missing Children's Clearinghouse
P. O. Box 27472
Richmond, VA 23261
Street Address:
7700 Midlothian Turnpike
Richmond, VA 23235
Phone: 804–674–2026; 800–822–4453
Fax: 804–674–2918
ORI: VAVSP0000

Contacts:
Clearinghouse Manager:
Lt. Patrick D. Fagan (804–674–2023)
E-mail: pete.fagan@vsp.virginia.gov

Staff:
Sgt. Ray Phillips (804–674–2148)
E-mail: ray.phillips@vsp.virginia.gov

Washington
Washington State Patrol
Missing Children Clearinghouse
P. O. Box 2347
Olympia, WA 98507–2347
Phone: 800–543–5678
Fax: 360–704–2971
ORI: WAWSP0090

Contacts:
Clearinghouse Coordinator:
Sue Miller
E-mail: susan.miller@wsp.wa.gov

Staff:
Mei-Ping Murray

West Virginia
West Virginia State Police
Missing Children Clearinghouse
725 Jefferson Road
South Charleston, WV 25309–1698
Phone: 304–558–1467; 800–352–0927
Fax: 304–558–1470

Contacts:
Clearinghouse Manager:
Kim Shamblen
E-mail: kshamblen@wvsp.state.wv.us

Staff:
Brett Childress
E-mail: bchildress@wvsp.state.wv.us

Nancy Cerhhiaro
E-mail: NCERCHARO@wvsp.state.wv.us

Wisconsin
Wisconsin Missing and Exploited Children
Wisconsin Amber Alert Coordinator
P. O. Box 7857
Madison, WI 53701–2718
Street Address:
17 West Main Sreet.
Madison, WI 53702
Phone: 608–266–1671; 800–THE–HOPE (in-state only)
Fax: 608–267–2777
ORI: WIDCI0003

Contacts:
Clearinghouse Manager:
Susan WhiteHorse (608–225–1926)
E-mail: Whitehorsesa@doj.state.wi.us

Wyoming
Wyoming Office of the Attorney General
Division of Criminal Investigation
316 West 22nd
Cheyenne, WY 82002
Phone: 307–777–7537
Control Terminal: 307–777–7545
Fax: 307–777–8900
ORI: WY0110400

Contacts:
Clearinghouse Manager:
Tim Olsen
E-mail: tolsen@dci.wyo.gov

Canada
National Missing Children's Services
1200 Vanier Parkway
Ottawa, Ontario, CN K1A OR2
ORI: ON11074
Phone: 613–993–1525; 877–318–3576
Fax: 613–993–5430
Web site: www.ourmissingchildren.gc.ca

Contacts:
Clearinghouse Manager:
Staff Sgt. Roger Martin
E-mail: Roger.Martin@rcmp-grc.gc.ca

Staff:
Diane Barbe, Liaison Analyst (613–993–5111)
E-mail: Diane.Barbe@rcmp-grc.gc.ca

Dr. Marlene Dalley (613–990–9833)
E-mail: Marlene.Dalley@rcmp-grc.gc.ca

Cst. Julie Gagnon, Operations Analyst
(613–993–3653)
E-mail: Jule.Gagnon@rcmp-grc.gc.ca

Cst. Marie France Olivera (613–993–8656)
E-mail: Marie-France.Olivera@rcmp-grc.gc.ca

After Hours Urgent Calls (pager):
613–760–6689

Puerto Rico
Missing Children Program
Centro Estatal Para Niños Desparecidos y Victimas de Abuso
P.O. Box 9023899
Old San Juan, Puerto Rico 00902–3899
Street Address:
Interpol Office
Special Investigation Bureau
Department of Justice
Olimpo and Limbert Streets
Miramar, PR 00902–3899
Phone: 787–729–2523; 800–995–NINO (limited calling area)
Fax: 787–722–0809

Contacts:
Clearinghouse Manager:
Insp. Ernesto Fernandez (787–475–4387)

Analyst's Office: (787–724–4168)
Staff: Kay Vazquez/Agnes Aponte

Clearinghouse AMBER Coordinator:
Agent Luis Rivera Diaz (787–729–2646)
lrivera@nie.gobierno.pr

E-mail Addresses: inpolnie@tld.net
Prmissingchildren@compuserve.com

U.S. Virgin Islands
U.S. Virginia Islands Police Department
Patrick Sweeney Police Headquarters
RR02 Kingshill
St. Croix, VI 00850
Phone: 340–772–2211
Fax: 340–772–2626

Contacts:
Clearinghouse Manager:
Administrator Barbara McIntosh (340–772–3025)
E-mail: admin@viohs.org

Netherlands Police
National Criminal Intelligence Service
P.O. Box 3016
2700 KX Zoetermeer
The Netherlands
Street Address:
Europaweg 45
2711 EM Zoetermeer
The Netherlands
Phone: 011–31–79–345–8880
Fax: 011–31–79–345–8881
Web site: http://nl.missingkids.com

Contacts:
National Missing Persons Coordinator:
Franske Eendebak 011–31–79–345–9748

Contact Person:
Carlo Schippers 011–31–79–345–9256
E-mail carloschipper@planet.nl

U.S. Department of Justice
Office of Justice Programs
Office of Juvenile Justice and Delinquency Prevention

Washington, DC 20531

Official Business
Penalty for Private Use $300

MEDIA MAIL
POSTAGE & FEES PAID
DOJ/OJJDP
PERMIT NO. G–91