

A Pocket Guide to



ERICSM

Educational Resources Information Center

1-800-LET-ERIC
www.eric.ed.gov

National Library of Education
Institute of Education Sciences
U.S. Department of Education

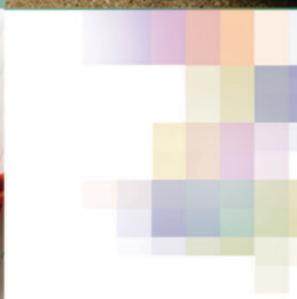
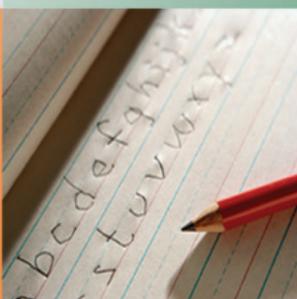


Table of Contents

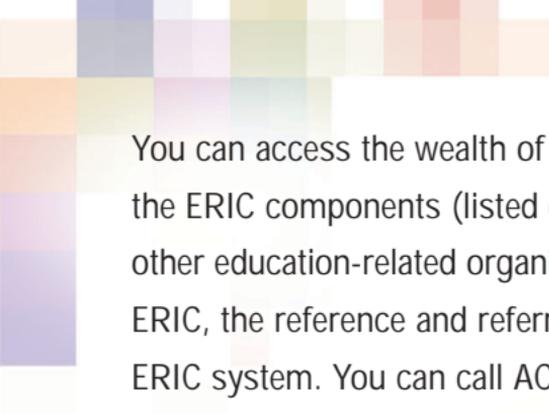
What Is ERIC?	1
How To Use ERIC.....	3
ERIC Database	7
How To Get Copies of ERIC Database Materials	8
ERIC Systemwide Publications and Products	10
ERIC System Directory	13
How To Start an ERIC Resource Collection	20
How To Contribute to the ERIC Database	24

What Is ERIC?

The Educational Resources Information Center (ERIC) is a national information system designed to provide ready access to an extensive body of education-related literature. Established in 1966, ERIC is supported by the U.S. Department of Education's Office of Educational Research and Improvement and is administered by the National Library of Education.

The ERIC system, through its 16 subject-specific clearinghouses, associated adjunct clearinghouses, and support components, provides a variety of services and products that help you stay up to date on a range of education-related issues. Products and services include research summaries, bibliographies, reference and referral services, computer searches, and document delivery.

The heart of the ERIC system is the ERIC database, the world's largest source of education information. The ERIC database contains more than 1 million abstracts of documents and journal articles on education research and practice. You can search the database online via the Internet or on CD-ROM. The database is updated monthly (quarterly on CD-ROM) to ensure that the information is timely and accurate. (See page 7 for more information about the ERIC database.)



You can access the wealth of information offered by the ERIC components (listed on pages 13–19) and other education-related organizations through ACCESS ERIC, the reference and referral component of the ERIC system. You can call ACCESS ERIC toll free at 1–800–LET–ERIC or visit the systemwide Web site at <http://www.eric.ed.gov> to locate education information.

Who Uses ERIC?

- Teachers
- Administrators
- School board members
- Librarians
- Students
- Journalists
- Professors
- Researchers
- Parents
- Community members

This booklet describes the resources that are available through ERIC and contains important contact information to help you access ERIC.

How To Use ERIC

You can take advantage of ERIC resources in several ways. You can access ERIC on the Web, call specific ERIC Clearinghouses or components, or visit a library.

ERIC on the Web

- Visit ERIC Web sites
- Conduct searches
- Order documents online

Through the Internet, ERIC provides a global audience with easy access to education resources, including the ERIC database, full-text ERIC Digests (short summaries of popular education topics), virtual libraries, lesson plans, parent publications, and reference directories. Internet users can access these and other resources through a system of ERIC-sponsored Web sites. The gateway to these Web sites is the ERIC systemwide Web site, which is sponsored by ACCESS ERIC and located at <http://www.eric.ed.gov>. You can go to this Web site to find links to all ERIC-sponsored Web sites, the ERIC database, ERIC systemwide publications, and much more. This site also features the ERIC slide show, a quick tour of ERIC products and services along with tips for searching the ERIC database.

ERIC offers various specialized Web-based services that can help you find the information you need. Some of these are listed on the following pages.

AskERIC

AskERIC is a free, personalized, Internet-based question-answering service for educators and others interested in education theory and practice. You can e-mail education questions to askeric@askeric.org. An AskERIC Information Specialist from one of the 16 ERIC Clearinghouses will respond to your questions with citations from the ERIC database and with information about electronic resources such as Web sites and listserv discussion groups. Their typical response time is two business days.

Education Resource Organizations Directory (EROD)

EROD enables Internet users to search more than 4,000 national, regional, and state organizations that provide information and assistance on a broad range of education-related topics. EROD has several searchable fields, including organization title, subject, description, and geographic location. EROD resides on the Department's Web site at <http://www.ed.gov/Programs/EROD>.

ERIC Calendar of Education-Related Conferences

The ERIC *Calendar* includes international, national, regional, and state education-related conferences occurring on or after the first day of the current month. The *Calendar* is updated as new information becomes available. It can be searched by keyword, sponsor, and conference name, date, and location. To view the *Calendar*, visit the ERIC systemwide Web site at <http://www.eric.ed.gov>.

National Parent Information Network (NPIN)

The purpose of NPIN is to provide information to parents and those who work with parents and to foster the exchange of parenting materials. Visitors to the NPIN Web site at <http://npin.org> will find a variety of resources, including full-text pamphlets, brochures, ERIC Digests, guides, and other materials; reviews, summaries, and abstracts of books; and links to other online parent-related resources.

Call ERIC

- Reference and referral services
- ERIC search strategy consultation

ERIC Clearinghouse staff respond to requests for information, assist with ERIC searches, conduct workshops, and publish a variety of materials including reports, summaries, and ERIC Digests. The ERIC

Clearinghouses also collect and process materials for inclusion in the ERIC database. For information about a specific education topic, call the appropriate ERIC Clearinghouse (see the list of clearinghouses on pages 13–19) or call ACCESS ERIC at 1–800–LET–ERIC.

Visit a Library

- Conduct searches
- View and copy full-text ERIC documents

The ERIC database is available at more than 1,000 university, public, and professional libraries and education resource centers. Most of these locations also maintain an ERIC microfiche collection that can be used to view or copy full-text ERIC documents, and many now offer access to electronic copies of ERIC documents. To locate the nearest ERIC resource collection, call ACCESS ERIC or search the *Directory of ERIC Resource Collections* online at http://bc0102.ed.gov/Programs/EROD/eric_search.cfm.

ERIC Database

The ERIC database is one of the most widely used bibliographic databases in the world. It currently includes more than 1 million abstracts of education-related documents and journal articles. The ERIC database can be searched at no cost via the Internet (<http://www.eric.ed.gov>) and on CD-ROM at many libraries and education resource centers. To find out where you can use the ERIC database in your community, call any ERIC component, call ACCESS ERIC at 1-800-LET-ERIC, or search the *Directory of ERIC Resource Collections* at http://bcol02.ed.gov/Programs/EROD/eric_search.cfm. To learn how to search the database on a particular topic, contact the ERIC Clearinghouse most closely associated with your subject area. To learn how to contribute to the ERIC database, see page 24.

How To Get Copies of ERIC Database Materials

ERIC Documents (EDs)

The full text of most materials in the ERIC database with an “ED” followed by six digits is available through the ERIC Document Reproduction Service (EDRS). About 100,000 ERIC documents from 1993 to the present are available in electronic form for downloading and printing. More than 400,000 of the documents announced in ERIC since 1966 are also available in microfiche or paper copy format. To obtain copies, you can

- Go to a library convenient to you and ask if it offers access to electronic and/or microfiche copies. To locate the nearest ERIC resource collection, call ACCESS ERIC or search the *Directory of ERIC Resource Collections* online at http://bc0102.ed.gov/Programs/EROD/eric_search.cfm.
- Contact the ERIC Document Reproduction Service (see page 19). The EDRS Web site allows users to search the ERIC database and order electronic copies of recent, available documents. Electronic images of ERIC documents are provided in Adobe Portable Document Format (PDF). EDRS also offers paper copy delivery, including fax and express mail services.

ERIC Journal Articles (EJs)

Materials listed in the ERIC database with an "EJ" followed by six digits are journal articles. Most of them can be found in library periodical collections or obtained from article reprint services such as:

Ingenta

44 Brattle Street, Fourth Floor

Cambridge, MA 02138

Toll Free: (800) 296-2221 (help desk only)

Phone: (617) 395-4000

Fax: (617) 395-4099

E-mail: ushelp@ingenta.com

Web: <http://www.ingenta.com>

Institute for Scientific Information

3501 Market Street

Philadelphia, PA 19104

Toll Free: (800) 603-4367

Phone: (734) 549-8565

Fax: (856) 787-1679

E-mail: service@isidoc.com

Web: <http://www.isidoc.com>

To obtain articles from journals that do not permit reprints and are not available from your library, write directly to the publisher of the journal. You can find addresses of journal publishers in the Source Journal Index Database on the ERIC Processing and Reference Facility Web site at <http://www.ericfacility.net/extra/pub/sjsearch.cfm>. You can also call any ERIC component for this information.

ERIC Systemwide Publications and Products

ERIC produces numerous products to meet your information needs. Some of these are listed below. You can also contact the clearinghouse most closely associated with your interest area for its publication list.

All About ERIC

This handy reference booklet provides basic information about searching the ERIC database and more detailed descriptions of each component in the ERIC system. Free copies of this booklet are available from ACCESS ERIC at 1-800-LET-ERIC. *All About ERIC* is also available online at <http://www.eric.ed.gov>.

ERIC Digests

These popular, two-page research summaries provide overviews of current education issues. Digests often address the questions most frequently asked of the 16 subject-specific ERIC Clearinghouses and always include a list of additional resources. The complete text of approximately 2,500 Digests is available online at <http://www.ericfacility.net/ericdigests/index/> and on CD-ROM versions of the ERIC database. To order paper copies, call ACCESS ERIC at 1-800-LET-ERIC.

ERICNews

ERICNews is the ERIC system's electronic newsletter. Published by ACCESS ERIC at the beginning of each month, *ERICNews* includes information about new ERIC document delivery services, new ERIC publications and products, ERIC Web site enhancements and updates, systemwide administrative announcements, and more. You can view *ERICNews* on the ERIC systemwide Web site at <http://www.eric.ed.gov>.

The ERIC Slide Show

This comprehensive online introduction to ERIC includes information about searching the ERIC database; obtaining ERIC documents, journal articles, and Digests; and accessing the popular AskERIC Q&A Service, ERIC listservs, and ERIC Clearinghouse Web sites. The slide show can be downloaded on the ERIC systemwide Web site (<http://www.eric.ed.gov>) in HTML and PowerPoint formats, making it a great resource for teaching others about ERIC.

Thesaurus of ERIC Descriptors

This publication is helpful in developing a strategy to search the ERIC database and contains a complete list of descriptive terms used by ERIC to index and search the database, with a cross-reference structure and rotated and hierarchical displays. The *Thesaurus* is generally available at libraries and other sites that provide access to the ERIC database, or you can call Greenwood Publishing Group at 1-800-225-5800 to

purchase a copy. An online version is available through the ERIC Processing and Reference Facility at <http://www.ericfacility.net/extra/pub/thesearch.cfm>.

ERIC System Directory

Federal Sponsor

Educational Resources Information Center (ERIC)

National Library of Education
Institute of Education Sciences
U.S. Department of Education
Toll Free: (800) 424-1616
TTY/TDD: (800) 437-0833
Web: <http://www.ed.gov/NLE>

Clearinghouses

Adult, Career, and Vocational Education

Ohio State University
Toll Free: (800) 848-4815, ext. 2-7069
Phone: (614) 292-7069
TTY/TDD: (614) 688-8734
E-mail: ericacve@osu.edu
Web: <http://ericacve.org>

Assessment and Evaluation

University of Maryland at College Park
Toll Free: (800) G04-ERIC (464-3742)
Phone: (301) 405-7449
E-mail: ericae@ericae.net
Web: <http://ericae.net>

Community Colleges

University of California at Los Angeles
Toll Free: (800) 832-8256
Phone: (310) 825-3931
E-mail: ericcc@ucla.edu
Web: <http://www.gseis.ucla.edu/ERIC/eric.html>

Counseling and Student Services

University of North Carolina at Greensboro

Toll Free: (800) 414-9769

Phone: (336) 334-4114

E-mail: ericcass@uncg.edu

Web: <http://ericcass.uncg.edu>

Disabilities and Gifted Education

Council for Exceptional Children

Toll Free: (800) 328-0272

Phone: (703) 264-9474

TTY/TDD: (800) 328-0272

E-mail: ericcec@cec.sped.org

Web: <http://ericcec.org>

Educational Management

University of Oregon

Toll Free: (800) 438-8841

Phone: (541) 346-5043

E-mail: eric@eric.uoregon.edu

Web: <http://eric.uoregon.edu>

Elementary and Early Childhood Education

University of Illinois at Urbana-Champaign

Toll Free: (800) 583-4135

Phone: (217) 333-1386

TTY/TDD: (800) 583-4135

E-mail: ericeece@uiuc.edu

Web: <http://ericeece.org>

National Parent Information Network Web:

<http://npin.org>

Higher Education

George Washington University

Toll Free: (800) 773-ERIC (3742)

Phone: (202) 296-2597

E-mail: eric-he@eric-he.edu

Web: <http://www.eriche.org>

Information & Technology

Syracuse University

Toll Free: (800) 464-9107

Phone: (315) 443-3640

E-mail: eric@ericit.org; askeric@askeric.org

Web: <http://www.ericit.org>

AskERIC Web: <http://www.askeric.org>

Languages and Linguistics

Center for Applied Linguistics

Toll Free: (800) 276-9834

Phone: (202) 362-0700

E-mail: eric@cal.org

Web: <http://www.cal.org/ericll>

Reading, English, and Communication

Indiana University

Toll Free: (800) 759-4723

Phone: (812) 855-5847

E-mail: ericcs@indiana.edu

Web: <http://eric.indiana.edu>

Rural Education and Small Schools

AEL

Toll Free: (800) 624-9120

Phone: (304) 347-0400

TTY/TDD: (304) 347-0448

E-mail: ericrc@ael.org

Web: <http://www.ael.org/eric>

Science, Mathematics, and Environmental Education

Ohio State University

Toll Free: (800) 276-0462

Phone: (614) 292-6717

E-mail: ericse@osu.edu

Web: <http://www.ericse.org>

Social Studies/Social Science Education

Indiana University

Toll Free: (800) 266-3815

Phone: (812) 855-3838

E-mail: ericso@indiana.edu

Web: <http://ericso.indiana.edu>

Teaching and Teacher Education

American Association of Colleges for Teacher Education

Toll Free: (800) 822-9229

Phone: (202) 293-2450

E-mail: query@aacte.org

Web: <http://www.ericssp.org>

Urban Education

Teachers College, Columbia University

Toll Free: (800) 601-4868

Phone: (212) 678-3433

E-mail: eric-cue@columbia.edu

Web: <http://eric-web.tc.columbia.edu>

Adjunct Clearinghouses

Child Care

National Child Care Information Center

Toll Free: (800) 616-2242

TTY/TDD: (800) 516-2242

E-mail: info@nccic.org

Web: <http://nccic.org>

Clinical Schools

American Association of Colleges for Teacher Education

Toll Free: (800) 822-9229

Phone: (202) 293-2450

Fax: (202) 457-8095

Web: http://www.aacte.org/eric/pro_dev_schools.htm

Early Intervention and Early Childhood Special Education

National Early Childhood Technical Assistance Center

Phone: (919) 962-2001

TTY/TDD: (919) 843-3269

E-mail: eric_nectac@unc.edu

Web: <http://www.nectac.org/eric>

Educational Opportunity

National TRIO Clearinghouse

Council for Opportunity in Education

Phone: (202) 638-2887

E-mail: ch@pellinstitute.org

Web: <http://www.trioprograms.org/clearinghouse>

Entrepreneurship Education

Kauffman Center for Entrepreneurial Leadership

Toll Free: (888) 4-CELCEE (423-5233)

Phone: (310) 206-9549

E-mail: celcee@ucla.edu

Web: <http://www.celcee.edu>

ESL Literacy Education

National Clearinghouse for ESL Literacy Education

Center for Applied Linguistics

Phone: (202) 362-0700, ext. 200

E-mail: ncle@cal.org

Web: <http://www.cal.org/ncle>

Homeless Education

National Center for Homeless Education

Toll Free: (800) 308-2145

Phone: (336) 315-7452

Fax: (336) 315-7457

E-mail: homeless@serve.org

Web: <http://www.serve.org/nche/adjunct.htm>

International Civic Education

Indiana University

Toll Free: (800) 266-3815

Phone: (812) 855-3838

E-mail: patrick@indiana.edu

Rural Mathematics Education

Ohio University

Phone: (740) 593-9869

E-mail: howleyc@ohio.edu

Web: <http://kant.citl.ohiou.edu/ACCLAIM/rc/rc.htm>

U.S.-Japan Studies

Indiana University

Toll Free: (800) 266-3815

Phone: (812) 855-3838

E-mail: japan@indiana.edu

Web: <http://www.indiana.edu/~japan>

Affiliate Clearinghouse

National Clearinghouse for Educational Facilities

National Institute of Building Sciences

Toll Free: (888) 552-0624

Phone: (202) 289-7800

E-mail: ncef@nibs.org

Web: <http://www.edfacilities.org>

Support Components

ACCESS ERIC

Toll Free: (800) LET-ERIC (538-3742)

Phone: (301) 519-5157

E-mail: accesseric@accesseric.org

Web: <http://www.eric.ed.gov>

ERIC Document Reproduction Service (EDRS)

DynEDRS, Inc.

Toll Free: (800) 443-ERIC (3742)

Phone: (703) 440-1400

E-mail: service@edrs.com

Web: <http://www.edrs.com>

ERIC Processing and Reference Facility

Computer Sciences Corporation

Toll Free: (800) 799-ERIC (3742)

Phone: (301) 552-4200

E-mail: info@ericfac.piccard.csc.com

Web: <http://www.ericfacility.org>

Publisher

Greenwood Publishing Group, Inc.

88 Post Road West

P.O. Box 5007

Westport, CT 06881-5007

Toll Free: (800) 225-5800

Fax: (203) 750-9790

E-mail: sales@greenwood.com

Web: <http://www.greenwood.com>

How To Start an ERIC Resource Collection

Libraries and other resource centers can make ERIC available on even a modest budget. The ERIC database is available on CD-ROM and online. Full-text copies can be ordered in electronic, paper, and microfiche formats.

Electronic Document Subscription Service

In response to the growing need that research institutions and their patrons have for immediate access to ERIC materials, EDRS created E*Subscribe, an electronic document subscription service. The service features access to the ERIC database via three levels of searching, links to electronic document images for downloading in Adobe PDF format, and provides ordering capability for documents not available electronically. Links to full-text documents can be found through various search services including ERIC-sponsored sites on the Web, SilverPlatter WebSPIRS, Ovid Online, EBSCO Host, OCLC FirstSearch, Cambridge Scientific Abstracts IDS, and ProQuest Education Full Text. For more information, call EDRS or visit its Web site at <http://www.edrs.com>.

ERIC Microfiche

More than 400,000 of the documents listed in the ERIC database are available on microfiche from EDRS. About 700 organizations subscribe to the complete ERIC microfiche collection, and others subscribe to partial or subject-specific collections.

Libraries and other resource centers with substantial budgets will want to invest in the entire ERIC microfiche collection, but you can purchase specialized collections that suit your budget and your specific areas of interest. Subject-specific collections are available in each of the 16 areas covered by the ERIC Clearinghouses. For example, you can purchase a microfiche collection on elementary and early childhood education or on reading and communication skills.

To learn more about ERIC microfiche collections, call EDRS at 1-800-443-ERIC or see the EDRS listing on page 19.

Vendors

Some libraries and resource centers offer access to the ERIC database via CD-ROM or online commercial services. Most commercial vendors offer sophisticated search capabilities and the ability to access the entire ERIC database (1966 to the present).

Online Vendors

Cambridge Scientific Abstracts (CSA)

7200 Wisconsin Avenue, Suite 601

Bethesda, MD 20814

Phone: (301) 961-6700

Fax: (301) 961-6720

E-mail: service@csa.com

Web: <http://www.csa.com>

The Dialog Corporation

Toll Free: (800) 3-DIALOG (334-2564)

Phone: (919) 462-8600

Fax: (919) 468-9890

E-mail: customer@dialog.com

Web: <http://www.dialog.com>

EBSCO Publishers

Toll Free: (800) 653-2726

Phone: (978) 356-6500

Fax: (978) 356-6565

E-mail: ultra@epnet.com

Web: <http://www.epnet.com>

National Information Services Corporation (NISC)

Phone: (410) 243-0797

Fax: (410) 243-0982

E-mail: sales@nisc.com

Web: <http://www.nisc.com>

Online Computer Library Center (OCLC)

Toll Free: (800) 848-5878

Phone: (614) 764-6000

Fax: (614) 764-6096

E-mail: oclc@oclc.org

Web: <http://www.oclc.org/home>

Pro Quest Company

300 North Zeeb Road

Ann Arbor, MI 48103

Toll Free: (800) 521-0600

Phone: (734) 761-4700

Fax: (734) 975-6450

E-mail: info@il.proquest.com

Web: <http://www.proquest.com>

Ovid Technologies

Toll Free: (800) 950-2035, ext. 249

Phone: (646) 674-6300

Fax: (212) 563-3784

E-mail: sales@ovid.com

Web: <http://www.ovid.com>

Silver Platter Information, Inc.

See Ovid Technologies

CD-ROM Vendors

The Dialog Corporation

Toll Free: (800) 3-DIALOG (334-2564)

Phone: (919) 462-8600

Fax: (919) 468-9890

E-mail: customer@dialog.com

Web: <http://www.dialog.com>

ERIC Processing and Reference Facility

Toll Free: (800) 799-ERIC (3742)

Phone: (301) 552-4200

Fax: (301) 552-4700

E-mail: info@ericfac.piccard.csc.com

Web: <http://ericfacility.org>

National Information Services Corporation (NISC)

Phone: (410) 243-0797

Fax: (410) 243-0982

E-mail: sales@nisc.com

Web: <http://www.nisc.com>

Ovid Technologies

Toll Free: (800) 343-0064-

Phone: (781) 769-2599-

Fax: (781) 769-8763-

E-mail: us_customerrelations@ovid.com-

Web: <http://www.ovid.com>

How To Contribute to the ERIC Database

ERIC collects a variety of materials on a range of education-related topics. Examples of materials in the database include

- Books
- Research reports
- Monographs
- Speeches and conference papers
- Studies
- Instructional materials (for students)
- Lesson plans
- Manuals and handbooks
- Bibliographies
- Tests

To have your material considered for inclusion in the ERIC database, please send one legible copy along with a Reproduction Release Form (available from any ERIC component or online at <http://ericfacility.org/submitting.html#errp>) to the Acquisitions Department of the ERIC Clearinghouse most closely related to the subject matter. You may submit documents to the ERIC Processing and Reference Facility (see page 19) if you are unsure which clearinghouse is appropriate. (For clearinghouse address information, visit <http://www.eric.ed.gov> or call the clearinghouses listed on pages 13–19.)



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